

# Fontographer 4.1.5 Technotes

by Fontlab Ltd.

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**Important: This documentation includes technical notes and FAQs collected over the last 15 years in the Fontographer knowledge base. Due to the ongoing technological changes, parts of the information provided herein, in particular weblinks and references to other resources, as well as statements about technologies, font formats, encodings etc. may be inaccurate or outdated. Due to the draft nature of this document, some formatting errors may occur.**

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# Technotes Index by Topic

## 1. Most important Frequently Asked Questions

### [#12637: Hottest Fontographer frequently asked questions](#)

Hottest Fontographer frequently asked questions Issue 1 "I upgraded from the Fontographer 4.1 Macintosh floppy disk version (serial number is of the 111xxxx variety) to Fontographer 4.1.4 Macintosh on CD and I was not given a new serial

### [#14314: Common questions about Fontographer](#)

Common questions about Fontographer What are the main features and functions of Fontographer? What is the learning curve on Fontographer? What font formats can Fontographer create? Can Fontographer convert fonts from PostScript to

### [#03702: Commonly asked questions](#)

Commonly asked questions How long has Fontographer been on the market? Since its introduction in 1986, Fontographer has remained the industry-standard for font-creation software. What type of fonts does Fontographer generate? Fontographer

### [#12207: Quick Tips for Fontographer](#)

Quick Tips for Fontographer Here are some fast and friendly tips for Fontographer users, courtesy of Macromedia Technical Support. 1 To change layers, click on the NAME of the layer (Outline, Template, Guides, Hints) in the Layers Palette

### [#15928: Fontographer and OS X issues](#)

Fontographer and OS X issues This TechNote addresses several issues regarding Fontographer and Macintosh OS X, including: Running Fontographer in Classic mode on Macintosh OS X Installing a non-FPU version of Fontographer on an OS X

### [#03733: Fontographer 4.1 Windows issues](#)

Fontographer 4.1 Windows issues Top Issues The splash screen or toolbox icons do not display properly Can't perform a Save As on an old Fontographer database Windows 95 fonts won't open correctly with Windows 95 encoding Difficulties with

### [#03707: Fontographer and RAM Optimization](#)

Fontographer and RAM Optimization Macintosh Fontographer uses a lot of RAM. When a font is opened, it is retained completely in RAM. A font database can easily exceed 500K. Solutions If you want to work on four fonts at once with several

## 2. Installation, Latest Versions, Serial Numbers

### [#12094: Fontographer 4.1.5 Release Notes](#)

Fontographer 4.1.5 Release Notes October 1, 1996 Welcome to Macromedia Fontographer 4.1.5 for Windows(TM)! If you run into a question and don't see the answer here, or in your documentation, then please examine the "4.1 TechNotes"

### [#12069: Fontographer 4.1 release notes](#)

Fontographer 4.1 release notes February 25, 1996 Welcome to Macromedia Fontographer 4.1 for Windows(TM)! If you run into a question and don't see the answer here, or in your documentation, then please examine the "4.1 TechNotes" frequently

#### [#12067: Fontographer 4 Release Notes](#)

Fontographer 4 Release Notes June 24, 1993 Welcome to Fontographer 4! Since we went to press with the User's Guide, we have come up with a few special notes we'd like you to be aware of. It is very helpful for you to read this document

#### [#03720: Where to find Fontographer Updaters](#)

Where to find Fontographer Updaters Issue Where can I find the latest update to my version of Fontographer? Solution Go to the Fontographer downloads page to download updaters. Here's the list: Macintosh Fontographer 4.1 to 4.1.3 Power

#### [#12597: Latest Versions of Fontographer](#)

Latest Versions of Fontographer PC Fontographer Windows Fontographer 3.5.2 Updater (Updates from 3.5.0 and 3.5.1 available online) Windows Fontographer 3.5.2 Upgrade to 4.1.5 - \$99 Windows Fontographer 4.1 Updater to 4.1.5 - Free upon

#### [#12564: Fontographer Mac/Win Serial Number Issues](#)

Fontographer Mac/Win Serial Number Issues PC Fontographer Windows Fontographer 3.5.2 Updater (Updates from 3.5.0 and 3.5.1 available online) Windows Fontographer 3.5.2 Upgrade to 4.1.5 - \$99 Windows Fontographer 4.1 Updater to 4.1.5 - Free

#### [#15290: Finding serial numbers](#)

Finding serial numbers How do I find my serial number? If the serial number for your product is missing, try the following: Look at the software packaging. If you purchased a boxed copy of software the number is located on your registration

#### [#15266: Installation on multiple machines](#)

Installation on multiple machines Can I install my software on more than one computer? Single user licenses vary slightly by product, so it is best to check the End User License Agreement for confirmation of installation information. The

#### [#16717: Purchase and Download FAQ](#)

Purchase and Download FAQ Pre-Purchase Frequently Asked Questions What is purchase and download? Can I order the software CD and manual to be sent to me in addition to downloading the product? How does purchase and download work? How long

#### [#15318: Missing serial number](#)

Missing serial number What do I do if the trial is requesting a serial number? Authorware 7, Fontographer, Director MX If your trial download was successful, but it is prompting you to enter a serial number, please uninstall the trial and

#### [#15282: Serial number not accepted](#)

Serial number not accepted My serial number won't work during installation or during product registration Most Macromedia serial numbers are 21 digits, beginning with three letters and followed by a series of numbers separated by dashes.

#### [#12336: Where to find Fontographer Updaters](#)

Where to find Fontographer Updaters Where can I find the latest update to my version of Fontographer? Go to the Fontographer Downloads area. Here's the list: Macintosh Fontographer 4.1 to 4.1.3 Power Macintosh updater Updates Fontographer

### **3. Common Error Messages and Problems**

#### [#12339: Windows error messages in Fontographer 4.1](#)

Windows error messages in Fontographer 4.1 Error message "fontog.exe caused error in FONTG410.DLL"  
The error alert box may appear with the following error message: "This application has performed an illegal operation and will be shut down".

#### [#15709: Windows 30202 Error in Fontographer](#)

Windows 30202 Error in Fontographer Fontographer crashes with a -30202 error in Windows NT or Windows 2000 There have been a few reports of this error which we have not been able to reproduce. The only evidence that has surfaced is that the

#### [#12296: Macintosh Fontographer cannot open Windows font](#)

Macintosh Fontographer cannot open Windows font When attempting to open a Windows font file (PFB or TTF) located on a disk, an error message appears indicating "End of File -39." Either of the following reasons may cause this error message

#### [#03703: Out of Memory Errors in Fontographer for Windows](#)

Out of Memory Errors in Fontographer for Windows Issue: 1) Import a .bmp into Fontographer's Edit window to Autotrace and get an Out of Memory error. 2) Attempt to Autotrace the back ground image and get an Out of Memory error. Reason: The

#### [#03705: Error= -11501, Could not open file- unknown format](#)

Error= -11501, Could not open file- unknown format Issue: When trying to open a file in Fontographer 4.x for the Mac, you get the error, "Could not open the file because it is in an unknown format error = -11501" Reason: Trying to open the

#### [#13719: Missing FPU error message](#)

Missing FPU error message Issue "Missing FPU" message is displayed when installing Fontographer 4.0.x to a Power PC. Reason This msg is caused by installing the FPU version of Fontographer on a Power PC . The Power PC has an FPU which is

#### [#12314: Fontographer 4.1 errors and extension conflicts](#)

Fontographer 4.1 errors and extension conflicts I'm getting an error: when autotracing, installing Fontographer or while editing a font. Open Transport conflicts may be displayed as: Illegal User, Type 1, Type 11, or other system errors.

#### [#03500: General Macintosh troubleshooting](#)

General Macintosh troubleshooting Introduction This TechNote suggests some general troubleshooting techniques for problems or unexpected behaviors with Macromedia applications running on Apple Macintosh OS X. It is broken up into three main

## **4. Font Formats, Generating Fonts**

#### [#12918: Font format tutorial](#)

Font format tutorial Font files come in a variety of formats; distinguishing among them (and how they appear on different platforms) can be a daunting task. Use the chart below to quickly determine the meaning, extensions and icons

#### [#12326: Saving a database versus generating a font](#)

Saving a database versus generating a font "File>Save" or "Save As," is used for saving a Fontographer DATABASE. The name which is chosen (Example: mydatabase.fog) is ONLY the name of a DATABASE. FONTS are named under Element>Font

#### [#12565: The easy way to generate a font with Macintosh Fontographer](#)

The easy way to generate a font with Macintosh Fontographer Here are some quick steps for generating fonts: 1 When the font is ready to generate, go to Element > Font Info menu. 2 Be sure to give the font a unique name under the Family Name

#### [#14298: The easy way to generate a font with Fontographer for Windows](#)

The easy way to generate a font with Fontographer for Windows Here are some quick steps for generating fonts: 1 When the font is ready to generate, go to Element > Font Info > General menu. 2 Be sure to give the font a unique name under the

#### [#13450: Quick-Start Mac to PC Font Conversion](#)

Quick-Start Mac to PC Font Conversion What is the fastest way to convert a Mac font into a PC font using Fontographer for Mac? There are several factors which impact a successful font conversion. Here are some quick steps for the most

#### [#13449: Quick-Start PC to Mac Font Conversion](#)

Quick-Start PC to Mac Font Conversion What is the fastest way to convert a PC font into a Mac font? There are several factors which impact a successful font conversion. Here are some quick steps for the most popular conversions : PC Fonts

#### [#12322: How do I convert Mac fonts to run on my PC?](#)

How do I convert Mac fonts to run on my PC? How can Macintosh fonts be converted to Windows format? How can Macintosh fonts be opened in Windows Fontographer? Macintosh fonts (and files) have resource forks which are used by Macintosh HFS

## **5. Drawing Glyphs, Importing Illustrations**

#### [#12635: Using Illustrator to copy/paste into Fontographer](#)

Using Illustrator to copy/paste into Fontographer Issue Illustrator 7 for Macintosh will not copy/paste paths into Fontographer. Macromedia is aware of this issue. You can confirm that there is a clipboard problem by placing something on

#### [#13846: Using FreeHand 8 with Fontographer 4.1](#)

Using FreeHand 8 with Fontographer 4.1 How is FreeHand typically used with Fontographer ? Some designers are more comfortable with the editing tools in FreeHand. Thus, they often prepare artwork or character shapes in FreeHand to be brought

#### [#13916: Unable to Copy/Paste from FreeHand to Fontographer](#)

Unable to Copy/Paste from FreeHand to Fontographer Issue Can't see pasted image when using clipboard from FreeHand to Fontographer. Reason The native format for the Macintosh clipboard is PICT. The problem occurs when the FreeHand Export

#### [#03721: Problems Importing EPS files into Fontographer](#)

Problems Importing EPS files into Fontographer Issue Problems importing an EPS. Reason Illustrator1.1 EPS format is the typical EPS format which Fontographer understands. Error -11200 on the Macintosh means that the EPS being imported has

#### [#03711: Scanning and autotracing in Fontographer](#)

Scanning and autotracing in Fontographer --> Many font developers use scanners to create bitmap images of their lettering and artwork. Fontographer can use these scanned images as a basis for creating outlines for characters in a font.



#### [#12768: Tips on Autotracing in Fontographer](#)

Tips on Autotracing in Fontographer Issue: I want to take my handwriting and make it into a font. I see that Fontographer can autotrace background images, but the process can be confusing. Please explain.  
How To Do This: 1. Scanning Your

#### [#08166: Bringing images into Fontographer](#)

Bringing images into Fontographer Issue 1 Fontographer won't import EPS Reason Some EPS files (such as PhotoShop EPS files) contain bitmap images within an EPS wrapper. Fontographer can only import an EPS file which has path information.

#### [#12311: Creating Handwriting Fonts in Fontographer for Windows](#)

Creating Handwriting Fonts in Fontographer for Windows This tutorial is designed to illustrate the easiest method of creating a handwriting font. Handwriting samples should be fairly large, 3 inches is ideal. If the sample handwriting is

#### [#03701: Creating a complex logo font](#)

Creating a complex logo font A logo imported into Fontographer and generated as a font will not display or print properly. At some point sizes the logo appears fine but at others the logo is replaced by a vertical bar or an empty box. This

#### [#03708: Steps to help blending fonts](#)

Steps to help blending fonts Blending Plain and Bold faces to create a medium face. In order to blend a font, the two source characters being used must have the same number of paths or Fontographer won't blend them. 1 Turn on the radio

## **6. Font Families, Font Names**

#### [#03719: Cross-platform font issues in Fontographer](#)

Cross-platform font issues in Fontographer Here are some things to keep in mind when preparing a cross-platform project: Macintoshes and Windows machines have different character sets ASCII is a 7 bit code which both platforms base their

#### [#13365: Creating portable fonts](#)

Creating portable fonts What is a Portable Font? Traditionally, Microsoft Windows wasn't designed to recognize all Macintosh keystrokes (for example, the Apple key) and the Apple OS wasn't designed to accommodate Windows users. A portable

#### [#12319: Creating PC font Families](#)

Creating PC font Families Windows font families can become problematic when certain family members don't show up in the font menu. This problem may occur whether the fonts are created on Macintosh or Windows. Be advised that Windows only

#### [#03712: Large font families in Windows](#)

Large font families in Windows ATM for Windows only allows four fonts in a font family. The styles it allows are Roman, Bold, Italic, and Bold Italic. (The Roman style may be called Normal, or Plain, or Book, etc.) Therefore, when you need

#### [#03723: Troubleshooting font names](#)

Troubleshooting font names PC Troubleshooting Fontographer's Type 1 PC font naming rules correspond closely to Adobe's file naming scheme. A legal family name is required in order for ATM to see the font correctly. 1 The operating system

### [#03724: Creating a Bold or Oblique font](#)

Creating a Bold or Oblique font Instructions for creating bold styled fonts. Here are some tips on creating a bold font which is technically and artistically uniform when compared to the Plain version of the same font. Before taking these

### [#08165: Bold Italic style problems](#)

Bold Italic style problems Manually entering Bold Italic style parameters Sometimes the font information which is needed in order to update a font's attributes is not being written correctly by Fontographer. The proper parameters need to be

## **7. Metrics and Kerning**

### [#03715: Importing font metrics into Fontographer 4.1](#)

Importing font metrics into Fontographer 4.1 Font loses leading, spacing or kerning. When Fontographer opens a font file, it reads all the pertinent information in that file. It does not search for related files. When opening a TrueType

### [#12652: Controlling Custom Leading of Macintosh Fonts](#)

Controlling Custom Leading of Macintosh Fonts Issue "How can I control the leading of my Mac Truetype font?" Solution Leading is set via Element>Font Info and by changing the Ascent. The "Leading" field itself is a placeholder for

### [#12323: Increase ascent without scaling characters](#)

Increase ascent without scaling characters Issue In Fontographer 4.x, increasing the ascent will also scale the font so that the intended result of gaining more white space between lines does not occur. Solution In order to gain the extra

### [#12651: PC Truetype Leading Issues](#)

PC Truetype Leading Issues Issue Characters have too much or too little white space between sentences. Reason This may happen because the distance from the cap height to the ascender is either too close or too far. The Windows operating

## **8. Encoding**

### [#15464: What is Unicode and how does it work?](#)

What is Unicode and how does it work? What is Unicode? The Unicode Standard, developed by the Unicode Consortium, is a universal character encoding standard used for representation of text for computer processing. The current version (3.1)

### [#12953: Quick-Start Unicode Font Tutorial](#)

Quick-Start Unicode Font Tutorial Issue I want to create a new international TrueType font by adding some characters which are not in an existing font. Solution There are a couple ways to look at this: 1. Hopefully, this is a working

### [#12333: Setting Truetype parameters for Unicode Fonts](#)

Setting Truetype parameters for Unicode Fonts Issue How can I input the proper parameters into the TrueType table fields in Fontographer? Solution The data in these fields is obtained from the TrueType Specification (TTF Spec). There are

### [#13314: What is an encoding vector?](#)

What is an encoding vector? Definition of encoding Encoding vectors are tables of character sets. These tables are used to help the keyboard match a keypress with a character slot. Most of the characters in slots 0 -31 are pre-empted by

### [#03713: Encoding vectors FAQ](#)

Encoding vectors FAQ Question Why do special characters print with symbols instead of the special characters? I've created a wonderful font that has some special characters in the upper 128 range of characters (the shift-option- and option-

### [#13434: Custom Encoding Tutorial](#)

Custom Encoding Tutorial Issue Some keystrokes refuse to respond when a character is placed in a particular slot. Solution The first thing to do is check tech note 3713 (applies to Mac and PC) and make sure that the font was opened with its

### [#13433: Crossover Chart for Cross-platform Characters](#)

Crossover Chart for Cross-platform Characters Which characters are used to build a cross-platform encoding vector? Beginners who want to make their own custom encoding vector may want to use this chart as a good starting point. This chart

### [#08174: Defining Unicode Characters](#)

Defining Unicode Characters There are no automatic tools to create Unicode fonts. Unicode fonts are prepared by manually defining the needed character names and Unicode numbers in a font database. The simplest way to create a Unicode font

### [#15460: Creating a non-Unicode font with international character shapes](#)

Creating a non-Unicode font with international character shapes --> Issue Some applications are not fully Unicode compliant. Unicode fonts using international characters will not function properly in these applications, even if a Unicode

### [#13304: How to add a Euro Character to a Macintosh font](#)

How to add a Euro Character to a Macintosh font Question How can I add the Euro character to my font? Which slot should it go in? Answer 1 A Font Designed on Macintosh and staying on Macintosh Replace the "currency" character (decimal 219)

### [#13303: How to add a Euro character to your PC font](#)

How to add a Euro character to your PC font Issue How can I add the Euro character to my PC font? Which slot should it go in? Solution 1 Non-Unicode / Windows Encoded Font This method is suggested for developers who do NOT require their

### [#12312: Creating Symbol fonts for Windows](#)

Creating Symbol fonts for Windows PC Symbol encoding is normally used for fonts which must work with application features such as Microsoft Word's "Insert Symbol". Follow these steps to create a PC Symbol encoded font: 1 If building from an

### [#03700: Inaccessible characters in Windows fonts](#)

Inaccessible characters in Windows fonts Sometimes, certain characters that you create may not show on screen or print, while all the other characters are fine. This only occurs with characters outside the main keyboard locations. This is

### [#03704: Missing characters in Windows](#)

Missing characters in Windows When generating a TrueType font for Windows in Fontographer 4.0.4, some fonts will lose the hyphen, periodcentered, or mu characters. Typically this will occur when the source font is a TrueType or is a

### [#12950: Why doesn't Adobe Expert Encoding work in TrueType Fonts?](#)

Why doesn't Adobe Expert Encoding work in TrueType Fonts? Adobe Expert fonts CANNOT be

generated as Truetype fonts with Adobe Expert encoding on the Macintosh or Windows platforms. The problem is that Adobe Expert encoding uses unique

#### [#12910: Creating Outline or Keycaps fonts](#)

Creating Outline or Keycaps fonts Introduction Fontographer uses display PostScript to show the outlines on the screen. Type 1 and TrueType fonts use the PostScript interpreter's winding fill algorithm to display and print fonts. A winding

#### [#13222: Latin countries - keyboard layouts](#)

Latin countries - keyboard layouts Issue How do I create international Windows fonts with proper keyboard layouts in Fontographer? Solution To make a Unicode font starting with an empty database: 1 Switch the preview encoding under Element

#### [#13191: International Fonts for Macintosh](#)

International Fonts for Macintosh Issue International font displays the wrong characters after editing it in Fontographer. Solution 1 Open the font with original encoding as described in tech note 3713 . 2 Go to File>Generate>Advanced and

#### [#13228: Master list of international keyboard layouts](#)

Master list of international keyboard layouts Issue How do I create international Windows fonts with proper keyboard layouts in Fontographer? Solution Choose from the following list of keyboards and follow the instructions for defining

#### [#12324: Problems with Quote or Apostrophe Characters](#)

Problems with Quote or Apostrophe Characters The wrong character is displayed when a smart apostrophe (') or quote characters (") are typed. Smart quotes (also known as curly quotes) are fancy characters which make text look better compared

#### [#08163: Two-byte fonts](#)

Two-byte fonts Fontographer does NOT open or generate two-byte fonts. Font designers who need to work with two-byte characters can try the following suggestions: 1 Fontographer Macintosh users can use File > Import Truetype Character to

#### [#12948: Hacking Fontographer to open 2-byte fonts](#)

Hacking Fontographer to open 2-byte fonts How to create an MMSZ resource which allows Fontographer to open two-byte fonts The following procedure is offered for Fontographer user's who want to attempt to open a two-byte font. Macromedia

#### [#15783: Fontographer for Windows cannot generate Arabic fonts with reliable character shape substitution](#)

Fontographer for Windows cannot generate Arabic fonts with reliable character shape substitution Issue An Arabic font generated by the Windows version of Fontographer does not reliably display characters in text editors. Reason Arabic fonts

#### [#03727: Creating offset accented characters](#)

Creating offset accented characters Issue Many fonts don't have enough room to fit additional accented characters. Solution Most fonts can be built with offsets in order to increase the amount of additional accented characters available.

#### [#13276: Unrecognized characters in Macintosh Arabic fonts](#)

Unrecognized characters in Macintosh Arabic fonts The Macintosh version of Fontographer displays a lack of robustness in handling the yacute (dec 8) and multiply (DEC 29) for Arabic fonts. This range of characters is commonly used for

#### [#13628: Reserved characters in modern Windows encoding](#)

Reserved characters in modern Windows encoding Issue Unable to use decimal slots 128, 142 and 158 in font encoding. Solution Do not use these slots for encoding fonts which are used under Windows 98 or Windows 2000 These slots have always

#### [#12334: Symbol substitution issues in Adobe Standard Encoding](#)

Symbol substitution issues in Adobe Standard Encoding The correct behavior when we open an Adobe font with Original encoding is that it will PRINT Symbol substitution characters (see Encoding Options in the Fontographer User Manual ).

#### [#13827: Adobe encoded characters in Windows](#)

Adobe encoded characters in Windows Issue Adobe encoding is used whenever possible for cross-platform fonts and documents. However, there are some characters which are found in Adobe encoding which will not be available on a given platform.

#### [#03732: Mu and Mu1 character definitions in Windows 95 fonts](#)

Mu and Mu1 character definitions in Windows 95 fonts The Mu character doesn't display when using the Alt-0181 keystroke. Microsoft changed the TrueType Specifications. In TTF Spec 1.6.6 you will find that character 181 is now defined as the

#### [#13428: Accessing special characters in Windows 95 encoding](#)

Accessing special characters in Windows 95 encoding Issue Windows 95 encoded font doesn't allow keyboard access for the special characters above 256. Solution International keyboard support is provided by the Multilingual Support Package.

#### [#13225: European keyboard layouts](#)

European keyboard layouts How do I create international Windows fonts with proper keyboard layouts in Fontographer? Use the following steps to make a Unicode font starting with an empty database: Switch the preview encoding under Element >

#### [#13226: Scandanavian Keyboard Layouts](#)

Scandanavian Keyboard Layouts Issue How do I create international Windows fonts with proper keyboard layouts in Fontographer? Solution Use the following steps to make a Unicode font starting with an empty database: 1 Switch the preview

#### [#13221: East European keyboard layouts](#)

East European keyboard layouts Issue How do I create international Windows fonts with proper keyboard layouts in Fontographer? Solution Use the following steps to make a Unicode font starting with an empty database: 1 Switch the preview

#### [#13218: Balkan Keyboard Layouts](#)

Balkan Keyboard Layouts How do I create international Windows fonts with proper keyboard layouts in Fontographer? Use the following steps to make a Unicode font starting with an empty database: Switch the preview encoding under Element >

#### [#13219: Baltic Keyboard Layouts](#)

Baltic Keyboard Layouts Issue: How do I create international PC fonts with proper keyboard layouts in Fontographer? Solution: To make a Unicode font starting with an empty database: 1. Switch the preview encoding under Element>Font

#### [#13227: Slovak keyboard layouts](#)

Slovak keyboard layouts Issue How do I create international Windows fonts with proper keyboard

layouts in Fontographer? Solution Use the following steps to make a Unicode font starting with an empty database: 1 Switch the preview encoding

#### [#13211: Japanese & Korean keyboard layouts](#)

Japanese & Korean keyboard layouts Fontographer was not designed to create two-byte fonts. The following information is provided for users who need to know how to locate Japanese and Korean keystrokes on the keyboard. For more information

#### [#13220: Cyrillic keyboard layouts](#)

Cyrillic keyboard layouts How do I create international Windows fonts with proper keyboard layouts in Fontographer? Use the following steps to make a Unicode font starting with an empty database: Switch the preview encoding under Element >

#### [#13223: Mideast keyboard layouts](#)

Mideast keyboard layouts Issue How do I create international Windows fonts with proper keyboard layouts in Fontographer? Solution These instructions are only for Turkish fonts. Fontographer cannot create fonts which are guaranteed to work

## **9. Hinting, Bitmaps and Embedding**

#### [#12313: Font Embedding in Fontographer 4.1 Windows](#)

Font Embedding in Fontographer 4.1 Windows Issue Embedding levels of a Windows TrueType font are not recognized by Adobe Acrobat. Reason Embedding is the practice of inserting a parameter into a font so that it can be recognized by Adobe

#### [#12574: Embedding fonts with Macintosh Fontographer](#)

Embedding fonts with Macintosh Fontographer Issue When creating a PDF file, Adobe Acrobat does not recognize the embedding level of a Macintosh font. Embedding Adobe Acrobat creates a PDF file which allows users to view textual information.

#### [#03734: Setting monospace Truetype parameters](#)

Setting monospace Truetype parameters Regenerating an existing font causes the font to lose its monospaced attribute. Reason Monospaced fonts are fonts which see every character as having the same width. Fontographer doesn't read or set the

#### [#08178: Fontographer Hinting FAQs](#)

Fontographer Hinting FAQs Typical questions asked during a Hinting Troubleshooting call: 1. I've added a logo to a Roman font and the logo looks terrible. Rehinting doesn't help. 2. My character has one stem larger than the other after it

#### [#03718: Hints on Hinting in Fontographer](#)

Hints on Hinting in Fontographer Issue How can I design my font in a way that will allow it to be effectively hinted? Solution In general, hinting instructions will affect only: The appearance of a font on screen in Adobe Type Manager and

#### [#08185: Rehinting a Font](#)

Rehinting a Font Issue: "All I did was load an existing font, rename it and generate, now it looks terrible on screen at small point sizes." Reason: Many commercial TrueType fonts for Windows (several of Microsoft's and Monotype's) use

#### [#03722: Rehinting a font](#)

Rehinting a font Font displays poorly on screen at small point sizes. Many commercial TrueType fonts for

Windows use custom technology (referred to as delta hints) to improve the quality of the screen font. The TrueType instructions do most

#### [#12916: Using FPEDIT with Fontographer](#)

Using FPEDIT with Fontographer FPEDIT is part of the publically available set of Microsoft's OpenType utilities. It allows you to change the following parameters in your Truetype font's properties: 1 FPEDIT allows designers to add a link to

#### [#12310: Creating and installing FONs](#)

Creating and installing FONs Issue How to create and install FON files. Solution When generating a TrueType font for Windows in Fontographer it will be noticed that sometimes the screen display is not satisfactory. The primary reason that

#### [#03716: Generating Windows FON Bitmaps](#)

Generating Windows FON Bitmaps After generating a TrueType font for Windows in Fontographer, sometimes the screen display of the characters is unsatisfactory. The unsatisfactory display of the font on the computer screen may be occurring

#### [#12561: Using SBIT32 with Fontographer](#)

Using SBIT32 with Fontographer Issue How can I make a reliable screen font on the PC? Reason FON files produce erratic behavior which is difficult to control [see Generating Windows FON Bitmaps (TechNote 03716)]. Solution Use Microsoft's

#### [#12997: BDF files for X 11 Windows](#)

BDF files for X 11 Windows Issue I want to generate a bitmap font for X11 Windows. How can I do that? Solution The font is generated as BDF screen font from Fontographer. The screen or bitmap font will work for onscreen use only; it will

#### [#12959: Troubleshooting BDF Font Files](#)

Troubleshooting BDF Font Files What is a BDF? BDF is the Bitmap Distribution Format used on all Unix platforms (including Aux and AIX and X-Windows) to produce a screen font. Our files are only partly useful in that they are fixed at the 72

## **10. Other Issues**

#### [#13629: Macintosh Fontographer screen redraw problems](#)

Macintosh Fontographer screen redraw problems Fontographer exhibits screen redraw problems under Macintosh OS 8.0 and above. They are usually manifested as the cursor leaves trails of itself in some text entry fields. Fontographer is

#### [#12912: Quadra 840AV conflicts and Fontographer](#)

Quadra 840AV conflicts and Fontographer Here is a partial list of things that can cause a Quadra 840AV to have problems: Superclock 3.9.1 NOW utilities 4.0.1 ATM before 3.6 AfterDark before 2.0.x DiscDoubler 3.7.7 or older AutoDoubler 2.0

#### [#03725: Large format fonts in Fontographer](#)

Large format fonts in Fontographer Fontographer cannot open or create large character set fonts. Fontographer was created before large format fonts became popular and was not designed to open or create these fonts. How many characters a

#### [#03731: Creating Truetype fonts with line draw characters using Fontographer](#)

Creating Truetype fonts with line draw characters using Fontographer Line drawing fonts have characters

which are used to create borders and lines in both the horizontal and vertical directions. Special efforts are needed to make sure that

#### [#03706: Fontographer and sounds](#)

Fontographer and sounds Adding new sounds, changing sounds, turning off sound in Fontographer. Fontographer can sound to let the user know when you snap to a point or snap to a guide in the Outline Window, and it plays a sound whenever the

#### [#12320: Fontographer 4.1 Windows Printer Conflicts](#)

Fontographer 4.1 Windows Printer Conflicts Issue 1 Can't print at 600 dpi under FOG 4.1 WIN using non-PostScript printer drivers to a hybrid printer. Solution Downgrade the printer driver properties to 300 dpi and use a PostScript printer

#### [#12911: Creating PostScript Type 1 fonts for DOS](#)

Creating PostScript Type 1 fonts for DOS Adobe's installation program for DOS apps will install your custom fonts if you make it think they're just like Adobe's font packages. This document will assist you in that. To obtain Adobe's

#### [#12958: Disabling font style linking](#)

Disabling font style linking Some font designers want to prevent users from selecting a Bold or Italic style. The following hack has been known to accommodate this problem but is not for the faint-of-heart! Macromedia cannot offer tech

#### [#12328: Finding the lower right of a character](#)

Finding the lower right of a character The "lower-right of a character" like "T" would mean the bottom of the crossbar of the T. Regarding the "lower right", it is the right that gets precedence. Generally speaking, you want the origin

#### [#15218: Adobe fonts do not show the proper bitmaps after importing bitmaps](#)

Adobe fonts do not show the proper bitmaps after importing bitmaps Issue After importing the bitmaps for an Adobe Standard encoded font, the bitmaps do not match the outline for a particular character slot. Reason All bitmaps on a Macintosh

#### [#12915: Generating and Installing UNIX NeXT PostScript&reg; Type 1 Fonts](#)

Generating and Installing UNIX NeXT PostScript&reg; Type 1 Fonts Note: The following procedures apply ONLY to Macintosh Fontographer. Fontographer for Windows does NOT generate Unix fonts. In the "Generate fonts" window, there is an option

#### [#12914: Installing Windows fonts in OS/2 2.0](#)

Installing Windows fonts in OS/2 2.0 How to install the fonts: 1 From the OS/2 System window, double click on "System Setup." 2 From the System Setup window, double click on "Font Palette." 3 Click on "Edit Font." 4 Click on "Add." 5 Insert

#### [#12297: Can't perform Save or Save As](#)

Can't perform Save or Save As Can't perform a Save or Save As after loading in an old Fontographer database while running Fontographer 4.1 Windows under Windows 3.1.x. This can actually occur in a new font as well. Fontographer 4.1 Windows

#### [#13432: Conflicts with Macintosh Font Management Software](#)

Conflicts with Macintosh Font Management Software What might cause Fontographer fonts to have conflicts when installed with a font manager and used in Quark? I'm getting scrambled font metrics and conflicts. I've used this font manager for



#### [#12909: Solving Stylemerger font family problems](#)

Solving Stylemerger font family problems What is Stylemerger? Stylemerger is a Mac-only utility which is used to place the four standard members of a font family into a \*.FAM suitcase file. This procedure allows these fonts to work with

#### [#08191: Splash screen and/or Toolbox icons are garbled](#)

Splash screen and/or Toolbox icons are garbled I recently installed Fontographer and now my splash screen and/or Toolbox icons are not displaying properly. Fontographer installs a custom font on startup for displaying icons. In some cases,

#### [#12365: Spikes or spurs are displayed on paths](#)

Spikes or spurs are displayed on paths Issue What causes spikes, spurs, artifacts, dropout and other distortions to occur on paths? Solution 1 Paths are too complex or points are not at extrema. Use Element>Clean Up Paths repetitively until

#### [#03710: Erratic Printing or Display of Windows TrueType Fonts](#)

Erratic Printing or Display of Windows TrueType Fonts Some Windows Truetype fonts display on the screen erratically. Sometimes a font will display the right character, but at other point sizes it displays an empty rectangle. Also, the font

#### [#03717: Characters moving off the baseline](#)

Characters moving off the baseline All of the characters in a font get moved above or below the baseline. This is sometimes discovered as incorrect leading within an application. It is commonly caused by a stray point above the ascender or

#### [#14359: How can I draw the intersection of two shapes?](#)

How can I draw the intersection of two shapes? FreeHand, Fireworks and other drawing tools often have ways to make one shape change another shape, such as subtracting one shape from another, or finding their intersection. Although Flash

#### [#15723: An error message appears reporting the 'exception in module 10h'](#)

An error message appears reporting the 'exception in module 10h' A message box appears reporting the "exception in module 10h" error. You may receive this error message when using any of the following printers: Hewlett-Packard PhotoSmart

#### [#03726: Converting point sizes and picas to em units](#)

Converting point sizes and picas to em units Issue Is it possible to move a character within the em square the equivalent of one pica? How can a character be set to display in the screen at an exact point size? Solution First, choose the

#### [#13192: Fonts won't display or work incorrectly in Illustrator 7](#)

Fonts won't display or work incorrectly in Illustrator 7 Issue 1 Fonts are missing from font menu in Illustrator 7 Solution Illustrator 7 uses the AdobeFnt.lst file (found in the System>Preferences folder) in order to keep track of which

#### [#03735: Repairing corrupted fonts](#)

Repairing corrupted fonts Issue An error message appears which indicates that the font is corrupted. The font displays rectangles regardless of which character is typed. Reason Fonts may become corrupted due to disk errors or memory errors.

#### [#13725: PostScript Type 3 font tutorial](#)

PostScript Type 3 font tutorial How to create a Grayscale PostScript Type 3 font It is possible to create

"stroked" fonts (fonts which consist of a single open path) for PostScript Type 3 format. These fonts can also have normal closed

#### [#13448: Editing the Underline Position and Width](#)

Editing the Underline Position and Width Issue Editing the Underline Position and Width does not always work. Reason The Element>Font Info dialog has data entry fields for the Underline Position and Width but the use of these parameters is

#### [#13694: Kerning characters above decimal 256](#)

Kerning characters above decimal 256 Issue How can characters above decimal 256 be kerned? Solution Characters decimal are accessed via Unicode. The following steps can be taken to create Unicode kerning pairs: 1 Select Windows > Open

#### [#12908: Preparing fonts for Unix Systems](#)

Preparing fonts for Unix Systems Since there are many flavors of Unix, the first step is to identify which file format your project requires: PostScript Type 1 Font Sun computers (running Solaris or the X- Windows OS) call for this font

#### [#08164: Outlines are missing - ATM error message](#)

Outlines are missing - ATM error message Error message: "Can't convert to paths because ATM is off or outlines are missing." This is usually due to the manner in which the font was installed. Refer to Font Installation on the Macintosh for

#### [#13017: Troubleshooting Font Problems in Microsoft Word](#)

Troubleshooting Font Problems in Microsoft Word Issue Word wrapping, spacing, hyphenation and spell checking problems occur when using a font in Microsoft Word. Solution All reported problems of this type have been due to conflicts between

#### [#12569: Why do characters not appear in the preview mode?](#)

Why do characters not appear in the preview mode? Paths are visible in outline mode, but choosing View > Preview causes them to disappear. First of all, check to make sure the tint value of the path is not 0%. Do this by looking under

#### [#12769: Troubleshooting the Petrucci font](#)

Troubleshooting the Petrucci font Issue Petrucci's font metrics (ascent/descent) are not functioning properly. In order to function properly in the Finale music editing application, Tim Herzog had to design Petrucci with a strange em

#### [#12719: Special characters and kerning/metrics equivalence dialogs](#)

Special characters and kerning/metrics equivalence dialogs Issue Entering special characters into the Assistance and Metrics Equivalence dialogs. Solution The following list contains the allowable characters: The dash character ( - ) is

#### [#13475: Improper Screen Font Display on Macintosh](#)

Improper Screen Font Display on Macintosh After opening an existing font and re-generating it, the screen fonts look terrible. TrueType TrueType fonts will contain more points on the curves than the original drawings. The method for

#### [#12317: MMPC2MAC Utility & Size 8,11,14 Bitmap Conflicts](#)

MMPC2MAC Utility & Size 8,11,14 Bitmap Conflicts When I drag my font on top of the MMPC2MAC utility, I'm getting an error message: "MMPC2MAC can't process this file. Make sure it is a Macintosh file produced using Fontographer 4.1 Windows."

#### [#12327: Screen font doesn't reflect changes to outline font](#)

Screen font doesn't reflect changes to outline font A font is edited and regenerated but the edits are not reflected in the screen font. There are two editors in Fontographer. The Bitmap editor and the Outline editor. The Recalc Bitmaps

#### [#12335: Troubleshooting the MMPC2MAC utility](#)

Troubleshooting the MMPC2MAC utility Issue 1 Where is the MMPC2MAC utility for converting fonts for Macintosh? Solution The user will NOT be able to see this utility on Windows. The user must have a Macintosh with a CD drive in order to

#### [#12364: Font displays rectangles instead of characters](#)

Font displays rectangles instead of characters Sometimes, when you install or use a font you will see a rectangle instead of the characters which should be there. If this is happening ONLY with the space character Open the Fontographer

#### [#12338: WIN95 font loads as Custom encoded](#)

WIN95 font loads as Custom encoded When I open a WIN95 font the encoding is often set to Custom instead of WIN95. Microsoft made some last minute changes to the WIN95 encoding vector. These changes affected the way Fontographer reads the

#### [#03714: Special Effects Fonts](#)

Special Effects Fonts Fonts with white filled counterspaces Issue: I need a font which can be used in a graphics program with a color background. The problem is, I don't want the color to show through the insides of the characters. All the

#### [#12325: Repairing corrupted fonts](#)

Repairing corrupted fonts While trying to install (or open) my font, I got an error message which indicates that my font is corrupted -what can I do about it? I'm getting rectangles in place of characters when I try to use my font. Fonts

## **11. Other Resources**

#### [#03796: Fontographer Publications](#)

Fontographer Publications The following is a list of books for Fontographer as well as on fontography, created by Macromedia and others. The list may be incomplete but should be useful as you design fonts and integrate them into your

#### [#03797: Fontographer Websites](#)

Fontographer Websites The following is a compilation of available websites for Fontographer and fonts, in general. This directory is in no way complete, but you may find the consolidation of the material helpful as you develop applications

#### [#03798: Fontographer online forums](#)

Fontographer online forums Please consult your Fontographer manuals, search Macromedia's site for keywords, and scan the Fontographer TechNotes before posting to the online forum. Read the information in the List of online forums if you

#### [#03799: Fontographer-related mailing lists](#)

Fontographer-related mailing lists Macromedia Online Forums provide places for developers of all experience levels to share ideas and techniques. Macromedia Technical Support personnel and members of the product development teams frequent

[#03728: "#3728- Online Font Sources"](#)

"#3728- Online Font Sources" OnLine Resources CompuServe: Macromedia forum (GO MACROMEDIA), DTPFORUM, JWORLD (Jerry's World) America Online: Macromedia forum (Keyword: Macromedia), Computing and Software forum, MDP forum, FONTBANK

[#03729: Fonts and Copyrights](#)

Fonts and Copyrights What are the copyright issues involved while using commercial fonts in Fontographer? The Copyright Notice field in Fontographer may direct you to the copyright holder, but be aware that this field may be blank, or may

[#03730: TrueType Information on the Internet](#)

TrueType Information on the Internet Issue I'm designing a TrueType font, so where do I find out more about the TrueType Specification? Solution TRUE TYPE SPECIFICATION  
<ftp://ftp.microsoft.com/developr/drg/truetype/ttspec.zip> This is

# The Technotes

## #03500: General Macintosh troubleshooting

### Introduction

This TechNote suggests some general troubleshooting techniques for problems or unexpected behaviors with Macromedia applications running on Apple Macintosh OS X. It is broken up into three main sections:

1. [Macintosh OS 9.x Troubleshooting](#).
- 

### Collecting Information

Troubleshooting problems with Macromedia applications is generally easier when complete information about the problem and conditions for reproducing the problem are available. Some of the information which helps narrow down the problem can be found using some of the items below:

- o <http://www.macromedia.com/software/>. Please see the example system requirements for Dreamweaver below:
  - **Dreamweaver MX 2004:**
    - 500 MHz Power PC G3 processor
    - Macintosh OS X 10.2.6 and later, 10.3
    - 128 MB computer RAM (256 MB recommended)
    - 275 MB available disk space
    - You must have at least 800 x 600, thousands of colors monitor, although 1024 x 768, millions of colors is recommended.
    - Note:** This product must be activated over the Internet or phone prior to use. Visit the [Product Activation Center](#) to learn more about activation.
  - **Dreamweaver MX:**
    - A Power Macintosh G3 or better
    - Macintosh OS 9.1 and higher or Macintosh OS X 10.1 and higher
    - 96MB RAM (128 MB recommended)
    - 275 MB of available disk space
    - You must have at least 800 x 600, thousands of colors monitor, although 1024 x 768, millions of colors is recommended.

### Will the older Macromedia applications run on Macintosh OS X?

After extensive testing, we have determined that older Macromedia applications operate in the Macintosh OS X's classic mode without any new problems. For specific product statements see [Macromedia product support for Mac OS X](#) (TechNote 15224).

### Which applications are starting up with the computer?

The operating system programs that are executed when the computer starts are located in /System/Library/StartupItems. These files are essential to the operation of OS X and should not be altered. Some applications may install files in /Library/StartupItems. This folder is not part of the default installation of OS X. Certain applications installed for a

single user need to write files in /Users/USERNAME/Library/StartupItems. Because of this it may be created during the installation of an application. To see if one of these programs is interfering with your Macromedia application, please move the files from /Library/StartupItems and/or /Users/USERNAME/Library/StartupItems and restart the computer.

### **Which applications are starting up with the computer / which applications are running before the Macromedia application starts?**

As with previous Macintosh operating systems, OS X allows you to force quit applications by pressing Option-Apple-Escape. In OS X, when you press that key combination a Force Quit Application window appears listing the running applications. You can Quit each program by selecting it and clicking Quit. Depending on your system configuration all of the running applications may not appear here.

**Note:** For advanced users, the ProcessViewer utility (found in /Applications/Utilities) provides some information about currently running applications, but the names of the applications may be missing. Additional information can be found by running the Unix command top in the terminal window which shows the name of the application. Please see Apple's article [Mac OS X: How to View Memory Usage With the "top" Utility](#) for more information. Background information about processes and daemons can be found in Apple's article [Mac OS X Server: Processes](#) and Westwind Computing's [Mac OS X: What Are All Those Processes?](#).

### **Is there any way to get detailed reports about crashes?**

Apple includes a utility for viewing technical messages from Macintosh OS X applications called the Console. To turn on crash logging, start the console (found in /Applications/Utilities/Console), choose Console> Preferences, choose the Crashes tab and check "Log crash information in ~Library/Logs/". The log file is /Users/USERNAME/Library/Logs/<macromedia product name>.crash.log, for example. These .log files will be comprised of text messages and can be opened and viewed in TextEdit.

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## **Isolating the problem**

After confirming that the system requirements are met, and collecting information about what applications are running at the same time as the Macromedia application, you can begin to isolate the problem:

- [106667](#) describes switching between Macintosh OS 9.x and Macintosh OS X.)

If the problem cannot be reproduced in Macintosh OS 9.x, then further investigation should determine if the problem is with the Macromedia application installation (use a new account with admin privileges to see if the problem reproduces), other applications running (turn off other applications/Startup Items), or with Fonts (remove third party fonts).

**Note:** Macromedia products released since mid-2003 do not run in Classic mode or on any non-Carbonized operating system. Check your application's

minimum system requirements to determine if this troubleshooting step will work for you.

### **Does the problem happen when Classic mode is not running?**

The Classic mode is Macintosh OS 9.x running as a separate process on top of Macintosh OS X. One useful troubleshooting technique is to turn off Classic mode and try reproducing the problem. If multiple non-OS X programs are running please stop those programs and then quit the Classic mode. To turn off Classic mode, start System Preferences (Apple> System Preferences), Classic (View> Classic) and click Stop (and if that does not work then click Force Quit). If the problem happens only when Classic mode is running, then test for an [extension conflict](#).

### **Is there a conflict with another application?**

Close all other applications and verify that the problem still happens if your Macromedia application is the only program running. A list of currently running applications can be viewed in the Force Quit Applications window by pressing Option-Apple-Escape. If you are an advanced user the ProcessViewer utility (found in /Applications/Utilities) provides some information about currently running applications.

### **Does the same problem happen with other accounts on the same computer?**

Each user account contains a large number of files used for configuration, preferences, fonts, and other purposes. Those files can interact to cause problems, and by logging in as a newly created user those problems can be eliminated. Before creating a new user, please copy or move the document files to a location which can be read by other users:

1. Choose System Preferences from the Apple menu.
2. Choose View> Users.
3. Choose New User.
4. Give the new user a name and a short name.
5. On the Password tab, give the user a password.
6. Select "Allow users to administer this computer". This makes the user an Admin user.
7. Choose OK.
8. Log out and then log in as the new user.
9. Launch your Macromedia application, open the document file in the selected local folder, and try reproducing the problem.

If the problem goes away there may be some problem with the original account. Continue to use the new user account and copy any documents/folders from the other, old account.

If the problem goes away then another test would be to create a new user without admin privileges and perform the same test. If the problem goes away then one option would be to start using that user account, and copy any documents/folders as needed to the new user account.

### **Could the problem be with the preferences file?**

The preferences file for Macromedia applications (/Users/USERNAME/Library/Preferences/Dreamweaver MX Prefs, for example) is generally updated more frequently than other Macromedia application files, so the chance of that file becoming corrupt is greater. To test if the problem is with the Macromedia application preference file, simply move the file to a different directory (or the desktop) while the application is not running, and then restart the application and try to reproduce the problem. The Macromedia application will create a new preferences file if the file is missing.

### **Is there a problem with permissions?**

If the problem cannot be reproduced when using the Macromedia application with a new user account with admin privileges the problem might well be with individual file or folder permissions. Apple computer has a utility for [download](#) which can reset the permissions for files and directories used by Macintosh OS X 10.1.5.

### **Corrupt fonts - or is there a problem with DiamondSoft Font Reserve or Extensis Suitcase?**

Research has shown that corrupt fonts are frequently the source of crashes/problems on the Macintosh. Brief testing of Extensis Suitcase v10.1.2 and DiamondSoft Font Reserve has shown no problem with Macromedia applications on Macintosh OS X. If your Macromedia application exhibits any unusual behavior while either of these applications are running then the problem is likely caused by a corrupt font. In either application close all open fonts and restart your Macromedia program - if the problem does not continue then the problem is almost certainly a corrupt font. Please refer to the documentation for these products for troubleshooting techniques for problem fonts. the general idea is to identify which font is corrupt and replace the font with a working copy or simply not use that font.

### **Macromedia application help is not working.**

First, does help work outside of Macromedia application? In the finder, select "Mac Help?" from the Help menu. If Help is working outside of the application then check if the aliases pointing to the Macromedia application Help files are located in /Library/Documentation/Help - if the files are missing reinstall the application.

### **Where did the sites, or extensions, go when I logged in as a different user?**

Macromedia applications were designed to allow different users to set different preferences, define different sites, install different extensions, and otherwise customize your application. As a result different users may have different sites defined, and different extensions installed. The site definitions are stored in the preferences, for example: /Users/USERNAME/Library/Preferences/Dreamweaver MX Prefs. Please log in as different users to locate the sites that may be missing.



## Searching for a workaround

Some problems with Macromedia applications can be fixed once the problem has been defined. Other problems may require reinstalling, or disabling a corrupt font.

10. [Knowledge Base](#) document 106417

### Additional information

For application specific troubleshooting for Macintosh see the [support page for the specific application](#).

### Third-party resources:

- **Macintosh Knowledgebase**  
<http://kbase.info.apple.com/>
- **Troubleshooting Solutions for the Macintosh**  
[www.macfixit.com](http://www.macfixit.com)
- **The Ultimate Macintosh Page**  
<http://www.ultimatemac.com/>

### Third party links

Although links to external web sites are provided as a resource, the web sites are not part of Macromedia. Please see the Macromedia policy regarding links to third party web sites in the [Legal Notices and Information](#) section. Pages to external web sites will open in a new browser window.

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## #03700: Inaccessible characters in Windows fonts

### Issue

Sometimes, certain characters that you create may not show on screen or print, while all the other characters are fine. This only occurs with characters outside the main keyboard locations.

### Reason

This is because there are certain slots (character positions in Fontographer's Font window) that you cannot use in an ANSI encoded Windows font. If your character was placed in one of those slots, when Fontographer creates the font, it must reposition the character at the end of the font.

Note that anything placed prior to the space character (decimal 32) will not be usable, as Windows has no access to characters in slots 0 - 31.

The following character slots are not usable for a font with the standard ANSI character set.

Decimal	Keystroke
127	delete
128	not defined
129	not defined
141	not defined
142	not defined
143	not defined
144	not defined
157	not defined
158	not defined
160	non-breaking space

## Solution

Obviously, it is best to simply avoid these character slots.

If you are pressed for just eight more characters that just have to fit into your font, there is a solution. For this purpose, we supply a special encoding vector named OEM or OEM Encoding.

Follow these steps to create an OEM encoded font:

- 1 Select File > New font then, select Element > Font Info > General (Element > Font Info on Macintosh) to set the Preview Encoding to OEM.

The font may become corrupted if the Preview Encoding is not set before generating the font.

- 2 Click OK and then copy and paste the characters into the new font.
- 3 This may have to be done in stages, as Windows often runs out of memory when trying to copy and entire database of characters
- 4 All of the reserved characters except for 127 and 160 can be used in an OEM encoded font.

### Additional Information

If you have previously been advised to use Symbol encoding, we want you to know that we now recommend OEM over Symbol. A Symbol encoded font will not allow for kerning pairs.

Be advised that Microsoft is reclaiming some of the reserved character range as discussed in [Reserved Characters in Modern Windows Encoding](#).

### Additional Information

If you have previously been advised to use Symbol encoding, we want you to know that we now recommend OEM over Symbol. A Symbol encoded font will not allow for kerning pairs.

Be advised that Microsoft is reclaiming some of the reserved character range as discussed in [Reserved Characters in Modern Windows Encoding](#).

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## #03701: Creating a complex logo font

### Issue

A logo imported into Fontographer and generated as a font will not display or print properly. At some point sizes the logo appears fine but at others the logo is replaced by a vertical bar or an empty box. This may occur when viewing onscreen and/or printing.

### Solution

Open up your screen so the following dashes and arrows are completely visible.

#### Step 1 - Breaking the logo apart

In order to avoid problems with complex logos it becomes necessary to break up the parts of the logo into separate character positions. In so doing, the logo will still look the same, but since it is a composite of simpler parts it will now print. Make sure that you choose character locations which can be accessed with the keyboard and are not control character sequences. (control characters are found in 0-31 of the Fontographer font window.)

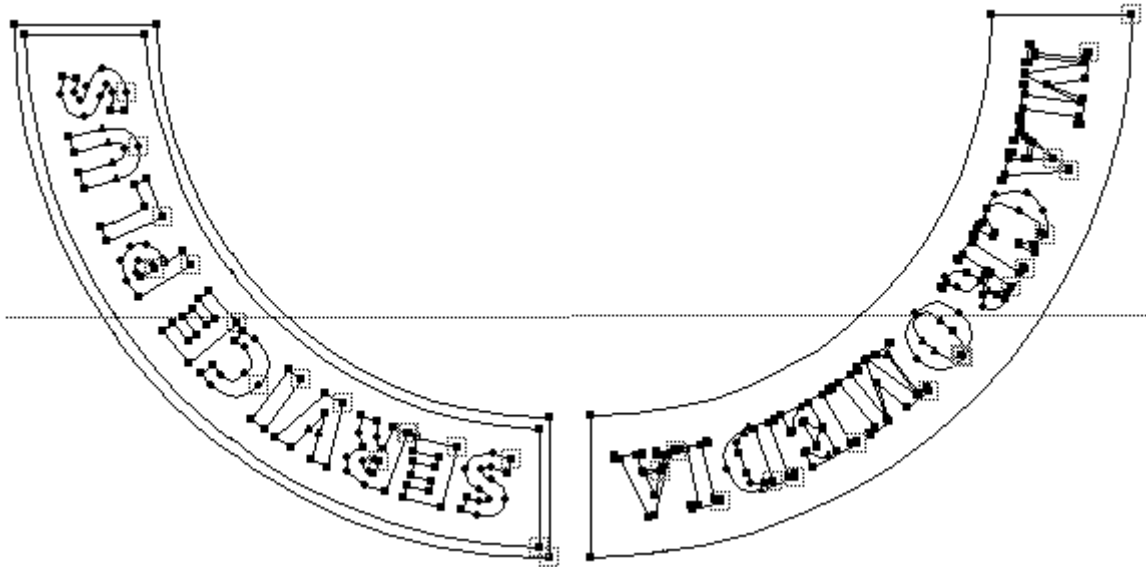
Beginning with this complex logo imported from an EPS:



- we broke it into five character positions. This is the most confusing part of the example because some thought must go into deciding just where to make the breaks. This example of our department logo is more complex than most because it requires breaking apart paths. In most cases, paths will remain intact, but words will be broken across different characters. It is important to note when copying and pasting the parts into new characters, never move the parts after they have been pasted. To do so now will make the spacing work done at the end much more tedious!

First, we should explain why this example is so complex. In this case, the original EPS includes strokes and paths. Since we are interested in making a Type 1 or Truetype font (where strokes are not allowed) we will be doing some extra work in Fontographer to turn those stroked paths into outlines by using "Expand Stroke."

Also, the circle in this logo, along with its "Macromedia" against the black background and "Service Plus" against the white, has to be divided into four sections which must meet precisely when typed out. After completing the circular border with the first four characters, the "M" will be typed, centered in the circle. Notice the two finished sections of the circle below. Each section is in one character cell, in this case the F and G characters. We have turned Preview mode off in Fontographer to better see the points in the character.

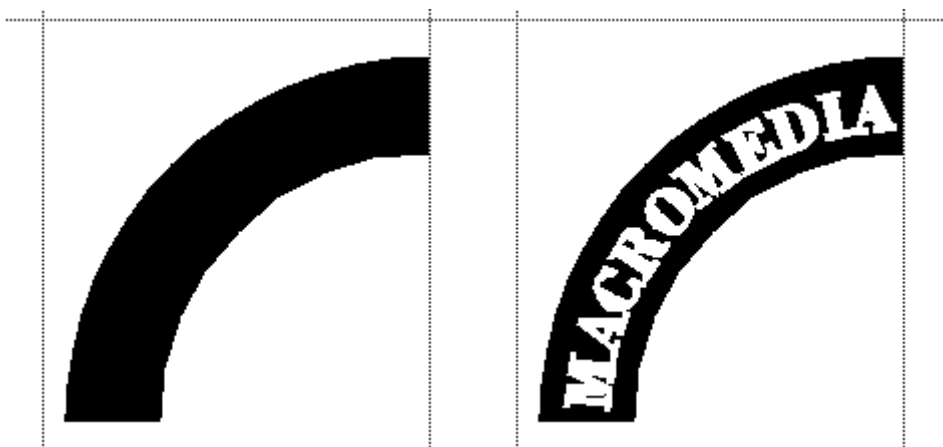


Notice how the semicircular border around the "Service Plus" consists of two paths; one outer and one inner, creating a stroke effect when seen in Preview mode. In the original EPS, the path had a stroke weight applied. We duplicated that for use in a font by using Fontographer's Expand Stroke command.

## Step 2 - Getting the Paths just right

Often the eps will have paths which overlap, or even have points in a path on top of other points in the same path. This is no problem for a drawing program such as Macromedia FreeHand, but it means trouble for a font. We used Remove Overlap on this artwork in order to get rid of all these problems. Another problem is paths with superfluous points. Fontographer contains a new feature found under Element > Clean Up Paths which will remove all those unnecessary points without disturbing the shape of the path.

Finally, we turned the preview mode back on, which revealed one last problem, illustrated below



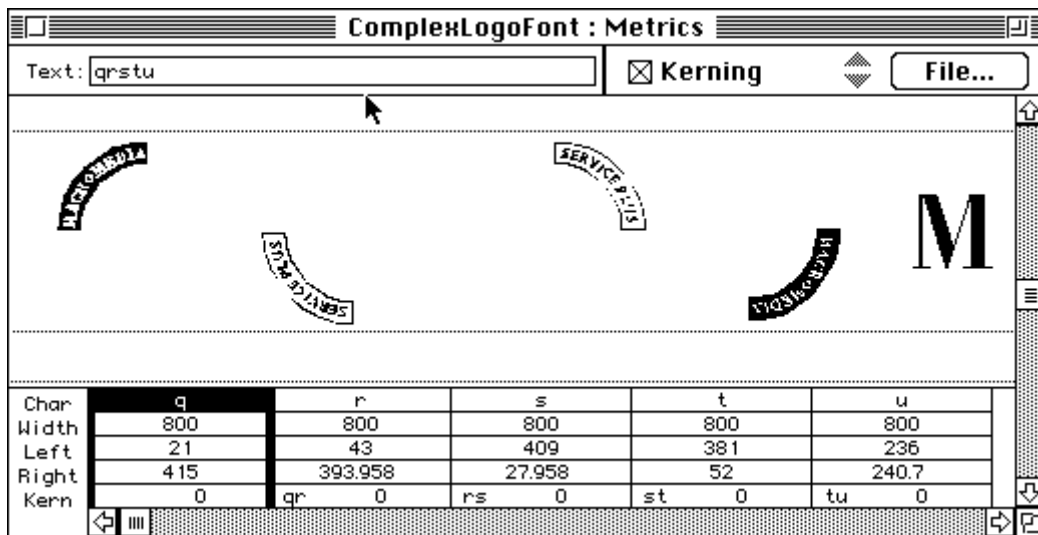
The left picture shows just the black semicircle with no "white" letters: Not at all what we hoped for! We must select "Correct Path Direction" under the Element menu in order to correctly display the the unfilled "Macromedia" against the black background of the semicircle. This is important because the paths must be set so that the first path is clockwise, the next path counterclockwise, the next path (in this case a counter within a letter) clockwise, etc. Correct Path Direction does this automatically.

### Step 3 - Spacing the parts to look as one

Now that we have the five parts in five characters and have cleaned up all the original paths to work properly as a font, it is time for the final step; spacing the 5 characters so that they look just like one when seen in the document.

Select "Open Metrics Window" under the Windows menu. This window can be used to preview the character positioning. Type in all the logo characters.

The window should look something like this:



See how each part has maintained the same point locations it possessed when it was a part of the whole logo? Also, each character still has the same width as the original. This makes getting the spacing perfect very straightforward Ñ if you are going to be using this font on a Macintosh!

For the Macintosh font, simply set the width of the first four characters to zero. Leave the M alone with the full width. Then when you type the first four, the cursor will stay put while all the parts collide to form the circle. When the M is typed, it will appear centered in the circle, and the cursor will jump ahead to the full character width.

However, if you are using your font in Microsoft Windows you will not be able to set your characters to a zero width. You will have to manually set the width of your characters in the metrics window by estimating the amount of em units needed for the logo to display correctly.

Windows printer drivers do not appreciate the concept of a zero width character. They seem to like all characters to have some advance width, so when a character with a zero width setting is encountered, Windows will automatically advance the cursor, like it or not. For our purposes, we do not like it. So it becomes necessary to set up each part in the logo to have a width setting. Here are the simple steps.

Set all characters to a width of 100 except for the last one. This width will be the amount that the cursor advances after a character is typed. Then to offset for the cursor advance, move the part in the character cell by 100 em units to the left.

**Character 1** - advance width 100 ems

**Character 2** - advance width 100 EMS then Move horizontally -100

**Character 3** - advance width 100 EMS then Move horizontally -100 x 2 = -200

**Character 4** - advance width 100 EMS then Move horizontally -100 x 3 = -300

Where the x 2 and x 3 equal the number of characters moved beforehand. Drag the right-hand sidebearing of the last character out to the right until it is just beyond the right-hand edge of the logo. The cursor will advance to this position after the logo is typed.

The finished product will now appear in the Metrics window below:

Char	C	D	E	F	G
Width	0	0	0	0	0
Left	220	22	385	382	21
Right	-543	-385	-748	-748	-384
Kern	0	CD 0	DE 0	EF 0	FG 0

#### Step 4 - Saving and Generating Logo Font Files

- 1 Go to "Font Information" under the Element menu, give the font a Family name and select the proper encoding for the project.
- 2 Select "Save As..." under the File menu in order to create a Fontographer database.
- 3 Print your logo from Fontographer for testing purposes.
- 4 Select "Generate Font Files" under the File menu. Be sure to enter some bitmap sizes to output or you will not generate a screen font for the logo.
- 5 Install as appropriate for the destination platform (Macintosh or Windows).
- 6 As you type the keystrokes you will notice that the characters are displayed on top of each other. When you are finished typing the logo characters will automatically position themselves correctly.

Check for correct display as well as printing at different point sizes.



## Troubleshooting

### Text in my EPS doesn't show up in Fontographer

Answer: You didn't convert the text to paths when you created the EPS.

### I get an error "Path too complex Error ID = 11500"

Answer: The image has too many points. The image is too large and must be made smaller by removing objects or points.

### Syntax Error ID = 11200

Answer: Results from trying to import an image which has no paths. If you are working with an image in Freehand or Illustrator which is a scan or TIFF or PICT you must do an AutoTrace in order to convert this image to a path form.

### Additional Information

Bezier Control Points (BCPs) or other points may lie within or on top of other points and may not be visible. This is why we break the artwork into separate characters.

Make sure your Preferences (under File Menu and Point Display) are set to "Show Coordinates for Selected Points" and "Hilite Adjacent Points That Overlap".

Use "Next Point" (Command-/) under the View menu to manually inspect the path direction.

If you are following the path in the font Outline Window (using Command-/) and suddenly don't see a point selected but the next point is selected you have narrowed the problem to within two points.

You should use "Merge Points" under the Points menu or drag a suspected point out of the way and delete the underlying point.

### Additional Information

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You should use "Merge Points" under the Points menu or drag a suspected point out of the way and delete the underlying point.

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## #03702: Commonly asked questions

### **How long has Fontographer been on the market?**

Since its introduction in 1986, Fontographer has remained the industry-standard for font-creation software.

### **What type of fonts does Fontographer generate?**

Fontographer can generate different kinds of fonts for both platforms, as follows:

#### ▶ **Fontographer for Macintosh:**

- ▶ Type 1 PostScript language fonts (for Macintosh and Windows)
- ▶ Type 3 fonts (for Macintosh and Windows)
- ▶ TrueType (for Macintosh and Windows)
- ▶ Multiple Master fonts (for Macintosh)

#### ▶ **Fontographer for Microsoft Windows:**

- ▶ Type 1 PostScript language fonts for Windows
- ▶ TrueType fonts Windows
- ▶ Type 3 PostScript language fonts for Windows
- ▶ Type 1, Type 3, and TrueType fonts for Macintosh (each requires the Macromedia MMPC2MAC utility supplied in the box)
- ▶ PostScript Type 1 for UNIX (NEXTSTEP and Solaris)

### **Are Fontographer-created fonts compatible with Adobe Type Manager?**

Yes.

### **Can Fontographer edit more than one character at a time?**

Yes. There are many transformations that can be applied globally, such as: change weight, change width, scale, skew, rotate, move, flip, auto spacing, and auto kerning.

### **Can I scan a picture of my signature and make it a font?**

Yes.



**How can I make a font out of a scanned picture of my company logo?**

After scanning your logo with a scanner, save the scanned image in the PICT or BMP file format (Fontographer will not accept TIFF files). After bringing the image into Fontographer, you can use Fontographer's autotrace feature to create character outlines. Then use the normal font-generation procedures to create a font.

**Can Fontographer autotrace more than one character at a time?**

Yes, but only if the characters are all in the same character window.

**Can Fontographer import my artwork from programs like FreeHand and Illustrator?**

Yes. Fontographer imports EPS files.

**Can Fontographer output my characters to Freehand and Illustrator?**

Yes, Fontographer generates EPS files that can be used in any other program which supports the EPS format.

**Can Fontographer create fonts based on other fonts in my system?**

Yes. Fontographer can do this in a couple of ways:

- ▶ You can change the weight, angle, and shape of existing fonts. This one-command feature allows you to create a version of an existing font that is bolder, condensed, extended or oblique (or all of the above).
- ▶ You can create a completely new font by blending between any two fonts in your system.

**Can Fontographer be used to create foreign language characters?**

Yes. Many of the foreign language fonts you see in use today were created in Fontographer.

**Can I use an existing font to make it into a foreign language font?**

You cannot automatically convert an English language font into a foreign language font. However, Fontographer is used by many professional type vendors to create foreign language fonts (either by modifying existing fonts or creating new fonts from scratch).

**How will I access the characters once I create them?**

After you generate your characters as a font, you will install the font in your operating system. In a text-editing or graphics program, you access your Fontographer-generated font as you would any other font.

**Can you convert Windows fonts to Mac fonts?**

You can bring the font through a network, or put the font on a DOS disk and then use the Macintosh File Exchange feature to place the Windows font on the Macintosh. You can then use Fontographer for Macintosh to open the font.

**Will Fontographer accept an image in the TIFF file format?**

No. Fontographer will accept images in the PICT or BMP file format.

**What is the difference between Type 1 and Type 3 PostScript fonts?**

Type 1 fonts are smaller, faster to print, better looking, and work with ATM. However, Type 1 characters must be entirely black. Type 3 fonts, on the other hand, can have grayscale fills and strokes, as well as other special effects. Type 3 fonts are bigger, slower, look worse in very small point sizes or at low resolutions (up to 600 dpi). Further, Type 3 fonts do not work with ATM. In almost all situations, you will want to create Type 1 fonts.

**Since I can already manipulate type in my favorite drawing program, why should I use Fontographer?**

Unlike a drawing program, Fontographer will create a font that can be used in any program with a font menu. This means you can use your fonts in programs such as FreeHand, Excel, QuarkXPress and Word.

**Will the fonts I create with Fontographer print at my service bureau?**

Yes. Many of our users need to output their work on high-end imagesetters. Fontographer can create PostScript font files that will image at the highest resolution of the printer.

**Can I assign graphics or characters to any keystroke I want?**

Yes. Fontographer also prints out a key map showing the location of all the characters (in case you forget where you placed them).

**Will Fontographer allow me to adjust character spacing for a headline or package design?**

Yes. Fontographer will automatically adjust both the spacing and the kerning of your entire font. You can also manually adjust the spacing and kerning yourself. Or, if you would prefer to have complete control over every aspect of your font, you can take advantage of the advanced spacing and hinting options.

**Is Fontographer just for people who want to create an entire font?**

Most users purchase Fontographer so they can modify or add to the fonts that they already have. Many designers or publishers discover, after spending hundreds€"if not thousands€"of dollars on PostScript and TrueType fonts, that they still need a tool to modify their fonts for special circumstances. (For similar reasons, designers normally purchase clip art that they can edit or manipulate to suit their needs.)

Although a Fontographer user may be creating brand new fonts (and some do!) in order to start up a new type foundry, most find Fontographer an easy way to make modifications. These modifications can include adding characters (such as symbols, dingbats, or logos), globally changing a font (such as making it bolder), or preparing a font to be moved from one platform to another.

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## **#03703: Out of Memory Errors in Fontographer for Windows**

**Issue:**

- 1) Import a .bmp into Fontographer's Edit window to Autotrace and get an Out of Memory error.
- 2) Attempt to Autotrace the back ground image and get an Out of Memory error.

**Reason:**

The Out of Memory message which Windows gives when tracing a scanned image or importing an EPS or bitmap, is sometimes invalid, that is, Windows is not really out of memory. When this happens, it is due to the system using up all of its allocated Break Points.

**Solution:**

This situation can generally be averted by adding the following line to the [386enh] section of the SYSTEM.INI, exactly as follows:

MaxBPs = 768

Credit where credit is due:

This helpful hint is from an article in Infoworld (*Windows Manager* by Brian Livingston).

---

## #03704: Missing characters in Windows

### Issue

When generating a Truetype font for Windows in Fontographer 4.0.4, some fonts will lose the hyphen, periodcentered, or mu characters. Typically this will occur when the source font is a Truetype or is a Macintosh encoded PostScript font. When opening an Adobe PostScript font, this will usually not occur.

### Reason

This may seem like an atrocious oversight by our testing department, but there is an interesting background to this problem. When Windows 3.1 and the Truetype spec was being developed, Microsoft was careful to make the encoding compatible with Word for Windows. This required them to designate different glyphs for these three characters than what the original Truetype spec called for. So, rather than fixing Word for Windows, Microsoft chose to kludge the Truetype spec. We knew about this after it happened and created a workaround, but late changes to the UGL encoding in 4.0.4 short-circuited the workaround. Now you know the rest of the story!

### Solution

First, go to Font Info and change the number of characters allowed in the font to include an additional three characters. Also change the encoding to Custom. Be sure to also use Custom when generating the font.

#### For Hyphen: [-]

- 1 Choose one of these new slots and copy the hyphen into this cell. Get the character information (Command-I) and change the name to hyphenminus.
- 2 Then choose Set Unicode. Press the OK button to close the dialog.
- 3 If you set the Font window to View by: Unicode, the number 002D will appear above the newly placed hyphen at the end of your font. Don't worry that it is out of place or duplicated. For Windows, the unicode number is all that matters. We don't recommend that you change the character information on the real hyphen because then the font will not work on a Macintosh with Macintosh encoding.

#### For Periodcentered: [·]

- 1 Choose one of the new slots at the end of your font and copy the periodcentered into this cell.
- 2 Get the character information (Command-I) and change the name to bulletmath. Then press the Set Unicode button.
- 3 Click OK to close the dialog. If you set the Font window to View by: Unicode, the number 2219 will appear above the newly placed periodcentered character.

#### **For the Mu: [μ]**

- 1 Choose one of the new slots at the end of your font and copy the mu into this cell.
- 2 Get the character information (Command-I) and change the name to micro. Then press the Set Unicode button.
- 3 Click OK to close the dialog. If you set the Font window to View by: Unicode, the number 00B5 will appear above the newly placed mu.
- 4

Generate your Windows Truetype font with Custom encoding. The once missing characters should function correctly after installation on Windows. The other font formats you make from this same database will also continue to work unchanged.

---

## **#03705: Error= -11501, Could not open file- unknown format**

### **Issue:**

When trying to open a file in Fontographer 4.x for the Mac, you get the error, "Could not open the file because it is in an unknown format error = -11501"

### **Reason:**

1. Trying to open the bitmap font instead of a printer font file or truetype font suitcase.
2. Trying to open a Postscript Type 3 font which was not generated by Fontographer.
3. Trying to open a Printer font that has in some way been damaged.

A: Fontographer will not open a Macintosh font suitcase with only Bitmaps in it, EVEN THOUGH this suitcase is selectable from the Open... dialog. To determine whether Fontographer will be able to successfully open a Font Suitcase, go back to the Finder and open up the suitcase. If this suitcase contains an icon with THREE A's (which shows that a TrueType font is present in this suitcase), then Fontographer will be able to open it. If the suitcase contains ONLY icons showing a single A (which signifies a Bitmap font) and has no icon with THREE A's, Fontographer will not be able to successfully open this font file.

B: A type 3 font file will not reside in a Macintosh font suitcase. If you encounter such an error opening a font which you know to be a printer font, it is probably a Type 3 in an unknown format. This would commonly occur with fonts from "The Art Importer" or very old commercial fonts from foundries such as

Bitstream. Fontographer 4.x should be able to open Type 3 fonts from Fontographer version 2.1 and later. If Fontographer cannot open the font, you may want to print the characters from another application and scan the printout, then convert the scanned image into a font.

### **Solution:**

Locate the original outline font and use it. You will need to find the printer font file associated with this particular bitmap font. This printer font file will have a truncated name and will probably reside in the same folder as your bitmap file, or possibly in your "Extensions" or "Fonts" folder (in your System Folder).

---

## **#03706: Fontographer and sounds**

### **Issue**

Adding new sounds, changing sounds, turning off sound in Fontographer.

### **Reason**

Fontographer can sound to let the user know when you snap to a point or snap to a guide in the Outline Window, and it plays a sound whenever the "Please Wait" dialog closes.

### **Solution**

#### **To turn sounds on:**

- 1 Locate the Fontographer Sounds file. Depending on which version of Fontographer you have, it may be found on Fontographer Disk Two, or you may need to reinstall to retrieve it.
- 2 Place the file into the same folder as Fontographer.
- 3 Don't change the name of the file, because Fontographer looks for that name specifically.

#### **To change sounds using ResEdit:**

- 1 Find the sound file you wish to use.
- 2 Convert the sound into an snd resource if necessary.
- 3 Use ResEdit to paste the snd resource into the Fontographer Sounds file.
- 4 Then use ResEdit to name the resource as one of the following:

Snap to point  
Snap to guide

Operation done

The spelling must be exact.

To stop sounds from being used in Fontographer remove the "Fontographer Sounds" file from the Fontographer application folder.

---

## **#03707: Fontographer and RAM Optimization**

### **Issue**

Macintosh Fontographer uses a lot of RAM.

### **Reason**

When a font is opened, it is retained completely in RAM. A font database can easily exceed 500K.

### **Solutions**

1. If you want to work on four fonts at once with several Outline Windows open, the recommended 3,500K may be inadequate.

To increase your memory partition, simply close Fontographer, go to the Finder, select the Fontographer icon, choose "Get Info" from the File menu, and increase the suggested memory setting to 4,000K or more.

2. To save memory, use the "Preferences..." dialog to reduce the number of undos.
3. To get faster performance in the Outline Window, turn off "Snap to Points" in the View menu. Also, go to the Preferences dialog's "Point display" pop-up menu and turn off "Show points while dragging paths."

If you are running in 24-bit color mode, get a bit flipper which will turn that down to one bit when Fontographer is running, or go to your Monitor Control Panel and select "Black and White".

---

## **#03708: Steps to help blending fonts**

### **Issue**

Blending Plain and Bold faces to create a medium face.

### **Solution**

In order to blend a font, the two source characters being used must have the same number of paths or Fontographer won't blend them.

- 1 Turn on the radio buttons for "Correct path direction first" and "Insert points to force match."
- 2 Check to see if any characters look bad or are missing in the destination font. They will look bad due to mismatched path order or mismatched origin points. You will need to fix those manually.
- 3 Now try "Blend Fonts" again on that character. Click the radio button for "Select characters of destination font." Click off the check box for "Correct path direction first" and "Insert points to force match."

If that does not solve the problem then other measures are necessary:

- 1 Select from "Preferences" the point display pop-up menu that shows labels for all points. This will let you to see the order of the points.
- 2 Insert similar kinds of points in the same order and position in each source character and try again. This time also turn off the check box "Insert points to match." Keep it off from here out.
- 3 If your fonts do not have the same ascent/descent you may have to change these settings in the "Font Info" dialog. You also may have to adjust how the characters fit on the baseline.

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## #03710: Erratic Printing or Display of Windows TrueType Fonts

### Issue

Some Windows Truetype fonts display on the screen erratically. Sometimes a font will display the right character, but at other point sizes it displays an empty rectangle. Also, the font will sometimes print a rectangle to the printer, instead of the character.

### Solution

This is a compilation of techniques we have developed over the years to coax Windows Truetype fonts to print and display. Problems are usually due to the Truetype rasterizer which ships with Windows. If you are having problems with complex characters (logotypes, signatures, etc.) displaying on the screen or printing, here are a few things you can do to try to remedy the problem.

- **Trick Windows into using the big rasterizer, thus allocating more memory to the font.**

**Max X:** Windows determines how much memory to allocate to font rendering by checking the Max X setting in the font. Max X is the point with the largest horizontal value. If your font is based on an em of 1000, then scroll out to near the right hand edge of the window (at about 7700 ems) and insert a single point.

When Fontographer generates that font, it will insert the new value but it will not display the loose point. When the font is installed, the TrueType font rasterizer will allocate more RAM to render characters in that font.

**Avg X:** Windows averages the width of all the lowercase characters, and the space character, to determine how far to place the cursor after each keystroke. If your lowercase characters are not defined, the average is zero. In this case, open each lowercase letter, and assign a width appropriate to your large, uppercase characters. This will cause Windows to allocate more memory for each keystroke.

- **Try generating the font without hints.** In complex images, hinting can do more harm than good.
- **Rearrange your logo into multiple keystrokes**, as described in [Creating a complex logo font](#) (TechNote 03701).

When a single character is just too complex to print, break the logo into parts which can be placed into multiple keystrokes. In Windows, it is necessary to set the first character's width to more than zero. If you can set it to 100 EMS, that would be sufficient. To get the whole logo, you will then have to type several characters, each of which will pile on top of the last one, until the final character in the series finally moves the cursor to the right to give the character its true width. This feat is best accomplished in the metrics window.

However, if for some reason you must have the character print using only one keystroke, divide the character into two or more parts, for example, in the X and Y character slots, and spacing as described above.

Then, use the Get Part (or Link Reference in Fontographer 4) command on the X character, and paste the contents of the clipboard into the A slot. Perform the same operation with the Y slot. This creates a composite character and fools the printer into printing because all the information is really in two slots, not one.

---

## #03711: Scanning and autotracing in Fontographer

Many font developers use scanners to create bitmap images of their lettering and artwork. Fontographer can use these scanned images as a basis for creating outlines for characters in a font.

### Basic Process

Below is a summary of the basic process for using scanned artwork to create vector outlines in Fontographer:

- 1 The font developer creates artwork for the font's characters.
- 2 The artwork is scanned on a scanner to produce a series of bitmap images.
- 3 The bitmap images are opened in a bitmap editor, such as Fireworks, Photoshop or Paint.
- 4 In the bitmap editing program the images are prepared to be pasted into Fontographer by placing them inside a consistent bounding box so the appropriate scaling for each character will



be preserved.

- 5 The bitmap images are copied in the bitmap editor.
- 6 The bitmap images are pasted into Fontographer. After being pasted from the Clipboard, the images reside on the Template layer of the Outline Windows.
- 7 Fontographer traces each bitmap image to create vector outlines for the characters.
- 8 The path outlines for each character are smoothed and corrected using Fontographer's pen tools and menu options.
- 9 A test printing of the font is examined to see if further tweaking is needed.

### **Step 1: creating the artwork for the font's characters**

The drawing for each character should be at least 2 to 4 inches high. If necessary, enlarge your drawings on a copy machine. The cleaner the original artwork, the better the results from scanning (and the better the results in Fontographer).

### **Step 2: scanning the images**

#### ▶ **Resolution**

Scan each character at 300 dpi. Don't try to scan a small character at 1200 dpi—that will be too much information for Fontographer's Auto Trace tool. The largest scanned image you would want to try to use with Fontographer is one that is 4 inches tall at a resolution of 400 dpi.

#### ▶ **Placement of the image on the scanner.**

Be very careful to place the artwork page on the scanner so that the resulting bitmap images are not at an angle or skewed. It may be difficult to restore them to the angle or uprightness that you originally intended.

#### ▶ **Set scanning depth to Black and White**

Once the bitmap image is pasted into Fontographer, variations in color will be ignored. Scan at a depth set to Black and White or 1-bit.

#### ▶ **Saving the image after scanning**

After the scan is finished, save the image as a PICT file for Macintosh or a BMP file for Windows.

### **Step 3: opening the bitmap images in a bitmap editor**

#### ▶ **Macintosh**

Using a recently-released paint program, open the PICT file. Don't use a program which will decrease the resolution, such as MacPaint. Canvas 2.0, Fireworks, PhotoShop, or Digital Darkroom will work.

- ▶ **Windows**  
Open a BMP file in the Paintbrush utility supplied with Windows or with a bitmap editor such as Fireworks or Photoshop. To open the Paintbrush program supplied with Windows, navigate to Select the Start > Programs > Accessories > Paint.
- ▶ To open a file, choose File > Open. Navigate to find your bitmap image. You may want to use some of the bitmap editing tools to smooth out your drawings. You can see how the scanned images first appear in Fireworks in
  - ▶ **To scale to the em square.**  
Choose Edit > Paste.
  - ▶ **To scale between the ascent and baseline.**  
While pressing Shift-Option (Macintosh) and Shift-Alt (Windows) choose Edit > Paste.
  - ▶ **To not scale at all**  
While pressing the Option key (Macintosh) or Alt key (Windows), choose Edit > Paste.
- ▶ **4 Repeat steps 1 through 3 for each character.**

Fontographer automatically pastes the image into the Template layer where it will be shown as a solid gray image. See **Easy**

This option keeps the default Curve fit to 5. The tighter your curve fit, the more points you'll have on your character. It is better to have as few points as possible to preserve your shape. **Advanced**

See "Advanced Tracing Options" (pages 32 - 34) in the Fontographer *Users Manual* for more information about these additional choices.

### Step 8: cleaning up

- ▶ **Removing the bounding box.**
  - 1 With the Outline Window open for the character, select the Outline layer on the Layers palette.
  - 2 To be able to see the outlines clearly, make sure that View > Preview is not checked.
  - 3 Choose View > Show Points to display the paths' points on the character.
  - 4 Click the Selection tool.
  - 5 The bounding box should have two paths: an outside one and an inside one. Select one of the paths by double-clicking on the edge of the path. When points

are selected, they turn from solid black to a black outline. The path should have all of its points selected (small black outlines).

- 6 Press the Shift key and double-click on the path of the second path of the bounding box. Now both paths should be selected. You can see the two selected paths in

▶ **Re-scaling**

If a bounding box was not created around the character before importing the bitmap, then it will be necessary to scale and move the image now. Do this using the "Scale" and "Move" items in the Element > Transform dialog for just one character in the font. Use the Undo command liberally while finding the correct Scale/Move settings.

Notice the exact scale and value and apply that scale to every character by using "Select All" in the font window.

▶ **Cleaning up paths**

- 1 With the Outline window open for a character, choose Edit > Select All to select all the points.
- 2 Choose Element > Clean Up Paths.
- 3 Select Insert points at extrema and simplify paths.
- 4 Make a choice between Less and More.

▶ **Deleting unnecessary points**

Due to the scanning process and that fact that Fontographer had to trace a bitmap image, you may find odd kinks in your paths (see

**Adjusting the path outlines**

In all likelihood, you will want to do some additional work on the characters' paths after the Template images have been placed on the background image to judge how close the trace is to the original scan. Points can be moved by dragging them with the Selection tool. A curved point can be converted to a corner point by selecting the point and then choosing Points > Curved Point. (And vice versa)

**Adjusting the BCP handles.**

You may also want to change or adjust a curve by:

1 With the **Deleting the Template image.**

Selection tool, click the curve point on the path. A curve point will have two BCP handles, as shown in

Once you are through tracing, you should delete the Template image.

- 1 Select the Template layer in the Layer palette.
- 2 Click inside the Template image. When the Template image is selected, you will see a black outline surrounding the image with small black cross-hairs in each corner.

- 3 Press Delete or Edit > Cut.

### **Step 9: test printing**

You may want to do a test printing to see how the characters will look. Remember that the test printing is only an approximation of how the text will look like as a generated font. There are many options in the Print Sample dialog box (File > Print), all of which are explained in detail in *Fontographer's User Manual* (pages 176 -179).

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## **#03712: Large font families in Windows**

### **Issue**

ATM for Windows only allows four fonts in a font family.

### **Reason**

The styles it allows are Roman, Bold, Italic, and Bold Italic. (The Roman style may be called Normal, or Plain, or Book.) Therefore, when you need to use all six weights of Adobe's Garamond, for example, Windows can't accommodate you. A workaround for TrueType fonts is to rename the family.

This will allow you to assign a different family name for the extra weights in a font family so you can access them from your favorite Windows applications. But the downfall of this method, is cross platform compatibility. A document from a Mac with "AdobeGaramond-BoldItalic" will not display on the Windows if the font name has been changed to "AdobeGaramondBold-Italic".

### **Solution**

Fortunately, there is a more effective solution for PostScript fonts.

Let's assume we are working with the six member Adobe Garamond family. When you have converted your Adobe Garamond to Windows PostScript fonts, open (or generate) the \*.INF files for all six fonts.

The fields we will be interested in are: MSMenuName and VPStyle.

- 1** Look first at the MSMenuName field. They are all the same right now, but we need to change them in the -Bold and -BoldItalic INF files. This field determines how the fonts will appear in the font menu in Windows applications.
- 2** Change the MSMenuName for both the -Bold and -BoldItalic INFs to "Adobe Garamond Bold", or anything your desire. This will differentiate it from the base four fonts so that ATM can install all six.
- 3** Now look at the VPStyle field. This uses the following code:

Plain = N, Bold = B, Italic = I, and BoldItalic = T. As generated, the INF for the Semibold and the Bold fonts both have B. Having changed the MSMenuName, we now must change the VP style for the Bold to N, and the BoldItalic to I. Doing this will cause ATM to designate these as the normal and Italic styles for the Adobe Garamond Bold menu "family".

Having completed this exercise, you are almost ready to install the fonts. You may have noticed that we have been ch file and ATM uses the PFM and PFB to install a PostScript font.

The trick here is to generate ONLY PFB, AFM and INF files -no PFM! ATM will "see" the .inf and automatically build a info supplied in the AFM and INF files. ATM will display the six fonts by MSMenu Name, with a style appended to it i style is derived solely from the VPStyle. When the fonts are installed, run any app which uses fonts and you will see tw font menu, with the styles tucked safely away inside.

Now your fonts have full compatibility across platforms and you can have as many PostScript fonts from one family in Windows as you do on your Mac!

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## #03713: Encoding vectors FAQ

### Question

Why do special characters print with symbols instead of the special characters?

I've created a wonderful font that has some special characters in the upper 128 range of characters (the shift-option- and option- characters on a Macintosh) and the characters look fine on screen, but when I print them out to a PostScript printer, I get really weird results, with Symbol characters appearing in place of the nice characters I put in the font.

### Answer

You've chosen "Adobe Standard Encoding" in the Generate font files... dialog. You should never do this for Macintosh fonts, unless you want the characters from the Symbol font substituted for your own characters. Try using "Macintosh" encoding and all will work well. The character positions which are impacted are Dec (decimal) values 173, 176, 178, 179, 182-186, 189, 195, 197, 198, 215, and 240 in the Macintosh encoding vector. Any character which you may have in these locations will remain in the font, but will not be printed to PostScript printers. Instead, the Symbol font substitute character will print.

### Question

How do I keep my custom encoded font from getting re-encoded to Macintosh?

### Answer

In the File menu, select Preferences.... In General Preferences, set the preferences like this:

When the user types a key to choose a character:

- Use the font's original encoding to choose the character (Note: PC only)

Unless this font is being created on a Macintosh, in which case the following setting is used:

- Use Macintosh encoding to choose the character (Note: Mac only)

When reading an outline font:

- Keep the font's original encoding

Also, when generating the font after you have completed your edits, if you use the "Advanced" settings, be sure to select "Original" from the "Encoding" pop-up menu.

## Question

Can Fontographer edit the Symbol or Dingbat fonts?

I want to edit a Symbol or Dingbat font, but when I open it in Fontographer, all the characters are in the wrong places, beginning at Decimal 256. Or, similarly, in the Keystroke or Character view, a double asterisk (\*\*) appears in the label above most characters.

## Answer

Yes, this relates to keeping the fonts original encoding. Even on the Macintosh, there are many specially encoded fonts. This would include any font which uses special character names not found in the Macintosh encoding vector. A tip off that you are opening a custom encoded font appears in the "Please wait" dialog. If you see the message "Reading glyph encoding" then you've got a font format unrecognized by Fontographer 4.x.

If you have your Preferences set to "Re-encode each character to Macintosh encoding" then Fontographer will put each character in the font in the appropriate position for the Mac encoding. But since your custom font has non-Mac character names -- as is the case with Zapf Dingbats -- none of the characters fit into the Mac encoding. So they were all put down at the end of the font window, with their custom names retained. By selecting "Keep font's original encoding," Fontographer will keep the characters in the positions assigned for them by the encoding vector.

Even if you retain the fonts encoding, you still may have cause for confusion. In the General Preferences, the default setting is "Use Macintosh encoding to choose the character." However, this is the wrong setting for custom encoded fonts since many of their characters don't fit into the Mac encoding vector. By changing the option for viewing keystrokes to "Use the font's encoding to choose the character," Fontographer will give you the correct keystroke and character label above each character.

## Question

How do I create a font for the Macintosh for use with a particular language (script)?

## Answer

For a Type 1 font: When you Generate Font Files..., switch to Advanced mode, set BITMAP ID: to a value in the script range for that language (see User's Guide pg. 194 for script ID ranges), and Generate. For TrueType, set the Outline font ID: and Bitmap ID: to a value in the script range.

For a complete listing of all the language scripts implemented by Apple, consult Inside Mac, Volume 6.

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## #03714: Special Effects Fonts

### Fonts with white filled counterspaces

#### Issue:

I need a font which can be used in a graphics program with a color background. The problem is, I don't want the color to show through the insides of the characters. All the Type 1 and TrueType fonts I have tried this with, show the color of the background through the inside of the characters.

#### Solution:

What you are referring to is commonly known as an "opaque counter" font. The counter refers to the inside paths of characters. This effect has long been relegated to the domain of Type 3 fonts, since Type 1 fonts can't have non-black filled characters. Thanks to David Jenkins, a veteran Fontographer user, we now have a better solution in a Type 1 font format. There is a prior requirement, however. The font will only have the opaque counter effect in programs which support colors and kerning. Since most graphics programs include these features, this should not be an issue. The good part of this is that this font will operate in a perfectly normal Type 1 manner in apps which do not support kerning and/or colors.

To help you more easily understand this rather long process, we have included the font used in our tests in the sample fonts directory. It is named "Opaque Counters."

Select the font you want to use. The characters with inner paths will be copied into other character cells. For brevity, we will look only at the numbers with inner paths for our example. Typically, that will include 0, 4, 6, 8, and 9. Now for the steps:

1. Copy the 0, 4, 6, 8, and 9 to new locations. Make sure these locations can be accessed with the keyboard. For instance, don't use the Control characters (0-31 decimal) or 32, 127, or 202 in the Macintosh encoding vector. For our example, we will put them in the Option key equivalents-00 (as in Option-zero), O4, O6, O8, O9.
2. Open the edit window and delete the outer paths of all these characters.
3. From the font window select the 0, 4, 6, 8, and 9 you have copied into the Option locations and choose Correct Path Direction from the Element menu. Then immediately select Transform? Scale Uniformly, Center of Selection, at 104%.
4. This scale will change the widths of the Option characters. Now select the original 0, 4, 6, 8, and 9 and Copy Widths from the Edit menu. Then paste into the new Option character locations. It may be a bit confusing, but after Copy Widths is chosen, all that will paste into the new characters is the widths just copied.

Now you have done all the editing of the outlines; the rest of the work will be in the metrics window.

5. In the Metrics window text entry field, type the following string, but without the commas and spaces: Opt-0, 0, Opt-4, 4, Opt-6, 6, Opt-8, 8, Opt-9, 9.
6. Then, place your cursor in the kern field of the Opt-0 metrics and press Tab to go to the next character. The kern value will be highlighted.
7. All that remains is to set the kern value for each pair to equal the width of the character. In the above example, type "-553" into the highlighted field. Then tab twice to get to the next pair. and type "-436." Repeat these steps until all the number are kerned to their respective counters.
8. Generate the font as either PostScript with bitmaps or as TrueType. Then install the font. For more information on font generation or installation, refer to chapters 7 and 9.

### **Reasons:**

Now for the background on why you are doing all this. Since Type 1 and TrueType fonts are filled only between paths, we must make a path which will be placed behind the real character and can be colored to obliterate the image yet behind it. When two characters are kerned together like this, the first character is BEHIND the second character. The reason we made the counter a little bigger is to allow for any error in printing calibration, so that no color from the back ground could show through the cracks. When you kern these characters, they will look like you have filled inner paths in the metrics window. That is why we need to color the counter path, so that the inside of the 0 will be white -or whatever color you choose.

### **Using your opaque counters font in graphics applications**

1. Open Aldus FreeHand, Quark Xpress, or whatever you are using, set up your background color and text block, but don't choose the opaque counters font yet.
2. We are going to type the numbers 404. So precede the numbers with their Opt-0 and Opt-4 counters. This is not the opaque counters font, so it will not kern nor will it look at all correct. That's OK for now.
3. Select the cent sign (Opt-4) and color it white. Then the (Opt-0) and the cent sign again, assigning them the color you have chosen.
4. Now, select the whole text string and select your opaque counters font.

Presto chango! If your application has kerning turned on, you will see the results as you type those characters with kerning pairs. Refer to your documentation of your graphics program to see how auto kerning is switched on.

Now the fun begins! You can give the counters any color you want. The same is true for the actual character. Of course, this font will still work just fine in programs which do not support kerning. Also, the characters without inner paths do not need any special treatment; they cover the background color by nature.

We hope this will help you in using your fonts in applications when you need to cover the background color.

### **Making drop shadow fonts**

#### **Issue:**

I want a font with a real shadow effect, not the kind I get from my word processors Style menu. Can I do that in Fontographer?

#### **Solution:**



Fontographer 4 will let you create drop shadow characters that you can then generate as Type 3 fonts for use on the Macintosh. It's really very simple to do.

1. Open your existing font.
2. Select the characters that you would like to have drop shadows from the font window.
3. Use the Copy command to copy those characters into alternate character slots.
4. Save your font.
5. Reselect the characters in the alternate slots, go to the Element menu and choose Selection info.
6. Set the Fill to an amount of 30%. (Note: you can use any grayscale percentage you like.)
7. Select each character (one at a time), use the Copy Reference command from the Edit menu, and Paste the character back into its original open character edit window (that character now becomes a composite character).
8. The composite character in the character edit window will be active.

**Note:** it is covering your original outline character. Go to the Element menu and choose "Transform..." Select Move as the Transformation.

9. Enter a horizontal offset of -40; enter a vertical offset of -40.

Fontographer moves your composite character to the bottom left.

10. Move the composite character to the back with Arrange:Send to Back. from the Element menu. If you open the metrics window, you'll be able to see that Fontographer has created a drop shadow character.
11. Repeat this process for each character.
12. Save, generate as a Type 3 font, and install your font. (Note: Type 3 fonts are not compatible with ATM or QuickDraw printers, nor are their special effects visible on screen.)

Now, for something a little different...

## How to create a Type 1 outline style font with drop shadows

1. Open an outline window for the character.
2. Expand the stroke of the character.
3. In the outline window, change the View mode to Preview.
4. If you want your shadow on the lower right, select all the control points on the right side and on the bottom.
5. Move them southeast to the appropriate depth.
6. Adjust the control points as necessary for correct appearance.

---

## #03715: Importing font metrics into Fontographer 4.1

### Issue

Font loses leading, spacing or kerning.

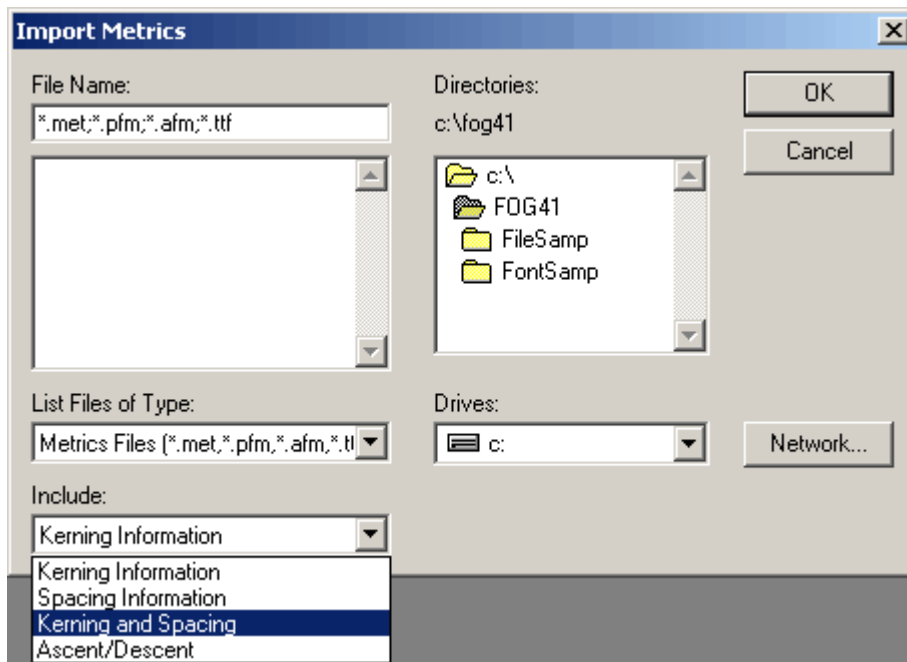
### Reason

When Fontographer opens a font file, it reads all the pertinent information in that file. It does not search for related files. When opening a TrueType font, Fontographer gets all the relevant metrics data. However, when opening a PostScript font, there is some useful data missing. It is missing from the file

which Fontographer opened, but can be found in related files, such as the .afm and .pfm, or the Macintosh bitmap file. Since certain metrics information is found only in the related files, it is important to know how to get that into your font.

## Solution

In order to make sure that your font will behave correctly it is wise to use Fontographer's File > Import Metrics feature immediately after opening a font. The valid input files are .afm, .pfm, .ttf, .bmap, and .met. Here is a list of the various options under the Import menu:



### Import Ascent/Descent

This will allow you to have accurate leading by importing the exact ascender/descender values for the font. This is more of an issue on the Mac than in Windows due to the peculiar ascender and descender values in the bitmap file. However, importing ascent and descent from a pfm may result in different values than what was interpreted in your PostScript font.

### Import Spacing and Kerning

Since kerning information is not in the PostScript font, you'll want to extract whatever pairs were set in your original font. This will save you from having to make your own kern pairs and keep you from needing to adjust the letter and word spacing for your font in applications which support kerning.

### Importing TrueType metrics

TrueType fonts have complete metrics and kerning data which will give you the ascender/descender in em units. Fontographer should automatically import these values when opening a TrueType but sometimes changes to the font will change your metrics. If you suspect something is wrong with the metrics you should manually import them.

### Importing metrics from the bitmap (Macintosh only)

On the Macintosh, if you want your modified font to have the exact metrics information as the original, you must import the metrics from the FOND in the Macintosh bitmap font. Apple has decreed that the FOND's ascender/descender should add up to a total of 4096. This is not a value in em units but an Apple determined value. Quark for the Mac sets the baseline for the first line in a text block from the

values in the FOND. This would be no problem, except that some font manufacturers do not adhere to the Apple guidelines for the ascender + descender = 4096.

### **Importing hand-edited bitmaps**

It's also a good idea to import the bitmaps which come with a commercial PostScript font. These hand edited bitmaps are often of fairly high quality and are to be preferred over ATM rendered bitmaps. You will find the bitmaps in the screen font suitcase. You can Select All or just import one of the point sizes.

After having imported the bitmaps, it is important then to recalculate the bitmaps on the characters you have modified. For instance, let's say you flipped all the vowels backwards. If you don't recalculate the bitmaps (set to retain shape) on the vowels, they won't come up on screen reading correctly, i.e., not backwards, when you use them at the heights specified by the bitmap.

Fontographer's automatic bitmap generator will give you more than adequate results, but not PERFECT results (after all it is a machine, not a highly trained lettering artist or type designer skilled in the painting of bitmaps) So you may wish to go into the bitmap editing window and "clean up" the bitmaps that Fontographer provides you, for optimal results.

When you are generating the font you would enter the size(s) of these bitmaps in the Bitmap Font to Output field. When this font is used in an application you will get the bitmaps at the size(s) you imported but all other sizes will be rendered by Adobe Type Manager or the TrueType rasterizer

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## **#03716: Generating Windows FON Bitmaps**

### **Issue**

After generating a TrueType font for Windows in Fontographer, sometimes the screen display of the characters is unsatisfactory.

### **Reason**

The unsatisfactory display of the font on the computer screen may be occurring because Fontographer generates a display of 72 dpi and Windows displays at 96 dpi. You can create and install your own FON files for displaying your font at particular point sizes on the screen. Below you'll find instructions on how to create and install FON files.

Display can also become unsatisfactory due to a conflict with your computer's video card driver. Changing the driver to the generic VGA driver in the Display Control Panel settings may resolve this problem.

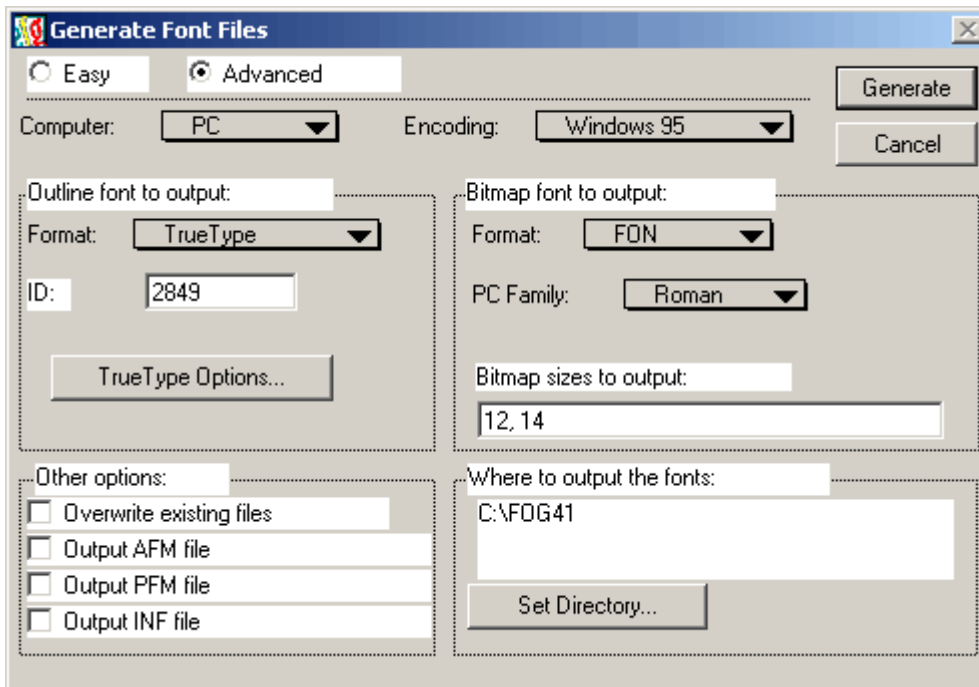
### **Solution**

Before creating your FON files, you will need to decide which point sizes you are aiming for. Then you will have to generate FON files that are larger than the display point sizes you are aiming for. You can determine the larger size by applying the "4/3 rule." For instance, if you want to create a FON file specifically to display your font at a point size close to 12 points, then you will need to create a 16 point FON file (this can be done when you are generating the font). After installing the font and the FON file, you can select the font and the 16 point size in your text-editing application so that the font will display close to 12 points.

### The "4/3 rule"

The 4/3 rule will help you anticipate the larger size FON file you need to generate to better control the display of the font on your screen.

- 1 Choose the point size you need to display. Divide this number by 3 and then multiply by 4. (For instance, 12 divided by 3 = 4, and 4 x 4 = 16).
- 2 Generate a 16 point in order to display it at 12 points on Windows. The most popular FON file sizes are: 16,24,32,48. For odd sizes (such as 10 pt.), you should round up.

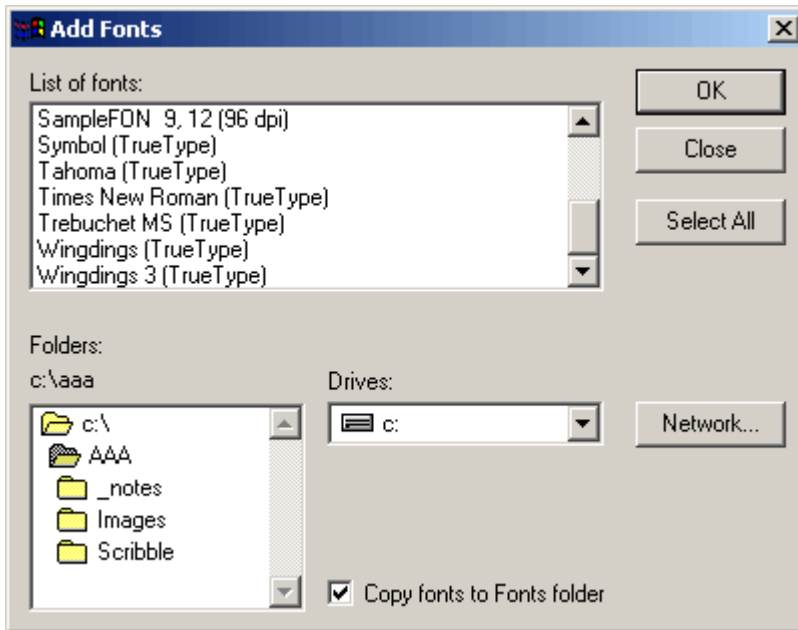


- 3 When generating fonts, be sure to select TrueType and FON. Type in the desired sizes as well. Fontographer will generate a \*.ttf file as well as the FON files. Both or all of these will need to be installed in the Control Panel. \*.fnt files are the bitmapped point sizes inside the FON which can't be seen or edited.

**Note:** For proper font installation, see [Font Installation on Windows](#) (TechNote 3649). However, see the instructions below before installing the FON files.

### Installing FON files

- 1 FONs will be listed at 96 dpi in the font control panel.



- 2 FONs will not display correctly (when installed without a TTF) unless the Default Printer is set to a non-PostScript printer driver. You may be able to see the FON files without the driver in Paintbrush or Write but you will need the driver to see them anywhere else. The Windows TrueType rasterizer uses the Printer Driver to build the fonts (as well as the video card driver).
- 3 Always install \*.ttf files BEFORE installing the the FON files and do NOT install them together by doing a Select All or highlighting them together for installation. Do NOT use spaces in the name of your FONs.

FONs are installed the same way other fonts are, just make sure they are installed last.

### Other Issues for Macintosh and Windows-generated FONs

How the FON files will display in different text-editing applications may vary somewhat. All font data is passed from the Windows printer driver to the application which is using the font. Windows text-editing applications may vary in their interaction with a given printer driver in such a way that one application will rasterize (for example) a 9 pt. FON at 11 pt. in order to display as a 9 pt. Another application may need to be selected as a 12 pt. in order to display as a 9 pt.

If you cannot see the the FON files at the correct size, try switching printer drivers. The best solution is to create multiple FON file sizes in each application in order to find the best display for the target point size.

### Creating bitmaps for cross-platform use

Because of the difference in monitor display resolution between Windows and Macintosh, the following charts should be used to create bitmaps at sizes which will display properly on both platforms.

### Using Macintosh Fontographer to create bitmaps for Windows

Creating this size FON on Macintosh	Displays this size FON on Windows
-------------------------------------	-----------------------------------

5	4
7	5
8	6
9	7
11	8
12	9
13	10
15	11
16	12
17	13
19	14
20	15

**Using Windows Fontographer to create bitmaps for the Macintosh**

Creating this size NFNT on Windows	Displays at this size NFNT on the Macintosh
4	5
5	7
6	8
7	9
8	11
9	12
10	13
11	15
12	16
13	17
14	19
15	20

In order to confirm that the application will display a FON file at the size expected, open the TTF while running the PC Font Access utility which is in the Macintosh Fontographer folder. The lowestRecPPEM (which is referred to as the Minimum Pixels per em field in Fontographer 4.1 for Windows) setting should never be greater than the lowest point size of the FONs.

For example, a 10 pt. FON should have a lowestRecPPEM setting of 9. This will keep Windows from substituting the MS San Serif font. Instead, the System will go out and look for a FON size above 9 point and will find the 10 point FON.

**Additional information**

Fontographer cannot be guaranteed to open FON files which were not created by Fontographer. The FON specification has had a wide variation of implementations which means that another application may create FONs which will not open in Fontographer.

When FON files refuse to work properly, the workaround is to embed the bitmaps inside of the TrueType. This method has its own problems and is discussed in [Using SBIT32 with Fontographer](#) (TechNote 12561).

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## #03717: Characters moving off the baseline

### Issue

All of the characters in a font get moved above or below the baseline. This is sometimes discovered as incorrect leading within an application. It is commonly caused by a stray point above the ascender or below the descender. Problem occurs in both PostScript and Truetype fonts. This should not occur in Quark, Pagemaker or FreeHand but will happen in most word processors.

### Solution

- 1 Determine whether you have set custom leading in the Font Info dialog (Macintosh). Some applications (MS-Word or Quark for example) may have preferences turned on which ignore your custom leading.
  - 2 Verify whether or not you have changed the Ascent/Descent of your em square.
  - 3 Check for a stray point above the descender or ascender of one of your characters.
  - 4 For test purposes, generate a PostScript Type 1 font with an AFM file.
  - 5 Load the AFM file into any text editor which has a search function. Search for "FontBBox." This is the bounding box which tells you the extreme dimensions of your em square. Below you will observe a clipping from an AFM file.
- 1 When diagnosing these numbers keep in mind that AFM files automatically normalize the em square to 1000 em units - regardless of what your em square is within Fontographer. An em square of 1000 is a prerequisite for generating a Type 1 font.
  - 2 Take special notice of the descender and the ascender values. If the ascender is over 1500 or the descender below -350, it is likely that there is a stray point in one of your characters which is well beyond the ascent or the descent.
  - 3 You can find this character by searching for the offending value via your text editor's search feature.

For example: FontBBox -124 -730 1247 875

The -730 in the Descender is more than -350, so this is the value to search on. Your search would yield something like this:

```
C 44 ; WX 280 ; N comma ; B 52 -730 229 639 ;
```

... so, now you suspect that the stray point is in your comma character. Double-click on the comma position in the font window, "Select All," so that all points are selected. This makes the points stand out so that they are easier to see. Set your magnification to a small number like 12% so that you can view the entire drawing area.

It is possible to have problems with more than one character so scan your AFM thoroughly. You can Reduce view all the way out on the PC (or using the Magnification menu on the Mac) to get a better view of the white space around the character. You can now use View Next character (and Select All) until you see a point above ascender or below the descender.

Delete the stray point and regenerate the font. Check your bitmap window. If you had "Preserve Character shapes" set in the Recalc Bitmaps dialog, then it will be necessary to recalculate all of your bitmap sizes before generating your new fixed font and reinstalling it.

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## #03718: Hints on Hinting in Fontographer

### Issue

How can I design my font in a way that will allow it to be effectively hinted?

### Solution

In general, hinting instructions will affect only:

The appearance of a font on screen in Adobe Type Manager and the appearance of small text type sizes when printed on a 300 dpi laser printer. Characters which evade hinting because they do not fall within the size prescriptions described below will generally not be noticeable.

1. If your version of Fontographer has the "Clean Up Paths" feature you should start by doing a Select All on the entire font and selecting this feature. Begin with a setting of 2, as this should not alter your path. This will reduce the number of points in your outlines and set points to the extrema of the path which will allow for more efficient hinting.
2. **ADJUST CURVE POINTS.** Place a copy of the character into the background, then in foreground reassign curve points to the highest, lowest, farthest right and farthest left sections (the extrema) of each circle or portion of a circle. You will be able to see in the background image just where these places are: they will show up as flat areas in the curving line. Place the curve point in the center of the flat line section.
3. **ADJUST BEZIER CONTROL POINTS (BCPs).** Not only do you need to place the curve points in the positions just described, you also need to adjust the Bezier handles which show up when you select a curve point. It is best that these Bezier handles be perfectly horizontal or vertical. Hold down the shift key while tugging on a Bezier handle and the handles will jump to and lock in either horizontal or vertical position.
4. **ADD POINTS IF NEEDED.** If you have placed the points at the extreme positions and adjusted the vertical/horizontal handles, and your curve line still does not match the background image,



then you will need to add another point (not vertically/horizontally constrained) and adjust slightly to accommodate the curve.

5. **CHECK FONT FOR HIGH & LOW POINTS.** To set up height normalization instructions, Fontographer will be looking at some specific characters. It will expect that all your capital letters have a height that is positioned between the top of the upper case "O" and the top of the upper case "H." It will expect the lower measurement of capitals to fall between the bottom of the "O" and the baseline. If a character (such as an exotic swash capital) happens to extend above the top of the "O" that character will not be height normalized. (This will not affect the hinting regularization of stem weight.) Lower case "x" height in small sizes will be similarly related to the differences in height and depth of the lower case "x" and "o."

If a character's "x" height is not within these parameters, it will not be affected by height control regularization, though it will continue to be hinted for stem width. (Special case: if the lower case "x" happens to have a swashing arm that rises above the general "x" and "O" heights, the height regularization wizard will read the top of that swash as the upper "x" height and will automatically put the "O" height 5 units above it, which would give you one heck of a high "x" height for that typeface. Therefore: beware of exuberant arms on lower case "x." Consider putting the fancy "x" in an alternate key.)

6. **SERIF CUPS.** Try to use a curve point between two corner points for your serifs. Serif regularization in small type sizes will work best if the serifs are the same shape, the points are in the same relationship to the baseline, and the height of the serif cup is not more than 6 units. Positioning the curve point on the baseline and corner points below it assures that the serifs fall in that character bottom alignment zone described in 4 above. Adobe generally puts their curve points on the zero baseline and corner points at -4. For a helpful visual description of a cupped serif, refer to the User's guide.

## Common Questions

**What happens to the hinting mechanism if a typeface has lower case ascenders which are higher than the upper case "O's" upper limit? Many typefaces are like this.**

Characters with ascenders higher than the cap "O" will not be normalized for height but they will still be hinted for stem width.

**Must upper case serifs be the same size as lower case? Sometimes they are larger with a different cupping height.**

No, this will be handled automatically. Shape them as you wish.

**If the circular shape is far from symmetrical so that pairs of top or side curve points are far from each other, will the hinting still work?**

It depends, how far is far? If one curve point is within the extended range of the BCPs of the paired curve point, yes. Where is that range? Look at the length of the extended horizontal or vertical BCP points. Does a line drawn through the extrema curve point in question at right angles to the BCP extended line touch that line? Then it's within range.

**What if lower case ascenders do not have matching stem widths? An "l" (lower case ell) might be slightly wider than a "k" for instance. Must a cap l and an upper case "L" have the same stem width? Must all ascenders in the entire font be the same width?**

No, Fontographer will pick the four most popular stem widths and allocate hinted widths accordingly. Fontographer will allow for up to 4 common stem widths in a font; two horizontal, and two vertical.

**Should all Type 3 fonts be converted with the curve points redistributed as described above, or is this primarily important for fonts that are text fonts with regular and straight ascenders? What about display fonts that are highly calligraphic, italic versions of roman texts, and fonts not meant for printing in very small type sizes?**

Type 3 fonts generated by Fontographer 4.1 do not contain hints, so there is no requirement for normalization. Such fonts can be converted to Type 1 without changing the curve point positions, but it is preferable to change them. The subtle changes required will make the fonts look better.

**When we talk about hinting of "small type sizes" how large is small?**

It is a derivative of the printer resolution and the point size. When a factor is applied to that, then hinting is enabled if below a certain value, and disabled if above. Larger sizes are unaffected by hints. Hinting will typically occur on a 300dpi printer at sizes below 24 points. On a 600 dpi printer, the threshold would be about 12. On a 2540 dpi imagesetter, only sizes smaller than about 4 points would get hinting.

**A roman and bold face that show distinct differences at 24 points in Type 1 appear almost the same at 12 points. Does this mean that bold versions must be made considerably heavier to work as "bold" in small point sizes? Then they are possibly too heavy in the larger sizes.**

Experiment to find a compromise stem width that shows up as bold in small sizes but is not too heavy in 24 point. Try increasing the stem width by 1% of the em square until you find a pleasant compromise.

**There are many other things which can affect screen appearance:**

- Open Paths: Under the File menu you can select "Point Display" preferences to highlight "Unclosed Paths" and "Adjacent Points." These settings will cause bulls eyes and circles to appear on open paths and points within a path which haven't become joined. Drag these highlighted points on top of adjacent end points to close the path. If you cleaned up the paths previously, it is still possible to have points on top of points in a closed path. The "Adjacent Points" option will make those no-no's readily visible. Remove overlap should be able to get rid of such problems in Fontographer 4.x.
- Poor path design: If you have more points than is optimal to define a path, or have points incorrectly placed in the path (not at extrema), then begin by doing a "Select All" on the entire font then select "Remove Overlap" and "Cleanup Paths" (setting of 2 - 3) from the Element menu. When converting TTFs to PostScript fonts it is important to remember that the TTF will have extra points on curves which need to be cleaned up. Also, PostScript fonts which are converted to TTFs will gain extra points along curves. This is correct behaviour for TrueType paths.
- Bad path direction: try "Correct Path Direction" and "Remove Overlap."
- Video drivers: try switching to the generic VGA Windows driver.
- Not importing bitmaps: hand edited bitmaps should be imported via the File/Import menu.
- Incorrect metrics: Just to be sure, after you open a font your next step should be to Import Metrics. When you import the metrics be sure to get the Ascent/Descent and the Kerning/Spacing from the appropriate metrics file. These metrics will affect the hinting. For more information obtain TechNote [tn\\_03715](#).

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## **#03719: Cross-platform font issues in Fontographer**

Here are some things to keep in mind when preparing a cross-platform project:

## Macintoshes and Windows machines have different character sets

ASCII is a 7 bit code which both platforms base their fonts on. The first 128 characters will be identical on both platforms. Each platform has unique characters (international characters, accented characters, special characters, etc.) in the extended (upper 128) range. [ASCII, ANSI, alphanumeric and special characters in Dreamweaver](#) is a good reference for understanding the difference between ASCII and ANSI characters. There are sometimes different character codes for the same character. See the [Crossover Chart for Cross-platform Characters](#) for a list of characters which appear on both platforms.

## Macintoshes and Windows machines use different encodings

Encoding is the mapping of a character name to a specific keystroke or character position. See [What is an encoding vector?](#) for details.

A Windows font can be opened on the Macintosh with the font's [original encoding](#) and the first 128 characters will be in the right positions.

[Symbol encoding](#) means that all bets are off. It's used for Wingdings, Dingbats and for the "Insert Symbol" feature used in some applications.

## Macintoshes and Windows machines have different screen resolutions

When taking a font from Macintosh (72 dpi) to Windows (96 dpi) - the pixels will be 1/4 smaller due to the higher resolution. So, you don't really want the font to be identical pixel for pixel.

### Guidelines for Cross Platform use of Fonts

- 1 Proof your font on screen and printer for both platforms.
- 2 Are all of the characters there? Test by using appropriate keystrokes to display characters on both platforms.
- 3 Line breaks may not break at the same place for the same text. You will have to strip the carriage returns and linebreaks if you are using an ASCII text file.

Cross-platform encoding does not work reliably on text files -it is designed for page layout applications.

- 4 You may have to force carriage returns.
- 5 Enter special characters on each platform
- 6 Test for accurate hinting. Hinting tells the TrueType rasterizer or ATM how to render the font at small point sizes. For more details on this, See your *Fontographer User's Manual* and Tech Note [3718](#).
- 7 Be advised that while Adobe Standard Encoding is the easiest method of creating a font which works with a cross-platform document -it only works optimally for PostScript fonts.

If you are creating a Truetype font for cross-platform use, refer to [Creating Portable Fonts](#).

## #03720: Where to find Fontographer Updaters

### Issue

Where can I find the latest update to my version of Fontographer?

### Solution

Go to the Fontographer [downloads](#) page to download updaters.

Following is the list of available updaters:

#### Macintosh

- Fontographer 4.1 to 4.1.3 Power Macintosh updater  
Updates Fontographer PM version 4.1 to 4.1.3
- Fontographer 4.1 to 4.1.3 FPU updater  
Updates Fontographer FPU version 4.1 to 4.1.3
- Fontographer 4.1 to 4.1.3 NON-FPU updater  
Updates FontographerNon-FPU version 4.1 to 4.1.3

#### Windows

- Windows Fontographer 3.5 to 3.5.1 updater  
Updates Windows Fontographer from 3.5 to 3.5.1
- Fontographer Windows 3.5.1 to 3.5.2 updater  
Updates Fontographer Windows version 3.5.1 to 3.5.2

### Notes

Fontographer 4.0 to 4.0.4 updaters are available by request.

Mac FPU updaters are only for machines which expect a socketed FPU chip. Power PCs have integrated FPUs. Therefore, do NOT use FPU updaters on Power PCs.

There are NO online updaters for Fontographer 4.1 Windows.

### Additional Information

The updaters listed above contain user interface enhancements and performance improvements. These updaters do not provide patches for problems with OSX, Windows 2000 or XP.

OSX users will need to refer to [Fontographer and OS X issues](#) (TechNote tn\_15928) if Fontographer fails to run properly.

Windows 2000 or XP users will need to refer to [Windows 30202 Error in Fontographer](#) (TechNote tn\_15709) if Fontographer fails to run properly.

## #03721: Problems Importing EPS files into Fontographer

### Issue

Problems importing an EPS.

**Reason** Illustrator 1.1 EPS format is the typical EPS format which Fontographer understands.

Error -11200 on the Macintosh means that the EPS being imported has no path information. This usually happens in the case of a Photoshop EPS. Photoshop EPS files are bitmap files with a EPS wrapper which cannot be imported into Fontographer.

### Solution 1 for Illustrator 7 or 8

- 1 Save the file in Illustrator as a 1.1 EPS.
- 2 No strokes, fills, open paths, adjacent points are allowed in artwork brought into Fontographer. Also, errors have been reported when saving in some versions of Illustrator to EPS with guides. The guides will remain in the image when it is brought into FOG.
- 3 If using Illustrator 7 or 8 on the Macintosh, the clipboard can be used. Refer to [Using Illustrator to copy/paste into Fontographer](#) (TechNote 12635) for troubleshooting the Illustrator clipboard.

### Solution 2 for Illustrator 9

- 1 If using Illustrator 9, select File>Save As>Illustrator EPS then click the Save button and use the Compatibility pop-up to select Version 3.0/3.2 EPS.
- 2 Set the Save As options like this...  
  
Compatibility: Version 3.0 - 3.2  
Preview: None  
Uncheck "Document Thumbnails"  
PostScript: Level 1  
Transparency: Preserve Paths
- 3 Finally, open Fontographer and use File>Import EPS to import the file into whichever slot you have highlighted.

### Troubleshooting

#### Copy/Paste will not work

Check Show Clipboard or use Scrapbook when cutting and pasting to make sure that the image resides within the clipboard. Make to hold down the Option key while selecting Copy or Paste from the Edit menu with the mouse.

When using the clipboard with Mac Illustrator 7, see [Using Illustrator to copy/paste into Fontographer](#) (TechNote 12635). The current versions of PC Fontographer cannot accept vectors from the clipboard.

### **Pasted image is grayed-out**

Bitmapped artwork which is pasted in the background template layer must be autotraced in order to create an outline.

### **Artwork is not editable**

Which layer is the artwork being pasted into? It is possible to paste line art into the background needlessly. To change layers click on the name of the layer rather than in the Check Box. The check box is only there to show the activated layers.

### **The image is scaled incorrectly when pasted**

The entire artboard (or pasteboard) is being saved with the EPS. Adjust the size of the pasteboard to be only as big as the actual object, then save the file as an Illustrator 1.1 EPS.

### **Error message or large filled box with Adobe logo displays when importing an EPS**

There is a 64K limit on EPS files which are brought into a Fontographer character slot. The EPS artwork may have to be split into two character positions in order to get around this barrier.

[Creating a complex logo font](#) (TechNote 3701) explains how to "freeze" the cursor so that it will not advance until the second keystroke is typed.

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## **#03722: Rehinting a font**

### **Issue**

Font displays poorly on screen at small point sizes.

### **Reason**

Many commercial TrueType fonts for Windows use custom technology (referred to as delta hints) to improve the quality of the screen font. The TrueType instructions do most of the work of adjusting a character's outline to the screen's grid, but sometimes the outlines fall in such a way that filling the outline would not turn on the desired pixel.

Delta hints are a way of making a subpixel adjustment to a point such that the enclosed pixels get turned on or off as desired. These delta hints cannot be automatically generated—they are manually applied to the outline by software engineers. The results of good delta hinting can be seen by taking a close look at Arial, CourierNew, and TimesNewRoman in Windows. When Fontographer reads a TrueType font it is unable to retain the delta hints. If Fontographer were to retain the table containing the delta hints, any modifications to any of the glyphs would void the outline sensitive delta hints.

## Solution

Use Fontographer's Hint Parameter features to recalculate the font's outlines, as detailed in the steps below.

**Note:** A normalized em square is always 1000 in accordance with the Adobe Type 1 specifications for Postscript fonts and 2048 (or a multiple of 1024) for TrueType fonts.

### Rehinting a font in Fontographer 4.x for Mac or Windows

- 1 Choose Edit > Select All to select all characters.
- 2 Choose Hints > Vertical Alignment Zones > Recompute .
- 3 Click OK after the recompute process finishes.
- 4 Choose Hints > Hint Parameters > Recalc . If Recalc is disabled, then go to Step 6.
- 5 Click OK after the recalculation process finishes.
- 6 Choose Hints > Autohint to turn Autohint off and then immediately turn Autohint back on.

### Non-roman characters

The manual points out that Fontographer averages the stem widths of the characters in order to calculate the hints. Dingbats, Wingding or logo artwork will not have Roman character stems so it is best to rehint the font without these types of characters present in the font. Put them in a temporary work font and paste them back in with the Roman characters after the rehinting process. Also, if the artwork in the font is displaying or printing strangely then turn off hinting before generating the font or generate it as a Type 3.

### Additional Information

If the above steps don't improve the character, then the poor display of a font's characters may occur because the font was manually hinted. Macromedia Technical Support cannot troubleshoot manual hinting.

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## #03723: Troubleshooting font names

### PC Troubleshooting

Fontographer's Type 1 PC font naming rules correspond closely to Adobe's file naming scheme. A legal family name is required in order for ATM to see the font correctly.

- 1 The operating system uses eight characters for a file name followed by a three character extension.
- 2 If you use a name shorter than eight characters Fontographer will pad the rest of the name with

underscores.

- 3 MS-Windows treats numbers are treated as lower case. Don't use special characters in the name .

PC uses a 4/1/1/1/1 naming convention (maximum). Be sure to use capital letters as delimiters; never start a font with a lower case letter.

For example:

A family name of "JimFontCondensed" becomes "JIFC\_ \_ \_ .afm" but keeps its full family name in the application. The same font would be renamed to "jimfc\_ \_ \_ .ttf" if it was generated as a TrueType font. The TrueType name comes from the Fontographer database name: JimFont.fog.

Generate fonts to anywhere EXCEPT for the following two locations:

the WIN/SYSTEM directory (this is the location of TTFs)

the PSFONTS directory (this is the location of PostScript fonts)

## **Microsoft Windows FAQ**

### **How can faces be included under the same family name?**

You need to set weight and style in Font Attributes dialog. MS-Windows uses the weight to determine the placement within a family.

### **MS-Word shows all the font names in the menu instead of a family. How can a family be created for MS-Windows applications?**

To create a family for MS-Windows applications, do the following:

- 1 Name the parent with the same Family Name and Full name.

For example: Testing, Testing.

- 2 Change the weight of the font so that it gives a bold appearance then generate the font with the same Family Name used in Step One followed by the word Bold (with a capital "B") Family Name: Testing Full name: TestingBold -now select Bold under Weight in the Font Attributes Window.
- 3 Skew the font and generate with Family Name: Testing Full name: TestingItalic -now select the Italic box under Style in the Font Attributes Window.
- 4 Change weight and skew, then generate with Bold weight and Italic selected in the Font



Attributes window, using the names:

Family Name: Testing  
Full name: TestingBoldItalic

See [Large Font Families in Windows](#) (TechNote 3712) for further information.

## Mac Troubleshooting

Printer font names must be at least 6 characters long and must start with a capital letter but should not be entirely capitalized.

PostScript takes first two letters of the first "word" (a word starts wherever there is a CAP) plus the name then the first letter of each additional "word". If there are no CAPS after first "word" then the name will be filled with underscores after the first CAP -like this: TT\_\_\_\_\_.PFB

Periods (and anything which follows) will be stripped off during font generation.

Special characters are OK on the Mac but should be avoided if this font might later be used on a PC.

The Macintosh Print Manager uses Adobe's 5/3/3 naming convention for PostScript (using Capital letters as delimiters). Thus: A family name of "PacificClipperBookBold" becomes "PacifCliBooBol"

The TrueType version of this font would be "PacificClipperBook-Bold.suit" -there is a limit of 31 characters.

Before installing, be sure to uninstall or remove the old version of the font. Follow all the stricter naming rules for PC fonts so that you can generate fonts for Mac and PC from the same database by simply changing the encoding.

Always pick a style name with the mouse rather than typing one into the Style field. Once you've selected a style with the mouse you are free to overtype the style name.(See the Addendum p.28)

## Macintosh Q&A:

**Attempts to load fonts into the application menu are unsuccessful; they default to original font instead.**

To resolve this issue, add a dash in family style name.

**I have used the Save As feature, but the name remains 'untitled'.**

Make sure to create a name in Font Info dialog box.

**Why doesn't PageMaker recognize subsets of family?**

In order for PageMaker to identify the family, it must be an AdobeType Reunion compatible family. See Chapter 8, page 230 for instructions on how to create this.

**After modifying Geneva, I have renamed it to GENEVA B MAP. It is not working as expected.**

Do not use this name! It is already used in Apple ROM, along with Chicago and Monaco. Change the name to something that differs more from the original name.

---

## #03724: Creating a Bold or Oblique font

### Issue

Instructions for creating bold styled fonts.

### Solution

Here are some tips on creating a bold font which is technically and artistically uniform when compared to the Plain version of the same font.

Before taking these steps it's a good idea to load a commercial Bold font into the template layer of Fontographer and then load that same font's plain version into the outline layer. If you use a serif font like Garamond you will see several issues which need to be addressed when viewing the outline over the template.

You will notice that the vertical parts of a character's design will gain weight faster than the thinner parts, it is not uniform. This is also true of the serifs, they will also gain in thickness at a faster rate than the narrower stressed portions of a character. Also, it is common for the serifs to become a bit longer.

You'll note that the serifs become thick in relation to the thinnest stem in the character. Wide stems grow wider and are now out of proportion to thin stems. The stems will grow taller so now the character needs to be moved down in relation to the baseline.

The above scenario isn't as prevalent in evenly weighted or unstressed fonts, such as Avant Garde, Helvetica, or Futura. But they are noticeable in the condensed versions of these faces, as condensing the font will often create stresses, especially where bowls and loops connect to the stems. Characters should be scaled in order to remain perfectly sized in relation to the em square.

Follow these steps to use your Plain font as a basis for building a Bold font:

1. Select all (except composites).
2. Change Weight (try about 70% of the difference between the existing font's width and the width you desire).
3. Keep all boxes checked on: Path Direction, Don't change horizontal or vertical.
4. Note serifs and stress points for uniformity.

Finally, it's impossible to tell you exactly what to do because these instructions will differ for font characters which have both thick and thin stems versus a font which has uniform size stems.

The Change Weight feature can cause stems to grow in such a way as to overlap other parts of the character, counters can become filled, etc. .

### Additional Information

Windows font families need to be prepared with the techniques described in [Creating PC font Families](#) and [Large Font Families in Windows](#).

Macintosh font families are created by using the [Stylemerger](#) utility found in the Fontographer user folder.

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## #03725: Large format fonts in Fontographer

### Issue

Fontographer cannot open or create large character set fonts. Fontographer was created before large format fonts became popular and was not designed to open or create these fonts.

### Reason

How many characters a font can have in Fontographer depends on the platform you are using. Fontographer has the following character limits per database:

- ▶ **Windows:** 4,095 characters
- ▶ **Macintosh:** 8,192 characters

### Solution

If you are designing a font which requires more characters than is possible on your platform, then you will need to create more than one font in Fontographer in order to get all the characters you need.

Because of Fontographer's character limitation, many creators of large format fonts (OpenType or CID-keyed fonts, for instance) use Fontographer to create the font outlines and then process the font in software that allows for large font formats.

### Additional information

See also [Two-byte fonts](#) (TechNote 8163).

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## #03726: Converting point sizes and picas to em units

### Issue

Is it possible to move a character within the em square the equivalent of one pica? How can a character be set to display in the screen at an exact point size?

### Solution

First, choose the exact point size desired. If you want several sizes, it is necessary to make separate fonts (or bitmaps) for each size.

Then, determine how much you want to move the character in points or picas. There are 12 points in a pica.

To move a symbol character one pica (or 12 points) higher (vertically) within the em square. Use the above formula for your font by determining:

- 1 What is the desired point size? 72 pt.  $12 = \underline{\quad}\%$  of 72?  
Answer is: 16
- 2 What is the height of the character within the em square? 450 em units
- 3 What percent of the em square would this value be in em units?  
450 is what percentage of the em square? Most PostScript fonts are 1000 ems / Truetypes are normally 2048.  $450 = 45\%$  of 1000
- 4  $16\%$  of 1000 = 160 em units
- 5 What percent of that point size is the move? Move the character up 160 em units. Select all and use the arrow keys to move incrementally.

The character is now positioned at 450 (old height) plus 160 ems which is one pica higher than it was originally.

---

## #03727: Creating offset accented characters

**Issue** Many fonts don't have enough room to fit additional accented characters.

### **Solution**

Most fonts can be built with offsets in order to increase the amount of additional accented characters available.

Instructions for creating offset accent characters:

### **Step One**

Make sure that the font was opened with its original encoding via File>Preferences>General. Set BOTH radio buttons to refer to the font's original encoding. Next, select Edit>Unlink References in order to make sure that there are no composite characters in the font. Select Windows>Open Metrics Window from the menu.

### **Step Two**

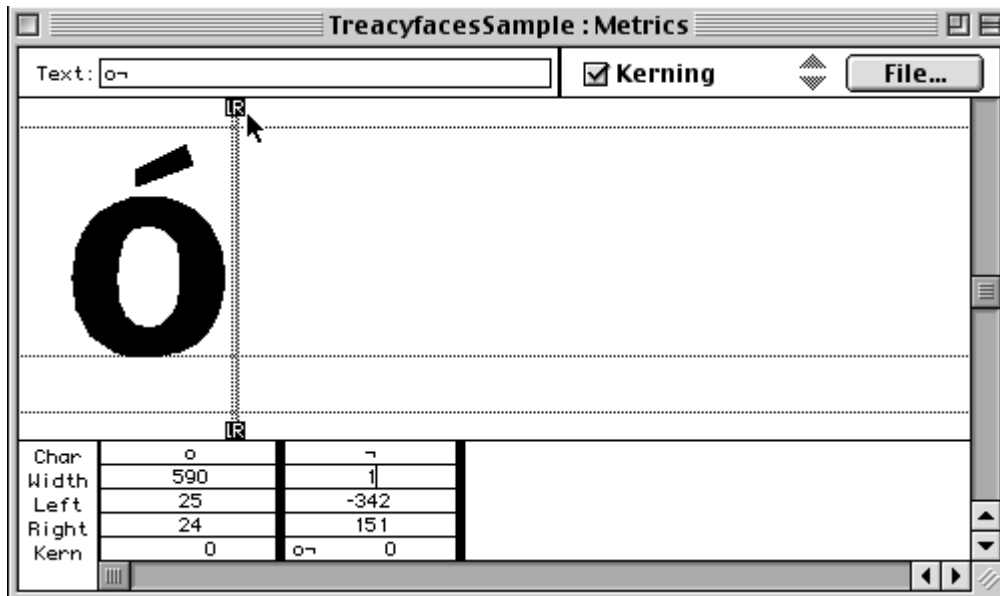
Type a vowel (or whatever character you intend to accent) in the text entry field at the top of the Metrics Window.

Then, type the keystroke for the desired accent.

PC users will need to know the decimal number of the accent character. For example, Adobe fonts would have the "acute" accent in slot 194. In order to enter extended characters in the Metrics Window's text entry field the Alt key must be held down while typing (for example) 0194 on the numeric keypad.

Mac users would use the keystroke for the needed accent character. When viewing the entire font via the Font Window, change the "View By" pop-up to "Keystroke". Adobe fonts would display the "acute" accent with the Option-lowercase "l" keystroke.

Characters which are entered into the Text entry field will appear below that field as large glyphs.



### Step Three

Now click on the glyph for the accent character. A set of lines will appear. Do NOT click on any of these lines. Position the mouse on top of the glyph and drag it to the left so that it appears on top of the previous character.

### Step Four

Next, drag the "R" line of the accent character until it is one em unit away from the "L" line. This can be done more precisely in the Outline window. The "R" line represents the right-hand sidebearing (RSB) or the advance cursor width. This means that wherever the "R" line is the cursor will come to rest there after the character is typed.

The idea is to cause the cursor to be positioned in such a way that it is displayed as close as possible to the same place it was when the first character (Example: "o") was typed. This is important because it is not a good idea to drag the right-hand sidebearing on top of the left-hand sidebearing. The safest method is to allow at least one em unit of width. There are situations (PostScript fonts only) where it is permissible to drag the sidebearings on top of each other (known as zero-width characters) but this is for advanced users.

After the font is generated and installed, the user would type "o" and then Alt-0194 (Option-l for Mac). The result would show the acute accent on top of the "o". The accent character is now offset so that when it is typed it will always appear on top of any previously entered characters and the cursor will come to rest as if it only the first character had been typed.

## Additional Information

It may appear that there is not enough room in the font to accommodate all the needed accented characters. Try to use unneeded character slots such as the Pound Sterling, Yen, Trademark, etc. Replace these characters with characters which need accents or with diacritic marks. If there are still not enough characters then a Unicode font will be needed. Tech note [13694](#) discusses the methods used for kerning PC Unicode characters (above decimal 256) in the Metrics Window.

Leading or line spacing may be an issue for some fonts. Sometimes accents are designed to appear above capital letters in such a way that they may touch the previous line of text. Tight leading would allow the accents to touch characters in the line above. Loose leading would require more white space between lines. Leading control is discussed in tech note [12651](#) for PC and [12652](#) for Mac.

Power users may want to bring an entire set of accents from one font into another. This can be done via copy/paste. After the characters are in the new font they can be moved up or down with the Transform>Move dialog.

Certain accents (example: cedilla) may need to become part of the character they are accenting. In this case, do not use the above procedures. Instead, place the accent and the desired character into a slot which is not needed (but which IS defined by the current encoding, undefined character slots have double-asterisks \*\* above them). Next, position the accent on top of the character's outline and use Element>Remove Overlap to merge the shapes.

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## #03728: Online Font Sources

### OnLine Resources

CompuServe: Macromedia forum (GO MACROMEDIA), DTPFORUM, JWORLD (Jerry's World)

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America Online: Macromedia forum (Keyword: Macromedia), Computing and Software forum, MDP forum, FONTBANK

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<http://www.quixote.com/serif/about.html>

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<http://babel.uoregon.edu/yamada/fonts.html>

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<http://www.knowledge.co.uk/xxx/mpcdir/>

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<http://www.typeart.com>

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<http://www.lettererror.com>

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electronic newsletter for discussion of typographical issues.

enter: subscribe typetalk in the message or subject line.

[typetalk@hookup.net](mailto:typetalk@hookup.net) (Newsgroup)

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## Other Resources

### **Fontographer: Type by Design**

Stephen Moye, MIS Press. (ISBN 1-55828-447-8)  
800-488-5233

### **How to Boss Your Fonts Around**

Robin Williams, Peachpit Press (ISBN1-56609-102-0)  
800-283-9444

### **BMUG Shareware Disk Catalog**

by Noah Potkin from Addison-Wesley

**Mac Shareware 500** by Ruffin Prevost from Ventana Press (four disks included)

**The Font Catalog** from Hyperactive Software 612-724-1596

**Scriptorium Font Library** from Ragnarok, P.O. Box 14033, Austin, TX 78714

### **Multilingual Computing Magazine**

111 Cedar, Sandpoint, ID 83864

208-263-8178

[info@multilingual.com](mailto:info@multilingual.com)

\* Your FOG Sample Fonts Folder has Public Domain fonts: Civitype, Goudy Hundred, Livia, Final Roman, Opaque Counters

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## #03729: Fonts and Copyrights

### **What are the copyright issues involved while using commercial fonts in Fontographer?**

The Copyright Notice field in Fontographer may direct you to the copyright holder, but be aware that this field may be blank, or may have been altered. Unless you know otherwise, you should assume all fonts to be copyrighted are works that are someone's property, and treat them as you would any other software.

First of all, call the creator or publisher of the font and ask for any details you may need in the font's licensing agreement.

Typeface design is protected in many countries by intellectual property laws, this includes Design Patent in the USA, and copyright and other forms of protection in other countries (the European Union aims to harmonize its intellectual property laws by means of a Directive). Copying the designs of protected work is illegal and may leave you liable to legal action.

You must treat a font as you would any other software licensing agreement. The vector coordinates of the character shapes are copyrighted. It is illegal and unethical to copy characters and regenerate them as a font for commercial purposes. It is not illegal to edit a commercial font in Fontographer and regenerate it for in-house usage.

The use of any commercial font is governed by the terms of its manufacturer's End User License Agreement (EULA). Many foundries allow their fonts to be altered, as long as these altered versions are used in keeping with the terms of the original's EULA. If you have questions about what can or can't be done with a font, you should contact that font's manufacturer.

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## #03730: TrueType Information on the Internet

### **Issue**

I'm designing a TrueType font, so where do I find out more about the TrueType Specification?

### **Solution**

#### **TRUE TYPE SPECIFICATION**

<ftp://ftp.microsoft.com/developr/drg/truetype/ttspec.zip>

This is Microsoft's TrueType Font File Specification in Word 6 format. It's quite lengthy- 388 pages.

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#### **TRUETYPE OPEN SPECIFICATION**

<ftp://ftp.microsoft.com/developr/drg/truetype/ttospec.zip>

Much like TrueType GX, True Type Open is an extension to the basic TrueType spec. It permits support for multilingual fonts and other aspects of advanced type design. This is also rather lengthy- 170 pages and is in MS Word 6 format.



## TRUE TYPE SDK

<ftp://ftp.microsoft.com/developr/drg/truetype/ttsdk.zip>

If you are creating or testing TrueType fonts, the tools in this file are very useful. They were designed for use inside of Microsoft, and neither Microsoft or Macromedia will support them, or be responsible for their use, appropriate or otherwise. The warning states that the tools are copyrighted, and their distribution is restricted.

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## TRUE TYPE OPEN SDK

<ftp://ftp.microsoft.com/developr/drg/truetype/ttosdk.zip>

If you are creating or testing TrueType fonts, the tools in this file are very useful. They were designed for use inside of Microsoft, and neither Microsoft or Macromedia will support them, or be responsible for their use. There is a warning stating that the tools are copyrighted, and their distribution is restricted. Contact Microsoft for further information.

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## #03731: Creating Truetype fonts with line draw characters using Fontographer

### Issue

Line drawing fonts have characters which are used to create borders and lines in both the horizontal and vertical directions. Special efforts are needed to make sure that these characters line up properly in both directions so that there are no gaps between adjacent characters or successive lines of characters. This note describes what should be done as these characters are built using Fontographer so that a TrueType font can be generated that will behave properly.

The IBM PC extended character set includes a number of characters that can be used to create borders and lines in a document. Figure 2 shows the line drawing characters in the Fontographer Font window.

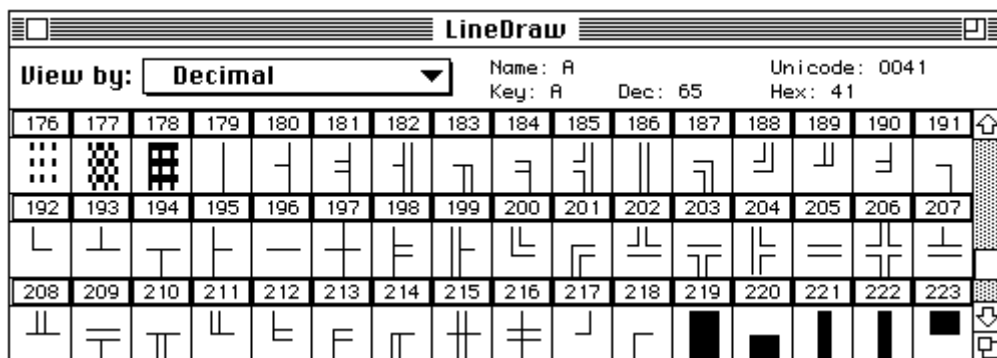


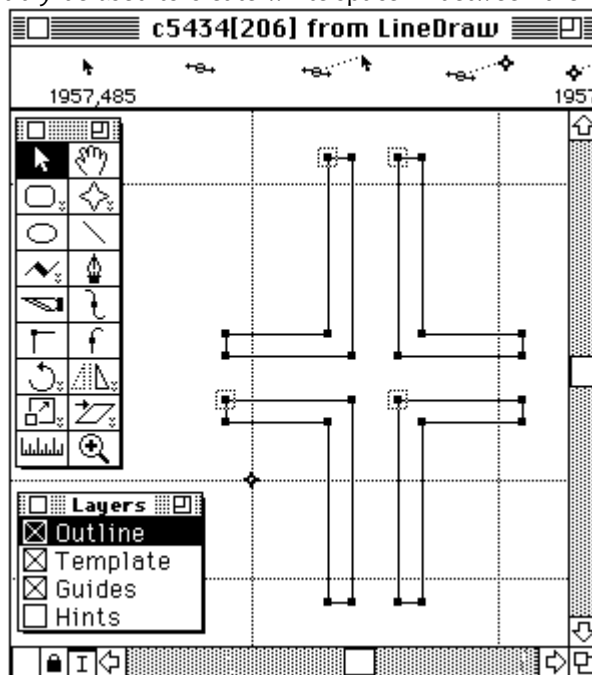
Figure 1. The line drawing characters.

These characters can be difficult to draw so that they look good at various point sizes. For example, the characters must have their horizontal lines match so when they are used side by side, they align. The characters must also align vertically so they can be used on successive lines of text. There are some word processors and other applications that control the line spacing by inserting white space called "leading" between lines of text. Leading may thwart all efforts to use the vertical matching line drawing characters because a gap will always exist between characters.

There are several things to keep in mind when designing and drawing the line drawing characters. First, all the characters must be drawn using identical coordinate values for the end of the lines. When TrueType fonts are produced, each character is built with instructions which tell the TrueType Font Scaler (a system program that converts the characters to pixels on the screen or dots on the printed page) how to modify the character outlines so that they match the display device pixel grid. This process is known as "grid fitting." If these instructions were not executed, the resulting characters would not look good at all. Since these instructions result in the movement of points based on the point size being displayed, special care must be taken to make sure that matching parts of all the line drawing characters are instructed in a consistent way.

## Solution

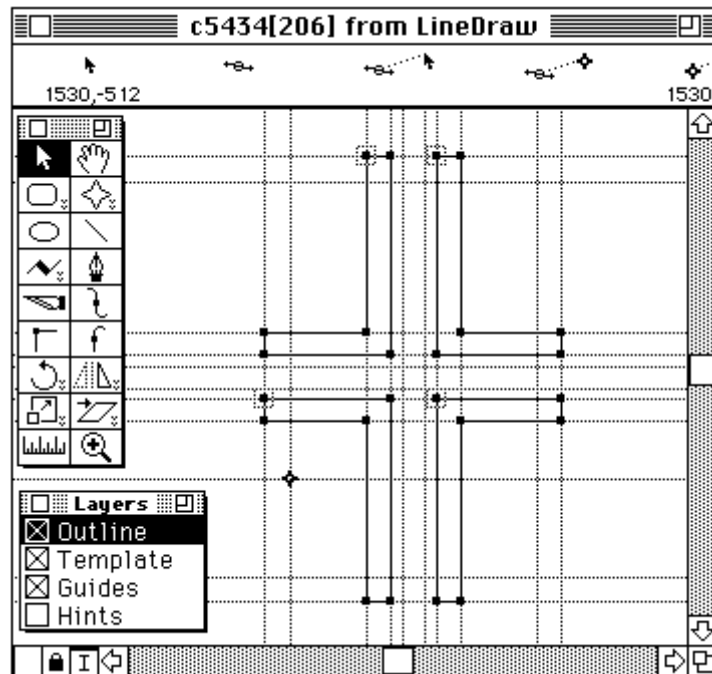
Creating the outlines The most important thing to remember when drawing the line drawing characters is to be consistent. Obviously, all of the characters must have the same width. This includes the space character since it will probably be used to create white space in between the line drawing characters.



**Figure 2 Line drawing characters extend beyond normal character boundaries.**

Figure 2 shows the double line cross character as it might be drawn. Notice that unlike most other characters, the outlines of the line drawing characters extend beyond the normal boundaries of the character. This is necessary because the grid fitting process may shrink the outline slightly. With the lines extending a small amount beyond the normal boundaries, the lines will overlap with those of the surrounding characters.

Each feature such as horizontal and vertical lines must be drawn in exactly the same position. Fontographer provides help in accomplishing this task. Before you create the line drawing characters, create guidelines and use the Snap to Guides feature to simplify this task. Figure 3 shows the guidelines that can be used to draw both the double and single line characters. The outline of the double line cross character is also shown. The character origin is identified by the marker just to the right of the layers palette.



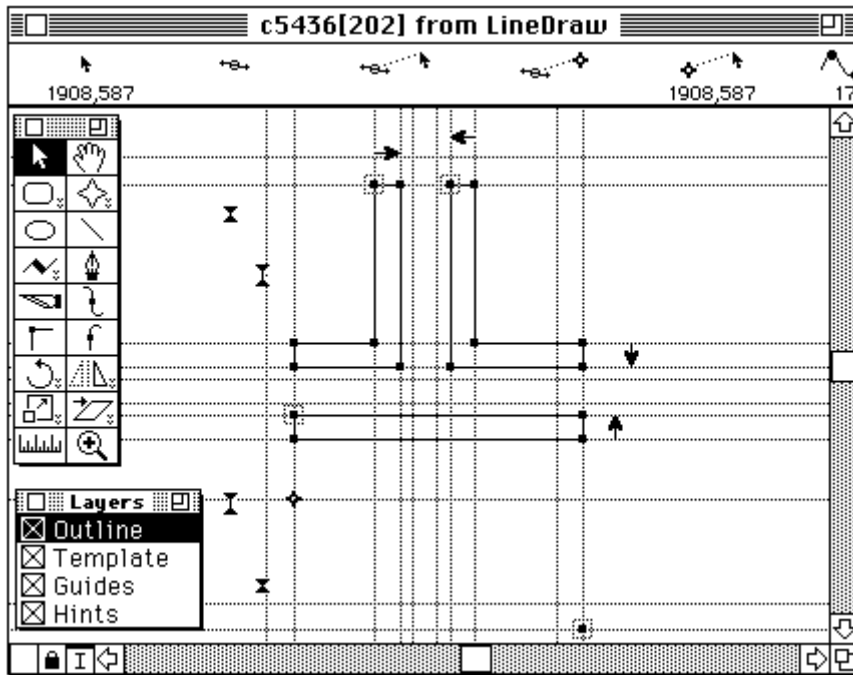
**Figure 3. Guidelines for line drawing characters.**

All of the line drawing characters in Figure 1 should be drawn such that their "outside" points are on these guidelines.

### **Additional Considerations.**

Even after the outlines have been drawn as described in the previous section, the TrueType font produced will probably not give the desired results for all point sizes. This is due to the grid fitting that is done before the bitmaps are generated by the TrueType rasterizer. The procedure described in this section will make sure that all of the line drawing character outlines will be grid fitted in the same way so that their outlines will match at all point sizes.

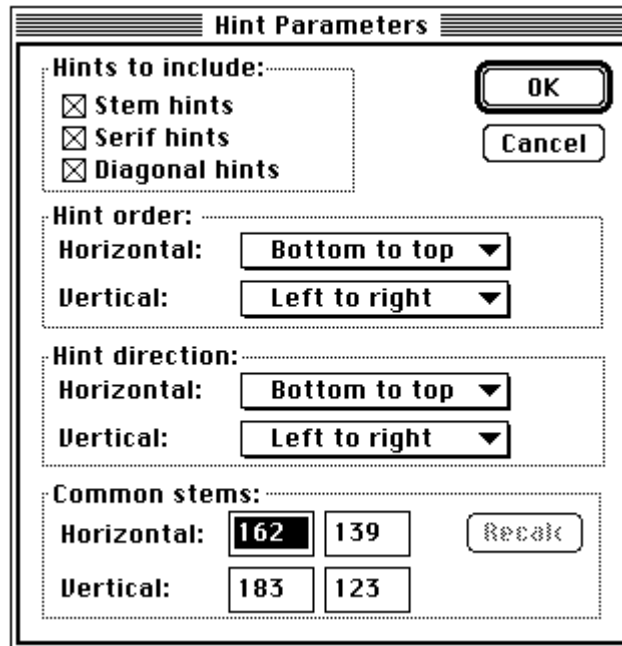
Fontographer uses "hints" which can be automatically generated by Fontographer or manually edited to build instructions for the TrueType Font Scaler. These instructions are executed by the Font Scaler to alter the character outlines to fit them to the pixel grid of the output device. Figure 4 shows one of the line drawing characters from the hint.



**Figure 4. Character Hints.**

The hints are shown as arrows to the right and above the character outlines. These hints indicate which points should be on pixel boundaries. When the TrueType Font Scaler executes the instructions which Fontographer generates from the hints, points in the outline may be moved. The lines may end up thicker or thinner than they were originally drawn. The lines should however be an integral number of pixels in width after the grid fitting process.

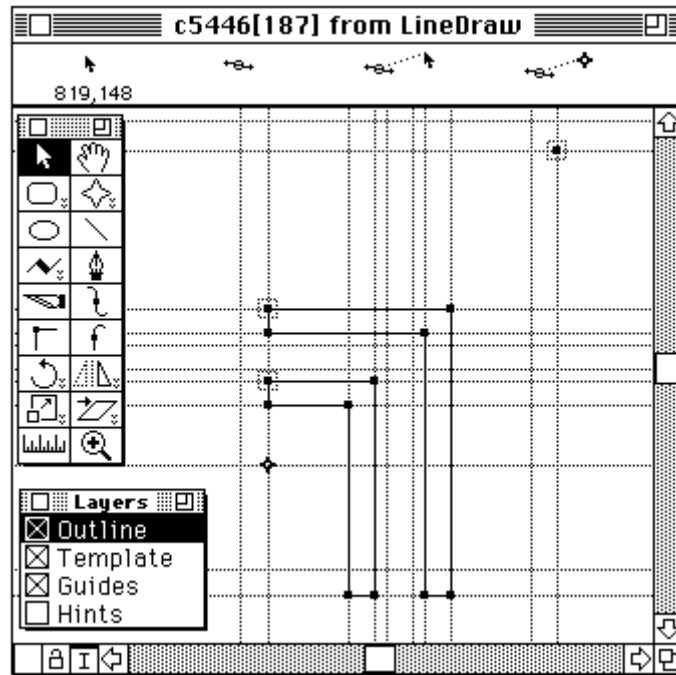
If you are using Fontographer 4.1 or a later version, you have control over how the character hints will be applied to generate instructions that the TrueType font scaler will use to fit the character outlines to the pixel grid. In earlier versions of Fontographer the hints are always applied toward the center of the character. From the Fontographer 4.1 Font window, select the range of characters that comprise the line drawing characters. Then choose the Hint parameters? item from the Hints menu. Figure 5 shows the dialog that you can use to control the hints.



**Figure 5. Hint Parameters.**

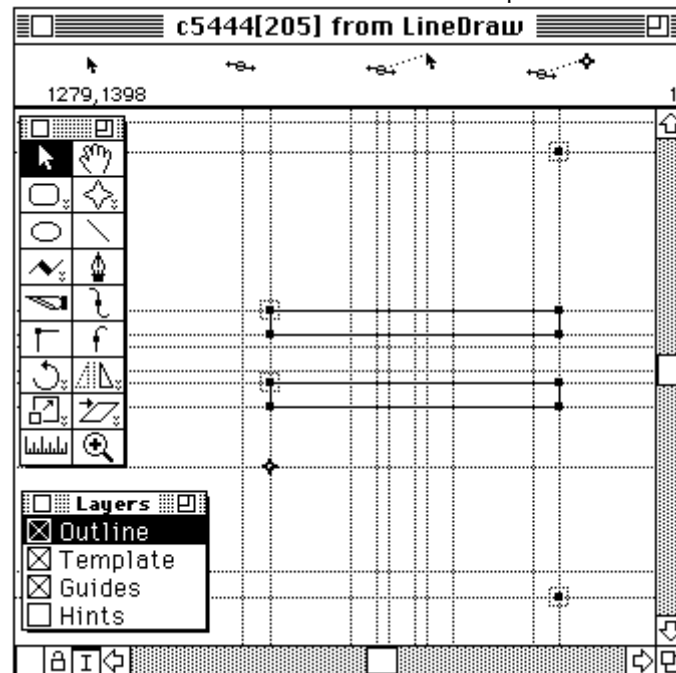
By choosing the order in which the hints are applied and the direction of the hints to be Bottom to top and Left to right, for all of the line drawing characters, you make sure that the hints will generate the same instructions for every character. Fontographer also generates TrueType instructions which adjust the top and bottom and the left and right sides of characters.

These instructions may, however, not have the desired effect for the line drawing characters. For example, some characters might be shifted up since it is a "short" character and a taller character might be shifted down since it is "tall." This would result in those characters not matching vertically when they are used together. Similar behavior would result for characters which are predominantly "left" or "right-sided". The easiest way to eliminate this problem is to make the bounding boxes of all the line drawing characters the same. The bounding box of a character is the rectangle that completely encloses all the points of the character. The bounding box of the €~ character is the largest of all the line drawing characters. To make all the other line drawing characters have the same bounding boxes as the €~ character, simply insert single point paths at the corners of the characters that don't extend into that region.



**Figure 6 Single point path in upper right.**

Figure 6 shows the c5446 character with a single point path in the upper right corner of the character. This point extends the bounding box to match that of the horizontal character. All of the line drawing characters except two require only one additional single point path. Those two characters require two additional paths. Figure 7 show the c5444 character with its extra paths.



**Figure 7. Single point paths in upper and lower right.**

## Summary

To construct a TrueType font that has line drawing characters, use the following guidelines so the characters will align properly:

- 1 Make all the advance widths of the line drawing characters (and the space character) the same.
- 2 Draw the line drawing characters by using exactly the same coordinates. This is greatly simplified by creating guidelines and using Snap to guides.
- 3 If you are using Fontographer 4.1, set the Hint parameters for all line drawing characters so that they are ordered and directed from left to right and top to bottom.
- 4 Add single point paths at the corners of characters as needed to make sure the bounding boxes of all the line drawing characters are exactly the same.

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## #03732: Mu and Mu1 character definitions in Windows 95 fonts

### Issue

The Mu character doesn't display when using the Alt-0181 keystroke.

### Solution

Microsoft changed the Truetype Specifications. In TTF Spec 1.6.6 you will find that character 181 is now defined as the Mu1 character and the Mu has been moved to decimal slot 455.

If decimal slot 181 is empty but there is a glyph in slot 455 you will get the glyph from 455 when you enter Alt-0181. This glyph will display and print as if it were located in decimal slot 181. If slot 181 has a glyph in it there will be no substitution.

### Additional Information

If you are loading a non-Fontographer font into Fontographer 4.1 for Windows 95 you should set your preferences under the File menu to Open the font with the "Font's Original Encoding."

You should also set the preferences so that when the user types a key the "Font's Original Encoding" will be used. This will cause the old Mu character in slot 181 to be moved to 455 when the font is loaded.

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## #03733: Fontographer 4.1 Windows issues

### Top Issues

- [email support option](#) by sending an email with a postal address and Fontographer serial number.

## 5. Widths of accented characters are no longer valid when using Adobe Standard Encoding

### Reason

We are dealing with an issue within Fontographer's generation of composite widths. The widths become confused when using Adobe encoding.

### Solution

The solution is to use Adobe Type Manager to make a PFM file for your font. You must have an AFM and INF file for your font in order for ATM to create a PFM. The PFM will be created automatically when the font is installed via ATM 3.x. The problem can be avoided by trying another encoding vector.

There is a Fontographer 4.1.5 Windows updater which addresses this issue and is available for mailing by request. Requests may be made via the [email support option](#) by sending an email with a postal address and Fontographer serial number.

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## #03734: Setting monospace TrueType parameters

### Issue

Regenerating an existing font causes the font to lose its monospaced attribute.

**Reason** Monospaced fonts are fonts which see every character as having the same width. Fontographer doesn't read or set the correct value in the Panose TrueType Table.

### Reason

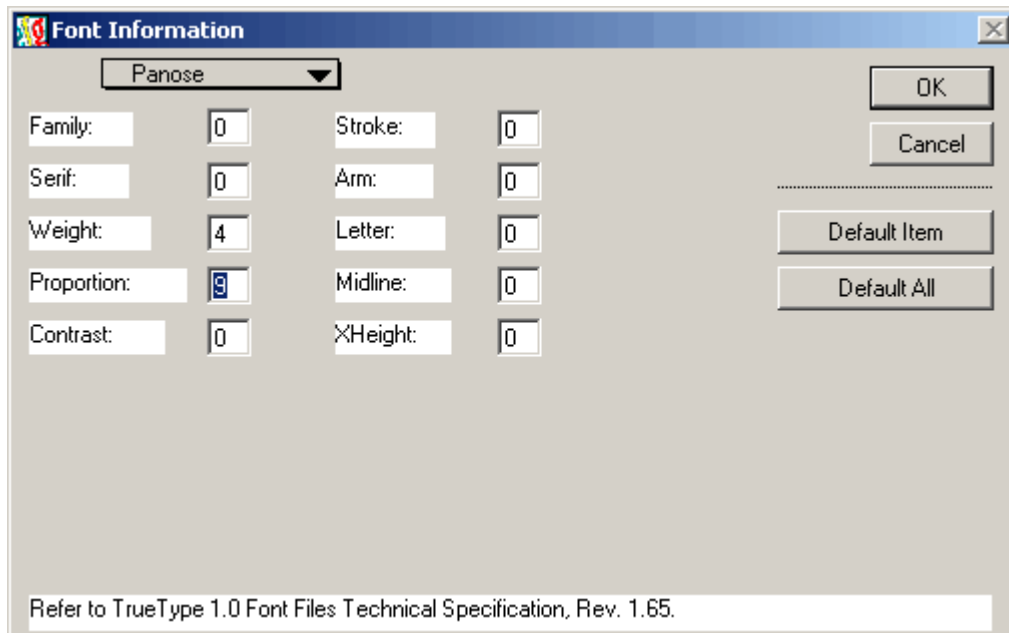
Monospaced fonts are fonts which see every character as having the same width. Fontographer doesn't read or set the correct value in the Panose TrueType Table.

### Solution

Follow these steps to reset the Panose TrueType table to the correct value.

- 1 Select Element > Font Info > Panose.
- 2 Enter a value of "9" in the "Proportion:" field.
- 3 Generate and install the font to make sure that it now functions as a monospaced font.





## #03735: Repairing corrupted fonts

### Issue

An error message appears which indicates that the font is corrupted. The font displays rectangles regardless of which character is typed.

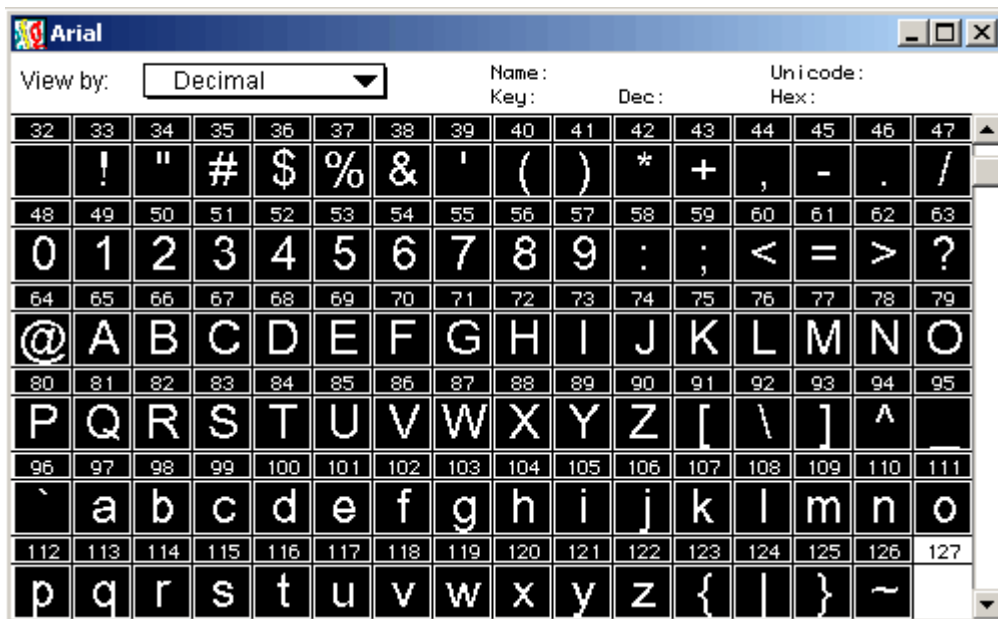
### Reason

Fonts may become corrupted due to disk errors or memory errors.

### Solution

You'll need to create a new font using the old font's character outlines. This process can be sped up by copying and pasting all of the font characters into the new font window. Because one of the slots which appears empty may contain data which is causing the corruption, you should *only* copy the slots in the font window that contain characters. Not copying empty slots reduces the chances that you will be transferring corrupted information from the old font to the new. The steps to create a new font with the old outlines are below:

- 1 Open the font which appears to be corrupted.
- 2 Choose Edit > Select All, then Edit > Unlink Reference. This will make sure that there are no composite characters in your font.
- 3 In the character window, shift-click *only* on slots that have characters in them. When you come to a blank slot, you should not copy it (other than Decimal 32, the space character). Skip empty slots and only highlight contiguous characters. When you are through shift-clicking, your character window will look similar to the illustration below:



- 4 Choose Edit > Copy to copy the selected characters to the Clipboard.
- 5 Now you'll create a new font with the old font's character outlines. Choose File > New to open a new font window.
- 6 In the empty new font window, shift-click *only* on slots which correspond to the same positions in the old font window.
- 7 Choose Edit > Paste to paste the characters from the Clipboard into the highlighted slots in the new font window. Instead of transferring all the character outlines at once, you may prefer to break this process up into several steps—copying and pasting several sets of contiguous characters back and forth between the new font and the old several times.
- 8 Compare the new font window with the old font window to ensure that all characters were copied to the correct locations.
- 9 Import the metrics into the new font window, as outlined in [Importing Font Metrics into Fontographer](#) (TechNote 3715).
- 10 To avoid problems, set the width of the space character (Decimal 32) to make sure that inter-word spacing doesn't change. Changing the width of the space character is one way to make sure that the Decimal 32 slot has been defined.
- 11 Generate the new font. Install it in your operating system and then test to see if the error message reappears.

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## #03796: Fontographer Publications

The following is a list of books for Fontographer as well as on fontography, created by Macromedia and others. The list may be incomplete but should be useful as you design fonts and integrate them into your projects.

## Fontographer Related Books

Title: **Fontographer: Type By Design**

Publisher: MIS: Press

Author: Stephen Moye

User level: Intermediate - Macintosh and Windows

ISBN: 1-55828-447-8

Pages: 275pg book

Price: \$29.95 US; \$39.95 CDN

*Fontographer: Type By Design* is out of print, but some book locator services have successfully found single copies.

Title: **Macromedia FreeHand Graphics Studio Skills**

Publisher: Hayden Books / Macmillan Computer Publishing

Author: Don Parsons, William W. Hurley II, Sebastian Hassinger

User level: Accomplished - Expert for Macintosh and Windows

ISBN: 1-56830-302-5

Pages: 343 page book with companion CD-ROM

Price: \$45.00 US; \$63.95 CDN; L41.50 NET UK

To Order:

Phone: 800-428-5331

Web: [mcp.com](http://mcp.com)

Contains some Fontographer procedures and tutorials.

Title: **Digital Type Design Guide**

Publisher: Hayden Books

Author: Sean Cavanaugh

User level: Accomplished - Expert for Macintosh and Windows

ISBN: 1-56830-190-1

Pages: 275 page book with companion CD-ROM

Price: \$45.00 US; \$63.95 CDN; L41.50 NET UK

To Order:

Phone: 800-428-5331

Web: [amazon.com](http://amazon.com)

Contains some Fontographer procedures and tutorials. Excellent section on understanding font encoding in Fontographer.

Title: **The Elements of Typographic Style**

Publisher: Hartley & Marks Publishers

Author: Robert Bringhurst

User level: Accomplished - Expert

ISBN: 9-780881-791327

Pages: 350 page book

Price: \$24.95 US; \$29.95 CDN

To Order:

Web: [amazon.com](http://amazon.com)

This book is the Bible of Typography. Traces the ancestry of font families and explains typographic terminology.

Title: **How to Boss Your Fonts Around**  
Publisher: Peachpit Press  
Author: Robin Williams  
User level: Beginner - Intermediate - Macintosh  
ISBN: 1-56609-102-0  
Pages: 150 page book  
Price: \$12.95 US; \$19.95 CDN  
To Order:  
Web: [peachpit.com](http://peachpit.com)

Great book on understanding Macintosh font issues.

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## #03797: Fontographer Websites

The following is a compilation of available websites for Fontographer and fonts, in general. This directory is in no way complete, but you may find the consolidation of the material helpful as you develop applications and create media.

The following websites provide useful information to customers using Fontographer. These sites are not affiliated in any way with Macromedia and, while Macromedia employees may occasionally post messages or reply to messages on these sites, Macromedia does not commit its employees to monitoring these sites and/or replying to messages on them. Likewise, Macromedia has no editorial control over content found there and makes no guarantees as to the accuracy or veracity of any information found there. Please read any FAQs that these sites make available and observe any etiquette that these sites require.

### **Support and More**

This is a site devoted to people using Fontographer to edit or create fonts.

<http://www.supportandmore.com/>

### **Microsoft Typography**

This is the main page to Microsoft's site devoted to Typography. It is the entry to content and utilities devoted to fonts for the Windows OS.

<http://www.microsoft.com/typography/default.asp>

### **Unicode Site**

<http://www.unicode.org>

### **Phil's Fonts**

<http://www.philsfonts.com/>

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## #03798: Fontographer online forums

Please consult your Fontographer manuals, [search Macromedia's site](#) for keywords, and scan the Fontographer [TechNotes](#) before posting to the online forum.

Read the information in the [List of online forums](#) if you haven't already.

If you are new to using the online forums, please read the [Using Macromedia online forums](#) document.

### **Macromedia online forums**

[Fontographer](#) - Discussion of issues relating to the font creation and manipulation software, [Fontographer](#). [news://forums.macromedia.com/macromedia.fontographer]

[General.info](#) - This group discusses general information regarding Macromedia products that doesn't pertain to the other forums. Such topics might include non-technical questions, press releases, and other Macromedia news. [news://forums.macromedia.com/macromedia.general.info]

[Job.opportunities](#) - Open group for users to post opportunities for consulting and offering of services related to Macromedia products. [news://forums.macromedia.com/macromedia.general.job.opportunities]

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## **#03799: Fontographer-related mailing lists**

Macromedia Online Forums provide places for developers of all experience levels to share ideas and techniques. Macromedia Technical Support personnel and members of the product development teams frequent the many Macromedia forums. Moreover, our [Team Macromedia](#) members also lend their knowledge and "real-world" expertise.

### **Fontographer discussion forum**

Go to the [Macromedia forums](#) page to subscribe to the Fontographer forum (or any other forum of interest to you).

### **Third-party discussion forums**

Below is a list of other discussion forums specifically relating to Fontographer or font development. These lists are operated by a third-parties and Macromedia has no direct affiliation with the lists except that Fontographer may be among the products discussed on the list. You may see posts from Macromedia employees, but Macromedia does not commit to employees reading or responding to all posts. We list these discussion forums here so that you are aware of other Fontographer resources available to you.

If you need direct support from Macromedia, consider the various Macromedia [support plans](#).

#### **► Typo-L**

[Typo-L](#) is a discussion forum for type designers in the form of an Internet mailing list. You "subscribe" to the list so that you can send and receive e-mails (or "posts") from other users who are also subscribed to the list. Any e-mail that anyone sends to the list is also sent to you and, likewise, any e-mail that you send to the list is sent to others who subscribed to it. Many of the netiquette issues described in the [Macromedia Newsgroup Guidelines](#) also apply to this mailing list.

You can subscribe to the list and then post your question. To subscribe to the mailing list, e-mail the following message:

SUBSCRIBE TYPO-L

to this e-mail address: [LISTSERV@LISTSERV.HEA.IE](mailto:LISTSERV@LISTSERV.HEA.IE).

▶ **OpenType discussion forum**

This e-mail based [OpenType discussion forum](#) has been set up at the [Topica.com](http://topica.com) Web site specifically to help people working on the development of OpenType fonts and associated technologies.

To subscribe to this OpenType Mailing List, send an e-mail to:

[opentype-subscribe@topica.com](mailto:opentype-subscribe@topica.com)

▶ **Microsoft communities supporting font developers**

- ▶ The [Font Tools Community](#) has been set up for general type tool discussion. Membership of this community is not restricted.
- ▶ The Microsoft Typography section has also set up four [MSN Web community sites](#) serving licensed users of its type tools and technology.

**Third party links**

Although links to external Web sites are provided as a resource, the Web sites are not part of Macromedia. Please see the Macromedia policy regarding links to third party Web sites in the [Legal Notices and Information](#) section. Pages to external Web sites will open in a new browser window.

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## #08163: Two-byte fonts

Fontographer does NOT open or generate two-byte fonts.

Font designers who need to work with two-byte characters can try the following suggestions:

1. Fontographer Macintosh users can use File > Import TrueType Character to import one character at a time into a font database.

This is only practical for creating a limited font character set since importing characters for a 30,000 character Korean font would take forever and Fontographer databases can accommodate no more than 8,192 characters.

2. Some two-byte CJKV (Chinese, Japanese, Korean, Vietnamese) fonts can be found in 1-byte format in older Apple Language Kits.
3. If you only want to OPEN a two-byte font on the Macintosh see [Hacking Fontographer to open two-byte fonts](#).
4. Another method is to become familiar with the CID font specifications found at: <http://www.adobe.com> in TechNote 5092.

CID fonts cannot be edited in Fontographer but there are several other methods available to

manipulate these fonts -including the use of a text editor. More tools can be found at <http://fonts.apple.com/tools>.

The classic work on the subject is: *Understanding Japanese Information Processing* by Ken Lunde. Ordering information may be found at: <http://www.ora.com>

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## **#08164: Outlines are missing - ATM error message**

### **Issue**

Error message: "Can't convert to paths because ATM is off or outlines are missing."

### **Reason**

This is usually due to the manner in which the font was installed. Refer to [Font Installation on the Macintosh](#) for instructions on proper font installation.

If the font was installed properly and ATM is turned ON then it is very likely that this is a bogus message and can be ignored. Bogus instances of this message have been reported to Adobe and they are working on the problem.

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## **#08165: Bold Italic style problems**

### **Issue**

Manually entering Bold Italic style parameters

### **Reason**

Sometimes the font information which is needed in order to update a font's attributes is not being written correctly by Fontographer.

### **Solution**

The proper parameters need to be placed in the font's TrueType tables. The temporary workaround is to enter them manually.

1. Do NOT use the pop-up box under Element > Font Info > General dialog to select Bold Italic.
  2. Go to Element > Font Info > OS/2 Data, type 700 in the Weight field. In the Selection field type \$0021.
  3. Go to Element > Font Info > TrueType Post and enter -12 (for example) in the Italic Angle field.
-

## #08166: Bringing images into Fontographer

### Issue 1

Fontographer won't import EPS

#### Reason

Some EPS files (such as PhotoShop EPS files) contain bitmap images within an EPS wrapper. Fontographer can only import an EPS file which has path information.

#### Solution

The image should be traced by some application software and saved as an Illustrator 1.1 EPS before being brought into Fontographer. Now, use the File > Import > EPS menu to import the EPS.

Notes: It is not necessary to import EPS files from Macintosh FreeHand. Macintosh Freehand vector art can be copied to the clipboard and pasted directly into Macintosh Fontographer's outline window. Older versions of Macintosh Illustrator can Option-Copy to Macintosh Fontographer but newer versions of Illustrator will need to export a older format EPS and then import that EPS into Macintosh Fontographer. See [Problems Importing EPS files into Fontographer](#) for further details.

No strokes, fills, open paths, adjacent points or guides are allowed in artwork brought into Fontographer.

Troubleshooting:

"Nothing happens when I copy the image to the clipboard." - Check Show Clipboard or use Scrapbook when cutting and pasting to make sure that the image resides within the clipboard. Make sure you are holding down Option while selecting Copy or Paste from the Edit menu with the mouse.

"All I see is a grayed-out image." - Are you pasting bitmapped artwork into the template layer? A Photoshop EPS is a bitmap with an EPS wrapper around it. Bitmapped artwork which is pasted in the template layer must be autotraced in order to create an outline.

"I can't edit the artwork." - Which layer are you pasting to? It is possible to paste line art into the background needlessly. To change layers, click on the NAME of the layer (Outline, Template, Guides, Hints) in the Layers Palette rather than in the Check Box. The check box is only there to show activated layers.

"The image is scaled incorrectly when I paste it." - If Option-Copy and Option-Paste aren't working you can put a bounding box around the character and bring it into Fontographer with the box around it. This will cause it to scale correctly. For an example of a bounding box, see [Scanning and autotracing in Fontographer](#).

If you are importing an EPS and the image isn't scaling correctly it's because the entire artboard (or pasteboard) is being saved with the EPS. Adjust the size of the pasteboard to be only as big as the actual object, or crop the image, then save the file as an Adobe 1.1 EPS.

"I get an error message or a large filled box when I import an EPS into Fontographer 3.5.x. Windows" - There is a 32K limit on EPS files which are brought into Fontographer 3.5.x Windows. You may have to split your EPS artwork into two character positions in order to get around this barrier.

### Issue 2

Procedure for bringing a bitmapped image into Fontographer for Windows.



- 1 Use a bitmap image editing application to save the image as a \*.bmp file.
- 2 Select the image in a bitmap application. For Windows users, Microsoft Paint is the easiest way to do this.

Note: anything which is displayed on the screen in Windows can be captured to the clipboard via the "Print Screen" key located on the top row of the keyboard. Once the screen is captured it can be pasted into Microsoft Paint and edited.

- 3 Now, paste the image. The image will be automatically pasted into Fontographer's template layer.
- 4 Now, switch to the Outline layer and select Element > Autotrace.

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## #08174: Defining Unicode characters

There are no automatic tools to create Unicode fonts. Unicode fonts are prepared by manually defining the needed character names and Unicode numbers in a font database. The simplest way to create a Unicode font is from an existing Unicode font. In many cases, an existing Unicode font can be found which only needs a few characters defined. Another suggestion is to paste preferred character into the slots of an existing font.

Characters are defined by highlighting a slot and then using the Element>Selection Info dialog to enter character names and Unicode numbers. The proper character names and Unicode numbers may be found in the "Unicode Standard" book from Addison-Wesley or at [www.unicode.org](http://www.unicode.org). WIN 95 and NT recognize the entire Unicode book whereas Windows 3.1.1 only recognizes ANSI Unicode values.

The Element>Font Info>General menu is used to edit the "Number of characters allowed in font" field. Fontographer has a limit of 8,192 characters per database. The Unicode Glyph List encoding vector allows glyphs to be pasted into 2,163 pre-numbered Unicode slots. This makes life a lot easier for those who are using standard systems such as Cyrillic, Hebrew and most European characters.

This procedure ONLY defines the characters in the font. There are several parameters which must be set in order to cause a font to work in conjunction with a specific keyboard driver and application software. For information on how to enter these parameters, use this database to search for: truetype or code page.

Third-party international keyboard drivers are available from: Eastern Language Systems (801-377-4558) or [Unitype](#).

Windows 95 and Windows NT allow you to install Microsoft's international keyboard drivers via the Control Panel and the Multilingual Support Package. The Windows Task Bar will display the "EN" (English) keyboard. Clicking on "EN" will pop-up the list of installed keyboards. Use this Keyboard Switcher to access international characters in Unicode fonts.

## #08178: Fontographer Hinting FAQs

Typical questions asked during a Hinting Troubleshooting call:

1. I've added a logo to a Roman font and the logo looks terrible. Rehinting doesn't help.
2. My character has one stem larger than the other after it is hinted and generated as a font.
3. Some characters have been stretched or squashed but others look fine.
4. What happens to the hints when a font is opened in Fontographer?
5. What causes thickening or thinning of stems when printing?
6. My character vanishes at smaller point sizes. TN3710 doesn't help.
7. Why does my font lose the overshoot on certain characters?
8. Why do my stems move closer together on characters like "m"?

Issue 1: I've added a logo to a Roman font and the logo looks terrible. Rehinting doesn't help.

Reason: Fontographer autohinting is designed to work on characters with horizontal and vertical stems, such as the Roman alphabet.

Solution: 1. First, double-click the slot which contains the logo character.

2. Now, switch to the Hints layer by clicking on the WORD Hints. (Note: the checkboxes in the Layers Palette are for displaying the active layer NOT for switching to a layer.) The Hints layer is enabled when the word "Hints" has white characters on a black highlighted background.

3. You will see arrows both above and to the right of the logo. Click on a hint and then press the Delete key to clear out all the hints from the logo character. This will turn OFF Autohint.

4. This method allows you to retain hints in your Roman characters while deleting them from the logo. Be aware that logos which have Roman-like shapes may look better when retaining the hints.

Issue 2: My character has one stem larger than the other after it is hinted and generated as a font.

Reason: This can be caused by improper path direction which causes the white space (rather than the stems) to become hinted.

Solution: You can determine which portion of the character is being hinted by holding down Alt (or option on the Mac) when the hint is selected. If the beginning and ending point of the hint correspond to the white space in the character then the white space is what is being hinted. Usually, Correct Path Direction will fix this.

Issue 3: Some characters have been stretched or squashed vertically but others look fine.

Reason: Most likely, the font needs to be rehinged. The placement of the points was not recognized by the Vertical Alignment zones and so no "Ghost Hints" were applied.

Solution: 1. Turn on Autohint, then make sure that there is at least one point in the bottom zone of your character. Zones are identified by the "hourglasses" at the left of the character.

2. Follow the procedures found in Tech Note 3722 for rehinting a font in order to apply a Ghost Hint to this character.

3. You can try reversing the direction of the hints by clicking on them in order to achieve the effect you desire. Normally, you want your hints to face inward.

4. If it still doesn't look right then stretch the zone up or down a little (or add a point or a horizontal hint) in the offending zone. You can check to see if a point falls within a zone by clicking on the top or bottom of one of the "hourglasses" which will display a horizontal line defining the zone. Then, check the bitmap editor in order to observe how the grid fit changes on this character when you click on the Recalc from Outline button.

Note: this would not apply to a serif font because serifs don't get Ghost hints.

Issue 4: What happens to the hints when a font is opened in Fontographer?

Reason: Some hinting information is proprietary. There are also other hints, such as Substitution Hints on PostScript fonts and Delta Hints on TrueTypes, which Fontographer doesn't have the ability to read.

Solution: Here is a breakdown of what happens to the hints when a font is opened in Fontographer:

PostScript

Does not need Autohint on because all (except for substitution hints) hints are preserved. In other words it doesn't need Autohint because it already HAS hints.

Does not recognize serif or diagonal hints.

When a PostScript is converted to TrueType the hints are translated to TrueType "instructions." Close, but not the same as hints.

Since a PostScript font doesn't have diagonals the resulting TrueType will not have diagonal hints unless a rehint is performed.

TrueType

Has no original hints to read in (other than Deltas, which Fontographer doesn't read). Autohint is automatically turned on when a TrueType is being opened. If characters shapes are edited the font will need to be rehinted. The resulting TrueType will recognize serif (and diagonal hints if the outline is at a 45 degree angle). If a PostScript font is generated from a TrueType it will get new hints but will not recognize diagonal hints.

Issue 5: What causes thickening or thinning of stems when printing?

Reason: This is usually caused by bad path information (open paths, adjacent points, bad path direction). It also has been seen when a particular printer driver doesn't work well with the hints in the font.

Solution: Use Element>Correct Path Direction or try a different printer driver. Try turning hints off or Generating the font as a Type 3 font to verify the nature of the problem.

Issue 6: My character vanishes at smaller point sizes. TN3710 doesn't help.

Reason: The TrueType spec (page 178) states that the relationship between the PPEM and the placement of points can cause characters to deflate and disappear at small point sizes when unaccompanied by Delta hints.

Solution: Delta hints used to be an expensive proposition and Fontographer currently can't create them. We refer customers who need Deltas to The FontSource. They will add Deltas to your font for about half the price normally charged in the industry. Contact them at: 423-522-8059.

It is possible that you may be able to move your character stems up or down or change the placement of points and get your character to work. Also, sometimes this problem is solved by adding extraneous points at the intersection of the ascender and the RSB as noted in Tech Note 3731.

Issue 7: Why does my font lose the overshoot on certain characters?

Reason: The Adobe Type One spec states (page 39) that this occurs "for point sizes that occupy fewer pixels per inch than the BlueScale value results in for a given device."

Solution: Scale your character up or down and retry. If the overshoot is still being suppressed you should ask Tech Support to send you a copy of FOG 4.0.3 (for Mac only). It is possible to hack the POST 501 resource (via ResEdit) in Fontographer and change the Bluescale value that is set there but there is no Tech Support for this hack.

Issue 8: Why do my stems move closer together on characters like "m"?

Reason: This occurs when your font has stems of differing widths. Fontographer's Autohint is set up to perform stem width normalization when the hints are applied. The Adobe Type One spec states (page 54) that the vstem3 command sorts the vertical alignment zones such that the distance from the center of a stem must be equal to the center of any corresponding stems. The same logic applies for the letter "E" and hstem3 hints.

Solution: You will either need to make all of your stems the same width (and the distance from center to center of the stems) or manually hint your font.

Notes:

Fontographer uses Nimbus Q hints which attempt to normalize stem widths by calculating the placement of points within the Blue Zones. These calculations are used to create hints (or instructions for TrueType) which will "grid fit" the characters to the resolution of the screen.

Since there can be no half pixels the hints are used to nudge the stems in the proper direction to achieve grid fit.

Fontographer's Nimbus Q hints will NOT be applied to any character with an em square larger than 2048.

Stems can only be satisfactorily hinted if they are 90 degrees or 45 degrees. Uneven angles may look jagged.

TrueType fonts look best when the em square is an even number or a multiple of 1024.

PostScript fonts look best when the em square is a multiple of 1000.

Stem hints should never be placed head to head. Allow at least 3 em units between hints.

Stems or serifs may not hint properly if there are extraneous points on the paths. Use "Clean Up Paths" to place points at the extrema. Try placing a tangent point where a straight line meets a curve. Make your BCP handles equidistant from each other.

Hints which are closest to the outline are processed first in order of hinting.

Spurs may sometimes be eliminated by adding a couple extra points at the area of the path where the spur occurs. Having said this, keep in mind that some spurs may be caused by hinting the white space (i.e., if the spur is equivalent to the counter or white space between stems) and this will only be resolved by Correcting the Path Direction.

Troubleshooting of a font may reveal that there are extraneous hints which cause certain characters to move up/down, etc. Take a look at the hints and you may see a hint which doesn't make sense such as a stem hint above an area where there is no stem. Delete extraneous hints.

For diagonal stems which are getting incorrect widths you can try reversing the hint or changing the width of the hint.

Stem width normalization takes place at 18 pt and below.

Bad hinting may be causing font corruption. Follow procedures for fixing a corrupted font (Tech Note 3735) to eliminate this possibility.

You should hardly ever apply hints to a script font. Hints can decrease the quality of these fonts and make them look worse.

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## #08185: Rehinting a Font

Issue:

"All I did was load an existing font, rename it and generate, now it looks terrible on screen at small point sizes."

Reason:

Many commercial TrueType fonts for Windows (several of Microsoft's and Monotype's) use custom technology -referred to as delta hints, to improve the quality of the screen font. Delta hints are small, sub-pixel modifications made to the outline in order for the outline fill to do the 'right' thing with the pixels it's filling. The TrueType instructions do most of the work of adjusting the outline to the grid, but sometimes they fall in such a way that filling the outline would not turn on the desired pixel. Delta hints are a way of making a subpixel adjustment to a point such that the enclosed pixels get turned on or off as desired. These delta hints cannot be automatically generated, but are manually applied to the outline by software engineers. The results of good delta hinting can be seen by taking a close look at Arial, CourierNew, and TimesNewRoman in Windows. When Fontographer reads a TrueType font it is unable to retain the delta hints. Were it to retain the table containing the delta hints, any modifications to any of the glyphs would void the outline sensitive delta hints.

Solution:

#### Fontographer 4.x for Mac or Windows

1. Do a "Select All" of all characters.
2. Go to Hints, Vertical Alignment Zones, Recompute, click "OK" when the recompute is done.
3. Next go to Hints, Hint Parameters, Recalc, "OK" (If recalc is disabled then you don't need to recalc.)
4. Finally, turn Autohint (under the hints menu) Off and back On.
5. Make sure that the "blue zones" (areas between the "hourglasses" seen on the left) have at least one point in the font outline to calculate on. The character may need to be moved into a "blue zone" in order to be hinted.
6. Now, go back to Vertical Alignment Zones, Recompute: and then Hint Parameters, Recalc, Autohint Off and back On.

#### Fontographer 3.5 for Mac or Windows

1. Do a "Select All" of all characters, Go to Special, Expert, Hinting Setup and "Enable Manual Hinting."
2. Then, click "OK" and double-click on a character to open it.
3. Click on the toolbox layer buttons until the "H" hints layer is displayed.
4. Make sure that the "blue zones" (areas between dotted horizontal lines) have at least one point in the font outline to calculate on. The character may need to be moved into a "blue zone" in order to be hinted.
5. Now, go back to Hinting Setup and click on the "Recalc" button and then the "Rehint" button.

#### Notes:

The manual points out that Fontographer averages the stem widths of your characters in order to calculate the hints. Dingbats, Wingding or logo artwork will not have Roman character stems so it is best to rehint the font without these types of characters present in the font. Put them in a temporary work font and paste them back in with your Roman characters after the rehinting process. Also, if the artwork in your font is displaying or printing strangely you should turn off hinting before you generate the font or generate it as a Type 3.

The default or normalized em square is always 1000 per the Adobe specifications. (2048 or an even number for TTFs.) The hinting may be causing the font corruption.

Here are some alternatives if rehinting doesn't sufficiently improve the appearance of your font:

- 1) If you've been creating paths from scratch or creating manual hints buy: Fontographer Type by Design, Stephen Moyer 800-488-5233.
- 2) Contact Wade Farrell, Monotype's OEM Sales Manager, at 800-MONOTYPE (312-855-1440 in IL) or by e-mail at [oemsales@monotypeusa.com](mailto:oemsales@monotypeusa.com) for more information. Minimum fee to rehint via delta hints is \$500 (US) per point size.

3) Fontsource (423-522-8059) offers competitive pricing on Delta hinting and font design.

They may be contacted at: <http://www.fontsource.com>

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## #08191: Splash screen and/or toolbox icons are garbled

### Issue

I recently installed Fontographer and now my splash screen and/or toolbox icons are not displaying properly.



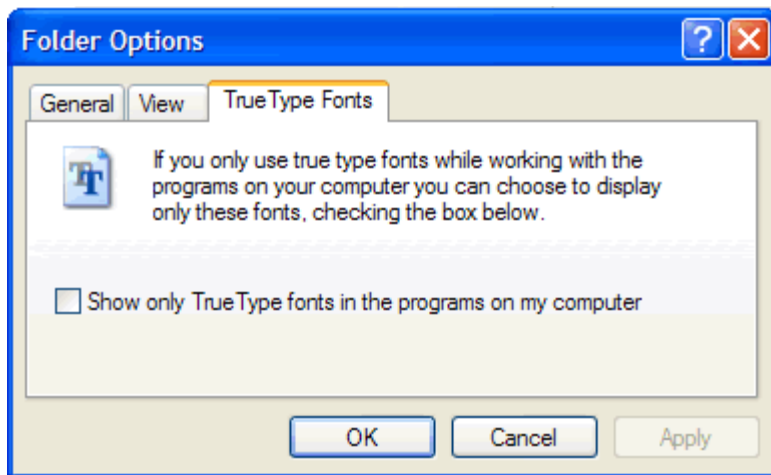
### Reason

Fontographer installs a custom font on startup for displaying icons. In some cases, the font information supplied by the system becomes confused and gives Fontographer the wrong font order. We have found this to be related to the font list status for TrueType fonts.

### Solution

Set the operating system's fonts control panel to allow non-TrueType fonts. The general steps are as follows:

1. Choose Start > Settings > Control Panel.
2. Open the Fonts control panel.
3. Choose Tools > Folder Options (on older operating systems, Options may be available under the View menu).
4. Make sure the checkbox for "Show only TrueType Fonts" is unchecked.



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## #12067: Fontographer 4 Release Notes

June 24, 1993

Welcome to Fontographer 4! Since we went to press with the User's Guide, we have come up with a few special notes we'd like you to be aware of. It is very helpful for you to read this document before any questions with the program arise. If you don't see the answer here or in the User's Guide, then please examine the "Technical ReadMe" before calling for Technical Support.

\*\*\* GENERAL NOTES \*\*\*

-The Fontographer installation requires about 3100K of disk space. The installation is very simple. Just double-click on the "Installer" file on "Install Disk 1" and then follow the instructions. Installer instructions are included in the package should you need to consult it.

-The first time you run Fontographer, it will display a Personalization dialog. Consult the Key and Serial Number card in your box for the Key Number which will allow you to use Fontographer.

-Fontographer 4.0 has balloon help for all menus, tool palettes, and windows, but not for dialogs. Hopefully that will be all you need.

-If you want to know our technical support phone number look in the about box (It's 214-680-2093). Look in the same place for your serial number which will be requested when you call Technical Support.

-To open several files at once, drag them directly onto the application icon in the Finder (System 7 only).

-If you liked the way Fontographer 3.5 handled Snap-to-point, use the "Preferences" dialog to "Automatically align with all points."

-Option-Select All will select everything in the Font Window-even slots that are empty



-If you change encoding vectors in "Font Info," you must use the Advanced Mode of "Generate Font Files" to actually output the font with that encoding.

### \*\*\* MEMORY USAGE IN FONTOGRAPHER 4 \*\*\*

-While Fontographer 4 will run on System 6 with 2.5 mb RAM, it runs much better and faster with more RAM. When a font is opened, it is retained completely in RAM. A font database can easily exceed 500K. Therefore, do not expect memory management to work the same as it did in previous versions. If you want to work on four fonts at once with several Outline Windows open, the recommended 3,000K may be inadequate. To increase your memory partition, simply close Fontographer, go to the Finder, select the Fontographer icon, choose "Get Info" from the File menu, and increase the suggested memory setting to 4,000 or more.

-To save memory, use the "Preferences" dialog to reduce the number of undos.

-To get the best performance in the Outline Window, turn off "Snap to Points" in the View menu. Also, go to the Preferences dialog's "Point display" pop-up menu and turn off "Show points while dragging paths."

-Font names vs. File names

When you save your database, you are offered a suggested filename. The suggested name is taken from the "Font Info" Family and Style fields. But you can enter any file name you like in the "Save As" dialog. Having several different file names and font names can become confusing, so be consistent and use careful planning in your file naming conventions. TIP: The "Save As" command can be used to change the file name. The saved font will still reflect the old font name (since it hasn't changed) which is shown in the Font Window.

### \*\*\* SCANNING AND TRACING \*\*\*

-HP ScanJet Plus Users

If you want to use your scanner to scan images that you will paste into Fontographer 4, an upgrade to the ScanJet IIc software is necessary. Here is the contact information: Customer Service: 800-233-5153. C1794-13900 is the part number for the new ScanJet package. On CompuServe, Go HPper: Misc files dir; get DSii1.sea and DSii2.sea

-Pasting Bitmaps

The User's Guide describes the process of pasting a PICT with the option key held down to get the image to scale between the baseline-ascent. The current version of Fontographer 4 supports the Option-Paste commands using the Edit menu, but not the Option-Command-v command from the keyboard.

### \*\*\* DISK CONTENTS NOT COPIED TO YOUR HARD DRIVE \*\*\*

-"Fontographer Sounds" are on Disk 2. This file is not installed with

the application, so you'll need to copy it into the same folder as Fontographer to get a cool aural sensation while playing in Fontographer.

-"TypeTerminology.sea" is on Disk 2. It is a HyperCard stack of our award-winning booklet about typographical terms (past and present). You must have the HyperCard application or a run-time version to use this stack. To move this stack to your hard drive, copy it first, then double-click the icon to decompress the file.

\*\*\* IN CLOSING \*\*\*

That's about it. Thank you for buying Fontographer 4.0. We hope you enjoy using it as much as we enjoyed creating it!

The Altsys Font Products Team

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## #12069: Fontographer 4.1 release notes

February 25, 1996

Welcome to Macromedia Fontographer 4.1 for Windows(TM)! If you run into a question and don't see the answer here, or in your documentation, then please examine the "4.1 TechNotes" frequently asked questions file (TechNote.wri) before calling for technical support. The file is in Windows Write/WordPad format. Open it in virtually any word processor, or import it into your page layout program.

Our Internet address is <http://www.macromedia.com>.

Macromedia has a fully-functional Web Site. For those of you with a Web Browser, you can access our Web Site 24-hours a day to download the latest update to your software, or find a TechNotes addressing a technical problem.

While we still welcome your phone calls, you will likely find that roaming our Web Site and contacting us electronically will give you the most complete answer to your most common questions.

Minimum System requirements: Windows 3.1 with 32s v1.3; 6 MB RAM; 5 MB HD space.

There is some possibility that you may not get the correct program icon if you are installing onto Windows 3.1 and updating it to 32s at the same time. To get the correct icon, open the File Manager, go to File, Properties, and click "OK."

The first time you run Fontographer, it will display a Personalization dialog. Look at the Serial Number card in your box for the 18-digit Serial Number which will allow you to use Fontographer.

If the serial number is not typed correctly, Fontographer will not run. Be sure to include the dashes. If you paste in your serial number rather than typing it in, the OK box will remain grey. Please type in your serial number -- you don't really want it cluttering up your disk, anyway -- and staple the serial number card into your manual! Please retain the card with your records, since you will need the information for technical support, or if you install Fontographer on a different machine.

If you notice that Fontographer's sounds preferences is greyed out, this is because you either don't have a sound board, or the board you have is not asynchronous.

Windows User Interface Guidelines say that all Windows should be maximized when one is maximized. Therefore, when a font is maximized, an opened character or bitmap window will also be maximized.

In characters with "counters" (like "o"), where the outside path should go clockwise and the other should be COUNTERclockwise, beware: if both paths go in the same direction, the character will print solid black, with no white center. To avoid unpleasant surprises like this, check your path directions -- or, use Fontographer's useful, time-saving function, "Correct path direction" -- before font generation.

What settings do the "easy" kern and spacing functions use? Well, Easy AutoKern is equivalent to (but faster than) using Advanced Kerning when it is set on the default values, where the "Technique" pop-up menu is set to Examine Average Distance.

Easy AutoSpace results are the same as Advanced, where the "Technique" pop-up menu is set to Examine Average Distance.

If you create a font for the Macintosh using Fontographer 4.1 on your PC, use our Macromedia conversion utility (called MMPC2MAC) to finish the process ON THE MACINTOSH! This is a Macintosh application that builds Macintosh font files ONLY from files that are produced using the Windows version of Fontographer 4.1. If you are running Windows 3.1, you will not see the \$ appended to the name of the font as described in your documentation. This is because Windows 3.1 uses

the 8.3 naming convention. You will still be able to successfully convert your files. Note that you CAN'T convert the font files while they are on the diskette -- they must be copied to the hard drive of the Macintosh.

When autotracing a bitmap, particularly a signature, it is possible to overflow the buffer. If your trace has lines sticking out all over it, undo it, undo the paste, and go back and break the bitmap up into sections. Then paste the sections into individual character cells, and trace.

Sometimes when opening an existing font, the space character is not defined. Be sure that your space character has a width! Otherwise you may get bullets in your PostScript font!

The Control key causes a demagnified move -- but it is also used for other key combinations. If you find, for example, that you want to temporarily switch to the arrow tool and drag-select an object, when you start moving the mouse it will go VERY slowly. As long as the Control key was depressed before you started dragging, you can let go of it and the arrow tool will still be selected -- which will move a lot faster!

For non-Roman fonts, here are some sample entries for the Font Info/OS/2 Data/Code Page text field:

00000004 - Cyrillic  
00000008 - Greek  
00000010 - Turkish  
00000020 - Hebrew  
00000040 - Arabic  
00000080 - Baltic

If you open a symbol-encoded font and try to generate a new (non-symbol) font from it, the characters won't show when using the new font. This is because of the unicode numbers assigned to the symbols. In order to successfully regenerate the symbol font as a "regular" font, you will have to set the code page to default, or simply copy and paste the characters into a new empty font.

Since certain characters (such as the curly quotes) don't exist in some Windows system fonts, when you type these characters into a field which uses that font (such as AutoKern/Advanced/Which characters), you will see only bars for your text. The characters will still get kerned, they just can't show up in the text field.

Your custom-named characters, and a few others which are not visually represented, will appear as a double asterisk (\*\*) in the Font Window (when viewing by Character).

#### PRINTING WITH FONTOGRAPHER'S PRINT COMMAND

If you have difficulty printing via Fontographer's "Print" command, then you most likely have a print driver that isn't 100% Windows compatible, or you don't have the proper fonts installed. Below are some tips to help you print successfully.

- Install Arial: Fontographer depends on the font "Arial" for most of its printing. You should install this font from your Windows disks if it is not already installed.
- Always print a test page: When you install your print driver, you should print a test page if the installer prompts you to do so. This will test the basic operation of the print driver. If you're running Windows95, the test page should contain about half a page of information about your printer. If you only see a small graphic at the top of the page, or less than one-third of a page of information, then your driver probably isn't 100% Windows compatible.
- Choose a different print driver: Changing print drivers will almost always solve your printing problems. In general, you should switch to a driver with a similar name, and probably a less complex name. For example, if you have trouble printing to an Apple LaserWriter Pro 630, then switch to the basic AppleLaserWriter driver. Consult your Windows user manual to learn more about changing print drivers.
- The "Apple LaserWriter" driver: This driver works well for most PostScript laser printers, including the Apple LaserWriter Pro series, the HP LaserJet 4M series, and many others.
- Where to get new drivers: If you can't find a driver that works, then contact your printer manufacturer. You can probably find their phone number in the manual that came with your printer. Printer manufacturers frequently release new drivers that fix compatibility problems.

If you are using pressure sensitive tablets with Fontographer, then be sure you have the most recent versions of the software drivers. In testing, we used the Wacom Art-Z tablet, the only tablet with an available Windows95 driver that we could get our hands on during development.

The Logitech PageScan (TM) Color Scanner will scan bitmaps directly into Fontographer's template layer. This may work quite well for you, or it may be better to scan them into Paint/PaintBrush, clean up the scan, select the area you want to trace, and then use copy and paste to get the bitmap into Fontographer.

If you require 3.5" disks instead of a CD ROM, please refer to the Floppy Disk Request card in your box.

If you need technical support, call 415-252-9080. MAKE SURE YOU HAVE YOUR SERIAL NUMBER ON HAND since it will be requested when you call Technical Support.

Special thanks to Peter Belew, Erik Breiter, Michael Charness, James S. Clark, Mayrev Eleasari, Martha Forsyth, Bob Hallissy, Kelvin Ishigo, Nicole Josan, Ted Keener, Jim Link, Don Lyckman, Thomas Milo, Duane Roberts, Shannon Sidbury, Simon Smith and Bill Troop.

IN CLOSING...

That's about it. Thank you for buying Macromedia Fontographer 4.1 for Windows. We hope you enjoy using it as much as we enjoyed creating it!

The Macromedia Fontographer Team

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## **#12094: Fontographer 4.1.5 Release Notes**

**October 1, 1996**

Welcome to Macromedia Fontographer 4.1.5 for Windows(TM)! If you run into a question and don't see the answer here, or in your documentation, then please examine the "4.1 TechNotes" frequently asked questions file (TechNote.wri) before calling for technical support. The file is in Windows Write/WordPad format. Open it in virtually any word processor, or import it into your page layout program.

Our Internet address is <http://www.macromedia.com>.

Macromedia has a fully-functional Web Site. For those of you with a

Web Browser, you can access our Web Site 24-hours a day to download the latest update to your software, or find a TechNotes addressing a technical problem. While we still welcome your phone calls, you will likely find that roaming our Web site and contacting us electronically will give you the most complete answer to your most common questions.

Minimum System requirements: Window 95 or NT 3.5.1, 6 MB RAM; 5 MB HD space.

The first time you run Fontographer, it will display a Personalization dialog. Look at the Serial Number card in your box for the 21-digit Serial Number which will allow you to use Fontographer. Be sure to include the dashes. If the serial number is not typed correctly, Fontographer will not run. Please retain the card with your records, since you will need the information for technical support, or if you install Fontographer on a different machine.

If you notice that Fontographer's sounds preferences is greyed out, this is because you either don't have a sound board, or the board you have is not asynchronous.

Windows User Interface Guidelines say that all Windows should be maximized when one is maximized. Therefore, when a font is maximized, an opened character or bitmap window will also be maximized.

In characters with "counters" (like "o"), where the outside path should go clockwise and the other should be COUNTERclockwise, beware: if both paths go in the same direction, the character will print solid black, with no white center. To avoid unpleasant surprises like this, check your path directions -- or, use Fontographer's useful, time-saving function, "Correct path direction" -- before font generation.

What settings do the "easy" kern and spacing functions use? Well, Easy AutoKern is equivalent to (but faster than) using Advanced Kerning when it is set on the default values, where the "Technique" pop-up menu is set to Examine Average Distance.

Easy AutoSpace results are the same as Advanced, where the "Technique" pop-up menu is set to Examine Average Distance.

If you create a font for the Macintosh using Fontographer 4.1 on your PC, use our Macromedia conversion utility (called MMPC2MAC) to finish the process ON THE MACINTOSH! This is a Macintosh application that

builds Macintosh font files ONLY from files that are produced using the Windows version of Fontographer 4.1. Note that you CAN'T convert the font files while they are on the diskette -- they must be copied to the hard drive of the Macintosh.

When autotracing a bitmap, particularly a signature, it is possible to overflow the buffer. If your trace has lines sticking out all over it, undo it, undo the paste, and go back and break the bitmap up into sections. Then paste the sections into individual character cells, and trace.

Sometimes when opening an existing font, the space character is not defined. Be sure that your space character has a width! Otherwise you may get bullets in your PostScript font!

The Control key causes a demagnified move -- but it is also used for other key combinations. If you find, for example, that you want to temporarily switch to the arrow tool and drag-select an object, when you start moving the mouse it will go VERY slowly. As long as the Control key was depressed before you started dragging, you can let go of it and the arrow tool will still be selected -- which will move a lot faster!

For non-Roman fonts, here are some sample entries for the Font Info/OS/2 Data/Code Page text field:

00000004 - Cyrillic  
00000008 - Greek  
00000010 - Turkish  
00000020 - Hebrew  
00000040 - Arabic  
00000080 - Baltic

If you open a symbol-encoded font and try to generate a new (non-symbol) font from it, the characters won't show when using the new font. This is because of the unicode numbers assigned to the symbols. In order to successfully regenerate the symbol font as a "regular" font, you will have to set the code page to default, or simply copy and paste the characters into a new empty font.

Since certain characters (such as the curly quotes) don't exist in some Windows system fonts, when you type these characters into a field which uses that font (such as AutoKern/Advanced/Which characters), you will



see only bars for your text. The characters will still get kerned, they just can't show up in the text field.

Your custom-named characters, and a few others which are not visually represented, will appear as a double asterisk (\*\*) in the Font Window (when viewing by Character).

## PRINTING WITH FONTOGRAPHER'S PRINT COMMAND

If you have difficulty printing via Fontographer's "Print" command, then you most likely have a print driver that isn't 100% Windows compatible, or you don't have the proper fonts installed. Below are some tips to help you print successfully.

- Install Arial: Fontographer depends on the font "Arial" for most of its printing. You should install this font from your Windows disks if it is not already installed.

- Always print a test page: When you install your print driver, you should print a test page if the installer prompts you to do so. This will test the basic operation of the print driver. If you're running Windows95, the test page should contain about half a page of information about your printer. If you only see a small graphic at the top of the page, or less than one-third of a page of information, then your driver probably isn't 100% Windows compatible.

- Choose a different print driver: Changing print drivers will almost always solve your printing problems. In general, you should switch to a driver with a similar name, and probably a less complex name. For example, if you have trouble printing to an Apple LaserWriter Pro 630, then switch to the basic AppleLaserWriter driver. Consult your Windows user manual to learn more about changing print drivers.

- The "Apple LaserWriter" driver: This driver works well for most PostScript laser printers, including the Apple LaserWriter Pro series, the HP LaserJet 4M series, and many others.

- Where to get new drivers: If you can't find a driver that works, then contact your printer manufacturer. You can probably find their phone number in the manual that came with your printer. Printer manufacturers frequently release new drivers that fix compatibility problems.

If you are using pressure sensitive tablets with Fontographer, then be sure you have the most recent versions of the software drivers. In testing, we used the Wacom Art-Z tablet, the only tablet with an available Windows95 driver that we could get our hands on during

development.

The Logitech PageScan (TM) Color Scanner will scan bitmaps directly into Fontographer's template layer. This may work quite well for you, or it may be better to scan them into Paint/PaintBrush, clean up the scan, select the area you want to trace, and then use copy and paste to get the bitmap into Fontographer.

If you require 3.5" disks instead of a CD ROM, please refer to the Floppy Disk Request card in your box.

If you need technical support, call 415-252-9080. MAKE SURE YOU HAVE YOUR SERIAL NUMBER ON HAND since it will be requested when you call Technical Support.

Special thanks to Peter Belew, Erik Breiter, Sherman Canady, Michael Charness, James S. Clark, Shannon Easley, Mayrev Eleasari, Martha Forsyth, Bob Hallissy, Kelvin Ishigo, Nicole Josan, Ted Keener, Jim Link, Don Lyckman, Thomas Milo, Duane Roberts, Simon Smith and Bill Troop.

IN CLOSING...

That's about it. Thank you for buying Macromedia Fontographer 4.1.5 for Windows. We hope you enjoy using it as much as we enjoyed creating it!

The Macromedia Fontographer Team

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## #12207: Quick Tips for Fontographer

Here are some fast and friendly tips for Fontographer users, courtesy of Macromedia Technical Support.

- 1 To change layers, click on the NAME of the layer (Outline, Template, Guides, Hints) in the Layers Palette instead of clicking the check box. The check box indicates activated layers.
- 2 Some EPS files (such as Photoshop EPS) contain bitmap images within an EPS wrapper. Fontographer can only import an EPS file which has path information. See [Problems](#)

- [Importing EPS files into Fontographer](#) (TechNote 3721).
- 3 In order to draw a perfect square or circle, hold down Shift while using these tools.
  - 4 Fontographer generated fonts for Windows Truetypes will not display satisfactorily below 12 pt without Delta hinting. Delta hinting can be applied to a font by a third-party vendor. See [Rehinting a font](#) (TechNote 03722).
  - 5 File > Save As creates a database. Fonts can only be created by using File > Generate Fonts. See [Saving a database versus generating a font](#) (TechNote 12326).
  - 6 Give your fonts a name via the Element > Font Info menu.
  - 7 When attempting to open a Windows font on the Macintosh using PC File Exchange, you must drag the font to the Macintosh hard drive in order for it to be processed by PC File Exchange. See [Macintosh Fontographer cannot open Windows font](#) (TechNote 12296).
  - 8 Truetype fonts may not print correctly to a PCL printer unless the printer driver settings are set to "Print Truetype fonts as Graphics". See [Fontographer 4.1 Windows Printer Conflicts](#) (TechNote 12320).
  - 9 When generating Macintosh Postscript fonts, you must update the screen fonts using Element > Recalc Bitmaps to reflect any changes made to the outlines. See [Screen font doesn't reflect changes to outline font](#) (TechNote 12327).
  - 10 Use Option-Copy and Option-Paste on the Macintosh in order to preserve the scaling of characters pasted into Fontographer.
  - 11 In order to avoid Postscript ID conflicts on the printer, you should assign an ID of zero when generating a Type 1 PostScript font.
  - 12 Windows font families only display the name of the parent of the family in application menus. Select the Bold or italic variant using the Style option. See [Creating PC font Families](#) (TechNote 12319).
  - 13 You will get an error -11501 when trying to OPEN screen fonts in Fontographer. You must IMPORT screen fonts in order to get them into Fontographer. See [Could not open file -unknown format](#) (TechNote 03705).
  - 14 Fontographer 4.1 Key Numbers should be typed in with extensions off and Caps Lock on. Be sure to distinguish zeroes and capital-O's! See [Fontographer 4.1 errors and extension conflicts](#) (TechNote 12314).
  - 15 Fontographer 4.1 for PC can only print at 300 dpi. Change your printer driver settings via the Printer Control Panel and Printer properties. [Fontographer 4.1 Windows Printer Conflicts](#) (TechNote 12320).

- 16** Always open fonts with their original encoding. This option is set under the File > Preferences menu. See [Encoding vectors FAQ](#) (TechNote 3713).
- 17** Use the File > Preferences menu to set your Point Display Preferences to "Highlight the ends of unclosed paths" and "Highlight adjacent points that overlap." These preferences will reveal path problems, if any exist.
- 18** If your characters are not showing a correct fill you can use Element>Correct Path Direction to fix this problem.
- 19** Macintosh Fontographer versions 4.1 - 4.1.2 are NOT compatible with Open Transport and require the free FOG413 updater available on our web site. See [Where to find Fontographer Updaters](#) (TechNote 3720).
- 20** When troubleshooting a Macintosh font, one of the first tests is to check for a valid install. Apple recommends dragging a font on top of the System folder in order to properly install it.
- 21** If you see a rectangle instead of the character you typed, then that character doesn't exist in the encoding vector which you used to generate the font. See [Font displays rectangles instead of characters](#) (TechNote 12364).
- 22** If every character you type displays as a rectangle, then the font is corrupt. Copy contiguous slots of characters from your database into a new font database and regenerate the font. See [Repairing Corrupted Fonts](#) (TechNote 3735).
- 23** If you can only see TrueType fonts in your applications, then it is likely that your Fonts Control Panel Options are set to "Show only TrueType fonts..." Uncheck this box in order to view PostScript fonts in Windows applications.
- 24** A simple way of creating an outline font is to use Element > Expand Stroke on the outermost stroke of your characters and counters. Use Element > Correct Path Direction to make sure everything is right. See [Creating Outline or Keycaps fonts](#) (TechNote 12910).
- 25** Many logo fonts will not display on Windows until the artwork is split into two character slots. Using a negative offset on the second character can allow a two-stroke logo to rasterize properly and display seamlessly. See [Creating a Complex Logo Font](#) (TechNote 03701).
- 26** Leading can be adjusted via the Element > Font Info dialog. Change the Ascent or Descent to provide the amount of leading you want. Ignore the Leading field.
- 27** Windows fonts with leading problems can usually be fixed using the usWINascent parameter. This field can be edited on the Macintosh via the PC Font Access utility. Windows Fontographer 4.1 can edit this field via the Element > Font Info > OS/2 Metrics table. See [PC TrueType Leading Issues](#) (TechNote 12651).

- 28 In the Element> Font Info dialog, be sure to select Style names ONLY with the mouse when preparing a Windows font family using Macintosh Fontographer.
- 29 If you want to make a font family, make the variations in Fontographer. Don't use the Style option in applications to fake a bold or italic.
- 30 Don't skew a font and call it Italic. It's oblique, but definitely not italic.
- 31 Despite the instructions in the documentation, it is not necessary to back up your CD onto floppies!

---

## #12296: Macintosh Fontographer cannot open Windows font

### Issue

When attempting to open a Windows font file (PFB or TTF) located on a disk, an error message appears indicating "End of File -39."

### Reason

Either of the following reasons may cause this error message to appear:

- **PC Exchange not processing the file**

Macintosh can open and edit Windows files with its Easy Open and PC Exchange features. Both of these features have been located on the File Exchange Control Panel since the Macintosh 8.5 operating system. PC Exchange provides the ability to open files from Windows DOS disks with Macintosh applications. Sometimes the font file, when accessed from a removable disk, is not properly processed by PC Exchange.

**Solution** To be sure that PC Exchange has properly processed the file, drag the Windows font file from the disk to the Macintosh hard drive. Then, in Fontographer, open the font file that is now located on your hard drive.

- **Corrupted font**

This error message will also occur if the font is corrupt.

**Solution** See [Repairing Corrupted Fonts](#) (TechNote 3735) for steps to solve this problem.

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## #12297: Can't perform Save or Save As

### Issue

Can't perform a Save or Save As after loading in an old Fontographer database while running Fontographer 4.1 Windows under Windows 3.1.x.

## Reason

This can actually occur in a new font as well. Fontographer 4.1 Windows doesn't truncate a filename when that filename has a special character in it.

DOS 8.3 naming convention example: filename.ttf vs. filename xxx.ttf

## Solution

Delete any special characters from the font Family Name under the Element > Font Info > General menu.

You may be able to use special characters in your font name by using the PCLT TrueType parameter for filenames. See Element > Font Info > TrueType PCLT.

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## #12310: Creating and installing FONs

### Issue

How to create and install FON files.

### Solution

When generating a TrueType font for Windows in Fontographer it will be noticed that sometimes the screen display is not satisfactory. The primary reason that this happens is because Fontographer generates a display of 72 dpi and MS-Windows displays at 96 dpi. Display can also become unsatisfactory due to the video driver. Try selecting the generic VGA driver in the Display Control Panel settings.

The 4/3 Rule - Use the following formula to compensate for the discrepancy:

1	Select the point size needed. Divide by 3 and multiply by 4 (12 divided by 3 = 4 x 4 = 16)
2	Generate a 16 pt. in order to display it at 12 pt. within MS-Windows. The most popular sizes would be: 16,24,32,48. For odd sizes (such as 10 pt.) round up.
3	When generating fonts be sure to select TrueType and FON. Type in the desired sizes as well. There will be a *.ttf file as well as the FON files. Both of these will need to be installed in the Control Panel. *.fnt files are the bitmapped point sizes inside the FON which can't be seen or edited.

### Installing FONs

1	FONs will be listed at 96 dpi in the install window
2	FONs will not display correctly (when installed without a TTF) unless the Default Printer is set to a non-PostScript printer driver. FONs might be seen without the driver in Paintbrush or Write but you will need the driver to see them anywhere else. The Windows TrueType rasterizer uses the

	Printer Driver to build the fonts (as well as the Video Driver).
3	Always install *.ttf files BEFORE installing the FONs and do NOT install them together by doing a Select All or highlighting them together for installation. Do NOT use spaces in the name of your FONs.
4	Sometimes FON files (and TTFs) will not show up in the Control Panel dialog. This problem may be solved by removing some fonts. Moving the font to the top of the win.ini file has also been known to work. If there are too many sizes or the FON is bigger than 64K it may not work correctly.

#### Other Issues for Macintosh and PC generated FONs

All font data is passed from the Windows printer driver to the application which is using the font. Windows applications may vary in their interaction with a given printer driver in such a way that one application will rasterize (for example) a 9 pt. FON at 11 pt. in order to display as a 9 pt. Another application may need to be selected as a 12 pt. in order to display as a 9 pt.

If you cannot see the FONs at the correct size, try switching printer drivers. The best solution is to create a waterfall of all sizes in each application in order to find the best display for the target point size.

Refer to the User Manual (check the index for FONs) for a chart on how cross-platform bitmap sizes translate.

In order to confirm that the application will display a FON at the size expected, open the TTF while running the PC Font Access utility which is in the Macintosh Fontographer folder. The lowestRecPPEM (see the Minimum Pixels per em field in FOG 4.1 for Windows) setting should never be greater than the lowest point size of the FONs.

For example, a 10 pt. FON should have a lowestRecPPEM setting should of 9. This will keep Windows from substituting the MS San Serif font. Instead, the System will go out and look for an FON size above 9 pt. and will find the 10 pt. FON.

#### **Additional information**

When FONs refuse to work properly the work-around is to embed the bitmaps inside of the TrueType. This method has its own problems and is discussed in tech note [12561](#).

## **#12311: Creating Handwriting Fonts in Fontographer for Windows**

This tutorial is designed to illustrate the easiest method of creating a handwriting font. Handwriting samples should be fairly large, 3 inches is ideal. If the sample handwriting is too small, make a photocopy and enlarge it. Keep in mind that your characters must be properly proportioned in order to appear correct in Fontographer.

1. Open a new font using File > Open Font.
2. Name your font under Element > Font info > General using the Family Name field.
3. Scan the handwriting example at no more than 300 dpi.
4. Using your scanner software, save it as a .BMP file. The Logitech PageScan Color Scanner will scan images directly into Fontographer's Template Layer as described in the Fontographer Readme.txt file in your Fontographer folder.

5. In Paint/Paintbrush:

Open the BMP file in Paint or Paintbrush.

6. Draw a rectangle which appears to be about twice the height of the capital letter M, and half again as wide. This will establish the tallest and widest character in your font (hence the term em square) and all your characters will be uniformly scaled on this rectangle when they are brought into Fontographer. Make sure the rectangle never touches the character and use the same rectangle for all of your characters. Positioning your characters in Fontographer will be easier if you create a hash mark, on the lower left edge of this rectangle, to represent the baseline.
7. Using the Select tool, drag a marquee around a character and select Copy.
8. Select Paste. This will place a copy of the character in the upper left corner of your document.
9. The cursor will change to a four-pointed arrow. Position this over the newly pasted character. Click and hold the mouse button, and drag (while holding down the mouse button) the pasted character to the inside of your drawn rectangle. Position it so that the bottom of the character is about 1/3 of the way up from the bottom of the rectangle. Then let go of the mouse button.
10. Use Edit > Select All then select Edit > Copy.
11. In Fontographer:

Open the character window for the character you are copying, such as M.

12. Select Edit > Paste.
13. If you need to reposition the character, go to Fontographer's Layer palette, and click on the WORD Template. This does not mean the check box! The checkboxes only display/hide the contents of a layer. Clicking on the NAME of a layer will move you to that layer.
14. You may move the box and its contents with the arrow cursor or the arrow keys on your keyboard.
15. When you are satisfied with the position of the character, go back to the Fontographer Layer palette and click on the WORD Outline. This will move you to the Outline, or drawing, layer of Fontographer.
16. Choose Element > Autotrace. A dialog box will appear. For the purposes of this tutorial, use the default settings.
17. Position the character on the baseline. Then, delete the rectangle which surrounds the character by double-clicking on one of its points (which will highlight ONLY the path of the rectangle) and pressing delete.

---

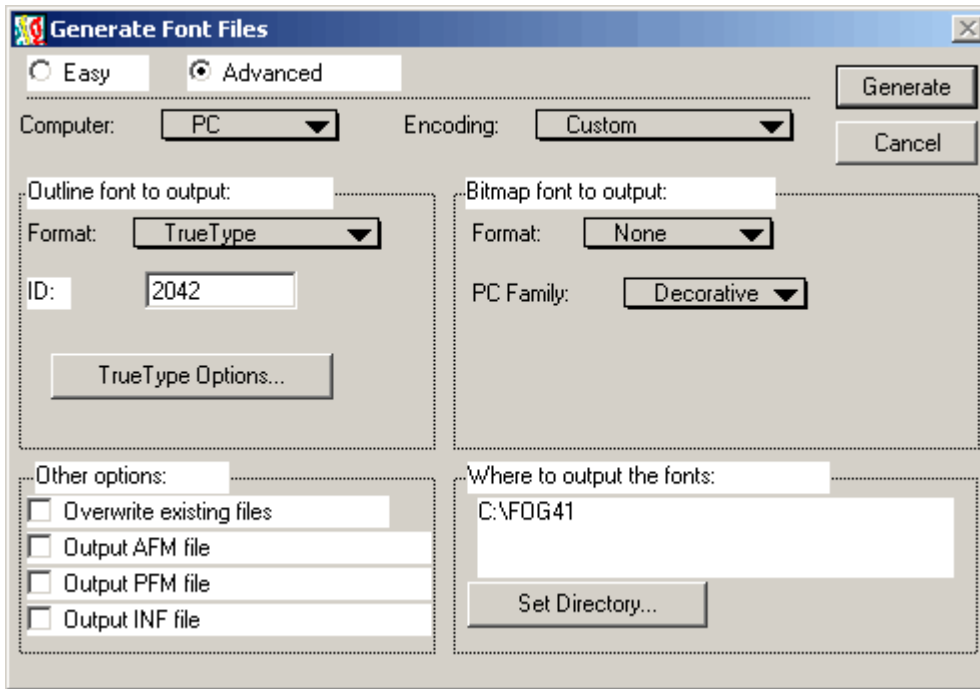
## #12312: Creating Symbol fonts for Windows

PC Symbol encoding is normally used for fonts which must work with application features such as Microsoft Word's "Insert Symbol".

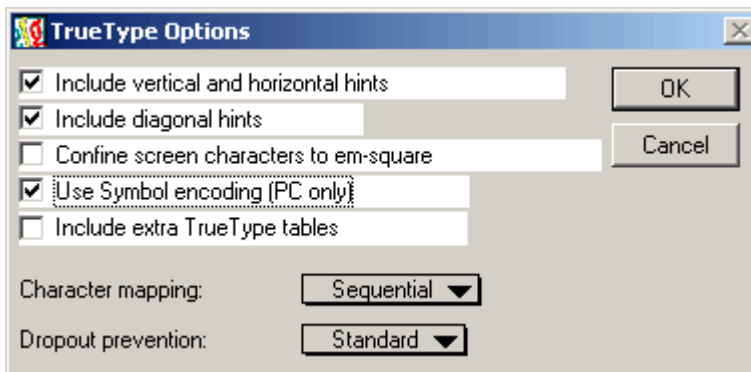
### Follow these steps to create a PC Symbol encoded font:

- 1 If building from an existing font, open the font with original encoding. See [Encoding Vectors FAQ](#) for details.
- 2 Use the File > Generate Font Files, "Advanced" dialog to set the encoding to Custom.
- 3 Select "Decorative" under the PC Family pop-up menu on the right.





- 4 Click on the Truetype Options button and select the "Use Symbol Encoding" check box.



- 5 Select the "Character Mapping" pop-up menu and set it to "Sequential."

The font will now respond to applications which use "Insert Symbol."

This procedure is the same for both Macintosh and Windows Fontographer in versions 4.1 and above.

### Additional Information

Be advised that PC Symbol encoding was not intended to work with Unicode keyboard drivers.

## #12313: Font Embedding in Fontographer 4.1 Windows

### Issue

Embedding levels of a Windows TrueType font are not recognized by Adobe Acrobat.

**Reason** Embedding is the practice of inserting a parameter into a font so that it can be recognized by Adobe Acrobat. Adobe Acrobat creates a file which allows the user to view information without installing the fonts used in that file.

A known issue exists with fsType parameters in Fontographer. These parameters may be edited by Fontographer but at the time that Fontographer was created these values were not being read by Adobe Acrobat.

Now that Acrobat is making full use of these parameters, the values which Fontographer inserts may be defective.

#### **Solution**

The safest method to work around this problem is to use Fontographer only to insert a placeholder value in the fsType field.

Choose the Element > Font Info > OS/2 Data dialog box and set the fsType embedding field to:

\$0004 Read / Write

After inserting this value and generating the font, the embedding level should then be set by using [Microsoft's Font Properties Editor](#).

---

## **#12314: Fontographer 4.1 errors and extension conflicts**

### **Issue**

I'm getting an error: when autotracing, installing Fontographer or while editing a font.

### **Reason**

Open Transport conflicts may be displayed as: Illegal User, Type 1, Type 11, or other system errors. Fontographer 4.1.2 (and earlier versions) have Network Copy Protection which conflicts with Apple's Open Transport.

### **Solution**

This problem is fixed via a free updater available at the [Macromedia Fontographer Support Center](#).

Power PC users will need the FOG413Pm.hqx updater. 68K Macs will use the FOG413FPU.hqx updater. 68K Macs without a floating point coprocessor will use the FOG413NFPU.hqx updater. These are binary files which can be uncompressed with Stuffit or BinHex.

### **Steps**

1. If Fontographer has not been successfully installed or will not accept the Key Number, restart the computer while holding down Shift in order to turn the Extensions off.

2. To run the updater, double-click on its icon. The updater will fix your copy of Fontographer and return a message which says, "Successfully updated."
  3. If Fontographer still won't run with Extensions on then there is a definite Extensions conflict. Use "Conflict Catcher" or the Extensions Manager to find out which Extension is causing the conflict.
- 

## #12317: MMPC2MAC Utility & Size 8,11,14 Bitmap Conflicts

### Issue

When I drag my font on top of the MMPC2MAC utility, I'm getting an error message: "MMPC2MAC can't process this file. Make sure it is a Macintosh file produced using Fontographer 4.1 Windows."

### Reason

Users will find that not all point sizes can be recognized by this utility. This is due to a flaw in the way Fontographer calculates the 4/3 ratio from the Windows VGA 96dpi to the Mac 72dpi screen resolution.

### Solution

Immediate work-around: create the bitmaps in Fontographer (PC) BEFORE generating Mac font files. Also, don't include point sizes 8, 11 or 14. If the bitmaps are created in the Generate Fonts dialog there is more possibility of errors. The recommended method is to create them using Recalc Bitmaps.

Follow these steps for creating Bitmaps

1. Select the Element menu > Recalc Bitmaps.
2. Specify bitmap point sizes based on the User's Manual, Page 211.

For example: a 9 pt bitmap created on the PC will display as a 12 pt bitmap on the Mac.

3. Use the default settings of:

Which characters - All characters Options - Preserve character shapes

4. Click on OK.
5. Use the Window > Open Bitmap Window menus to hand edit the bitmaps (see the caveat in the User's Manual, Page 113).

The PC files WILL convert correctly, with the exception of sizes 8, 11 and 14. The permanent fix for this issue is to request a patch from Fontographer tech support.

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## #12319: Creating PC font Families

### Issue

Windows font families can become problematic when certain family members don't show up in the font menu. This problem may occur whether the fonts are created on Macintosh or Windows.

### Reason

Be advised that Windows only recognizes four members for a given font family name:

George-Regular ----- this is the head of the family, there can only be one Regular or Plain member!

George-Bold ----- note that each family can only have one member in the Bold range!

George-BoldItalic ----- note that each family can have only one BoldItalic or BoldOblique!

George-Italic ----- note that each family can have only one Italic or Oblique!

In order to create larger families refer to [Large font families in Windows](#) (TechNote tn\_3712) or create separate families by using a similar but distinct family name:

GeorgeCondensed-Regular  
GeorgeCondensed-Bold  
GeorgeCondensed-BoldItalic  
GeorgeCondensed-Italic

You can also just make single stand-alone fonts with only one family member:

GeorgeUltra-Regular

A further problem is that Windows classifies fonts by weight. A Bold weight value would be 700. Notice that there is no field in Fontographer to enter a Style weight value. The following procedures will cause your font to work with the style linking buttons or hot-keys for Bold and Italic.

## Solution

Follow these steps to properly prepare a Windows font family.

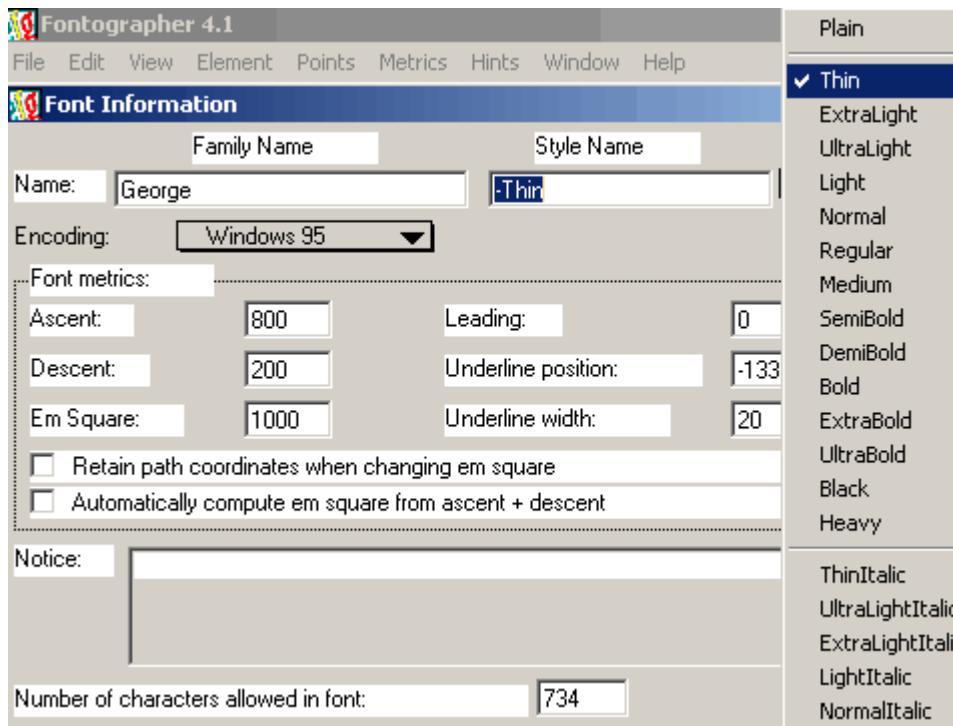
1. Go to the Element menu and select Font Info. The Family Name field is where the font is named.
2. Select a style by using the mouse to select a Style from the pop-up menu to the right of the Style field. Selecting a Style with the mouse will pop the proper weight value into the font (even though this value cannot be seen).

If you enter a style category in the Style file and do not use the mouse, the proper weight value will not be assigned to the font.

3. Under the File menu select Generate Fonts and choose Computer: Windows and Encoding: Windows.

Do NOT select any of the styles (Plain, etc.) which appear above the top line at the top of the pop-up menu. The Plain style of the font can have its style field left blank. Regular or Normal can also be used.

You will notice that Fontographer's list of styles does not include every possible style. For example, there is no listing for Condensed. In this case, you would pick the closest possible style listing (such as Thin) and then backspace over -Thin and enter -Condensed.



Do not type a Style name into the field until one has first been selected with the mouse. (Macintosh users, see the Addendum file in your Fontographer folder, p. 28)

Select Windows encoding for most normal fonts. See [Inaccessible characters in Windows fonts](#) (TechNote tn\_3700) for information on the nuances of the Windows encoding vector.

4. Click the Generate button. Locate the resulting font and drag the TTF or PFB and PFM files to a Windows formatted floppy in the Macintosh drive, then transfer the floppy to the Windows for installation.

It is not necessary to make any bitmap sizes for Windows fonts.

## Additional Information

After a Windows family is installed it will only show the family name in an application menu. Windows knows to go and get the proper style when it is selected via the application task bar or style menu.

Example: Arial shows only the name Arial in the Microsoft Word font menu. When the "B" (for Bold) styling linking button is clicked, the bold font will be found and used. Incorrect family settings will result in a fake bold.

## #12320: Fontographer 4.1 Windows Printer Conflicts

### Issue 1

Can't print at 600 dpi under FOG 4.1 WIN using non-PostScript printer drivers to a hybrid printer.

### Solution

Downgrade the printer driver properties to 300 dpi and use a PostScript printer driver.

**Issue 2**

Hybrid printer is in PCL mode when using a PostScript driver (or vice versa).

**Solution**

Use the appropriate driver. (Fontographer will not print from a hybrid printer when using a PCL driver. You must use a PostScript driver.)

**Additional Information**

Truetypes which are sent to PCL printers require that the printer driver settings be set to "Print TrueType as graphics." Older drivers will need to be set to "raster."

**Issue 3**

Selected characters won't print.

**Solution**

Turn on "Selected Characters" in BOTH the Fontographer AND Windows dialogs.

**Issue 4**

Fontographer won't print at all -blank pages or locks up.

**Solution**

Make sure your printer driver is not older than September of 1993. Install printer drivers which came with your printer and try one of them. Try a printer driver from a different manufacturer (Agfa, for example). If all else fails, generate a font, install it, select from an application menu and print it from the application.

**Issue 5**

Character Info is not printing properly

**Solution**

The character info which Fontographer prints with the character can only display properly if the printer driver is set to allow for grayscale.

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## #12322: How do I convert Mac fonts to run on my PC?

**Issue**

How can Macintosh fonts be converted to Windows format? How can Macintosh fonts be opened in Windows Fontographer?

**Solution**

Macintosh fonts (and files) have resource forks which are used by Macintosh HFS disk formatting to read a file. Windows does NOT use an HFS file structure, therefore it cannot properly interpret a Macintosh file.

**Method 1**

Macintosh Fontographer can be used to generate a Windows font on the Macintosh platform which can be installed on a Windows machine.

## Method 2

The TransMac and CrossFont utilities will strip the resource fork from the font so that it can be used on Windows or opened in Windows Fontographer.

1. [Download the TransMac and CrossFont utilities from Acute Systems.](#)
2. Use the TransMac utility to ensure that your font makes it safely to Windows. TransMac is a utility which preserves the binary format of the Macintosh font files you are sending to Windows.

There are several ways to maintain file integrity, including using a utility such as BinHex, etc. If you don't know how to make sure the files are brought safely to the Windows platform, then use TransMac. See the CrossFont readme.txt file for more information on preserving file formats.

3. After using TransMac you can copy the files onto a floppy disk and bring them to Windows.

It is strongly advised that you use a Macintosh formatted floppy or Zip disk. Experience has shown that these utilities are easier to work with when using Macintosh formatted media.

4. Next, use CrossFont (formerly Wrefont), a Shareware utility that will prepare a Macintosh font to be used on Windows.

This utility comes with a readme.txt file which explains how to use it. Macromedia cannot offer tech support on how to use this utility.

## Additional Information

Most problems reported by CrossFont users are because they have failed to bring the Macintosh font to Windows in a binary format.

Play it safe and use TransMac or StuffIt on the Macintosh to create a StuffIt archive which can be brought to the Windows machine safely and then extracted with StuffIt for Windows.

A free evaluation copy of StuffIt for Windows is available from [Aladdin Systems](#).

Be advised that this version of CrossFont does not keep family styles intact nor is the font's encoding necessarily cross-platform.

After the fonts are stripped of their resource forks they should be opened and re-generated in Fontographer in order to keep their family and encoding information intact.

See [Creating portable fonts](#) (TechNote 13365) for information on creating fully compatible cross-platform fonts.

## Third party links

Although links to external websites are provided as a resource, the websites are not part of Macromedia. Please see Macromedia's policy regarding links to third party websites in the [Legal Notices and Information](#) section. Pages to external websites will open in a new browser window.

## #12323: Increase ascent without scaling characters

**Issue** In Fontographer 4.x, increasing the ascent will also scale the font so that the intended result of gaining more white space between lines does not occur.

### Solution

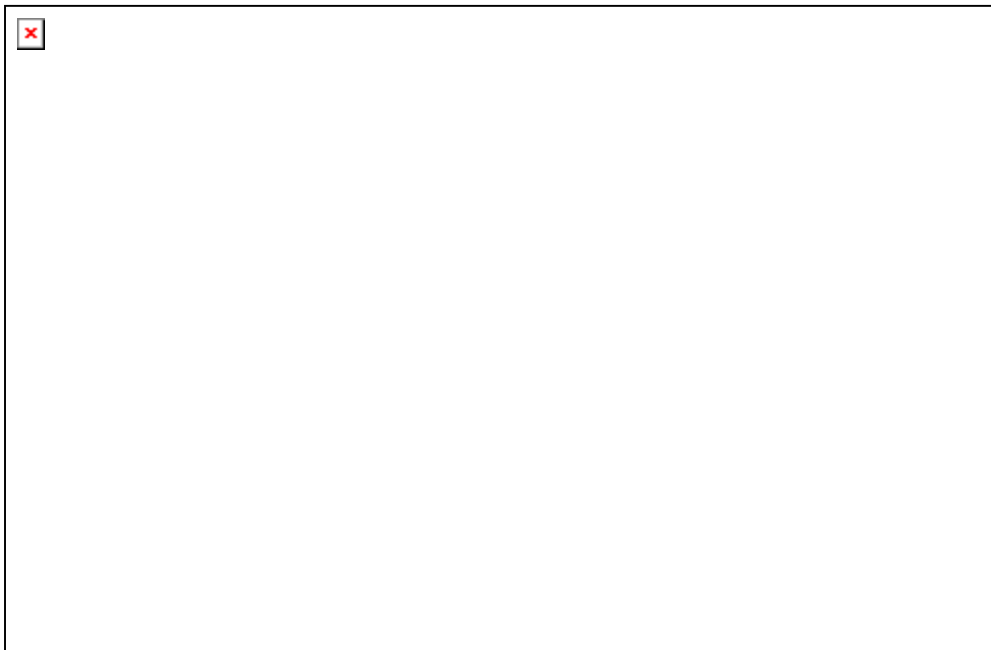
In order to gain the extra line space, without having to scale the characters:

1 Navigate to Element > Font Info > General

Element > Font Info only for Macintosh

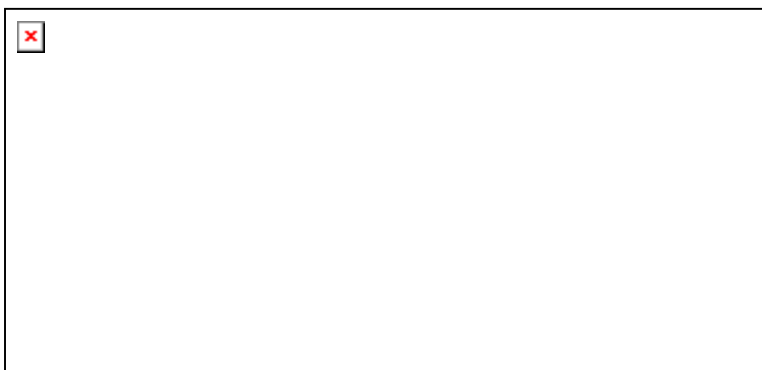
2 Uncheck "Retain path coordinates when changing em square"

3 Uncheck "Automatically compute em square from ascent + descent"



At this point, a correct PostScript font can be generated.

If you wish to create a Truetype, use File > Generate Fonts and select the "TrueType Options" button and check the "Confine screen characters to em square" check box, before generating the font.





### **Additional Information**

Truetype fonts contain font leading as well as a parameter called usWINascent. The usWINascent is the leading specified by the Windows operating system. It is possible for the two values to conflict.

To increase or decrease the leading you can override the Windows operating system by using the Element > Font Info menu to select the OS/2 Metrics table and inserting a value into the usWINascent field. See [PC Truetype Leading Issues](#) for details.

---

## **#12324: Problems with Quote or Apostrophe Characters**

### **Issue**

The wrong character is displayed when a smart apostrophe (€™) or quote characters (€) are typed. Smart quotes (also known as curly quotes) are fancy characters which make text look better compared to the straight apostrophe (') and straight quote or inches character (") that reside on the key to the right of the semicolon on the keyboard.

### **Reason**

This "wrong" character has been placed in one of the slots designated for the curly quotes or apostrophe characters.

### **Solution**

Either turn the "Smart Quotes" preference off in the application or do not place characters in these slots.

**Issue** Smart quotes do not display in application software.

**Reason** The "Smart Quotes" preference has been turned off in the application software.

**Solution** In the majority of cases, this is solved by turning on the "Smart Quotes" option in the application software. Future conflicts may be avoided by pasting the preferred (straight or curly) type of quotes and apostrophes into all slots where these characters are assigned. Once that has been done, only the desired characters can be displayed, regardless of the settings for the application's preferences.

See the appropriate table in the manual to determine which slots contain the characters for a specific encoding vector. Make sure to always open a font with its original encoding via the File > Preferences > General menu, in order to avoid encoding conflicts.

---

## **#12325: Repairing corrupted fonts**

### **Issue**

While trying to install (or open) my font, I got an error message which indicates that my font is corrupted -what can I do about it?

I'm getting rectangles in place of characters when I try to use my font.

## Reason

Fonts may become corrupted due to disk errors or memory errors.

## Solution

Copy and paste all of the font characters into a new font window. The idea here is to ONLY copy slots in the font which contain characters. One of the slots which appears empty may contain data which is causing the corruption. Take no chances on transferring this corruption into a new font window.

1. Shift-click ONLY on slots which have characters in them.
2. Use Edit/Copy to copy the selected characters to the clipboard.
3. Use File/New to open a new font window.
4. In the empty new font window shift-click ONLY on slots which correspond to the same positions in the old font window.
5. Use Edit/Paste to paste the characters from the clipboard into the highlighted slots in the new font window.
6. Compare the new font window with the old to ensure that all characters were copied to the correct locations.

Note: Don't forget to import the metrics into the new font window. Also, to avoid problems, set the width of the space character (decimal 32) to make sure that inter word spacing doesn't change.

---

## #12326: Saving a database versus generating a font

"File>Save" or "Save As," is used for saving a Fontographer DATABASE. The name which is chosen (Example: mydatabase.fog) is ONLY the name of a DATABASE.

FONTs are named under Element>Font Info>General (the Mac menu is: Element>Font Info). This is where the font's Family Name, and Style name are entered. Unless this procedure is followed -the font will always be named "Untitled".

FONTs are generated under File>Generate Fonts.

### Notes:

Any imported metrics or bitmapped screen fonts will remain in a DATABASE when re-opened. If a FONT is re-opened, everything will have to be re-imported manually.

When a DATABASE is re-opened, it will retain the printer font's PostScript ID and the suitcase font's FONID.

---

## #12327: Screen font doesn't reflect changes to outline font

### Issue

A font is edited and regenerated but the edits are not reflected in the screen font.

## Reason

There are two editors in Fontographer. The Bitmap editor and the Outline editor. The Recalc Bitmaps feature is used to cause the bitmaps to match the outlines.

An easy way to think of this is that the outline editor opens by default in Fontographer. This means that the editing is normally applied ONLY to the outlines unless the user specifically recalculates the bitmaps in order to reflect the changes which were made to the outlines.

## Solution

If there are not any imported or hand-crafted bitmaps, use Element > Recalc bitmaps to force the screen font to recognize changes made to the outlines.

In order to prevent all of the bitmaps from being recalculated they can be calculated one at a time via Windows > Open Bitmap Window using the "Recalc from Outline" button. You can also specify Changed or Selected characters within the Recalc Bitmaps dialog.

---

## #12328: Finding the lower right of a character

The "lower-right of a character" like "T" would mean the bottom of the crossbar of the T. Regarding the "lower right", it is the right that gets precedence.

Generally speaking, you want the origin point to be the rightmost point in a character. If there are multiple points at the same x-coordinate value, the lower (lowest) of them takes precedence. This is where "correct path direction" will place the origin of the path.

What if the lower right point happens to be a serif point?

It doesn't matter. If you are blending fonts, the point is to match the "lower-right" origin point placement in corresponding characters.

---

## #12333: Setting TrueType parameters for Unicode Fonts

### Issue

How can I input the proper parameters into the TrueType table fields in Fontographer?

### Solution

The data in these fields is obtained from the TrueType Specification (TTF Spec). There are several fields which require the user to convert binary to hex before entering them into the applicable field in Fontographer, as below.

### Introduction to Unicode Fonts

The typical computer keyboard (Mac or Windows) uses a combination of 256 keystrokes in a normal font. In order to access characters above 256 we must assign another set of 256 keystrokes called a Code Page. When a font has the proper Unicode values (found in the Unicode Book from Addison-Wesley

Publishing or at [the Unicode website](#)) and the proper Code Page settings (found in the TTF spec), then the keyboard driver will recognize that the keyboard has a new set of characters assigned for each key.

In the Windows 95 environment the user needs to install the Multi-lingual Support Package through the Add/Remove Control Panel. When the appropriate language keyboard driver is successfully installed it will appear in the Keyboard Switcher on the task bar. For example: if the task bar shows "En" for English this can be changed by holding down the mouse over "En" and selecting the desired language. Now the proper characters should appear when the proper font and keyboard are selected in an application.

If you don't have the time to invest in learning the TTF spec, try opening a working Unicode font, then cut and paste your characters into that font. Be sure to rename and re-generate it as a new font.

### Using the OS/2 Data Table

These tables are found under the Element > Font Info menus. The following settings are the only tables which need editing for a Unicode font. The values in the OS/2 table are to be taken from the TrueType Font Spec, version 1.66 is available from [Microsoft](#).

### Understanding the OS/2 Version Field

The OS/2 Version Field is found on Page 84 of the TrueType Font Spec. Modern fonts will usually use Version 1 but some fonts may need to be set to Version 0 to work properly with some applications and keyboard drivers.

### Understanding the Selection Field

The Selection Field is found on Page 98 of the TrueType Font Spec. Most fonts do not need any special settings here but Microsoft recommends a setting of \$CC40 in order to insure that your font will work with older applications.

### Understanding the Code Page Fields

The OS/2 Code Page Range table is found on Page 101 of the TrueType Font Spec. Here is where the user would determine the coverage of language support needed for their font and the appropriate bit field settings.

There are two data entry fields used for entering Code Page information in Fontographer. These fields are for entering 4 byte long integers broken up into Hex digits. Every 4 bits = 1 Hex Digit. Every 8 bits = 1 Byte.

Here are the Code Page fields for TimesNewRomanCyrillic:

Code Page 1: \$4000009F - "F" is the first hex digit. Code Page 2: \$DFD74000

**Breakdown of the first hex digit:** a bit setting of "F" can be referenced in the TTF Spec 1.66 Page 101.

Hex "F" would be represented in Binary Notation as 1111. This means that in the first bit field ALL of the bits are turned on. The first hex digit provides coverage for bit positions 0-3 in the Code Page as below.

	Bit	Code	
Binary	Position	Page	Description
1	0	1252	Latin 1
1	1	1250	Latin 2
1	2	1251	Cyrillic

1      3      1253 Greek

Referencing this page in the TTF Spec would show us that when bit positions 0-3 are all turned on then Latin 1, Latin 2, Cyrillic and Greek would be supported in this font.

**Breakdown of the second hex digit:** a bit setting of "9" can be referenced in the TTF Spec this way:

Hex "9" would be represented in Binary Notation as 1001. This means that in the second bit field, bit positions 4 and 7 are turned on. Thus, the second hex digit provides coverage for bit positions 4 and 7 in the Code Page as below.

	<b>Bit</b>	<b>Code</b>	
<b>Binary</b>	<b>Position</b>	<b>Page</b>	<b>Description</b>
1	4	1254	Turkish
0	5	1255	Hebrew
0	6	1256	Arabic
			Windows
1	7	1257	Baltic

Referencing this page in the TTF Spec would show us that when bit positions 1 and 7 are on then Turkish and Windows Baltic would be supported in this font.

Bit fields 3 through 7 are empty for this font.

\* Breakdown of the eighth hex digit:

A bit setting of "4" can be referenced in the TTF Spec this way:

Hex "4" would be represented in Binary Notation as 0100. This means that in the eighth bit field, bit position 30 is turned on. Thus, the eighth hex digit provides coverage for bit position 30 in the Code Page as below.

	<b>Bit</b>	<b>Code</b>	
<b>Binary</b>	<b>Position</b>	<b>Page</b>	<b>Description</b>
0	28	n/a	Alt ANSI & OEM
0	29	n/a	Mac / US Roman
1	30	n/a	OEM
0	31	n/a	Symbol

Referencing this page in the TTF Spec would show us that when bit position 30 is on then the OEM Character Set would be supported in this font.

### **Understanding the Character Range Fields**

The Character Range Fields are found on Page 95 of the TrueType Font Spec. These fields are set by converting binary to hex using the same method as for the Code Page fields.

### Understanding the First and Last Character Fields

These fields are found on Page 99 of the TrueType Font Spec. These fields accept Unicode number ranges. In Fontographer, you would view your font database by Unicode and then identify the first and last Unicode characters. Be advised that Unicode numbers may not appear sequentially in your font database.

### Using the TrueType Name Table

The TrueType Name Table is found on Page 77 of the TrueType Font Spec. These fields are used for "localizing" the font and work in conjunction with the version of the Windows operating System. (For example: Arabic & Hebrew Windows will understand that this font is typed on the screen from right to left.)

The Platform ID table (Page 77) and the Microsoft Platform-specific Encoding ID ( Page 78) are not found in Fontographer. Fontographer automatically creates all of these settings so that every font generated by Fontographer can be used on any of the specified platforms.

The Microsoft Language ID - LCID (found on Page 78) is called "Microsoft Language ID" in Fontographer. Refer to the TTF spec for settings. Be advised that many Unicode fonts have more than one Code Page and/or a "subfont" inside of them. Fontographer's default is \$0409 as found in the TTF Spec on Page 78. These settings will also be specific to the localized version of Windows you may be using.

The Apple Encoding ID and the Apple Language ID can be found on Page 80 of the TrueType Font Spec. Refer to the tables for the appropriate settings. These settings will (along with the TrueType ID which is set under TrueType Options in Fontographer's Advanced Generate Fonts dialog) make the font work correctly under WorldScript (the counterpart to the WIN95 Keyboard Switcher) on the Mac.

**Note:** Fontographer does not have the capability to write the Description, Designer fields of a TrueType font. These fields were not in the TTF spec until a year and a half after Fontographer 4.1 was released. Your best bet is to get Microsoft's free [Font Properties editor](#) for editing these.

---

## #12334: Symbol substitution issues in Adobe Standard Encoding

The correct behavior when we open an Adobe font with Original encoding is that it will PRINT Symbol substitution characters (see Encoding Options in the *Fontographer User Manual*). Pagemaker allows this to be disabled via the Print dialog check box: "Use Symbol Font"

However, it makes sense that ALL bitmaps which are displayed on a Macintosh are going to be Macintosh encoded. If we have loaded some Adobe bitmaps into an Adobe Standard Encoded font the BITMAPS will always be mapped to Macintosh encoding.

Thus, the bitmaps are ordered according to Macintosh encoding while the outlines are Adobe encoded. Confusion results because at this point some of the slots will have a bitmap which doesn't match the outline in the same slot.

Follow these steps to straighten the mess out:

- 1 Open an Adobe Postscript Type 1 font with Original encoding.
- 2 Change the preview encoding under Element > Font Info to Macintosh encoding.

- 3 Import the Adobe bitmaps from the original font. You will notice that this will place the bitmaps into the slots which do not match the outlines.
- 4 Finally, change to "Use Macintosh encoding to choose the character" in your Fontographer Preferences under "When the user types a key to choose a character:" This preference affects the font without requiring it to be reopened.

The bitmaps will now match the correct slots and will remain matched even during subsequent changes to the encoding under Element > Font Info.

These characters are substituted by Adobe Type Manager (ATM) unless otherwise noted:

Decimal	Character Name	Character	Keystroke
161	degree - printer driver substitution	◦	Shift-Option-8
173	notequal	≠	Option =
176	infinity	∞	Option-5
177	plusminus - printer driver substitution	±	Shift-Option =
178	lessequal	≤	Option ,
179	greaterequal	≥	Option .
181	mu - printer driver substitution	μ	Option-m
182	partialdiff	∂	Option-d
183	summation	∑	Option-w
184	product	∏	Shift-Option-p
185	pi	π	Option-p
186	integral	∫	Option-b
189	omega	Ω	Option-z
195	radical	√	Option-v
197	approxequal	≈	Option-x
198	delta	δ	Option-j
214	divide - printer driver substitution	÷	Option-/
215	lozenge	◇	Shift-Option-v
240	apple	🍏	Shift-Option-k

---

## #12335: Troubleshooting the MMPC2MAC utility

### Issue 1

Where is the MMPC2MAC utility for converting fonts for Macintosh?

#### Solution

The user will NOT be able to see this utility on Windows. The user must have a Macintosh with a CD drive in order to drag this utility to the Macintosh hard disk.

**Note:** The utility cannot be used while on the CD, desktop, or network.

If there is no Macintosh available we recommend you rent or borrow one in order to test these fonts. Macromedia cannot be responsible for untested fonts created with this utility.

If all else fails, click [here](#) to download the MMPC2MAC utility. This file is in BinHex format (\*.hqx extender) so that it can be viewed on both Macintosh and Windows. However, it will only RUN on a Macintosh after it is taken out of the BinHex format using a decompression utility, such as Stuffit Expander. This freeware utility can be downloaded from [Aladdin Systems](#).

For details on the use of the MMPC2MMAC utility, check the ReadMe located in the Fontographer folder.

### Issue 2

When I drag my font on top of the MMPC2MAC utility, I get the following error message:  
"MMPC2MAC can't process this file. Make sure it is a Macintosh file produced using Fontographer 4.1 Windows."

Also, the MMPC2MAC utility will not highlight when a font is dropped on top of it.

#### Solution

Make sure that Macintosh is selected as the computer type when generating a font. The result should be a filename with a dollar sign (myfon\$.sui). Do not leave the font on a floppy, on the network, or on the desktop. The font and MMPC2MAC must both reside on the hard drive.

### Troubleshooting

If the MMPC2MAC utility has generic icon, rebuild the Desktop by holding down Option-Command while restarting.

The correct icon is shown below.





Next, use ResEdit (or some other resource editor) to make sure MMPC2MAC's Type (APPL) and Creator (FogX) are set correctly.



Make sure that any fonts which are dragged to the hard disk have:  
TYPE = TEXT and CREATOR = dosa.  
If all else fails, copy and paste the characters into a new font and try again.

As a last resort, try dragging the font directly from a floppy disk onto the MMPC2MAC utility.

The resulting font will be created on the floppy disk.

---

## #12336: Where to find Fontographer Updaters

### Issue

Where can I find the latest update to my version of Fontographer?

### Solution

Go to the [Fontographer Downloads](#) area.

Here's the list:

#### Macintosh

Fontographer 4.1 to 4.1.3 Power Macintosh updater  
Updates Fontographer PM version 4.1 to 4.1.3.

Fontographer 4.1 to 4.1.3 FPU updater  
Updates Fontographer FPU version 4.1 to 4.1.3.

Fontographer 4.1 to 4.1.3 NON-FPU updater  
Updates Fontographer Non-FPU version 4.1 to 4.1.3.

#### PC

Windows Fontographer 3.5 to 3.5.1 updater  
Updates Windows Fontographer from 3.5 to 3.5.1.

Fontographer Windows 3.5.1 to 3.5.2 updater  
Updates Fontographer Windows version 3.5.1 to 3.5.2.

## Notes

Mac FPU updaters are only for machines which expect a socketed FPU chip. Power PCs have integrated FPUs. Therefore, do NOT use FPU updaters on Power PCs.

There are NO online updaters for Fontographer 4.1 Windows. There is a Fontographer 4.1.5 Windows updater which is available for mailing by request. This updater fixes the Bold Italic and composite character widths issues found in tech note [3733](#) as well as the Macintosh bitmaps issue found in tech note [12317](#). Requests may be made via the [email support option](#) by sending an email with a postal address and Fontographer serial number.

---

## #12338: WIN95 font loads as Custom encoded

### Issue

When I open a WIN95 font the encoding is often set to Custom instead of WIN95.

### Reason

Microsoft made some last minute changes to the WIN95 encoding vector. These changes affected the way Fontographer reads the font because the changes came after the creation of the Fontographer 4.1 Windows code. Since the character name list in the opened font is not identical to the list as coded in Fontographer, it must be labeled as a Custom encoding vector. The problem is magnified by the fact that even Arial and FL Chianti LN do not share a common character name list.

### Solution

#### When loading a Windows 95 font you must:

1. Choose File > Preferences > General Preferences. Select the radio button for Keep the font's original encoding. Click OK.
2. Open the WIN95 font and check the preview encoding under Element > Font Info > General and you will see that Fontographer thinks this is a Custom encoded font. Set the preview encoding to Windows 95 and keep in mind that you will still need to hard code your encoding under the Advanced Generate dialog when generating the font. This is because the preview encoding is only there to give you a screen representation of what a particular encoding vector would do with your font. The font is actually encoded via the Generate dialog box.
3. Be advised that some WIN95 fonts will exhibit a strange behavior. You can type Alt-0133 (for example) in an application and get the correct character, even though you won't see the correct character in the Fontographer font database window. This is because WIN95 has moved the character to the bottom of the font.

#### Example:

1. Load a WIN95 font with your preferences set to open with the font's original encoding.

2. Change the preview encoding from Custom to WIN95.
  3. Notice that the ellipsis (character 133) has moved to decimal 594.
  4. Generate the font with Win95 encoding.
  5. Install the font and select it from the font menu in your application. At this time you'll notice that you can use Alt-0133 to display the ellipsis even though it didn't appear there in the Fontographer font window.
- 

## #12339: Windows error messages in Fontographer 4.1

### Issue

Error message "fontog.exe caused error in FONTG410.DLL"

The error alert box may appear with the following error message: "This application has performed an illegal operation and will be shut down". It may be necessary to view the error log file in order to confirm that this error is caused by a DLL conflict. To view the log file, the hard drive can be searched for \*.log and the log file can be searched for "FONTG410.DLL".

### Reason

There is a DLL conflict and font registry problems may occur with some Microsoft products and Fontographer.

### Solution

#### Microsoft Word

To use Microsoft Word and Fontographer, do the following:

1. Run Microsoft Word before running Fontographer.
2. Type some text in Microsoft Word and then select that text and change it to a different font. This allows Word to read the Windows font registry.
3. Minimize the Microsoft application and then run Fontographer.

#### Microsoft Office

Try one or more of the following:

- Remove Microsoft Office Startup from the Startup menu.
  - Restart the system after getting the "illegal operation" error.
  - When two versions of Microsoft Office are installed, run both versions and minimize both.
  - Use a third-party error handler.  
Two popular utilities are [Ramgate](#) and [Norton Crashguard](#).
  - If none of the above solutions work then reinstall Microsoft Windows because some Windows system resources may be corrupt.
-

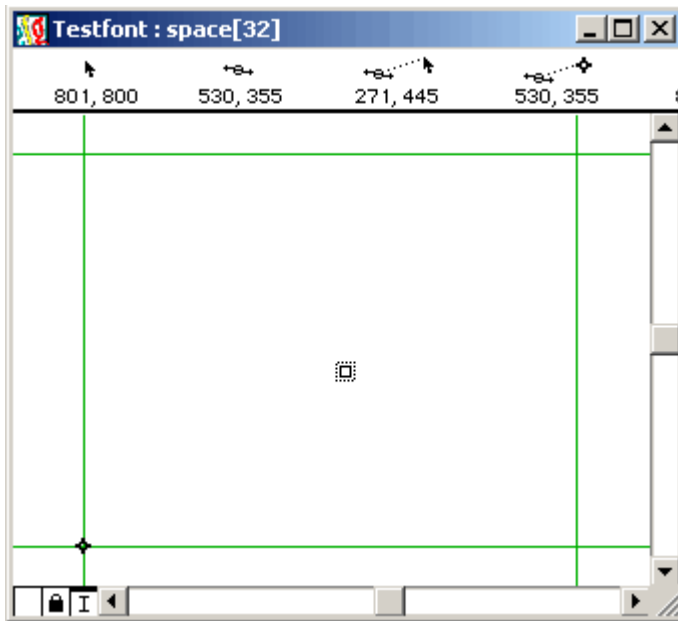
## #12364: Font displays rectangles instead of characters

### Issue

Sometimes, when you install or use a font you will see a rectangle instead of the characters which should be there.

### Solution

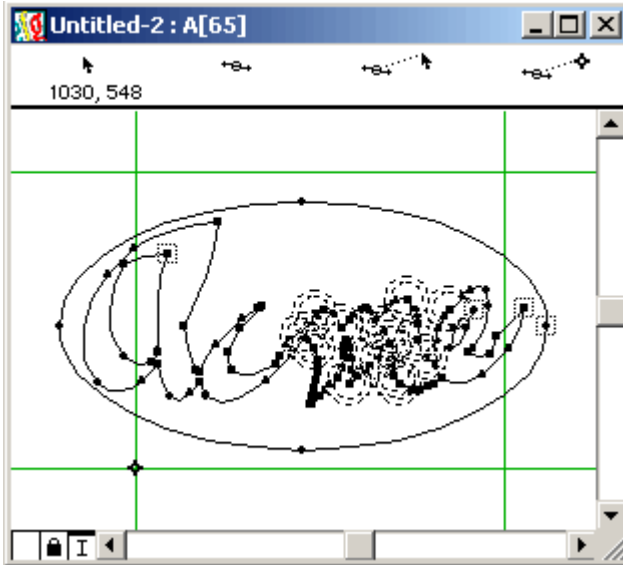
- If this is happening ONLY with the space character



1. Open the Fontographer database or font file.
2. Open the space character (decimal location 32), place a single point there, then set the width appropriately.
3. Save the database (to someplace other than C:\>Windows\System), then generate a new font, uninstall the old one and install the new.

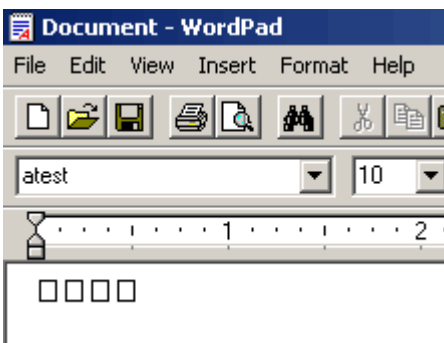
The loose point will be thrown away when Fontographer assembles the font.

- If this is happening to symbols (logos, icon artwork) or signatures, it is because the character is too complex for the Windows TrueType rasterizer. See [Creating a Complex Logo Font](#) or [Erratic Printing or Display of Windows TrueType Fonts](#).

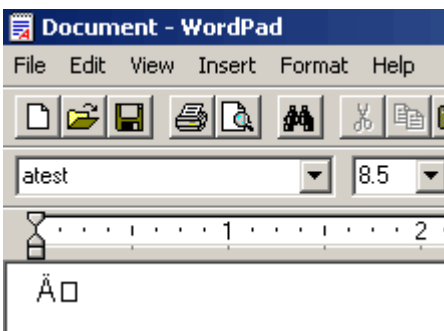


Notice the superfluous points on the character at the right. Use Element > Clean Up Paths to simply the amount of points used on a path.

- If ALL the characters appear as rectangles, it is probably because the character mapping table got trashed. This font is corrupted. To fix this follow the procedures outlined in [Repairing Corrupted Fonts](#).



- Finally, rectangles will also be displayed if there is no such character defined for a particular encoding vector. The rectangle serves as the "missing glyph" which means "There is no such character defined in this encoding vector."



For example, if you are using Windows 3.1 encoding and you have a character named "whatever" in decimal slot 142 you will get a rectangle when you try to enter that character because slot 142 is not defined ("notdef") in the Windows 3.1 encoding vector.

If the desired slot is notdef in that font's encoding then change it to some other encoding (see the encoding tables in the manual) using the Preview Encoding underneath the Family Name field. Click "OK" and inspect the encoding again. If it is correct you can "burn" the encoding into

the font via the File > Generate Fonts > Advanced dialog.

This usually happens when the font was not opened with its original encoding. See [Encoding vectors FAQ](#).

---

## #12365: Spikes or spurs are displayed on paths

**Issue** What causes spikes, spurs, artifacts, dropout and other distortions to occur on paths?

### Solution

- 1 Paths are too complex or points are not at extrema. Use Element>Clean Up Paths repetitively until paths begin to be changed. Then use Edit>Undo to back up to the last step which preserves the character shape.
- 2 There may be broken paths, paths on top of paths, adjacent points, twisted BCP handles.
- 3 Hinting (usually happens when the character is non-Roman) can cause spikes and this can be isolated by turning hints OFF when generating a test font.
- 4 Sometimes a particular printer driver can cause spikes. Search the manufacturer's web site for the latest printer driver available.

Thickening of characters can occur if the path direction is incorrect. Select Element>Correct Path Direction

- 5 Unusual shapes may require adding an additional point (or two) to the problem area. For TrueType fonts, Dropout Prevention may help. This feature is found in the Advanced Generate dialog under the "TrueType Option"s button.
- 6 If none of the above techniques seem to help, there may be a stray point in the em square of the problem character. Zoom out and inspect the font's outline window carefully or try the procedures found in TechNote [3717](#).

---

## #12561: Using SBIT32 with Fontographer

### Issue

How can I make a reliable screen font on the PC?

## Reason

FON files produce erratic behavior which is difficult to control [see [Generating Windows FON Bitmaps](#) (TechNote 03716)].

## Solution

Use [Microsoft's SBIT utility](#) (For Windows 3.1, Windows 95 or NT) to embed a custom BDF bitmap file into a TrueType font.

## Terms

BDF (Bitmap Distribution Format) files are hexadecimal representations of a bitmap font.

PPEM stands for Pixels Per Em unit and represents the lowest size which the bitmap will be displayed at. Bitmaps have a one-to-one correspondence to point sizes selected in an application. A PPEM of 12 would mean that there will be no display of that bitmap below 12 pixels, or below 12 point.

## Steps

- 1 Open the font for which you want to create an SBIT embedded bitmap.
- 2 Under the Element > Recalc Bitmaps menu, create some point sizes. Use "Preserve Line Spacing." Due to the resolution differences between the Macintosh (72 dpi) and Windows (96 dpi) platforms, follow the 4/3 rule as found in the manual (p. 211) for cross-platform bitmaps. These rules will apply regardless of which version of Fontographer or which platform the bitmaps are created on. You will want to hand-edit the resulting bitmaps in order to get the best possible screen image.
- 3 Rename the font and select File > Generate Font Files.
- 4 Under Generate, Advanced dialog, select BDF as the Bitmap font to output.
- 5 Set the point sizes of your hand-edited bitmaps.
- 6 Click on the Generate button.
- 7 Use a text editor to edit the BDF file. Here is what the BDF file header looks like:

```
STARTFONT 2.1 FONT Ever SIZE 12 75 75
FONTBOUNDINGBOX 11 12 0 -2 STARTPROPERTIES 1
Copyright "Generated by Fontographer 4.1" END
PROPERTIES CHARS 93 STARTCHAR SPACE ENCODING
32 etc
```

- 8 Change the SIZE parameters from 75 75 to 72 72
- 9 Remove characters from the BDF for which is no bitmap data (except the space character which must be left in the font).
- 10 Update the CHAR value to reflect the number of characters which are left.
- 11 The file name will probably looked like this: ever\_\_\_\_.12. Save this as a text file like this: ever12.bdf.
- 12 Use a text editor to create a MET file. The SBIT32 documentation sample file has only one line: PPEM 11 -edit this file to reflect your PPEM size(s). There are several other parameters which can be set in MET file, please refer to the SBIT32 documentation. Be advised that SBIT32 \*.met files are NOT Fontographer \*Met files or any variety of Fontographer export formats. Save this as a text file like this: ever12.met. The same procedure will need to be done for each point size. For example: ever10.bdf
- 13 At the DOS prompt, embed the BDF and MET files into the TTF as follows: C:\>SBIT32 -a ever.ttf ever12.bdf ever.met newever.ttf This embeds

the BDF and MET files resulting in a new font which can be installed. After installation you can test the results by loading the new font from the menu of an application. When you select the BDF's point size you will get the hand-edited version rather than the rasterized version of the TrueType font.

An easy way to be sure that you are seeing your hand-edited bitmap is by creating a test font with a crude number drawn in the bitmap editor. For example, you could draw a "1" and a "2" in the "A" slot so that when you type an "A" in your test font you will be sure that you are getting your hand-edited bitmap when you see a "12."

## **Troubleshooting**

### **Problem**

Fontographer 4.1 WIN tells me that I can't use the point size I've typed in the Generate Fonts > Bitmap sizes field. Also, I can't seem to successfully create 8, 11 and 14 pt bitmaps.

### **Reason**

Users will find that not all point sizes can be recognized by this utility. This is due to a flaw in the way Fontographer calculates the 4/3 ratio between the 72dpi Mac screen resolution and the Windows VGA 96dpi.

### **Solution**

Immediate work-around: Make sure you create the bitmaps in Fontographer (PC) BEFORE you generate the .BDF files.

### **Third party links**

Although links to external websites are provided as a resource, the websites are not part of Macromedia. Please see Macromedia's policy regarding links to third party websites in the [Legal Notices and Information](#) section. Pages to external websites will open in a new browser window.

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## **#12564: Fontographer Mac/Win Serial Number Issues**

### **PC Fontographer**

- Windows Fontographer 3.5.2 Updater (Updates from 3.5.0 and 3.5.1 available online)
- Windows Fontographer 3.5.2 Upgrade to 4.1.5 - \$99
- Windows Fontographer 4.1 Updater to 4.1.5 - Free upon request to registered users. Include postal address and Fontographer serial number using the [Support by Email](#) link. Fixes problems with [BoldItalic, improper preparation of Mac bitmaps and Type 1 width problems](#).

### **Mac Fontographer**

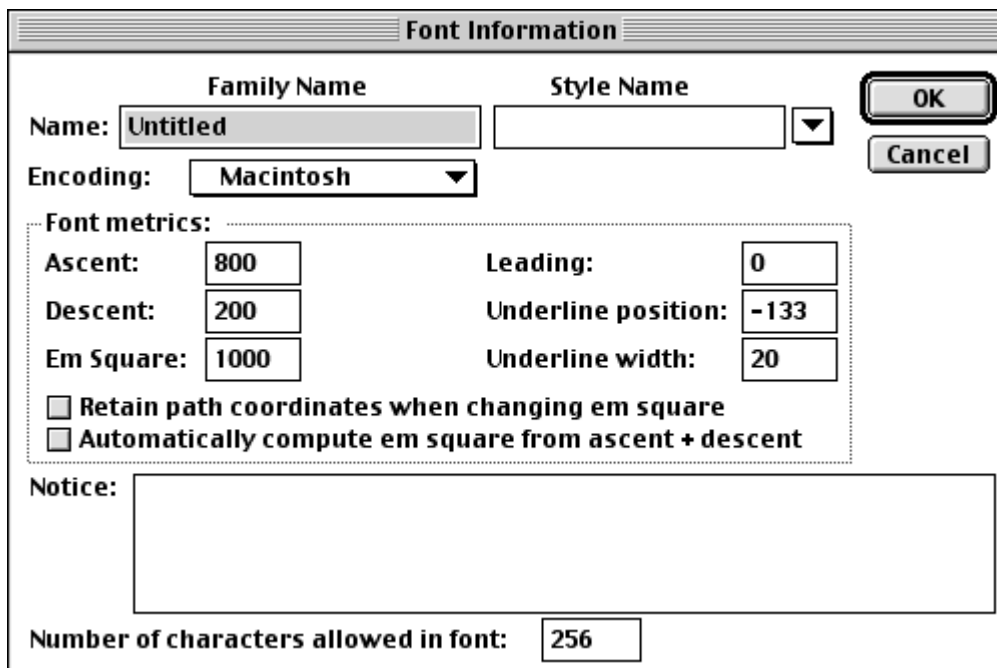
- Mac Fontographer 3.x 4.0.x to 4.1 Mac version Upgrade - \$149
- Mac Fontographer 4.0.x to 4.1 Mac version Upgrade - \$99
- Mac Fontographer 4.0.x to 4.0.4 Updaters available online or per request.
- Mac Fontographer 4.1 to 4.1.3 Updater - free [download](#) (fixes [Open Transport problems](#)).



## #12565: The easy way to generate a font with Macintosh Fontographer

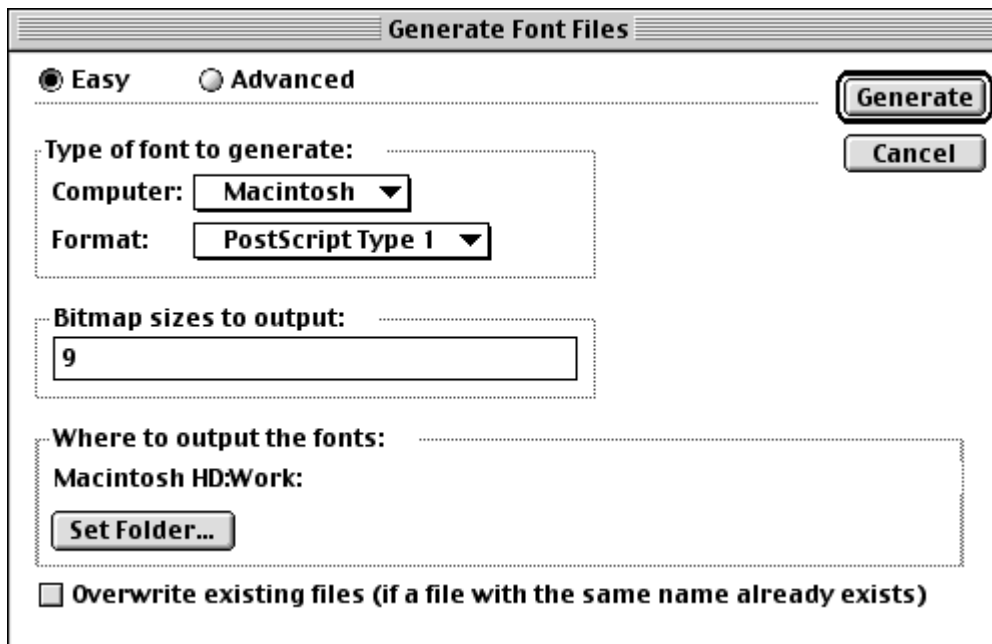
Here are some quick steps for generating fonts:

- 1 When the font is ready to generate, go to Element > Font Info menu.



The screenshot shows the 'Font Information' dialog box. It has a title bar with the text 'Font Information'. Below the title bar, there are two main sections: 'Family Name' and 'Style Name'. The 'Family Name' field contains the text 'Untitled'. The 'Style Name' field is empty. To the right of these fields are 'OK' and 'Cancel' buttons. Below these fields is an 'Encoding' dropdown menu set to 'Macintosh'. A section titled 'Font metrics:' is enclosed in a dotted border and contains several input fields: 'Ascent' (800), 'Descent' (200), 'Em Square' (1000), 'Leading' (0), 'Underline position' (-133), and 'Underline width' (20). Below the 'Font metrics' section are two checkboxes: 'Retain path coordinates when changing em square' and 'Automatically compute em square from ascent + descent'. A 'Notice:' label is followed by a large empty text area. At the bottom, there is a 'Number of characters allowed in font:' field set to '256'.

- 2 Be sure to give the font a unique name under the Family Name field.
- 3 Use File > Save As... to create a backup \*Fog database of the font for future use in creating different versions. This file is NOT a font. It is a backup database of raw materials which can be used to create a font.
- 4 Select File >Generate Font Files >Easy. This is the dialog box which actually makes the font.



- 5 Under "Type of font to generate" select PostScript or TrueType. For Macintosh PostScript fonts, enter a size of 9 pt. under the Bitmap Size to Output. Do NOT select any bitmap sizes when creating TrueType or any type of Windows (PC) fonts.
- 6 Use the "Set Directory" button to make sure your Output Folder is not set to the Macintosh System Folder. Set it to a work folder.
- 7 Click the Generate button.
- 8 Install TrueType fonts by dragging them on top of the System folder. For PostScript fonts use Adobe Type Manager to install fonts.

---

## #12569: Why do characters not appear in the preview mode?

### Issue

Paths are visible in outline mode, but choosing View > Preview causes them to disappear.

### Solution

First of all, check to make sure the tint value of the path is not 0%. Do this by looking under Element > Selection Info, if it is at 0%, set it at the desired amount (this will be 100% for Truetype and PostScript Type 1 fonts) and the character should appear in the preview of the outline window.

If the tint value is already set to 100%, check to make sure that you do not have paths on top of each other by double-clicking on the outside path and pressing delete.

Finally, make sure that the Fill is set to Normal and the Stroke is off for normal fonts.

---

## #12574: Embedding fonts with Macintosh Fontographer

### Issue

When creating a PDF file, Adobe Acrobat does not recognize the embedding level of a Macintosh font.

### Embedding

Adobe Acrobat creates a PDF file which allows users to view textual information. The text in the PDF file can be viewed in a font that hasn't been downloaded into the viewer's system. Embedding is the practice of inserting a certain parameter into a font. This parameter affects how the viewer can interact with the PDF document.

Macintosh Fontographer allows font designers to set one of two levels of embedding in their Macintosh font:

- ▶ **ROE**  
Read Only embedding. The user can only read the PDF file.
- ▶ **RWE**  
Read / Write embedding. The user can read and edit the PDF file.

When Fontographer was created these two levels of embedding were not recognized by Adobe Acrobat. Now that Adobe Acrobat recognizes these two levels of embedding, font designers must insert an embedding parameter into their font to avoid the possibility that Fontographer will insert an invalid default value.

### Solution

You can set your embedding parameter in Fontographer, as follows:

- 1 Choose Element > Font Info.
- 2 Inspect the Notice text box at the bottom of the dialog box.
- 3 If copyright notice appears in the Notice text box, position the cursor one space after the notice and type ROE or RWE after the copyright, as indicated in the illustration below.

**Note:** If copyright information does not appear in the Notices text box, then type only RWE or ROE.

Font Information			
Family Name	Style Name		
Name: <input type="text" value="Myfont"/>	<input type="text"/>	<input type="button" value="OK"/>	
Encoding: <input type="text" value="Macintosh"/>	<input type="button" value="Cancel"/>		
Font metrics:			
Ascent: <input type="text" value="800"/>	Leading: <input type="text" value="0"/>		
Descent: <input type="text" value="200"/>	Underline position: <input type="text" value="-133"/>		
Em Square: <input type="text" value="1000"/>	Underline width: <input type="text" value="20"/>		
<input checked="" type="checkbox"/> Retain path coordinates when changing em square <input checked="" type="checkbox"/> Automatically compute em square from ascent + descent			
Notice:	<input type="text" value="Copyright 1999 RWE"/>		
Number of characters allowed in font:	<input type="text" value="256"/>		

---

## #12597: Latest Versions of Fontographer

### PC Fontographer

Windows Fontographer 3.5.2 Updater (Updates from 3.5.0 and 3.5.1 available online)

Windows Fontographer 3.5.2 Upgrade to 4.1.5 - \$99

Windows Fontographer 4.1 Updater to 4.1.5 - Free upon request to registered users. Include postal address and Fontographer serial number using the [Support by Email](#) link. Fixes problems with [Bolditalic, improper preparation of Mac bitmaps and Type 1 width problems](#).

### Mac Fontographer

Mac Fontographer 3.x 4.0.x to 4.1 Mac version Upgrade - \$149

Mac Fontographer 4.0.x to 4.1 Mac version Upgrade - \$99

Mac Fontographer 4.0.x to 4.0.4 Updaters available online or per request.

Mac Fontographer 4.1 to 4.1.3 Updater - free [download](#) (fixes [Open Transport problems](#))

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## #12635: Using Illustrator to copy/paste into Fontographer

### Issue

Illustrator 7 for Macintosh will not copy/paste paths into Fontographer.

Macromedia is aware of this issue. You can confirm that there is a clipboard problem by placing something on the clipboard in Illustrator 7 and then going to the Finder and selecting View Clipboard. There will be nothing found. This does NOT occur in Illustrator 8. The following procedure is a workaround which will allow you to copy the Illustrator 7 clipboard format directly into Fontographer. We strongly suggest that you save a backup copy of your Illustrator file before attempting this.

### **Solution**

- 1 Open a copy of the file in Illustrator 7 Macintosh.
- 2 Choose Edit>Select All.
- 3 Choose Window>Show Swatches.
- 4 In the swatches palette, shift-select ALL colors and patterns.  
Drag these colors to the trash can icon in the lower right corner of the swatches palette or select Delete. These changes will apply only to the current Illustrator document.
- 5 You should use the Illustrator toolbox to set your fill to none.
- 6 You may now hold down the Option key while selecting Edit>Copy from the Illustrator Edit menu.
- 7 Toggle your screen to Fontographer and select a target character slot.
- 8 Hold down the Option key while selecting Edit>Paste.

### **Additional Information**

Option-Paste will scale the character in the em square. If your object had a fill in Illustrator it will not paste into Fontographer at all unless you use Option-Paste.

A regular Paste will cause your object to fill the entire em square.

Fontographer cannot import Illustrator strokes or fills. For this reason, it may be necessary to use the Element>Selection Info dialog box to make sure your Fill is set to a 100% tint.

This procedure will NOT work for Illustrator 7 on the PC. The work-around for the PC is to save the file as an Illustrator 1.1 file and then Import the resulting EPS into Fontographer. See Tech Note 3721 for details.

---

## **#12637: Hottest Fontographer frequently asked questions**

### **Issue 1**

"I upgraded from the Fontographer 4.1 Macintosh floppy disk version (serial number is of the 111xxxx variety) to Fontographer 4.1.4 Macintosh on CD and I was not given a new serial number."

**Solution** It appears that in the past we've assumed that all Macintosh 4.1.x users were using the serial number - Key Number combination and that upgrade customers could just use their existing numbers.

Not true for the Macintosh Fontographer 4.1.4 CD. Fontographer 4.1.4 requires that users have a serial number with the 60041 prefix.

Thus, when ordering an upgrade from Macintosh Fontographer 4.1 to 4.1.4 be sure to request a new serial number which has a 60041 prefix.

#### **Issue 2**

"I have this 60041... (Macintosh) or 65241... (Windows) serial number but the screen says that I need to enter my KEY number during the install."

**Solution** See [Fontographer Mac/Win Serial Number Issues](#).

This note explains that the inclusion of KEY NUMBER on the screen was a typo.

#### **Issue 3**

"Can Fontographer create 2-byte fonts?"

**Solution** See [Two-byte fonts](#).

#### **Issue 4**

"Can Fontographer create Soft Fonts or PCL fonts?"

**Solution** Fontographer was not designed to create these font formats. For assistance with these formats, contact: [Elfring Soft Fonts](#) -these folks can create soft fonts ( as well as custom FONs ).

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## **#12651: PC Truetype Leading Issues**

#### **Issue**

Characters have too much or too little white space between sentences.

#### **Reason**

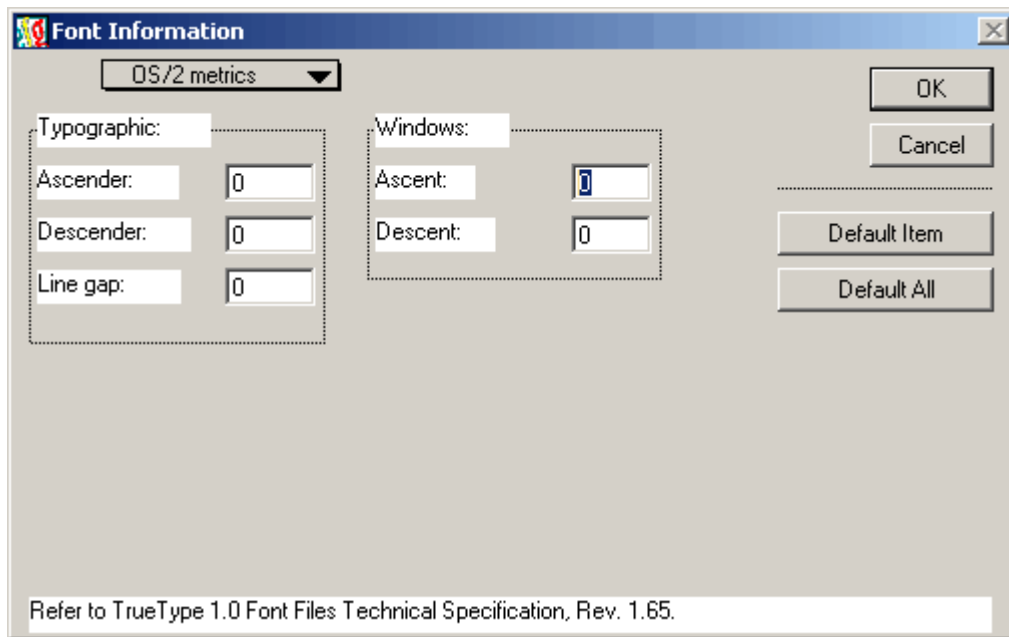
This may happen because the distance from the cap height to the ascender is either too close or too far.

The Windows operating system has a feature called "TTF Collision" which is designed to prevent fonts from colliding when there is negative leading. Experiments with the ascender will sometimes cause the system to override the metrics in your font and will push or insert leading.

#### **Solution**

To increase the leading use the Element > Font Info > General dialog and change the Ascent.

To decrease the leading, you can override the Windows operating system by selecting Element > Font Info > OS/2 Metrics and inserting a value into the usWINascent field.



### Additional Information

If your characters get squished or appear to have a leading or scaling problem on a PCL printer, set your PCL printer driver settings to graphics or raster.

---

## #12652: Controlling Custom Leading of Macintosh Fonts

### Issue

"How can I control the leading of my Mac Truetype font?"

### Solution

Leading is set via Element>Font Info and by changing the Ascent. The "Leading" field itself is a placeholder for compliance with the Adobe Type 1 specification (only some applications see this parameter) and is not used in this procedure.

You can have further control of Truetype leading by creating a screen font intended to be associated with a TrueType on a Mac.

- 1 Choose Element>Recalc Bitmaps and then choose a point size and a default of "Preserve Line Spacing."
- 2 The metrics for the screen and the printer will now come from the FOND resource of the screen font rather than the SFNT of the Truetype.

### Issue

"How can I control the leading of my Mac PostScript font?"

### Solution

Normally, the leading for a PostScript font is controlled as above for Truetype fonts. Problems occur

when the leading of your outline font does not match your bitmap. Sometimes this manifests itself as a "deep cursor" -i.e., a cursor which is much taller than the characters in the font.

Follow the procedures below if this happens:

The most important thing to remember is that the final PostScript is not there for you to edit but for your printer and ATM to use. The System knows about the font only through the information supplied from the bitmap suitcase. Only at print time does the printer driver look for a PostScript font to send to the printer. Many Fontographer users are not aware that there is a bitmap editor hiding under the Windows menu which can be used to deal with metrics problems. Normally, we do not recommend hand-editing bitmaps but these tips are offered as a way of dealing with leading problems which may occur in your screen fonts.

Keep in mind that the bitmap is a completely different font from the PostScript font. Therefore its metrics may not necessarily match unless you purposely cause them to match. The way you make them match is via the Element>Font>Recalc Bitmaps menu.

Thus, you can change your ascender under Element>Font info and then use Recalc Bitmaps in order to cause the leading of your outline font to match your bitmap. Sometimes you will see an extra ascender guideline in the bitmap editor. This is a clue that your outline font and bitmap font have different ascenders.

They can be caused to match by using the "Preserve line spacing" feature in the Recalc Bitmaps dialog. In order for this feature to work correctly you must have your Element>Font Info checkboxes set to "Automatically Compute Em Square". Generate your font and install it for testing.

### **A Philosophy of Leading for Macintosh Fonts**

In ye olden days leading (pronounced with an emphasis on the metal) was the practice of inserting lead slugs between lines of text in order to produce a pleasing amount of white space. The problem with doing this on a computer is that there can be a difference between the leading of a screen font and a printer font unless certain obstacles are overcome. Improper leading or character spacing often manifests itself with the use of accented characters which straddle the ascender or appear above it.

### **Leading for accented characters**

You CAN place the accents (or any other shapes) above the ascender line. Most commercial font accents straddle the ascender. You can even have characters whose cap height is above the ascender but the key is that you do this at your own peril!!!

If you place an accent above the ascender you run the risk of colliding with sentences above the accented character. If you want extremely tight leading that is your prerogative. This is not meant to imply that there is something wrong with doing this. Just make sure you know what you are doing! It may be wiser for a beginner to scale down the characters and fit accents within the em square.

### **Which method should I use?**

#### **Preserve Line Spacing**

Use this feature (under Element>Recalc Bitmaps) when you do NOT want tight leading.

This feature can cause characters below the accent to become squished. The over-riding purpose of this feature is to preserve the designated amount of white space between lines of text. It does its job at the expense of some of the character shapes. Use this



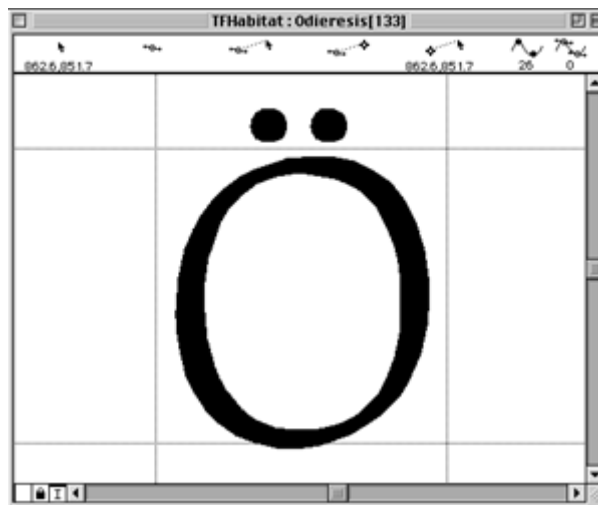
feature when you care more about the font's appearance on the printer than what it does on the screen.

### Preserve Character Shapes

Use this feature when you don't care if characters touch the line above them or when using tight leading. BUT be advised that this feature allows your accents to dictate how much white space will be inserted based on the highest point found above the ascender.

Use this feature when you care more about the font's appearance on screen than what it does on the printer.

Here is an example of Habitat\* specifically designed with tight leading for the umlaut character:



The next screen capture shows how the first character is squished when the bitmaps are recalculated with Preserve Line Spacing. The second character was recalculated with Preserve Character Shapes.



The bottom line depends on whether you care if your bitmaps are squished on the screen in order to preserve the leading when proof-reading or making a screen presentation. Both versions of the above font will PRINT without squishing because the PostScript printer font is a different file from the screen font. Squishing will only be seen at Fontographer-generated bitmap sizes. Sizes which are rasterized by ATM will not display squishing unless your ATM controls are set to Preserve Line Spacing.

\*Habitat (Copyright Joe Treacy) is part of the Treacyfaces Type Catalog. Used by Permission.

## #12719: Special characters and kerning/metrics equivalence dialogs

### Issue

Entering special characters into the Assistance and Metrics Equivalence dialogs.

### Solution

The following list contains the allowable characters:

The dash character ( - ) is used as a range separator, as in A-Z

The comma ( , ) and/or space characters are used to separate characters or ranges of characters. Like this: AZ, 0-9 or a,b,c,d,e.

The single quote character ( ' ) is used as a delimiter to separate characters which are either not part of the Macintosh encoding vector or for the following special characters:

Single quote ( ' ) Comma ( , ) Hyphen ( - ) Space

To use these as characters put a single quote in front of them, for example ' , '-

### More examples:

#### Example 1

The first special character example shows a single quote delimited by single quotes before and after it.

''',

#### Example 2

The second example shows a comma delimited by single quotes before and after it.

','

#### Example 3

The third example show a space delimited by single quotes before and after it.

' '

Note that these characters can be separated by commas or spaces like this:

''', , , , ,

### Additional Information

When non-Macintosh encoded characters need to be typed into these dialogs the user must change the File > Preferences > General Preferences so that the top radio button is on.

### When the user types a key to choose a character:

Use the font's encoding to choose the character

Use Mac encoding to choose the character

---

## #12768: Tips on Autotracing in Fontographer

Issue:

I want to take my handwriting and make it into a font. I see that Fontographer can autotrace background images, but the process can be confusing. Please explain.

How To Do This:

### 1. Scanning Your Image:

Bigger is almost always better. On a 300 dpi scan, start with a drawing at least 2 inches high. Three inches is even better. When you get a character 8" tall and scanned at 1200 dpi, you get too much data for a clean autotrace. The optimum is about 4 inches at 400 dpi. The better the resolution of the original, the better the subsequent autotrace. Also be very careful to register the page on the scanner so that the original is not skewed. Colors will be ignored, so it is best to set the scanning depth to Black and White, or 1-bit. When you are ready to scan, save the image as a PICT file.

### 2. Getting the PICT into Fontographer:

Using a recently released paint program, open the PICT file. We recommend Zedcor's DeskPaint desk accessory. Don't use a program which will decrease your resolution, such as MacPaint. SuperPaint 3.0, Canvas 2.0, PhotoShop, and Digital Darkroom will also work. The next step is to copy the character and paste it into the character outline window in Fontographer. But first let's consider the scaling of the characters. Are the characters you have scanned proportionally correct? In other words, did you begin with drawings which had the capitals larger than the lowercase characters, with even smaller commas? If so, then you don't want to lose that proportion when pasting the font into Fontographer. When pasting a bitmap image, Fontographer will scale the bitmap to fill the em square of the font. Optionally, when pasting the image with the Option key depressed, Fontographer will not scale the character at all. If the original size of your char was about 3 inches, then use the Option-Paste. Otherwise, you're better off making a box around the bitmap which will represent the em square and copy the box with the image. To begin, make a box which is a little taller than the "J" and a little wider than the "M" and at least as far down as your lowest descender (like the j or the p). Drag the box over the M so that there is very little white space at the top of the M. Then make a small mark at the bottom of the M. This will represent the baseline. Make sure the box never touches the character image. Now use that box with every character so that the characters will all scale proportionally. The box will also get traced, but it can be easily removed with two mouse clicks. Now, drag each char image into the box, copy and paste the box and image into an open Outline Window in Fontographer, select Auto Trace from the Element menu, and you've got a good PostScript drawing of your scanned image.

### 3. The Clean Up:

It is likely that some additional path tweaking will be necessary before everything is perfect. When Autotracing logos scanned at only 300 dpi, some of the smaller parts will need some adjustment. Use the background image to judge how close the trace is to the original scan. When you have each character just so, you are nearly finished with the font.

If you were not able to create the box around the character before you imported the bitmap, then you might need to scale and move the image now. Do this using the "Scale" and "Move" items in the Transform dialog for just one character in the font. Remember, the undo Command is Cmd-Z; use it liberally while you are finding the correct Scale/Move settings. When you have it the way you like it,

note the exact scale and value and apply that scale to every character by selecting all in the font window. Now, after tweaking the handles and test printing, you should be ready to go with your new font.

---

## #12769: Troubleshooting the Petrucci font

### Issue

Petrucci's font metrics (ascent/descent) are not functioning properly. In order to function properly in the Finale music editing application, Tim Herzog had to design Petrucci with a strange em square.

### Solution

Before you begin, make sure your Preferences are set to "Keep font's original encoding" as described in [Encoding vectors FAQ](#).

- 1 Open "Petru" in Fontographer.
- 2 Use File > Import > Metrics to import Kerning (5 pairs) from the bitmap suitcase file and save the font with a new name.
- 3 Use File > Import > Metrics to import Ascent/Descent.
- 4 Use File > Import > Metrics to import Bitmaps.

Now, check your work. Open the outline window for the Cap "B" (decimal 66) character.

Does the lowest point sit on the descent?

Does the highest point sit on the ascent?

Does the leftmost middle corner point of the glyph sit on the baseline?

If you can answer, "Yes" to all three questions, then your revision of Petrucci is ready for editing. If not, then go to the Element > Font Info dialog and change the Ascent to "503" and the Descent to "507". It is not important for these values to add up to a 1000 unit em square. The outline font which is generated will be normalized to a 1000 unit em square.

After changing these values you should recheck your font as above. If you find any measurements off by more than 3 em units you should try entering different values for the Ascent and Descent until it gets close enough.

---

## #12908: Preparing fonts for Unix Systems

Since there are many flavors of Unix, the first step is to identify which file format your project requires:

### PostScript Type 1 Font

Sun computers (running Solaris or the X-Windows OS) call for this font format and also require an \*.AFM file. AFM files can be generated from the File>Generate Fonts>Advanced dialog. These systems often use a BDF bitmap file for a screen font.

Silicon Graphics (SGI) machines usually take a PostScript Type 1 font and run it through a converter called "Convert Mac Font".

The NeXT computer uses PostScript Type 1 fonts and AFM files which have been generated from Mac Fontographer 4.1.x with the target computer selected as "NeXT". You will need to delete the \*.nxt extension before installing.

OS/2 2.0 uses PFB and AFM files. These can be generated using File>Generate Fonts>Advanced and selecting Computer>PC and PostScript Type 1. We cannot guarantee fonts to work with OS/2 versions above 2.0.

### **PFA Font Files**

This format can be generated via File>Generate Fonts>Advanced with the Computer selected as PC and the Outline Format selected as PostScript Type 3.

Note: most Unix fonts are encoded with ISO Latin encoding.

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## **#12909: Solving Stylemerger font family problems**

### **What is Stylemerger?**

Stylemerger is a Mac-only utility which is used to place the four standard members of a font family into a \*.FAM suitcase file. This procedure allows these fonts to work with LINKING. Linking is the ability of an application to use the task bar, menu items or hot-keys to select a particular Style in a font.

### **The members of a simple family are listed below:**

George-Plain

George-Bold

George-BoldItalic

George-Italic

This family does not have a fly-out menu but DOES have linking. The family could have a fly-out menu if used with Adobe Type Reunion. If ATR is installed and things still don't look right trash the ATR preferences and restart.

### **The members of a complex family are listed below:**

GeorgeLtCond (Notice that this is a stand-alone family with unique name)

GeorgeLtCond-Bold

GeorgeLtCond-BoldItalic

GeorgeLtCond-Italic

### **Additional Information**

- ▶ Mac OS8.x users - Stylemerger was written in 1993 and is showing its age. Stylemerger does NOT work reliably under any OS8.x or OS 9.x configuration. OS8.x users will find that some family members are missing from the FAM suitcase. Stylemerger works more reliably on 040 (Quadra, Centris) machines with OS7.x.x and extensions off. Try downloading and using the old version of [Stylemerger](#). This file will be a StuffIt archive which can be extracted using the [StuffIt](#) utility.
- ▶ Do not attempt to use Stylemerger on fonts which have already been installed.
- ▶ Make sure the Style name is preceded by a hyphen.
- ▶ Do not make a large number of sizes: 10, 12, 24, 36, 48, etc. and expect the font to work correctly because Stylemerger has a limit of 64K allowed in each bitmap's FOND resource.
- ▶ Increase Stylemerger's RAM allocation via Get Info in the Finder. It needs at least 4000k
- ▶ If other stand-alone fonts are dragged into a FAM file... keep in mind that they will not LINK when styles are selected in an application.
- ▶ Do not try to use the ResEdit / ATR procedures on a font intended for cross platform documents.
- ▶ Stylemerger does NOT create families for the PC.
- ▶ Some users have reported font families which substitute Courier in Pagemaker 6.5. Pagemaker 6.5 doesn't recognize hyphens in font Style names. Example: (George-Bold) First, make sure to select a Style name from the pop-up menu, then try deleting the hyphens.
- ▶ Be advised that Adobe products expect to see family members listed as if Adobe Type Reunion were installed. Family members may not appear in the order expected.
- ▶ When using a font in a cross-platform document, be sure to select the Plain weight of the font from the font menu and then apply a bold or italic style to it. Do not select a bold or italic style from the font menu.

## #12910: Creating Outline or Keycaps fonts

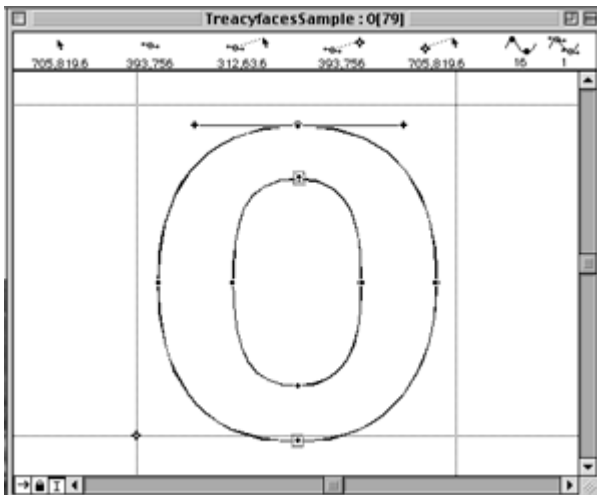
### Introduction

Fontographer uses display PostScript to show the outlines on the screen. Type 1 and TrueType fonts use the PostScript interpreter's winding fill algorithm to display and print fonts. A winding fill is accomplished by coming across the screen, finding the outermost path and filling everything from there until the next path is found. The outermost path must be clockwise in order for the fill to work correctly. The fill will stop when it finds a counter-clockwise path. Therefore the paths must alternate: clockwise / counter-clockwise / clockwise, and so forth. (See the User's Manual for details.) You can make sure of a path's direction by clicking on that path and then observing the arrow at the bottom left of the outline window. Clockwise arrows point right and counter-clockwise arrows point left.

### Outline font

**To create an Outline font do the following:**

- 1 Deselect all points by clicking in the white area to the side of your character.
- 2 Turn off Preview and double-click the outermost path.
- 3 Choose Element > Expand Stroke. Expand it by at least 5 em units for this tutorial so that you can see the stroke easily.
- 4 You will now see a new path around the edges of your previous path. Double-click this new path and expand its stroke by 5 ems.
- 5 You should now see a fill in between the strokes you've expanded and no fill inside your character.

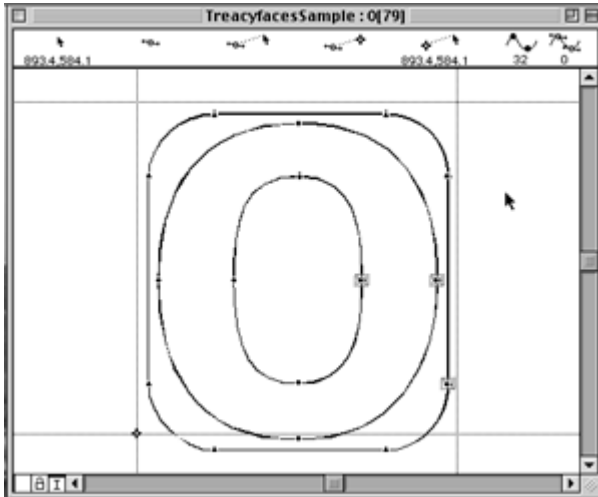


**Note:** The path direction arrow at the bottom left shows that the outermost path is clockwise. **6** Choose Element > Correct Path Direction to make sure that the path direction is correct. You can change a path's direction manually by double-clicking the path and then setting it via the Element menu for clockwise or counter-clockwise. Or you can choose Edit > Select All and then choose Element > Correct Path Direction. **7** Later you can expand by 1 em unit in order to hide the fact that there is an expanded stroke. You will need to use the magnifying glass to zoom in close enough to be able to see the path and work on it.

## Keycaps font

To create a Keycap character which has a black border but no fill do the following:

- 1 Place a box around the character.
- 2 Choose Edit > Select All to highlight all points.
- 3 Choose Element > Expand Stroke to create expanded strokes around all of the paths.



- 4 Make sure to correct the path direction by choosing Element > Correct Path Direction.

---

## #12911: Creating PostScript Type 1 fonts for DOS

Adobe's installation program for DOS apps will install your custom fonts if you make it think they're just like Adobe's font packages. This document will assist you in that. To obtain Adobe's Installer and the Font Foundry utilities, purchase an Adobe Windows font.

There are four files you need to make Installation go along with you. Three of these will be generated by Fontographer (Macintosh or Windows) and are ready to use with little or no manipulation. The final file, INSTALL.CFG must be modified by you.

First, lets compare a Fontographer generated INF file to an original Adobe file. They are quite similar and in most cases will suffice for the installation.

### The GDBI\_\_\_\_.INF file looks like this:

FontName (AGaramond-BoldItalic)

Note: When saving a font for use in the DOS environment, it is best to use a hyphen to distinguish the family name from the style. If you don't save the name with a hyphen, then Fontographer will not include the hyphen and some applications will be confused.

FullName (Adobe Garamond Bold Italic)

AppleName (AGaramond BoldItalic)



AppleFONDID 14570

FamilyName (AdobeGaramond)

version (001.000)

isFixedPitch false

CharacterSet (isoadobe)

Encoding (StandardEncoding)

ItalicAngle -18.5

CapHeight 660

UnderlinePosition -100

UnderlineThickness 50

StemWidth 130

Serif true

Pi false

SuperiorBaseline 247

PCFileNamePrefix (GDBI\_)

VPMenuName (AGaramond Bold)

Note: Space required if separate words; no hyphenation.

VPTypfaceID 10

VPStyle (I) Note: N = Normal, I = Italic; B = Bold; T = BoldItalic

MSMenuName (AGaramond Bold)

WORDMenuName (AGaramondBold)

PCLTypefaceID 20918 Note: Five digits in the range of 0-64k. Don't use first 512. They are Adobe's.

PCLStrokeWeight 3 Note: -7 to 7 or fifteen possibilities

PCLStyle 1 Note: 0-256

**The GrL\_\_\_\_.INF file looks like this:**

FontName (GraphicLight)

FullName (GraphicLight)

AppleName (GraphicLight)

AppleFONDID 2125

FamilyName (GraphicLight)

version (001.000)

isFixedPitch false

CharacterSet (isoAdobe)

Encoding (AppleStandard)

ItalicAngle 0

CapHeight 599

UnderlinePosition -133

UnderlineThickness 20

StemWidth 100

Serif true

Pi false

PCFileNamePrefix (GrL\_\_\_\_\_)

VPMenuName (GraphicLight) Note: Space required if separate words; no hyphenation.

VPTypfaceID 29001 Note: Five digits in the range of 0-64k. Don't use first 512. They are Adobe's.

VPStyle (N) Note: N = Normal, I = Italic; B = Bold; T = BoldItalic

MSMenuName (GraphicLight)

WORDMenuName (GraphicLight)

PCLTypefaceID 290023

PCLStrokeWeight 0 Note: -7 to 7 or fifteen possibilities

PCLStyle 0 Note: 0-256

You can see that there is not much difference in the two files. The order is somewhat different, but should not be a problem. Note that the Encoding (AppleStandard) line differs; it would be best to generate all your fonts intended for DOS as Adobe Standard encoded fonts, then this field would match up.

Now load the INSTALL.CFG file from the AGaramond font package. It looks like this: [The lines preceded with a €œ#€[] are comments and not read by the Installer program]

```
# Installer Configuration File

# Contains package specific information used by the install program.

DISKSIZE 713

FILE INSTALL.CFG 1

FILE README 1

# Font entry fields:

# Fontname - PostScript name of the typeface

# Filename - 5 character PC filename base

# Number of the disk this filetype sits on or zero if not present.

# One entry for each filetype PFB, INF, CTF, ???, ABF, AFM

FONT AGaramond-Regular GDRG_ 1 1 0 0 0 1

FONT AGaramond-Italic GDI__ 1 1 0 0 0 1

FONT AGaramond-Semibold GDSB_ 1 1 0 0 0 1

FONT AGaramond-SemiboldItalic GDSBI 1 1 0 0 0 1

FONT AGaramond-Bold GDB__ 1 1 0 0 0 1

FONT AGaramond-BoldItalic GDBI_ 1 1 0 0 0 1

DISKNAME 1 'Font Disk'

PKGNAME agrmnd
```

Note that this .CFG file is designed to be used from a floppy with multiple fonts to be installed. The Disk size is for a 720k floppy. The 1 by File ReadMe indicates that a readme file is on the disk and should be copied. The 1 1 0 0 0 1 indicates that a PFB, INF, & AFM for each of the fonts listed is on the disk.

Below is the default CFG file generated by Fontographer. You will need to change this file to indicate the disk size, disk name, and a listing of all the fonts on the disk to be installed.

```
# Installer Configuration File

# Contains package specific information used by the install program.

DISKSIZE 0
```

FILE INSTALL.CFG 1

FILE README 0

# Font entry fields:

# Fontname - PostScript name of the typeface

# Filename - 5 character PC filename base

# Number of the disk this filetype sits on or zero if not present

# One entry for each filetype PFB, INF, CTF, PFM, ABF, AFM

FONT GraphicLight GrL\_\_\_\_\_ 1 1 0 0 1

DISKNAME 1 'Font Disk'

PKGNAME GraphicLight

Once you've modified the .CFG file, copy the .PFB, .INF, and .AFM files, as well as the new .CFG file to its own disk.

Now, run the Installation program. (For WordPerfect install, make a back-up of the WPPS1.ALL file first though, just as a precaution) When it says "Insert Font Disk" put that new disk in the drive. It will ask what fonts it should install, and if everything goes well it will copy the PFB to your PSFONTS directory, create a crude bitmap font for the screen image, and update the Font menu for the target app. In theory, this disk is ready for installation into any DOS app supported by the Adobe Installer.

### **Additional Information**

Adobe's Install program works best when the font files have underscores in them. Every Adobe font file name is broken down into no more than five letters with at least three spaces following. If the font you want to install has no underscores, it would be in your best interest to rename the associated files and make the appropriate changes in the .INF file and INSTALL.CFG file.

Do not allow special symbols or extended characters in the comment lines of the .AFM file. Many fonts include characters like the copyright symbol in the comment line and it translates as a right angle of sorts, and the Installer hates it. If you get the message, ERROR PARSING FONT \_\_\_\_\_ .AFM, that's the reason why.

---

## **#12912: Quadra 840AV conflicts and Fontographer**

Here is a partial list of things that can cause a Quadra 840AV to have problems:

Superclock 3.9.1
------------------

NOW utilities 4.0.1
---------------------

ATM before 3.6
AfterDark before 2.0.x
DiscDoubler 3.7.7 or older
AutoDoubler 2.0
PrintShop
Pagemaker 4.02
DiscLock In Touch

- ▶ It is not possible to drag or move referenced characters while running Fontographer on the 840AV. Use Edit > Unlink Reference to remove these objects.
- ▶ It is necessary to delete the Fontographer Sounds file in order to run Fontographer on the 840AV
- ▶ If running under System 7.0.1 it is necessary to install the latest version of the Hardware System Updater.
- ▶ Some problems may be caused by System 7.1 this version has known problems which Apple fixed via the Hardware System Updater 2.x or later.
- ▶ Other alternatives are zapping your PRAM (restart while holding down Command-Option-P-R), unplug all SCSI devices. After zapping the PRAM you should rebuild your desktop by restarting while holding down Command-Option) or upgrade to a more recent Macintosh OS.

## #12914: Installing Windows fonts in OS/2 2.0

### How to install the fonts:

- 1 From the OS/2 System window, double click on "System Setup."
- 2 From the System Setup window, double click on "Font Palette."
- 3 Click on "Edit Font."
- 4 Click on "Add."
- 5 Insert the disk with the font file you wish to add into drive A, or choose an alternative drive/directory.
- 6 Click on "Add."
- 7 Select the AFM file for the font you wish to install. (Note: OS/2 2.0 only works with the Type 1 Windows font format.)
- 8 Click on "Add."

9 Close the "Edit Font" window. Your font is now installed.

#### **How to Add Your Font to the Font Palette:**

- 1 From the OS/2 System window, double click on "System Setup."
- 2 From the System Setup window, double click on "Font Palette."
- 3 From the "Font Palette", select the font you want to replace.
- 4 Click on "Edit Font."
- 5 Click on the scroll button for "Name."
- 6 Select the font you installed.
- 7 Make any changes to the style, size, and emphasis.
- 8 Close the "Edit Font" window. Your font is now in the "Font Palette."

#### **How to Remove Your Font from OS/2 2.0**

- 1 From the OS/2 System window, double click on "System Setup."
- 2 From the System Setup window, double click on "Font Palette."
- 3 Click on "Edit font."
- 4 Click on "Delete."
- 5 Select the AFM for the font you wish to delete.
- 6 Click on "Delete."
- 7 Select "Yes" to delete font.
- 8 Select "Yes" to delete the font from the DLL directory.
- 9 Close "Edit Font." Your font is now deleted.

---

## **#12915: Generating and Installing UNIX NeXT PostScript® Type 1 Fonts**

**Note:** The following procedures apply ONLY to Macintosh Fontographer. Fontographer for Windows does NOT generate Unix fonts.

In the "Generate fonts" window, there is an option in the PostScript section named "Unix format." Choosing this option generates an Adobe Type 1 PostScript font for use with computers running UNIX such as NeXT and Sun.

Two files are generated: The .NXT file is the PostScript data, the .AFM file is the metrics data. No bitmap format file is required for the Display PostScript environment of the NeXTSTEP operating system. For a

font named "Myfont," the PostScript file will be called "Myfont.NXT." This file must have the ".NXT" ending removed before you install it. The Adobe Font Metrics file will be called "Myfont.afm." The extension must be lowercase before installing it on the NeXT. To use these files, copy them to the NeXT on a high density floppy and follow the steps in this TechNote.

System Requirements: A NeXT computer using NeXTSTEP 2.0 (or later) system software.

### **Installing fonts into your Home Font Library**

To understand the terminology and all the ways in which fonts can be installed on a NeXT, refer to the NeXT Users Manual. The shortcuts and methods explained here will be useful, although not quite identical, to installing the font into the /LocalLibrary/Fonts Directory.

#### **Step A: Setting up the Folders**

- 1 In the File Viewer, go to your Home Directory.
- 2 Create a new folder and name it "Library."
- 3 In the Library folder, create a new folder and name it "Fonts."
- 4 In the Fonts folder, create a new folder.
- 5 Copy the PostScript file and .afm file for a single font into the newly created folder. For the "Myfont" font example, you would copy the file named "Myfont" and the file named "Myfont.afm" into the new folder.
- 6 Rename the folder which now contains the two font files "Myfont.font." Press the "Return" key.

In review, the pathname for this would be "~/Library/Fonts/Myfont.font". This font is still not usable at this time. In the next section, we will explain the two methods for completing the installation of the new font.

#### **Step B: Getting the NeXT to recognize your new font.**

There are two ways you can get your NeXT to recognize your font. The first method is the easiest and should be attempted first. If you are unsuccessful with that method, the second method is a little more involved, but may provide you with additional information on why your font is not working.

##### **Method One:**

- 1 If you have any font files open in "Edit", close them.
- 2 Start up "WriteNow" (or any application which supports fonts).  
A message will appear saying, "Incorporating information about new fonts. Please wait."

The font should now be properly installed and usable in any application which supports the use of fonts. However, if you have an unusable font, go through the steps again and be sure to check your syntax. If your font is still unusable in "WriteNow", use the second method to provide you with some information on what is going wrong.

##### **Method Two:**

- 1 Start up the "Terminal" application.
- 2 Type the following on the command line: `/usr/bin/buildafmdir  
~/Library/Fonts`

This tells the NeXT to look in the "Library/Fonts" within your home directory and install any new fonts it finds there. If "buildafmdir" doesn't have any problems installing your font, it will not print any messages, and your font will be installed when the command prompt returns to the screen. If there were problems, "buildafmdir" will display error messages while it is running. These messages will give you an idea of why the font is not installing correctly.

---

## #12916: Using FPEDIT with Fontographer

FPEDIT is part of the publically available set of Microsoft's OpenType utilities.

It allows you to change the following parameters in your Truetype font's properties:

- 1 FPEDIT allows designers to add a link to their Website or email address.
- 2 FPEdit allows users to make embedding permissions more restrictive.
- 3 The Localize feature allows the font to work with an international keyboard driver.
- 4 Other parameters include a personalize signature for Designer, Foundry, Font Description, License and Vendor ID.

These parameters should be added after you have generated your font in Fontographer. Current versions of Fontographer will only retain the embed and Vendor ID fields in a font. All the rest of the fields described above will be stripped out when the font is brought into Fontographer. This is because Fontographer was written before the OpenType specification was released.

The public version of FPEdit is accessible from:

<http://www.microsoft.com/typography/creators.htm>

### **Additional information**







WEFT is another tool used to embed fonts within Web pages - the ALLOWED URL ROOTS feature in WEFT is a security measure to stop Web pages designers from linking to font objects on your site.







## #12918: Font format tutorial




Font files come in a variety of formats; distinguishing among them (and how they appear on different platforms) can be a daunting task. Use the chart below to quickly determine the meaning, extensions and icons associated with the many font file formats currently in use.


### Windows fonts

Format	File Extender	Description	Icon
TrueType	.TTF	Printer Outline font  The bitmap screen sizes are rasterized by the system's TrueType rasterizer.	 BlackChancery
OpenType	.OTF	Printer Outline font  The bitmap screen sizes are rasterized by the system's TrueType rasterizer.	 Arial
PostScript Type 1	.PFB  Installed with .PFM file	Printer Font Binary (this is the outline font)  The bitmap screen sizes are rasterized by the PostScript rasterizer.	 AGaramond Regular
Screen font	.FON	System screen font  This font file format is used when a custom screen bitmap is desired for a particular point size. Attempting to customize screen bitmaps can be <a href="#">unreliable</a> .	 Courier 10,12,15
PostScript Type 3	.PFA	Mostly used on the UNIX platform, this font file format is not recognized by Adobe Type Manager (ATM).	 TEST____.PFA
Multiple Master	.PFB  .MMM	The numbers seen in some Multiple Master file names are used to identify a particular "instance" of the font's weight.  An example font name for a Multiple Master:	 TWI____.MMM TWI____.PFB  TektonMM_10 0_LT_564_NO

**Macintosh fonts**

<b>Format</b>	<b>File Extender</b>	<b>Description</b>	<b>Icon</b>
TrueType	none or .suit  The suitcase icon will only have the .suit extender when created by Fontographer. Otherwise, it will probably not have any file extender.	Printer Outline font  The triple-A font icon should be located inside of the suitcase icon. If the triple-A icon is dragged from the suitcase onto the Desktop it will appear as the triple-A icon.  Note: Sometimes a TrueType outline font will also have screen fonts (see below) associated with it. The system will use the screen font to display a particular point size rather than the system rasterizer.	 Chicago   Times   TreacyfacesSample.suit
OpenType	.otf	Printer Outline font	 AGaramondPro-Regular.otf
PostScript Type 1	none	Printer Outline font	

		<p>The icons for commercial printer fonts will vary because they will display the logo of the font foundry that created them. The icon to the right represents a font made by Adobe. A printer font icon made by Fontographer will look like a printer.</p>	 KhakiTwo   ChalkReg
Screen font	<p>none .bmap .FAM</p> <p>Normally, the suitcase icon for a Type 1 screen font will not have a file extender. If the screen font was created by Fontographer, it will have a .bmap extender. The file extension will be .FAM if a font family is merged with <a href="#">Stylemerger</a>.</p>	<p>System Screen Font</p> <p>All Macintosh PostScript fonts must have a screen font suitcase file associated with them in order to be installable. The screen font file (located inside of the suitcase) will have a particular point size associated with it.</p> <p>Note that screen fonts have an icon with one "A" as contrasted</p>	 Khaki Two

		with the TrueType triple-A icons. Also, screen fonts will sometimes be located inside the suitcase for a TrueType font (see above).	
Screen font suitcase			
 Hoser.bmap			


Screen font suitcase made by Fontographer



Screen font family suitcase



Screen font in a particular point size, normally located inside the screen font suitcase PostScript Type 3 none Fonts in this file format are used for [grayscale](#) fonts sent to the printer only; they are not

recognized by ATM.  Georg Multiple Master none

Note that printer fonts made by Fontographer have a printer icon. Commercial printer fonts will have the logo of the font foundry which created them.

Note that these fonts also need an associated screen font suitcase to be installable.







The numbers seen in some file names are used to identify a particular "instance" of the font's weight.

Example:



PenumMM\_220 LT 0 SA 10




## UNIX fonts

Format	File Extender	Description	Icon
PostScript Type 3	.PFA	This font is referred to as an ASCII font in the UNIX environment.	 UNI.PFA
Screen font  Used with <a href="#">X- Windows</a>	.BDF	<a href="#">Bitmap Distribution Format</a> screen font  Can be <a href="#">embedded</a> inside a TrueType font.	 BDF.12
Sun Solaris  Silicon Graphics  PostScript Type 1	.PS	This file format can only be created on Macintosh Fontographer. It is installed with a bitmap file and an AFM file.  SGI uses a Convert Mac Font utility to convert these files.	 9.Sun  Sun.ps
NeXT PostScript Type	.NEXT  .nxt	This file is only created on Macintosh Fontographer. It is installed with a bitmap file and an AFM file.	 9.macnxt  macnxt.next

## Associated font files

Format	File Extender	Description	Icon
text	.AFM  Used on Macintosh and Windows	Adobe Font Metrics file which contains the font file's spacing, widths and kerning.  You can read this file to troubleshoot font problems, but it is not needed for installation.	 sample.AFM
binary	.PFM  Used on Windows only	Printer Font Metrics  <a href="#">Corrupt PFMs</a> can be discarded and new ones can be created by installing the font using a	 sample.PFM

		PFB, AFM and INF. A new PFM will be created by the install.	
text	.INF  Used on Windows only	Information file which contains the MSMenuName and VPstyle parameters which can be used to create <a href="#">large font families</a> .	 sample.INF

## #12948: Hacking Fontographer to open 2-byte fonts

### How to create an MMSZ resource which allows Fontographer to open two-byte fonts

The following procedure is offered for Fontographer user's who want to attempt to open a two-byte font. Macromedia makes no guarantees that this procedure will work since Fontographer was not designed to open this font format. Be advised that your machine is likely to crash at anytime during this procedure.

The procedure has to done using the Macintosh ResEdit utility. Macromedia cannot offer tech support to teach users how to operate this utility.

- 1 Open the Fontographer application icon in ResEdit.
- 2 Select Create New Resource.
- 3 Make its type MMSZ.
- 4 Give the resource two bytes by entering 10 00 in the hex editor.
- 5 Close the resource and Get Info on Resource .
- 6 Change the resource ID to 100.
- 7 Close and Save the resource.
- 8 Now allocate at least 100mb of RAM to Fontographer by selecting the Fontographer icon from the Finder and using File > Get Info.
- 9 Two-byte fonts will now open in Fontographer but may take 3 or 4 hours to load.

### Additional Information

See [Two-byte fonts](#) for more information on this font format.

## #12950: Why doesn't Adobe Expert Encoding work in TrueType Fonts?

### Issue

Adobe Expert fonts CANNOT be generated as Truetype fonts with Adobe Expert encoding on the Macintosh or Windows platforms.

### Reason

The problem is that Adobe Expert encoding uses unique character names. These names are not applicable to the TrueType specification

Some will ask, "Why is it that I CAN select Adobe Expert and TrueType?" Because we should have prevented you from doing this!

### Solution

Here's how to create a Truetype font which mimics Adobe Expert Encoding:

- 1 Open an Adobe Expert font with original encoding. See [Encoding vectors FAQ](#).
- 2 Open a new, empty font and go to Element > Font Info > General and switch the Preview encoding to Windows 3.1 or Macintosh encoding if you are on a Macintosh.
- 3 Paste your Adobe Expert characters into the new font.
- 4 Generate as a TrueType with Windows 3.1 encoding or Macintosh encoding if you are on a Mac.

This work-around causes the characters to have non-Adobe Expert character names which can be recognized when the font is installed as a Truetype for Macintosh or Windows.

---

## #12953: Quick-Start Unicode Font Tutorial

### Issue

I want to create a new international TrueType font by adding some characters which are not in an existing font.

### Solution

There are a couple ways to look at this:

1. Hopefully, this is a working Unicode font which can be opened in Fontographer, edited, renamed and re-generated and everything will work fine. If not, read on!
2. If we don't care about the font working as a bona fide Unicode font we can just put the characters in slots normally used for other characters. This will be fine if you are the only one using the font and you

make yourself a key map. But other users might assume that this is a real international font which works with a particular keyboard driver and has left-to-right, etc. These people will be justifiably unhappy.

3. Search this database for "unicode". You can also go to the [Unicode Home Page](#) and find out the Unicode number for the character you want to add and define a slot according to the tech note. The keyboard driver doesn't care what slot or order the characters are in but it may help you to keep track of them if you put it in a sensible place. (Perhaps another font can show you where this character is usually put?)

4. See [Setting Truetype parameters for Unicode Fonts](#) (TechNote 12333) in order to learn how to set up the code page in Fontographer's OS/2 Data table. We've saved you a lot of work by adding a chart of bit settings (as below) for the Code Page fields. Follow the other instructions in the TechNote in order to make sure your font is as compatible as possible.

You should read the TrueType Specifications (downloadable from [Microsoft's website](#)) in order to find the appropriate values for the language you are working with.

We've done some of the homework for you by adding the following table found on pages 101-102 of the TrueType spec. This spec was written before Unicode 2.0. Any languages which are not listed here (Example: Ethiopian) will require that you go to the [Unicode Home Page](#) and obtain the code page and unicode range information.

#### Fontographer OS/2 Data - Code Page 1 field

Language	Bit Settings
Latin-1	\$00000001
Latin-2 East European	\$00000002
Cyrillic	\$00000004
Greek	\$00000008
Turkish	\$00000010
Hebrew	\$00000020
Arabic	\$00000040
Windows Baltic	\$00000080
Alt ANSI	\$00000100
Alt ANSI	\$00000200
Alt ANSI	\$00000400
Alt ANSI	\$00000800
Alt ANSI	\$00001000
Alt ANSI	\$00002000
Alt ANSI	\$00004000
Alt ANSI	\$00008000
Thai	\$00010000
JIS / Japan	\$00020000
Chinese / Simplified	\$00040000
Korean / Wansung	\$00080000



Chinese / Traditional	\$00100000
Korean / Johab	\$00200000
ANSI / OEM	\$00400000
ANSI / OEM	\$00800000
ANSI / OEM	\$01000000
ANSI / OEM	\$02000000
ANSI / OEM	\$04000000
ANSI / OEM	\$08000000
ANSI / OEM	\$10000000
Mac / U.S. Roman	\$20000000
OEM	\$40000000
Symbol	\$80000000

#### Fontographer OS/2 Data - Code Page 2 field

Language	Bit Settings
OEM	\$00000001
OEM	\$00000002
OEM	\$00000004
OEM	\$00000008
OEM	\$00000010
OEM	\$00000020
OEM	\$00000040
OEM	\$00000080
OEM	\$00000100
OEM	\$00000200
OEM	\$00000400
OEM	\$00000800
OEM	\$00001000
OEM	\$00002000
OEM	\$00004000
OEM	\$00008000
IBM Greek	\$00010000
DOS Russian	\$00020000
DOS Nordic	\$00040000
Ext. Arabic	\$00080000
DOS Canadian French	\$00100000
Ext. Hebrew	\$00200000
DOS Icelandic	\$00400000
DOS Portuguese	\$00800000

IBM Turkish	\$01000000
IBM Cyrillic	\$02000000
Latin 2	\$04000000
DOS Baltic	\$08000000
Greek (former 437G)	\$10000000
Arabic ASMO 708	\$20000000
WE/Latin 1	\$40000000
U.S.	\$80000000

### Third party links

Although links to external websites are provided as a resource, the websites are not part of Macromedia. Please see Macromedia's policy regarding links to third party websites in the [Legal Notices and Information](#) section. Pages to external websites will open in a new browser window.

## #12958: Disabling font style linking

Some font designers want to prevent users from selecting a Bold or Italic style. The following hack has been known to accommodate this problem but is not for the faint-of-heart! Macromedia cannot offer tech support on the use of ResEdit. Also, be aware that this is an old hack and may not work with a newer Macintosh OS.

### To disable style linking

- 1 Open the font bmap with ResEdit. Double-Click on FOND, OR choose "Open FOND Picker" from menu. Double-click on the ID or choose "Open Resource editor" from menu.
- 2 Scroll down to the item "Offset to style mapping table" and note the 8-digit number in the box.
- 3 Option click on the ID, OR choose menu item "Open using hex editor".
- 4 Scroll down to the 8-digit number noted above, which is actually split into 2 sets of 4 digits. In the last 4-digit column (on the right), add hex 10 (ten) to disable Bolding, or add 40 (forty) to disable Italicizing, OR add 50 (fifty) to disable both Bolding and Italicizing.

EXAMPLE: looking for 00000898 Disregarding the list of 6-digit numbers on the left, find 0000 0898 0000 0076. To the last 4 digits (0076), add hex 10,40 or 50: adding 50 would produce the number 00C6. The line would read 0000 0898 0000 00C6.

Similarly, adding 80 will disable Condensing, and 100 will disable Narrowing. However, Fontographer fonts are already setup so that no additional width is allowed for these functions, so disabling them is unnecessary.

### To enable style linking

- 1 Open the font as above, but, under the "Offset to style mapping table", locate the "Extra width" block for the needed function, such as "Extra width for Bold". If this says 1024, there is room for the Bold effect to be 125% as large as the original.
- 2 A slight misnomer - in actuality these functions ARE enabled, at least in Fontographer fonts, BUT if no width is given for those functions, they will show no effect. Condense and Expand are left at zero in FOG fonts.
- 3 Calculate the percentage based on an em of 4096, in other words, 1024 is 25%, but use a negative number for Condense. You may place this number in normal (decimal) terms - ResEdit will convert it to Hex.

---

## #12959: Troubleshooting BDF Font Files

### What is a BDF?

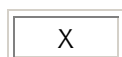
BDF is the Bitmap Distribution Format used on all Unix platforms (including AIX and X-Windows) to produce a screen font. Our files are only partly useful in that they are fixed at the 72 dpi resolution. Without a BDF our Unix users would have no way of creating a screen font from Fontographer. For more information on BDFs go to [Adobe's font specifications](#).

BDF files can be generated from both Macintosh and Windows versions Fontographer.

### How to use a text editor to check BDF fonts

Open your BDF font in a text editor. The hex section of the BDF is simply a mathematical representation of the bitmap. For this reason, sometimes these fonts are referred to as hexadecimal fonts. The first line represents the first row of pixels in the bitmap, and so on down to the bottom of the file. Hexadecimal is a Base 16 counting system. Counting is done from 0 through f, like this: 0,1,2,3,4,5,6,7,8,9,a,b,c,d,e,f. Turning these bits off and on is what turns the pixels off and on in order to draw the font on the screen.

After the font is made, install it, then open the BDF file in a text editor. Set your leading to "solid" and you will be able to see a graphical representation of your hex code. Just to give you an idea, the capital letter "I" would look kind of like this:



X X X

X X O

X X O

O

O

X

X

X

X

Each hex number is represented by a series of four pixels. A zero in hex indicates that all pixels are off. The table below is designed to demonstrate which bits are turned on when their hex equivalent appears in your BDF file.

Bit
-----

**Bit 8**

**Bit 4**

**Bit 2**

**Bit 1**

**Explanation**

0 all pixels OFF 1 X right most pixel ON 2 X 2 column ON 3 X X 1 column + 2 column  
= 3 4 X 4 column ON 5 X X 4 column + 1 column = 6 7 X X 4 column + 2 column = 8 9 X X 4 column + 2 column + 1 column = 10 a X X 8 column ON 11 X X 8 column + 1 column = 12 b X X 8 column + 2 column = 13 c X X 8 column + 4 column = 14 d X X X 8 column + 4 column + 1 column = 15 e X X X 8 column + 4 column + 2 column = 16 f X X X X all ON = 15

**Third party links**

Although links to external websites are provided as a resource, the websites are not part of Macromedia. Please see Macromedia's policy regarding links to third party websites in the [Legal Notices and Information](#) section. Pages to external websites will open in a new browser window.

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## #12997: BDF files for X 11 Windows

**Issue**

I want to generate a bitmap font for X11 Windows. How can I do that?

**Solution**

The font is generated as BDF screen font from Fontographer. The screen or bitmap font will work for onscreen use only; it will not give acceptable results when printed.

- 1 Select File > Generate font files > Advanced.
- 2 Under Bitmap font to output, select BDF.
- 3 Specify point size(s) in the Bitmap sizes to output field.
- 4 Click on the Generate button.

The resulting BDF file(s) may be edited in the XmBDFed bitmap editor for UNIX. This editor is designed for the purpose of editing BDF files for use with X11 Windows.

**Additional information**

The XmBDFed bitmap editor can be found by searching for "xmbdfed" using an internet search engine.

For more information on Unix font formats and installation of Unix fonts, search this database for "BDF" or "Unix".

BDF (Bitmap Distribution Format) files can be created with Fontographer for Macintosh or Windows.

---

## #13017: Troubleshooting Font Problems in Microsoft Word

### Issue

Word wrapping, spacing, hyphenation and spell checking problems occur when using a font in Microsoft Word.

### Solution

All reported problems of this type have been due to conflicts between symbol encoded fonts and Microsoft Word.

First of all, try the solutions offered in the above mentioned tech notes. If they fail to solve the problem you can create a custom encoded font using the following method:

- 1 Open your font WITH ORIGINAL ENCODING as per tech note [3713](#).
- 2 Use Edit>Unlink Reference to make sure there are no composite characters.
- 3 Open a new, empty font database.
- 4 Use Element>Font Info>General to switch this new font's preview encoding to OEM.
- 5 Now, copy/paste you characters from the old font into the proper slots in the new one.
- 6 When finished, you need to make sure that none of the flags are set for Symbol encoding. Go to File>Generate>Advanced and make sure that the PC Family is set to "Don't Care" also, under the TrueType Options button, make sure PC Symbol encoding is OFF and that the Character Mapping is set to Standard.
- 7 Generate the font with OEM encoding and install it. Test it in WordPad first in order to compare behavior with Microsoft Word.

---

## #13191: International Fonts for Macintosh

### Issue

International font displays the wrong characters after editing it in Fontographer.

### Solution

- 1 Open the font with original encoding as described in tech note [3713](#).
- 2 Go to File>Generate>Advanced and on the right-hand side of the dialog you will see the Bitmap Font to Output Section.

The ID field (to the right of the NFNT pop-up menu) is where you type the range for PostScript fonts. Truetype fonts have a TrueType ID field on the left-hand side of the dialog box. Enter a number within the proper range.

**Here is a table of some of the most popular script ranges:**

Script System	ID Range	
Arabic	17920	18431
Chinese (Simplified)	28672	29183
Chinese (Traditional)	16896	17407
Cyrillic	19456	19967
Greek	18944	19455
Hebrew	18432	18943
Japanese	16384	16895
Korean	17408	17919
Vietnamese	31232	31743
Central European	30720	31231

- 3 Enter the appropriate script range and generate the font with Custom encoding.
- 4 Make sure that the language kit for the script you are using has been installed from the Macintosh System disk. Macs are not Unicode machines. They use KCHR keyboard resources and the Keyboard control panel to find characters. When the language kit is installed you will see an American flag in the upper right-hand corner of your screen.
- 5 Install any needed KCHR resources inside your System file (NOT the System folder). See your "Using Fontographer booklet" for instructions on creating your own KCHR.
- 6 Open your application software and select the font from the font menu. Pull down the Keyboard Layout Manager menu (the menu with the flag) to select the keyboard you wish to type with.

#### **Additional Information**

See Inside Macintosh Volume VI for more information.

## #13192: Fonts won't display or work incorrectly in Illustrator 7

### Issue 1

Fonts are missing from font menu in Illustrator 7

### Solution

Illustrator 7 uses the AdobeFnt.lst file (found in the System>Preferences folder) in order to keep track of which fonts will be used on the font menu. For various reasons, fonts can become listed as "invalid" in the AdobeFnt.lst file.

- 1 Try re-opening your font with its original encoding (see tech note 3713) and then re-generating your font with Adobe or Mac encoding.
- 2 Some fonts may actually be corrupted. You can use ATM to perform an integrity test. See tech note 3735 for instructions on repairing corrupted fonts.
- 3 Delete the AdobeFnt.lst from your Preferences folder and restart Illustrator 7.

### Issue 2

Can't stop Adobe Symbol font substitution in Illustrator 7. Adobe encoded fonts substitute certain characters from the Symbol font when printed. If this issue is foreign to you then search <http://www.macromedia.com/support/search/> on "Adobe Symbol Substitution Characters". Sometimes you don't want this to happen. Use the following technique if you still get the Symbol substitution characters when you don't want them.

### Solution

- 1 The solution is to use Custom, OEM or Macintosh encoding.
- 2 Delete the AdobeFnt.lst from your Preferences folder and restart Illustrator 7.

### Additional Information

Related issues are covered in great detail on Adobe's web site at <http://www.adobe.com>. Look for the following tech notes: 409110, 409204, 409212, 409313

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## #13211: Japanese & Korean keyboard layouts

Fontographer was not designed to create [two-byte](#) fonts. The following information is provided for users who need to know how to locate Japanese and Korean keystrokes on the keyboard.

For more information on setting the default keyboard locale in Windows, see [Microsoft Article 177561](#).

Each layout is shown in several states.

Keys are shown as follows:

White text on gray key = Control key

Black text on gray key = Generates a character

Black text on white key = Generates a character in combination with another key

Japanese-IBM (Normal Latin State)



Japanese-IBM (Shift Latin State)



Japanese-IBM (Normal Kana State)



Japanese-IBM (Shift Kana State)





Japanese-NEC (Normal Latin State)



Japanese-NEC (Shift Latin State)



Japanese-NEC (Normal Kana State)



Japanese-NEC (Shift Kana State)



Korean (Normal Latin State) - Same as U.S. Keyboard except \ (backslash) =

Korean (Shift Latin State) - Same as U.S. Keyboard

Korean (Normal Hangul State)



Korean (Shift Hangul State)



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## #13218: Balkan Keyboard Layouts

### Issue

How do I create international Windows fonts with proper keyboard layouts in Fontographer?

## Solution

Use the following steps to make a Unicode font starting with an empty database:

1. Switch the preview encoding under Element > Font Info > General to the Unicode Glyph List encoding (this list automatically defines a subset of popular Unicode characters for you) or OEM encoding.

Use Windows 3.1 or OEM encoding when you have no need for characters above 256. Use Windows 95 encoding only if you properly open and switch an existing Windows 95 font and place your characters into it as described in [Windows 95 font loads as Custom encoded](#).

2. See [Defining Unicode Characters](#) and [Setting TrueType parameters for Unicode Fonts](#) in order to prepare a Unicode font for use with the keyboard.

International characters are accessed by switching to an international keyboard on the taskbar. The default for US English windows will be displayed as EN on the Windows taskbar.

Click on EN to pop up a list of installed keyboards. For more information on setting the default keyboard locale in Windows, see [Microsoft Article 177561](#).

Each layout is shown in several states.

Keys are shown as follows:

White text on gray key = Control key

Black text on gray key = Generates a character

Black text on white key = Generates a character in combination with another key

Croatian (Normal State)



Croatian (Shift State)



Croatian (Alt State)



Croatian (AltGr State)



Greek (Normal State)



Greek (Shift State)



Serbian-Latin (Normal State)



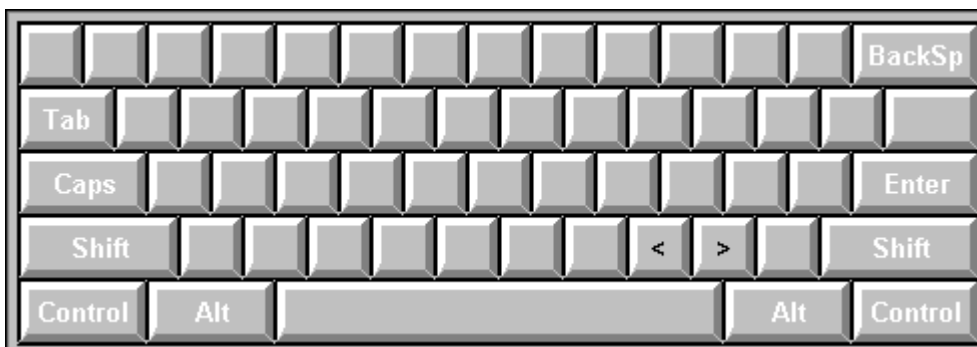
Serbian-Latin (Shift State)



Serbian-Latin (Alt State)



Serbian-Latin (AltGr State)



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## #13219: Baltic Keyboard Layouts

### Issue:

How do I create international PC fonts with proper keyboard layouts in Fontographer?

### Solution:

To make a Unicode font starting with an empty database:

1. Switch the preview encoding under Element>Font Info>General to the Unicode Glyph List encoding (this list automatically defines a subset of popular Unicode characters for you) or OEM encoding.

Use WIN3.1 or OEM encoding when you have no need for characters above 256. Use WIN95 encoding only if you properly open and switch an existing WIN95 font and place your characters into it (TechNote 3733).

2. Define your Unicode characters and set appropriate TrueType parameters per tech notes 8174 and 12333.

International characters are accessed by switching to an international keyboard on the taskbar. The default for US English windows will be displayed as EN on the Windows taskbar. Click on EN to pop up a list of installed keyboards. Additional international keyboards can be installed using the Start Button to navigate to Settings>Control Panel>Keyboard and using the Input Locales tab to add keyboards from Microsoft's Multilingual Support Package.

Each layout is shown in several states.

Keys are shown as follows:

White text on gray key = Control key

Black text on gray key = Generates a character

Black text on white key = Generates a character in combination with another key

Estonian (Normal State)



Estonian (Shift State)



Estonian (AltGr State)



Latvia (Normal State)



Latvia (Shift State)



Latvia (Alt State)



Latvia (AltGr State)



Latvia (AltGr State)



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## #13220: Cyrillic keyboard layouts

### Issue

How do I create international Windows fonts with proper keyboard layouts in Fontographer?

### Solution

Use the following steps to make a Unicode font starting with an empty database:



1. Switch the preview encoding under Element > Font Info > General to the Unicode Glyph List encoding (this list automatically defines a subset of popular Unicode characters for you) or OEM encoding.

Use Windows 3.1 or OEM encoding when you have no need for characters above 256. Use Windows 95 encoding only if you properly open and switch an existing Windows 95 font and place your characters into it as described in [Windows 95 font loads as Custom encoded](#).

2. See [Defining Unicode Characters](#) and [Setting Truetype parameters for Unicode Fonts](#) in order to prepare a Unicode font for use with the keyboard.

International characters are accessed by switching to an international keyboard on the taskbar. The default for US English windows will be displayed as EN on the Windows taskbar.

Click on EN to pop up a list of installed keyboards.

Each layout is shown in several states.

Keys are shown as follows:

White text on gray key = Control key

Black text on gray key = Generates a character

Black text on white key = Generates a character in combination with another key

Byelorussian (Normal State)



Byelorussian (Shift State)



Bulgarian-Cyrillic (Normal State)



Bulgarian-Cyrillic (Shift State)



Bulgarian-Latin (Normal State)



Bulgarian-Latin (Shift State)



Russian (Normal State)



Russian (Shift State)



Ukrainian (Normal State)



Ukrainian (Shift State)



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## #13221: East European keyboard layouts

### Issue

How do I create international Windows fonts with proper keyboard layouts in Fontographer?

### Solution

Use the following steps to make a Unicode font starting with an empty database:

- 1 Switch the preview encoding under Element > Font Info > General to the Unicode Glyph List encoding (this list automatically defines a subset of popular Unicode characters for you) or OEM encoding.

Use Windows 3.1 or OEM encoding when you have no need for characters above 256. Use Windows 95 encoding only if you properly open and switch an existing Windows 95 font and place your characters into it as described in [Windows 95 font loads as Custom encoded](#).

- 2 See [Defining Unicode Characters](#) and [Setting Truetype parameters for Unicode Fonts](#) in order to prepare a Unicode font for use with the keyboard.

International characters are accessed by switching to an international keyboard on the taskbar. The default for US English windows will be displayed as EN on the Windows taskbar.

Click on EN to pop up a list of installed keyboards. Additional international keyboards can be installed using the techniques discussed in [Setting international keyboards in Windows](#).

Each layout is shown in several states.

Keys are shown as follows:

White text on gray key = Control key

Black text on gray key = Generates a character

Black text on white key = Generates a character in combination with another key

Hungarian (Normal State)



Hungarian (Shift State)



Hungarian (AltGr State)



Polish (Normal State)



Polish (Shift State)



Polish (Alt State)



Polish (AltGr State)



Romanian (Normal State)



Romanian (Shift State)



Romanian (AltGr State)



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## #13222: Latin countries - keyboard layouts

### Issue

How do I create international Windows fonts with proper keyboard layouts in Fontographer?

### Solution

To make a Unicode font starting with an empty database:

- 1 Switch the preview encoding under Element > Font Info > General to the Unicode Glyph List encoding (this list automatically defines a subset of popular Unicode characters for you) or OEM encoding.

Use Windows 3.1 or OEM encoding when you have no need for characters above 256. Use Windows 95 encoding only if you properly open and switch an existing Windows 95 font and place your characters into it as described in [Windows 95 font loads as Custom encoded](#).

- 2 See [Defining Unicode Characters](#) and [Setting Truetype parameters for Unicode Fonts](#) in order to prepare a Unicode

font for use with the keyboard.

International characters are accessed by switching to an international keyboard on the taskbar. The default for US English windows will be displayed as EN on the Windows taskbar.

Click on EN to pop up a list of installed keyboards. Additional international keyboards can be installed using the techniques discussed in [Setting international keyboards in Windows](#).

Each layout is shown in several states.

Keys are shown as follows:

White text on gray key = Control key

Black text on gray key = Generates a character

Black text on white key = Generates a character in combination with another key

Italian (Normal State)



Italian (Shift State)



Latin American (Normal State)





Latin American (Shift State)



Portuguese (Normal State)



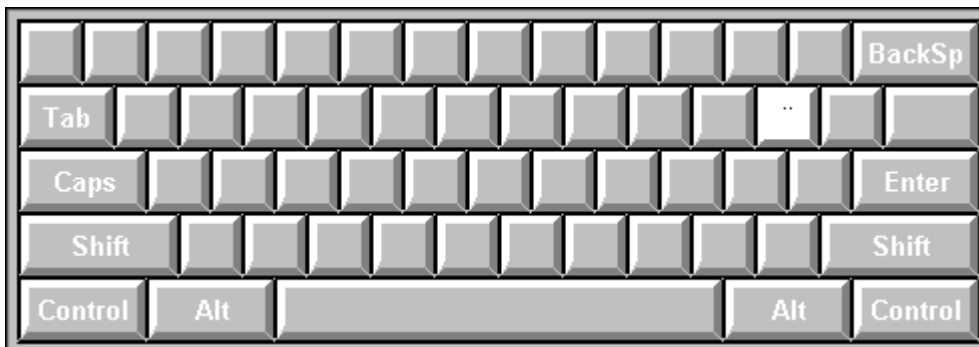
Portuguese (Shift State)



Portuguese (AltGr State)



Portuguese (Shift + AltGr State)



Portuguese-Brazilian ABNT2 (Normal State)



Portuguese-Brazilian ABNT2 (Shift State)



Portuguese-Brazilian ABNT2 (AltGr State)



Spanish (Normal State)



Spanish (Shift State)



Spanish (AltGr State)



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## #13223: Mideast keyboard layouts

### Issue

How do I create international Windows fonts with proper keyboard layouts in Fontographer?

### Solution

These instructions are only for Turkish fonts. Fontographer cannot create fonts which are guaranteed to work with Hebrew Windows or Arabic Windows. This is due to the Glyph Substitution (GSUB) tables found in these fonts.

To make a Unicode font starting with an empty database:

- 1 Switch the preview encoding under Element > Font Info > General to the Unicode Glyph List encoding (this list automatically defines a subset of popular Unicode characters for you) or OEM encoding.

Use Windows 3.1 or OEM encoding when you have no need for characters above 256. Use Windows 95 encoding only if you properly open and switch an existing Windows 95 font and place your characters into it as described in [Windows 95 font loads as Custom encoded](#).

- 2 See [Defining Unicode Characters](#) and [Setting Truetype parameters for Unicode Fonts](#) in order to prepare a Unicode font for use with the keyboard.

International characters are accessed by switching to an international keyboard on the taskbar. The default for US English windows will be displayed as EN on the Windows taskbar.

Click on EN to pop up a list of installed keyboards. Additional international keyboards can be installed using the techniques discussed in [Setting international keyboards in Windows](#).

Each layout is shown in several states.

Keys are shown as follows:

White text on gray key = Control key

Black text on gray key = Generates a character

Black text on white key = Generates a character in combination with another key

Arabic (Normal State)



Arabic (Shift State)



Hebrew (Normal State)



Hebrew (Shift State) - Same as US Keyboard

Hebrew (Caps lock on+Shift State)



Turkish-F Type (Normal State)



Turkish-F Type (Shift State)



Turkish-F Type (AltGr State) - Also Shift + AltGr State to get CAP AE ligature



Turkish-Q Type (Normal State)



Turkish-Q Type (Shift State)



Turkish-Q Type (AltGr State) - Also Shift+ AltGr State to get CAP AE ligature



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## #13225: European keyboard layouts

### Issue

How do I create international Windows fonts with proper keyboard layouts in Fontographer?

### Solution

Use the following steps to make a Unicode font starting with an empty database:

1. Switch the preview encoding under Element > Font Info > General to the Unicode Glyph List encoding (this list automatically defines a subset of popular Unicode characters for you) or OEM encoding.

Use Windows 3.1 or OEM encoding when you have no need for characters above 256. Use Windows 95 encoding only if you properly open and switch an existing Windows 95 font and place your characters into it as described in [Windows 95 font loads as Custom encoded](#).

2. See [Defining Unicode Characters](#) and [Setting Truetype parameters for Unicode Fonts](#) in order to prepare a Unicode font for use with the keyboard.

International characters are accessed by switching to an international keyboard on the taskbar.

The default for US English windows will be displayed as EN on the Windows taskbar.

Click on EN to pop up a list of installed keyboards.

Each layout is shown in several states.

Keys are shown as follows:

White text on gray key = Control key

Black text on gray key = Generates a character

Black text on white key = Generates a character in combination with another key

Belgian (Normal State)



Belgian (Shift State)



Belgian (AltGr State)



Belgian (Shift+AltGr State)





Dutch (Normal State)



Dutch (Shift State)



Dutch (AltGr State)



Dutch (Shift+AltGr State) - ( , ) as above

French (Normal State)



French (Shift State)



French (Alt State)



French (AltGr State)



German (Normal State)



German (Shift State)



German (AltGr State)



Swedish (Normal State)



Swedish (Shift State)



Swedish (AltGr State)



Swedish (Shift+AltGr State) - tilde ( ~ ) as above

Swiss French (Normal State)



Swiss French (Shift State)



Swiss French (AltGr State)



Swiss French (Shift+AltGr State)- ( ' ) and ( ~ ) as above

Swiss German (Normal State)



Swiss German (Shift State)



Swiss German (AltGr State)



Swiss German (Shift+AltGr State) - ( ' ) and ( ~ ) as above

## #13226: Scandanavian Keyboard Layouts

### Issue

How do I create international Windows fonts with proper keyboard layouts in Fontographer?

### Solution

Use the following steps to make a Unicode font starting with an empty database:

- 1 Switch the preview encoding under Element > Font Info > General to the Unicode Glyph List encoding (this list automatically defines a subset of popular Unicode characters for you) or OEM encoding.

Use Windows 3.1 or OEM encoding when you have no need for characters above 256. Use Windows 95 encoding only if you properly open and switch an existing Windows 95 font and place your characters into it as described in [Windows 95 font loads as Custom encoded](#).

- 2 See [Defining Unicode Characters](#) and [Setting Truetype parameters for Unicode Fonts](#) in order to prepare a Unicode font for use with the keyboard.

International characters are accessed by switching to an international keyboard on the taskbar. The default for US English windows will be displayed as EN on the Windows taskbar.

Click on EN to pop up a list of installed keyboards. Additional international keyboards can be installed using the techniques discussed in [Setting international keyboards in Windows](#).

Each layout is shown in several states.

Keys are shown as follows:

White text on gray key = Control key

Black text on gray key = Generates a character

Black text on white key = Generates a character in combination with another key

Danish (Normal State)





Finnish (AltGr State)



Finnish (Shift + AltGr State) - ( ~ ) as above

Icelandic (Normal State)



Icelandic (Shift State)



Icelandic (Alt State)

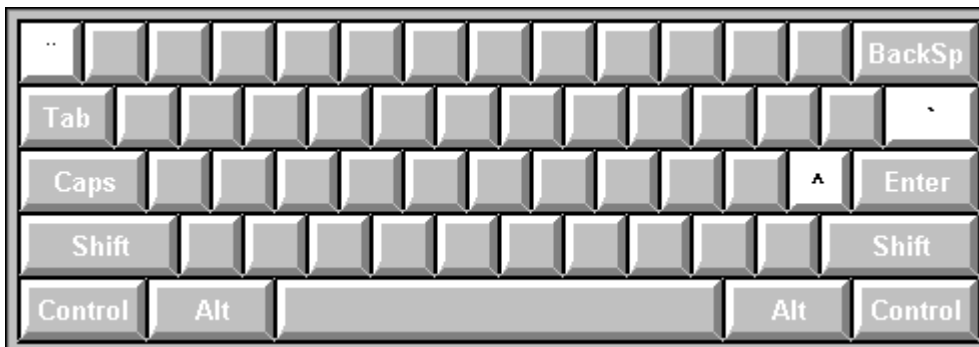




Icelandic (AltGr State)



Icelandic (Shift+AltGr State)



Norwegian (Normal State)



Norwegian (Shift State)



Norwegian (AltGr State)



Norwegian (Shift+AltGr State) - same (white keys only) as above.

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## #13227: Slovak keyboard layouts

### Issue

How do I create international Windows fonts with proper keyboard layouts in Fontographer?

### Solution

Use the following steps to make a Unicode font starting with an empty database:

- 1 Switch the preview encoding under Element > Font Info > General to the Unicode Glyph List encoding (this list automatically defines a subset of popular Unicode characters for you) or OEM encoding.

Use Windows 3.1 or OEM encoding when you have no need for characters above 256. Use Windows 95 encoding only if you properly open and switch an existing Windows 95 font and place your characters into it as described in [Windows 95 font loads as Custom encoded](#).

- 2 See [Defining Unicode Characters](#) and [Setting Truetype parameters for Unicode Fonts](#) in order to prepare a Unicode

font for use with the keyboard.

International characters are accessed by switching to an international keyboard on the taskbar. The default for US English windows will be displayed as EN on the Windows taskbar.

Click on EN to pop up a list of installed keyboards. Additional international keyboards can be installed using the techniques discussed in [Setting international keyboards in Windows](#).

Each layout is shown in several states.

Keys are shown as follows:

White text on gray key = Control key

Black text on gray key = Generates a character

Black text on white key = Generates a character in combination with another key

Czech (Normal State)



Czech (Shift State)



Czech (Alt State)



Czech (AltGr State)



Czech-Qwerty (Normal State)



Czech-Qwerty (Shift State)



Czech-Qwerty (Alt State)



Czech-Qwerty (AltGr State)



Slovak (Normal State)



Slovak (Shift State)



Slovak (Alt State)



Slovak (AltGr State)



Note: the Slovenian keyboard is very similar to Slovak.

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## #13228: Master list of international keyboard layouts

### Issue

How do I create international Windows fonts with proper keyboard layouts in Fontographer?

### Solution

Choose from the following list of keyboards and follow the instructions for defining characters.

<a href="#">Balkan Keyboard Layouts</a>
<a href="#">Baltic Keyboard Layouts</a>
<a href="#">Cyrillic Keyboard Layouts</a>
<a href="#">East European Keyboard Layouts</a>
<a href="#">European Keyboard Layouts</a>
<a href="#">Japanese, Korean Keyboard Layouts</a>
<a href="#">Latin Countries Keyboard Layouts</a>

[Mideast Keyboard Layouts](#)

[Scandinavian Keyboard Layouts](#)

[Slovak Language Keyboard Layouts](#)

For unlisted keyboards, see "Developing International Software for Windows 95 and Windows NT" by Nadine Kano. Copyright 1995. Reproduced by permission of Microsoft Press. All rights reserved.

Third party keyboard drivers are available from:

<http://www.qtext.com>

<http://www.unitype.com>

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## #13276: Unrecognized characters in Macintosh Arabic fonts

### Issue

The Macintosh version of Fontographer displays a lack of robustness in handling the yacute (dec 8) and multiply (DEC 29) for Arabic fonts.

### Reason

This range of characters is commonly used for Control characters or hot-keys in many applications. For this reason users cannot depend on these characters as they may be pre-empted by application software.

Arabic font designers will be quick to point out that many commercial Arabic fonts have these characters in slots 8 and 29 when opened. However, Fontographer's internal character list doesn't know what to do with these characters.

### Solution

- 1 Make sure you have opened the font with its original encoding as outlined in [Encoding vectors FAQ](#).
- 2 Go to Element > Font Info and change the number of characters allowed in the font to include an additional two characters. Also change the Preview Encoding in this dialog to Custom. Be sure to also use Custom when generating the font.
- 3 Copy and paste the yacute and multiply characters into the new slots you have created.
- 4 Select a character and use Element > Selection Info to change the name to yacute. Then choose Set Unicode. Press the OK button to close the dialog. If you set the Font window to View by: Unicode, the number \$00FD will appear above the newly

placed character at the end of your font. Now do the same for the multiply character. Its Unicode number should be \$00D7.

- 5 When you click the OK button to leave the Selection Info dialog you will get this message: "There are multiple glyphs with that name. Do you want to swap the names of the two glyphs?" Click OK.
- 6 Generate your font with Custom encoding. The once missing characters should now function correctly.

---

## #13303: How to add a Euro character to your PC font

### Issue

How can I add the Euro character to my PC font? Which slot should it go in?

### Solution 1

#### Non-Unicode / Windows Encoded Font

This method is suggested for developers who do NOT require their fonts to be Unicode compliant.

- 1 Open your font with original encoding as per tech note [3733](#). Inspect the encoding via Element>Font Info>General.
- 2 Highlight the currency character in slot 164 and press the Delete key to delete it.
- 3 Copy/paste or use File>Import>EPS or use the drawing tools to create a custom Euro character in slot 164.
- 4 Use File>Generate Fonts>Advanced to generate the font with Windows encoding. After you install the font you can test for the Euro character using the Alt-0164 keystrokes. Do NOT use PC Symbol Encoding or Sequential Character mapping.

### Solution 2

#### Unicode Font

This method is suggested for developers who DO require their fonts to be Unicode compliant.

- 1 Open your font with original encoding as per tech note [3733](#).
- 2 Highlight Decimal slot 128 (At the top of the Font Window change your View By: Decimal to see the whole database listed by decimal).
- 3 Use the dialog box under Element>Selection Info to enter the Character Name: uni20AC and set the Unicode value to 20AC.
- 4 See your "Using Fontographer" booklet on "Export Encoding" in order to learn how to create your own encoding vector.



- 5 Exit Fontographer and restart the application. Your encoding will appear in the list of encodings found under Element>Font Info>General.
- 6 Use File>Generate Fonts>Advanced to generate the font with your encoding vector.
- 7 Be sure that you have checked all the pertinent TrueType parameters as found in Tech Note [12333](#).
- 8 This font will only work if there is an appropriate keyboard driver installed.

### **Solution 3**

#### **Adding Euro character to a PC font using Mac Fontographer**

- 1 Open an empty font database in Mac Fontographer via File>New Font.
- 2 Switch the encoding to OEM via Element>Font Info.
- 3 Highlight Decimal slot 128 (At the top of the Font Window change your View By: Decimal to see the whole database listed by decimal).
- 4 Use the dialog box under Element>Selection Info to enter the Character Name: uni20AC and set the Unicode value to 20AC.
- 5 Paste the rest of your characters into the appropriate slots. See tech note [13433](#) if you need to know where to place your characters for cross-platform usage.
- 6 Generate the font with Custom encoding via File>Generate>Advanced.

#### **Symbol Font Conflicts**

The PostScript level III ROMs (LW8500) have the Euro in slot 160 -which is not defined (notdef) on the PC. The new Symbol font in the LW8500 ROM will not print a character on the PC because this is seen as a notdef character in Windows encoding.

Note:

The EuroNT/Euro Win95 packages as well as some free Euro-enabled fonts may be found on [Microsoft's Euro font page](#). Be advised that if these fonts are opened in Fontographer the Euro character will be seen as an undefined character. It will necessary to use one of the above solutions in order to successfully generate these fonts.

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## **#13304: How to add a Euro Character to a Macintosh font**

### **Question**

How can I add the Euro character to my font? Which slot should it go in?

## Answer 1

### A Font Designed on Macintosh and staying on Macintosh

Replace the "currency" character (decimal 219) glyph with your custom Euro character.

#### To add a Euro character do the following:

- 1 Open your font with original encoding as per TechNote 3713.
- 2 If it's a PostScript font you should use the procedures in TechNote 3715 to import the metrics and bitmaps.
- 3 Highlight the currency character in slot 219 and press the Delete key to delete it.
- 4 Copy/paste or use File>Import>EPS or use the drawing tools to create a custom Euro character in slot 219.
- 5 If it's a PostScript font you will find that changing what's in the outline slot doesn't automatically change the bitmap screen character for that slot. With slot 219 highlighted you should use the Windows>Open Bitmap Window menu to bring up the bitmap character editor. Click on the "Recalc from Outline" button in order to change the bitmap to a Euro. Do not use Element>Recalc Bitmaps or you will overwrite your imported bitmaps.
- 6 Use File>Generate Fonts>Advanced to generate the font with Macintosh encoding. After you install the font you can test for the Euro character using the Shift-Option-2 keystrokes.

## Answer 2

### Font Designed on Macintosh for Windows

The safest method is to use decimal slot 164 when creating a font for Windows. Slot 164 is where Windows maps the currency character. Follow the steps in order to guarantee that your font will be mapped correctly after it gets to the Windows platform.

#### To add a Euro character do the following:

- 1 Use File>New Font to create an empty Fontographer database. Go to Element>Font Info and switch the Preview Encoding under (Family Name) to OEM or Custom.

- 2 Open your previously created font and copy/paste your characters into the empty Fontographer database.

Make sure that the Euro is pasted into slot 164.

If your font is designed to make use of extended characters you will need to paste these characters into the slots which Windows uses for these characters.

Search the Macromedia TechNote database via <http://www.macromedia.com/support/search> for "crossover" to find a list of character equivalencies between Macintosh and Windows.

- 3 Use File>Generate Fonts>Advanced to generate the font with OEM or Custom encoding.
- 4 Install the font on Windows and test the Euro character by using the Alt-0164 keystrokes.

### **Symbol Font Conflicts**

The PostScript Level III ROMs (LW8500) have the Euro in slot 160.

This slot has been used for the Dagger character in the past.

An old symbol font with a dagger character in slot 160 will now print a Euro character in its place.

**Note:** Sample Euro fonts and information may be found at <http://www.adobe.com/type/eurofont.html>

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## **#13314: What is an encoding vector?**

### **Definition of encoding**

Encoding vectors are tables of character sets. These tables are used to help the keyboard match a keypress with a character slot. Most of the characters in slots 0 -31 are pre-empted by application software and the operating system. Slots 32 - 126 (ASCII) are identical on every computer in the world. This means that an ASCII "A" is always decimal 65 regardless of which machine it is on.

So much for the easy part. Characters 128 - 255 are called "extended characters" and this is where the use of various encoding vectors comes in. These are the characters which require special combinations of keystrokes in order to display. Some international keyboard layouts are standardized with certain characters matched to certain keys.

Another problem is the use of characters above 255. This range of characters is accessed by defining Unicode character names and Unicode numbers to each slot as outlined in the [Quick-Start Unicode Font Tutorial](#) (TechNote 12953). The list below is designed to assist you as you select the proper encoding for your font project.

### **Encoding list**

Important - the first place to start an understanding of encoding is to open the font with its original encoding. See [Encoding Vectors Q & A](#) (TechNote 3713).

**Adobe Standard Encoding** - Use only if this character set has all the characters you need and you expect features like Smart Quotes (see [Problems with Quote or Apostrophe Characters](#) TechNote 12324), ligatures and Symbol substitution (see [Symbol Substitution Issues](#) TechNote 12334). This encoding vector is very good for doing cross-platform fonts as long as you don't need any non-Adobe encoded characters.

Be aware that all screen fonts on a Macintosh use Macintosh Encoding! If you open an Adobe font and find that some of the bitmaps are wrong when you generate it as a TrueType then you should also refer to the workaround in [Symbol Substitution Issues](#) (TechNote 12334).

**Custom Encoding** - Used when creating your own encoding. Macintosh users will find instructions in the Fontographer folder's Addendum notes. Windows users will find instructions in the "Using Fontographer" booklet which came in the box with the User Manual. Custom encoding is used for Symbol fonts (see below) and International fonts (see [International Fonts for Macintosh](#) TechNote 13191) which work with special KCHR resources (see "Using Fontographer" booklet) or keyboard drivers.

Cross-platform fonts - we have created a portable font template with Custom encoding which behaves identically on Windows and Macintosh. You can copy and paste your characters into this template font. See [Creating Portable TrueType Fonts](#) (TechNote 13365).

**Expert Encoding** (Adobe Expert / Mac Expert ) - Required for fonts known as Expert Sets. Characters consist of printer's symbols, swash caps, small caps, old style "hanging" numerals, superior and inferior characters and text symbols. See [Why doesn't Adobe Expert Encoding work in TrueType Fonts?](#) (TechNote 12950).

**ISO Latin Encoding** - Preferred by most Unix systems. Used mainly for the Sun and NeXT computers. See [Preparing fonts for Unix Systems](#) (TechNote 12908).

**Macintosh Encoding** - Use if font is staying on the Macintosh and Macintosh encoding has all the characters you need. This will maintain the Macintosh keyboard compatibility with other fonts. This encoding allows characters in the lower 32 slots but we don't recommend you use them unless you know what you are doing. Most application software uses these slots for Control keys.

**OEM Encoding** - Used on Windows to recoup characters which Windows encoding takes away from you (except for 127 and 160). It can be used for custom Unicode fonts.

**Original Encoding** - If the font was opened with its original encoding, and the characters seem to be where you want them, you should generate with original to retain the encoding. Use this approach with fonts which have strange encoding vectors like Sonata, Carta and Zapf Dingbats.

**OS/2 Unicode Glyph list** - Gives Windows users access to the full OS/2 character set. Designers will have some of the tedium taken out of their project by switching the preview encoding in order to obtain this subset of predefined Unicode characters.

**Symbol Font Encoding** - See [Creating Symbol fonts for the PC](#) (TechNote 12312). This is a special type of font. The main thing to remember with Symbol fonts is to open them with their original encoding and generate them as Custom. Use the Symbol Font TechNote to verify that all parameters are intact. These fonts are normally made to work with application features like Microsoft Word's "Insert Symbol".

**Windows Unicode Glyph List** (WGL) - Provides predefined slots for the full WIN95 character set as well as Greek, Cyrillic, Hebrew, European, Line draw characters as well as other languages.

**Windows 3.1 Encoding** (ANSI) - Use this if you are staying on Windows and have familiarized yourself with the issues presented in [Inaccessible Characters in Windows Fonts](#) (TechNote 3700).

**Windows 95 Encoding** - Provides predefined slots for Greek, Cyrillic, Hebrew, European, Line draw characters as well as other languages. Watch out for problems opening these fonts as outlined in [WIN95 font loads as Custom encoded](#) (TechNote 12338).

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## #13365: Creating portable fonts

### What is a Portable Font?

Traditionally, Microsoft Windows wasn't designed to recognize all Macintosh keystrokes (for example, the Apple key) and the Apple OS wasn't designed to accommodate Windows users. A portable font is encoded in such a way that it can place characters in the desired positions whether it is installed on Macintosh or Windows. The need for a portable font arises when a user cannot find an encoding vector which handles the above criterion.

### How to use a portable font

These steps assume that you are using Fontographer and FreeHand 8 on a Macintosh.

- 1 Create the portable font set with Fontographer (as below), install it and enter keystrokes into a Freehand document.
- 2 The document can be renamed with a \*.FH8 extender (for example) to prepare it to go to Windows.
- 3 Install the specially prepared Windows font on Windows.
- 4 Bring the FH8 file over to Windows and open it in Windows Freehand The document should open without requiring you to select the font within the application's font menu.
- 5 Generate and install a corresponding font on the Macintosh and test it in an identical document. The characters should display in the same positions on both machines.

### Do I Really Need a Custom Portable Font?

Maybe NOT! Portable fonts are only needed when you have a need to access extended characters (found above decimal 128). Characters 32-127 are the same in every popular encoding vector in the world so unless you have a need for extended characters you don't need a portable font.

The first question: "Is there an existing encoding vector which has the characters needed?" If you stop and think about it, Adobe fonts are sold for both Windows and Macintosh. Users can buy both Windows and Macintosh versions of a font like Garamond and they can count on their documents displaying the correct characters under both operating systems. Use Adobe Standard encoding with PostScript Type 1 fonts whenever possible and you will eliminate the need for a custom font.

However, there will always be times when a particular project requires characters which are not found when using Adobe Standard encoding. Adobe PostScript fonts can use ATM and your printer driver to give you most, but not all, of the characters which are found on both Macintosh and Windows. The

CROSS.FOG template font database was developed for these occasions. The custom encoding vector used in this database is designed so that neither ATM nor the printer driver will re-encode the font.

### **Background on Custom TrueTypes**

Our CROSS.FOG database is derived from the encoding found in the Windows 3.1 version of ARIAL.TTF. The encoding found in this database was designed to include ONLY character names which are recognized by Macintosh and Windows. Thus, the secret of making a TrueType font work identically on Macintosh and Windows is that you must only use character names which are common to both platforms. For example, the fi and fl ligatures DO exist in Macintosh encoding but they do NOT exist in Windows 3.1 encoding so they would not be found in CROSS.FOG.

### **How to use the CROSS.FOG template**

- 1** Open CROSS.FOG with your File>Preferences set like this:

When the user types a key to choose a character

- Use the font's original encoding to choose the character  
(Note: Windows only)

Unless this font is being created on a Macintosh, in which case the following setting is used:

- Use Macintosh encoding to choose the character (Note: Macintosh only)

When reading an outline font

- Keep the font's original encoding

- 2** Check Element > Font Info > General (Macintosh version of Fontographer doesn't say "General"). The Preview Encoding here (seen under the Family Name) should say: "Custom" if you are using Windows Fontographer. If you are using Macintosh Fontographer the Preview Encoding needs to be switched to Macintosh.
- 3** Change the Family Name, then click OK to close this dialog box.
- 4** Open your font, use Edit > Select All to view the entire font database window, then go to Edit > Unlink Reference to make sure that your font has no referenced characters. Now, copy/paste the characters from your font into the corresponding slots in CROSS.FOG. The idea here is to make it easy for you to see where the characters go rather than requiring you to understand how a particular character gets remapped on a different platform.
- 5** Use File > Generate Font Files > Advanced to select the following settings.

**For the Windows version of your font:**

Computer: PC

Outline Font: TrueType

Encoding: Custom

Bitmap font to output: None

**For the Macintosh version of your font:**

Computer: Macintosh

Outline Font: TrueType

Encoding: Macintosh

Bitmap font to output: None

- 6 After the fonts are installed you would then open identical application documents on both Macintosh and Windows and test them with your newly installed fonts.

**Downloading our Sample Portable Font Database**

Download one of the following versions of the CROSS.FOG font database files:

Macintosh: [cross.sea.hqx](#) (216K)

Windows: [cross.zip](#) (58K)

This database was created in cooperation with the [Treacyfaces](#) font foundry. We have created this template in order to allow you to take advantage of the special encoding vector contained in the database. The characters found in this database are commercial font samples for personal evaluation only, and may not be sold, given away, or otherwise redistributed. They are being made available as a learning tool only. Please refer to Joe Treacy's license agreement for information if you are also interested in licensing these character shapes.

**Additional information**

Macintosh fonts created with Windows Fontographer will need to be brought to the Macintosh and dragged on top of the MMPC2MAC utility in order to be converted. For further info on this process see [Troubleshooting the MMPC2MAC Utility](#) (TechNote 12335).

Portable fonts do NOT work with basic text editors. They are designed for desktop publishing applications or word processing formatted files because they read the font's encoding whereas a text editor does not.

CROSS.FOG does not contain ligatures. If you need characters which are not found in the CROSS.FOG template font you will have to make your own custom encoding vector. This is not recommended for beginners, Windows users can study the fontog.enc file found in the Fontographer folder. See the *Fontographer User Manual* for a listing of encoding tables. Mac users should refer to the tech note addendum file found in the Fontographer folder.

There will still be considerable issues which can arise when making cross-platform families (see [Creating PC font families](#) [TechNote 12319]) and large font families (see [Large font families in Windows](#) [TechNote 3712]).

CROSS.FOG can be used to generate PostScript fonts but we cannot guarantee the results. The best solution is to just use Adobe standard encoding for PostScript fonts. There are some issues (such as ATM re-encoding your font) which come into play when creating portable PostScript fonts with non-Adobe encoding. Of course, there will always be font engineers who will create their own keyboard drivers and custom encoding vectors in order to recognize characters in certain positions. A useful set of cross-platform font utilities can be found at the [Y & Y web site](#).

**Note:** Although links to external Web sites are provided as a resource, the Web sites are not part of Macromedia. Pages will open in a new browser window.

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## #13428: Accessing special characters in Windows 95 encoding

### Issue

Windows 95 encoded font doesn't allow keyboard access for the special characters above 256.

### Solution

International keyboard support is provided by the Multilingual Support Package. Additional special characters are reliably accessed via the Microsoft Word 97 Insert > Symbol menu.

Microsoft Windows ships with the core fonts which contain a wide range of subsets for popular use. Examples are Arial, CourierNew, and TimesNewRoman. These fonts have been carefully crafted in order to work in conjunction with properly installed international keyboard drivers.

To understand how this works:

- 1 Go to Start > Programs > Accessories > WordPad and select Arial from the font menu

Notice the font is listed on the font menu this way:

Arial (Central European)  
Arial (Cyrillic)  
Arial (Greek)  
Arial (Western)

This international info is referred to as the code page coverage or script available in the font. The code page coverage is understood when the proper keyboard driver is installed for that coverage. Fonts which have international characters will allow you to type those characters if you have the proper keyboard driver installed.

- 2 Go to Start > Settings > Control Panel > Keyboard and then select the "Input Locales" tab to add a keyboard



Installed keyboards will be found under the "EN" language indicator on the taskbar. So far, so good, but what about special characters which are not necessarily international?

### **Special Characters List**

Refer to the Windows 95 encoding table in the *Fontographer User Manual* for individual characters.

General Punctuation  
Superscripts and Subscripts  
Currency Symbols  
Letterlike Symbols  
Number Forms  
Arrows  
Misc. Technical  
Box Drawing  
Block Elements  
Geometric Shapes  
Misc. Dingbats  
Private Use Area  
Alphabetic Presentation Forms

### **Inserting Special Characters**

- 1 Select Arial from the Microsoft Word font menu
- 2 Using Microsoft Word, go to Insert > Symbol. Highlight the "Symbols" tab in the Symbol dialog

Note that the Symbol dialog's font menu contains Symbol encoded fonts only. (For more info on how to prepare Symbol fonts see [Creating Symbol fonts for the PC.](#)) You will NOT be selecting one of the Symbol fonts! As long as you have a properly prepared font (such as Arial, etc.) selected in the Microsoft Word font menu, the Subset which you select will be taken from that font.

- 3 Select the desired Subset from the pop-up on the right
- 4 Scroll through the font's character slots then highlight the character you are looking for. Click the "Insert" button to insert it into your text
- 5 The resulting file will not retain all special characters when exported or pasted into another application

### **Additional Information**

You can use the "Shortcut Key" button to customize your own keystrokes.

The easiest method for creating a font with special characters is to open a Windows 95 font, paste your characters into it and generate with Windows 95 encoding. This will preserve all of the TrueType parameters which are very difficult to decipher and enter into Fontographer. For those who are creating a font from scratch there are detailed instructions in tech note [12333](#).

The most accessible way to use Windows 95 encoding is via Microsoft Word. Users who need these characters to work in other applications should check with the vendor. Engineers who are writing applications designed to be compatible with the use of special characters should refer to *Developing International Software* published by Microsoft Press.

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## #13432: Conflicts with Macintosh Font Management Software

### Issue

What might cause Fontographer fonts to have conflicts when installed with a font manager and used in Quark? I'm getting scrambled font metrics and conflicts. I've used this font manager for years without any font conflicts. Why is this happening now?

### Reason

Be advised that most of the popular font management utilities were written before the advent of the latest Mac System software.

As the Suitcase 3.0 manual states: "This kind of font problem happens when an application associates a font with an ID number that's different from the ID number used by the application that created the document. (Usually this happens with older applications that still track fonts by ID number...). Suitcase helps you avoid this kind of font problem by letting you export your font ID numbers into a font ID file and then letting you import this font ID file to another Macintosh running Suitcase."

These products have two distinct approaches to handling font conflicts. Quark looks at the FOND resource ID of a font while Suitcase keeps track of fonts by their NFNT number. For most people, it would be impractical to follow the Suitcase manual's suggestion of creating a font ID file.

The problem arises when you are opening, editing and creating fonts. There is great potential for font ID conflicts as various versions of a font are generated from the same database.

### Solution

Bitmap font substitution on screen or font substitution on printer may be caused by several factors. The font may be corrupted, the installation may have a naming conflict, the bitmap ID may have a conflict or the printer may have an ID conflict.

- 1 If strange things are happening or rectangles appear in the place of characters the font may be corrupted. See tech note 3735.
- 2 Use Element>Font>Family Name to give the font a new name. Adding the word "New" to the front of the family name is a good way to avoid truncation as outlined in tech note 3723.
- 3 If it's a PostScript font, play it safe by using File>Generate Fonts>Advanced and to change the PostScript ID number to "0".
- 4 Since the main conflict with Suitcase occurs due to the screen FOND ID you should change the last two digits of the Bitmap Font to Output>ID

field to 99 (or something unique).

- 5 Generate the font and install it by dragging it on TOP of the System folder. We are still in troubleshooting mode so we don't want to use a font manager to install this font.
- 6 If the font works fine in Quark you should be able to delete all other versions and install the new font via your font manager. If the font works fine via the System install but fails when installed with Suitcase or Font Manager you will need to call the manufacturer for tech support.

### **Additional Information**

Remember that Quark latches on to the FOND ID and will always expect a font with a particular FOND ID to be present in the document once the font has been used there. We can trick Quark by copying the document data into a new Quark document then highlighting and selecting only the new font with the new FOND ID.

Suggestion: All of the above conflicts can be avoided by modern font management software. ATM 4 Deluxe can manage font sets and will detect corrupt fonts and font ID conflicts.

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## **#13433: Crossover Chart for Cross-platform Characters**

### **Issue**

Which characters are used to build a cross-platform encoding vector?

### **Solution**

Beginners who want to make their own custom encoding vector may want to use this chart as a good starting point. This chart contains the characters found in the template font mentioned in [Creating Portable Fonts](#) (TechNote 13365). Further help is found in [Custom Encoding Tutorial](#) (TechNote 13434).

Notice the characters which have a place to land on either platform. It is important to know that the keystrokes will be different but the characters can be found if everything is done right. Also, note that there are several undefined ("notdef") characters which should be avoided.

The purpose of this list is to illustrate:

- How to know where a character will land on a particular platform.
- You can't access characters which are not defined in your encoding vector. These characters will have \*\* in the label above the character slot.
- Characters which aren't already defined by any known encoding vector (nor on this list) must be defined in a unique encoding vector.
- Characters above 256 must be defined as Unicode characters.

For an understanding of platform support available for extended characters in Adobe fonts, see [Adobe encoded characters in Windows](#) (TechNote 13827).

## Character Crossover Chart

**Note:** decimal slots 0 - 31 (often referred to as control characters) are not used on the Macintosh, but most are accessible on the Windows platform. Only the characters highlighted in bold type are accessible on both platforms.

<b>Character Name</b>	<b>Macintosh - decimal</b>	<b>Windows 3.1- decimal</b>
Eth	1 not used	208
eth	2 not used	240
Lslash	3 not used	notdef
lslash	4 not used	notdef
Scaron	5 not used	138
scaron	6 not used	154
Yacute	7 not used	221
yacute	8 not used	253
Thorn	11 not used	222
thorn	12 not used	254
Zcaron	14 not used	142
zcaron	15 not used	158
onehalf	21 not used	189
onequarter	22 not used	188
onesuperior	23 not used	185
threequarters	24 not used	190
threesuperior	25 not used	179
twosuperior	26 not used	178
brokenbar	27 not used	166
minus	28 not used	173
multiply	29 not used	215
DEL	127 notdef	127 notdef
<b>Adieresis</b>	128	196
<b>Aring</b>	129	197
<b>Ccedilla</b>	130	199
<b>Eacute</b>	131	201
<b>Ntilde</b>	132	209
<b>Odieresis</b>	133	214
<b>Udieresis</b>	134	220
<b>aacute</b>	135	225
<b>agrave</b>	136	224
<b>acircumflex</b>	137	226
<b>adieresis</b>	138	228
<b>atilde</b>	139	227

<b>aring</b>	140	229
<b>ccedilla</b>	141	231
<b>eacute</b>	142	233
<b>egrave</b>	143	232
<b>ecircumflex</b>	144	234
<b>edieresis</b>	145	235
<b>iacute</b>	146	237
<b>igrave</b>	147	236
<b>icircumflex</b>	148	238
<b>idieresis</b>	149	239
<b>ntilde</b>	150	241
<b>oacute</b>	151	243
<b>ograve</b>	152	242
<b>ocircumflex</b>	153	244
<b>odieresis</b>	154	246
<b>otilde</b>	155	245
<b>uacute</b>	156	250
<b>ugrave</b>	157	249
<b>ucircumflex</b>	158	251
<b>udieresis</b>	159	252
<b>dagger</b>	160	134
<b>degree</b>	161	176
<b>cent</b>	162	162
<b>sterling</b>	163	163
<b>section</b>	164	167
<b>bullet</b>	165	149
<b>paragraph</b>	166	182
<b>germandbls</b>	167	223
<b>registered</b>	168	174
<b>copyright</b>	169	169
<b>trademark</b>	170	153
<b>acute</b>	171	180
<b>dieresis</b>	172	168
notequal	173	notdef
<b>AE</b>	174	198
<b>Oslash</b>	175	216
infinity	176	notdef
<b>plusminus</b>	177	177
lessequal	178	notdef
greaterequal	179	notdef
<b>yen</b>	180	165
<b>mu</b>	181	181

partialdiff	182	notdef
summation	183	notdef
product	184	notdef
pi	185	notdef
integral	186	notdef
<b>ordfeminine</b>	187	170
<b>ordmasculine</b>	188	186
Omega	189	notdef
<b>ae</b>	190	230
<b>oslash</b>	191	248
<b>questiondown</b>	192	191
<b>exclamdown</b>	193	161
<b>logicalnot</b>	194	172
radical	195	notdef
<b>florin</b>	196	131
approxequal	197	notdef
Delta	198	notdef
<b>guillemotleft</b>	199	171
<b>guillemotright</b>	200	187
<b>ellipsis</b>	201	133
<b>nbspace</b>	202	160 notdef
<b>Agrave</b>	203	192
<b>Atilde</b>	204	195
<b>Otilde</b>	205	213
<b>OE</b>	206	140
<b>oe</b>	207	156
<b>endash</b>	208	150
<b>emdash</b>	209	151
<b>quotedblleft</b>	210	147
<b>quotedblright</b>	211	148
<b>quoteleft</b>	212	145
<b>quoteright</b>	213	146
<b>divide</b>	214	247
lozenge	215	notdef
<b>ydieresis</b>	216	255
<b>Ydieresis</b>	217	159
fraction	218	notdef
<b>currency</b>	219	164
<b>guilsinglleft</b>	220	139
<b>guilsinglright</b>	221	155
fi	222	notdef
fl	223	notdef

<b>daggerdbl</b>	224	135
<b>periodcentered</b>	225	183
<b>quotesinglbase</b>	226	130
<b>quotedblbase</b>	227	132
<b>perthousand</b>	228	137
<b>Acircumflex</b>	229	194
<b>Ecircumflex</b>	230	202
<b>Aacute</b>	231	193
<b>Edieresis</b>	232	203
<b>Egrave</b>	233	200
<b>Iacute</b>	234	205
<b>Icircumflex</b>	235	206
<b>Idieresis</b>	236	207
<b>Igrave</b>	237	204
<b>Oacute</b>	238	211
<b>Ocircumflex</b>	239	212
apple	240	notdef
<b>Ograve</b>	241	210
<b>Uacute</b>	242	218
<b>Ucircumflex</b>	243	219
<b>Ugrave</b>	244	217
dotlessi	245	notdef
<b>circumflex</b>	246	136
<b>tilde</b>	247	152
<b>macron</b>	248	175
breve	249	notdef
dotaccent	250	notdef
ring	251	notdef
<b>cedilla</b>	252	184
hungarumlaut	253	notdef
ogonek	254	notdef
caron	255	notdef

## #13434: Custom Encoding Tutorial

### Issue

Some keystrokes refuse to respond when a character is placed in a particular slot.

### Solution

The first thing to do is check tech note [3713](#) (applies to Mac and PC) and make sure that the font was opened with its original encoding. If a particular encoding vector (found in the User Manual) has the needed characters then it's just a matter of opening with original encoding and generating with that

same encoding. The rule of thumb is that if the needed character can't be found in any of the provided encoding vectors then a custom encoding vector will need to be created.

### **How to create a Custom encoding vector**

Background info on this subject is found in tech note [13314](#). Macromedia's [Custom encoded template font](#) can be used to jump-start a project with a database of characters which are common to Mac and PC. Further information is found in the [Cross-platform Crossover Chart](#).

### **First, make sure that you really need a Custom encoding vector**

#### **PC Encodings**

The advantage of your own PC encoding vector is that Fontographer will display it in the Encoding pop-up menu and, if you open with original encoding, will understand that it should leave your font alone. Custom encoded fonts should open with "Custom" displayed in the Element>Font Info>General dialog. "Custom" to Fontographer means "unknown". So, Fontographer is saying that it doesn't know this encoding but it will retain it for you if you generate with Custom.

#### **Mac Encodings**

The advantage of your own Mac encoding vector is that Mac Fontographer will automatically understand that your new characters are part of its database of definable characters. This facilitates the use of the Selection Info dialog and causes your encoding vector to appear in Fontographer's pop-up menus. Mac users will find instructions in the Fontographer folder's Addendum notes.

If neither of the above advantages is necessary to your project (or you only need a few Unicode characters added to a font) then you should consider NOT making a Custom encoding vector -instead, create an OEM encoded font. Be advised that OEM fonts often become corrupted if the following procedures are not used.

How to create an OEM Encoded font

- 1** Open a new, empty font database.
- 2** Switch the Preview Encoding to OEM via Element>Font Info>General.
- 3** Paste characters in available slots and define them via Element>Selection Info.
- 4** Generate the font with "Custom" encoding. Install and test.

Be advised that the characters you define via Step 3 will only be defined in the particular database which you are editing. When you define characters this way, Fontographer's internal database of known characters will not know where to put these characters. You will also note that the labels above the characters will usually be of no value.

The ultimate solution would be for Fontographer to have a way of updating its internal database to include revisions every time the Unicode world is expanded. In the short term, please be advised that as long as the hidden glyph list is preserved, there is no need for the characters to be in a particular slot (other than a convenience). The keyboard driver will find the character regardless of which slot they occupy in a Fontographer database.



## Quick start on PC Custom encoding

PC users will find instructions in the "Using Fontographer" booklet which came in the box with the User Manual. In a nutshell . . .

- 1 Open a new, empty font database.
- 2 Switch the Preview Encoding to Custom via Element>Font Info>General.
- 3 Paste characters in available slots and define them via Element>Selection Info.
- 4 Use File>Save As to create a backup.
- 5 Use File>Export>Encoding to create a text file (example: myenc.enc).
- 6 Copy/paste the text from this file into the bottom portion of the fontog.enc file in the Fontographer folder.
- 7 Save the file in a text editor as text and with the name fontog.enc .

The myenc.enc file will now be shown in the list of known encodings in Fontographer.

## Problem characters

- ▶ Never use decimal 127 or 160 in PC fonts.
- ▶ There is no built-in keyboard support for ligatures on the PC.  
Some special characters may cause problems. The "fraction" character will be switched to another character on the PC. Symbol substitution characters may become switched by ATM, see tech note [12334](#).

---

## #13448: Editing the Underline Position and Width

### Issue

Editing the Underline Position and Width does not always work.

### Reason

The Element>Font Info dialog has data entry fields for the Underline Position and Width but the use of these parameters is application-specific. Not all applications read this information from a font.

Underline Position and Width is an effect applied to a font much the same as bolding or italicizing the characters. The manipulation of font styling and effects is determined by application software which may ignore this information if it so chooses.

## Typical misunderstandings

- ▶ This information is valid for PostScript fonts only. This is not a feature of TrueType.
  - ▶ This information does NOT use or make changes to the Underscore character.
- 

## #13449: Quick-Start PC to Mac Font Conversion

### Issue

What is the fastest way to convert a PC font into a Mac font?

### Solution

There are several factors which impact a successful font conversion. Here are some quick steps for the most popular conversions :

#### PC Fonts

- ▶ Make sure that you are not trying to open PC font files from a floppy. Drag the font to the Mac hard drive before attempting to open the font.
- ▶ Always open fonts with their original encoding as outlined in [tech note 3713](#).

#### PC TrueType to Mac TrueType

- 1 Select File>Open font
- 2 If you don't rename the font it will overwrite the original one.

If you would like to retain the original font along with the changed version, you must rename it so that they will have unique names.

If you would like the new font to replace the original one, then renaming it doesn't matter, unless the font is a resident printer font.

If desired, rename the font under Element>Font Info.

- 3 Rehint font as outlined in [tech note 3722](#).
- 4 Select File>Generate

Fonts>Macintosh>TrueType. Set the Folder to anywhere but the System folder. Click Generate.

5 Install the font.

### **PC PostScript to Mac PostScript (requires ATM)**

- 1 Select File>Open font
- 2 If you don't rename the font it will overwrite the original one.

If you would like to retain the original font along with the changed version, you must rename it so that they will have unique names.

If you would like the new font to replace the original one, then renaming it doesn't matter, unless the font is a resident printer font.

If desired, rename the font under Element>Font Info.

- 3 Import metrics as outlined in [tech note 3715](#).
- 4 Select Element>Recalc Bitmaps and make only a 9 pt. bitmap. ATM will create other sizes as needed.
- 5 Select File>Generate Fonts>Macintosh>PostScript Type 1. Set the Folder to anywhere but the System folder. Click Generate.
- 6 Install the font.

PC PostScript to Mac TrueType (same as above except no bitmaps needed).

PC TrueType to Mac PostScript (same as above except for Step 3).

---

## **#13450: Quick-Start Mac to PC Font Conversion**

### **Issue**

What is the fastest way to convert a Mac font into a PC font using Fontographer for Mac?

### **Solution**

There are several factors which impact a successful font conversion. Here are some quick steps for the most popular conversions :

## PC Fonts

- ▶ Always open fonts with their original encoding as outlined in [tech note 3713](#).
- ▶ Most users will have no need for screen fonts on the PC. Avoid creating any if you can. If you must create screen fonts, see [tech note 3716](#) and [tech note 12561](#).

## Mac TrueType to PC TrueType

- 1 Select File>Open font
- 2 Rename under Element>Font Info (recommended)
- 3 TrueTypes often have RAM problems on the PC. Play it safe by using tech note 3710 to insure that the font will have enough RAM.
- 4 Select File>Generate Fonts>PC>TrueType. Set the Folder to anywhere but the System folder. Click Generate.
- 5 Install the resulting .ttf font file via the Windows Font Control Panel.

Mac PostScript to PC TrueType (same as above).

## Mac PostScript to PC PostScript (requires ATM)

- 1 Select File>Open font
- 2 Rename under Element>Font Info (recommended).
- 3 Import metrics as outlined in [tech note 3715](#).
- 4 Select File>Generate Fonts>PC>PostScript Type
  1. Set the Folder to anywhere but the System folder. Do NOT create screen fonts for the PC. Click Generate.
- 5 Install the font via ATM on the PC.

Mac TrueType to PC PostScript (same as above except for Step 3).

## #13475: Improper Screen Font Display on Macintosh

### Issue

After opening an existing font and re-generating it, the screen fonts look terrible.

### Reason

#### TrueType

TrueType fonts will contain more points on the curves than the original drawings. The method for building curves in TrueType uses quadratics. This requires an oval that would contain four points at extrema to have eight points when generated as TrueType. Since Fontographer is a PostScript drawing environment, anytime you open or generate a TrueType font, it goes through this conversion of PostScript paths to quadratics, or vice versa. Once the path is built optimally for TrueType quadratics, there will be no more shifting of the points during the conversion process.

Even though TrueType fonts do not require screen fonts they are often found inside of a TrueType suitcase. The screen fonts won't look right if a font is generated with automated Fontographer bitmaps and they are compared to the originals. It may be necessary to create a hand-edited bitmap at each point size required.

Another part of the problem is that Fontographer currently does not preserve all of the existing hints as it opens a font. Rehinting with Fontographer hints is not guaranteed to create a font of the same quality as the original.

#### PostScript

When comparing an original font to a newly generated font there are some things to consider. The original font most likely had hand-edited screen fonts. If these aren't imported then the font will not look like the original. Importing the metrics also has a great effect on the final output.

Whenever possible, allow ATM to create screen fonts. Generate the font with a 9 pt. bitmap (the System requires that there be one size in order to install the font). ATM will create the rest of the sizes as needed.

### Solution

Always observe the following guidelines in order to prevent this from happening:

1. Use File>Import>Metrics>Ascent/Descent in order to make sure that the font's original metrics are available. See TechNote [3715](#) for more details.
2. When opening existing fonts be sure to use File>Import>Bitmaps to take advantage of any screen fonts which are available.
3. Fonts made from scratch may have a bad appearance due to improper hinting. See TechNote [3718](#) and [3722](#).
4. If the project requires that a change be made to one of the characters then (after importing the bitmaps) use Window>open Bitmap Window to display the bitmap for that slot. Use the "Recalc from Outline" button to cause the bitmap to reflect the changes you made to the outline. Never use Element>Recalc Bitmaps because it will overwrite all original bitmaps with Fontographer-derived ones.

5. Finally, when hand-editing bitmaps, always use the "Recalc from Outline" button inside the Bitmap Editor before performing any edits.
- 

## #13628: Reserved characters in modern Windows encoding

### Issue

Unable to use decimal slots 128, 142 and 158 in font encoding.

### Solution

Do not use these slots for encoding fonts which are used under Windows 98 or Windows 2000

These slots have always been reserved (see tech note 3700) but we have traditionally been able to kludge a font's encoding via OEM encoding procedures.

Windows 98 and Windows 2000 (NT5) now enforce the reservation of these characters. In other words, previous versions of Windows winked at this but the party is over!

First of all, 128 is now used for the Euro character.

Secondly, OEM always was a kludge which came out of the Windows 3.x era. Those days are gone forever.

In the past we have listed 127, 128, 129, 141, 142, 143, 144, 157, 158, 160 as reserved characters which are not defined by any Windows encoding vector. We used to tell users that they COULD cheat and recover all of these characters EXCEPT for 127 and 160 via OEM encoding.

Fontographer can no longer guarantee the behavior of any of these characters when used in OEM or Custom encoded fonts under Windows 98 or Windows 2000. All characters which fall into the previous "reserved" area of Windows encodings are subject to being used by the newer operating systems.

---

## #13629: Macintosh Fontographer screen redraw problems

### Issue

Fontographer exhibits screen redraw problems under Macintosh OS 8.0 and above. They are usually manifested as the cursor leaves trails of itself in some text entry fields.

### Reason

Fontographer is showing its age! Apple has made improvements to the OS which are not backward compatible with the versions which were current at the time of the most recent Fontographer revision.

### Solution

At the time of this writing, several workarounds have surfaced. Be advised that these workarounds may not resolve the issue on a particular machine. Here are some of the things which have worked for other Fontographer users:

- 1 Download and install the latest version of the Macintosh Appearance Manager from Apple's web site.
- 2 Delete the Charcoal font. Save a backup copy of the font for future use.
- 3 Restart with extensions off and/or disable any third party video Control Panels which are installed.

Try installing an older or newer version of any third party video drivers.

Some users have reported that removing the PCI Desktop Control Panel resolved the problem.

---

## #13694: Kerning characters above decimal 256

**Issue** How can characters above decimal 256 be kerned?

**Solution** Characters decimal are accessed via Unicode. The following steps can be taken to create Unicode kerning pairs:

- 1 Select Windows > Open Metrics Window and enter any character in the Text entry field as a placeholder.
- 2 Insert the cursor into the CHAR field in the cell at the bottom of the Metrics Window.
- 3 Type 652, or any decimal designator for the desired character.
- 4 Now, type a second character's decimal equivalent in the cell to the right of the first one.
- 5 Click on the second character's glyph above the cells. The LKR lines will appear for that character.
- 6 Drag the "K" line (be careful not to drag the glyph) to the left in order to manually kern the character.

### **Additional Information**

Be advised that many printer drivers and applications do not perform Unicode kerning.

In order to view your kern pairs make sure that you have kerning turned ON in your application.

## #13719: Missing FPU error message

### Issue

"Missing FPU" message is displayed when installing Fontographer 4.0.x to a Power PC.

### Reason

This msg is caused by installing the FPU version of Fontographer on a Power PC . The Power PC has an FPU which is integrated into the CPU. The Fontographer FPU version is expecting an old style FPU which was an optional chip popped into a socket on the motherboard. Thus, Fontographer FPU versions are incompatible with PPC motherboards. Fontographer 4.1 has native Power PC code.

### Solution

If you want to use your FOG 4.0.4 you will have to do a custom install of the NON-FPU version. Both versions came on your Fontographer disks. Use the "Custom" pop-up ,menu in the installer and select Fontographer NFPU. you can drag the Fontographer NFPU icon on top of your hard drive icon inside of the installer.

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## #13725: PostScript Type 3 font tutorial

### How to create a Grayscale PostScript Type 3 font

It is possible to create "stroked" fonts (fonts which consist of a single open path) for PostScript Type 3 format. These fonts can also have normal closed paths and a percentage of grayscale fill.

Keep in mind that this font format is designed for the printer and will not be recognized by ATM. The screen output of a PostScript Type 3 font is very blocky and ugly.

- 1 Use Edit>Select All to select all characters in the Font Window.
- 2 Go to Element>Selection Info and turn Fill off and Stroke ON.
- 3 Set the tint of the stroke to the level of gray that you want.
- 4 Go to generate fonts and select PostScript Type 3 as the kind of font you want to generate.

### Additional Information

PostScript Type 3 fonts don't have to have grayscale tints. A normal PostScript Type 1 font could be generated as a Type 3. Sometimes a hinting problem (which manifests itself as a bad display or poor quality print job) can be eliminated by generating the font as a Type 3.

PostScript Type 3 fonts on PC and Unix machines have a .PFA extender. These fonts are also referred to as ASCII fonts.

Fontographer can only open PFAs which were made in Fontographer.

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## #13827: Adobe encoded characters in Windows

### Issue

Adobe encoding is used whenever possible for cross-platform fonts and documents. However, there are some characters which are found in Adobe encoding which will not be available on a given platform.

### Reason

Many font vendors use Adobe Standard Encoding because it enables the fonts to work on multiple platforms. Such fonts generally contain a superset of all characters needed for the Windows ANSI character set, but only a subset of those are actually encoded as the font comes from the vendor. When a font with Adobe encoding is installed in a user's system, Adobe Type Manager (ATM) and the Windows PostScript print driver both re-encode the font to match the Windows ANSI character set.

When you open a font that uses Adobe encoding, in Fontographer, using original encoding, you will see only the subset of characters in the Adobe Encoding show up in slots 32 - 256, and the other unencoded characters will be shown in slots above 256. Yet when this font is used, it is re-encoded by ATM and the driver, so the font is not used with the same encoding that you see when you open it in Fontographer.

### Solution

If the character you wish to use is listed in the first section of the chart below, you only need to leave the font as is, and use the keystroke shown in the chart.

If the character is listed in the Exceptions chart at the bottom of this page and there is no keystroke listed for it, you may want to place the character in an unused character position (say the yen character), and give the font an alternate name. This will enable you to access characters that you otherwise may not be able to use, but it has the disadvantage that the alternate font may not work cross-platform, and operations such as spell checking will not work for those characters.

Most of these characters in question have diacriticals and are keystroked by using the normal keystroke for a given platform encoding. For example, the adieresis ( ä ) is not found in Adobe encoding but it IS found at the bottom of an Adobe font. It is keystroked on the Macintosh by using Option-u-a or the same keystroke used for Macintosh encoding.

The adieresis is found at decimal slot 228 in Windows encoding so it is keystroked on the PC by holding down the Alt key and using the numeric keypad to type Alt-0228. The keystroke can be found by looking at the following chart or the Windows encoding vector in the Fontographer User Manual. Keystrokes can also be found by viewing the font in the Windows Character Map accessory.

### Unencoded Characters Chart

<u>Adobe Encoded Slot</u>	<u>Character Name</u>	<u>Character</u>	<u>Windows Keystroke</u>	<u>Macintosh Keystroke</u>
unencoded	Ydieresis	Ÿ	159	Option-u-Y
unencoded	trademark	™	153	Option-2
unencoded	zcaron	ž	158	Control-o
unencoded	Zcaron	Ž	142	Control-n

unencoded	scaron	š	154	Control-f
unencoded	Scaron	Š	138	Control-e
unencoded	ydieresis	ÿ	255	Option-u-y
unencoded	thorn	þ	254	Control-l
unencoded	yacute	ÿ	253	Control-h
unencoded	udieresis	ü	252	Option-u-u
unencoded	ucircumflex	û	251	Option-i-u
unencoded	uacute	ú	250	Option-e-u
unencoded	ugrave	ù	249	Option-`-o
unencoded	divide	÷	247	Option-/
unencoded	odieresis	ö	246	Option-u-o
unencoded	otilde	õ	245	Option-n-o
unencoded	ocircumflex	ô	244	Option-i-o
unencoded	oacute	ó	243	Option-e-o
unencoded	ograve	ò	242	Option-`-o
unencoded	ntilde	ñ	241	Option-n-n
unencoded	eth	ð	240	Control-b
unencoded	idieresis	ï	239	Option-u-i
unencoded	icircumflex	î	238	Option-i-i
unencoded	iacute	í	237	Option-e-i
unencoded	igrave	ì	236	Option-`-i
unencoded	edieresis	ë	235	Option-u-e
unencoded	ecircumflex	ê	234	Option-i-e
unencoded	eacute	é	233	Option-e-e
unencoded	egrave	è	232	Option-`-e
unencoded	cedilla	ç	231	Option-c
unencoded	aring	å	229	Option-a
unencoded	adieresis	ä	228	Option-u-a
unencoded	atilde	ã	227	Option-n-a
unencoded	acircumflex	â	226	Option-i-a
unencoded	aacute	á	225	Option-e-a

unencoded	grave	à	224	Option-`-a
unencoded	Thorn	þ	222	Control-k
unencoded	Yacute	ÿ	221	Control-g
unencoded	Udieresis	Ü	220	Option-u-U
unencoded	Ucircumflex	Û	219	Option-i-U
unencoded	Uacute	Ú	218	Shift-Option-;
unencoded	Ugrave	Ù	217	Option-`-U
unencoded	multiply	×	215	Control-]
unencoded	Odieresis	Ö	214	Option-u-O
unencoded	Otilde	Õ	213	Option-n-O
unencoded	Ocircumflex	Ô	212	Shift-Option-j
unencoded	Oacute	Ó	211	Shift-Option-h
unencoded	Ograve	Ò	210	Shift-Option-l
unencoded	Ntilde	Ñ	209	Option-n-N
unencoded	Eth	Ð	208	Control-a
unencoded	Idieresis	Ï	207	Shift-Option-f
unencoded	Icircumflex	Î	206	Shift-Option-d
unencoded	Iacute	Í	205	Shift-Option-s
unencoded	Igrave	Ì	204	Option-`-i
unencoded	Edieresis	Ë	203	Option-u-E
unencoded	Ecircumflex	Ê	202	Option-i-E
unencoded	Eacute	É	201	Option-e-E
unencoded	Egrave	È	200	Option-`- E
unencoded	Ccedilla	Ç	199	Shift-Option-c
unencoded	Aring	Å	197	Shift-Option-a
unencoded	Adieresis	Ä	196	Option-u-A
unencoded	Atilde	Ã	195	Option-n-A
unencoded	Acircumflex	Â	194	Shift-Option-m
unencoded	Aacute	Á	193	Shift-Option-y
unencoded	Agrave	À	192	Option-`-A
unencoded	mu	μ	181	Option-m

unencoded	plusminus	±	177	Shift-Option-=
unencoded	degree	°	176	Shift-Option-8
unencoded	registered	®	174	Option-r
unencoded	logicalnot	¬	172	Option-l
unencoded	copyright	©	169	Option-g
unencoded	brokenbar		166	Control-[
unencoded	minus	-	173	Control-\
unencoded	threesuperior	³	179	Control-y
unencoded	twosuperior	²	178	Control-z
unencoded	onesuperior	¹	185	Control-w
unencoded	threequarters	¾	190	Control-x
unencoded	onehalf	½	189	Control-u
unencoded	onequarter	¼	188	Control-v

### Exceptions Chart

The chart below displays some exceptions to this rule. These characters can be typed in Macintosh applications (except for the Control characters) but will not appear in a Windows document. Since these characters don't exist in Windows encoding, there is no keystroke available.

<u>Adobe Encoded Slot</u>	<u>Character Name</u>	<u>Character</u>	<u>Windows Keystroke</u>	<u>Macintosh Keystroke</u>
164	fraction	/	none	Shift-Option-1
174	fi	fi	none	Shift-Option-5
175	fl	fl	none	Shift-Option-6
193	grave	`	Alt-0096 substitutes	`
198	breve	˘	none	Shift-Option-.
199	dotaccent	˙	none	Option-h
202	ring	˚	none	Option-k
205	hungarumlaut	˝	none	Shift-Option-g
206	ogonek	˛	none	Shift-Option-x
207	caron	ˇ	none	Shift-Option-t

232	Lslash	Ł	none	Control-d
245	dotlessi	ı	none	Shift-Option-b
248	lslash	ł	none	Control-d

### Additional information

Be advised that Control character keystrokes may not be available in some Macintosh applications.

## #13846: Using FreeHand 8 with Fontographer 4.1

### How is FreeHand typically used with Fontographer ?

Some designers are more comfortable with the editing tools in FreeHand. Thus, they often prepare artwork or character shapes in FreeHand to be brought later into Fontographer.

On Windows, vectors from FreeHand need to be exported as an Adobe 1.1 EPS format to work in Fontographer. The clipboard will not work for vectors but it can be used to bring pixels into Fontographer for tracing.

### What FreeHand features can I use with Fontographer ?

- ▶ FreeHand can be used to trace a TIFF of a signature or logo destined for Fontographer.
- ▶ The following tools in FreeHand can be used to create dynamic logos or dingbats in Fontographer: 3D Rotate, Mirror, Fisheye, Text on a Path, Blend, Divide, Union, Punch, Intersect, Envelope, Flow inside Path, Variable Stroke, Calligraphic Pen, and FreeForm.
- ▶ Many more effects could be achieved if Kai's Vector Tools are used in FreeHand and the results brought into Fontographer.
- ▶ Vector editing is used by people who are more used to FreeHand but this can be counterproductive when designing Roman characters. Complications arise in maintaining cap height, x-height and stem/serif widths. Also, too many points can create an overly complex path which is not tolerated well by the TrueType rasterizer nor the PostScript interpreter.
- ▶ Vector effects can become a character in a font in Fontographer. As above it wouldn't be a good idea to use effects (roughen, smudge) which add extraneous points.
- ▶ It's a given fact but still to be appreciated that Fontographer gives the user the power to customize fonts which can then be used to greatly enhance a FreeHand document's page layout and overall appearance.

### What are the best copy/paste formats?

**Windows** BMP is the only clipboard format that works on Windows but the resolution will affect the outcome of the character trace.

**Macintosh** The Option Copy -Paste, Option Copy -Shift Paste to constrain keyboard strokes work on the Macintosh to copy from FreeHand to Fontographer.

### **What export/import formats should I use?**

The Adobe Illustrator 1.1 EPS format should be used to export from FreeHand for Fontographer.

### **Is there anything else I should know?**

- ▶ Fontographer was the first vector editing application in the world.
- ▶ Many of the fonts made in modern font libraries were made with Fontographer.
- ▶ The fonts which come on the FreeHand CD were made by Fontographer.

---

## **#13916: Unable to Copy/Paste from FreeHand to Fontographer**

**Issue** Can't see pasted image when using clipboard from FreeHand to Fontographer.

### **Reason**

The native format for the Macintosh clipboard is PICT. The problem occurs when the FreeHand Export preferences do not have the PICT option checked.

### **Solution**

Make sure that the FreeHand Export preferences have the PICT option checked.

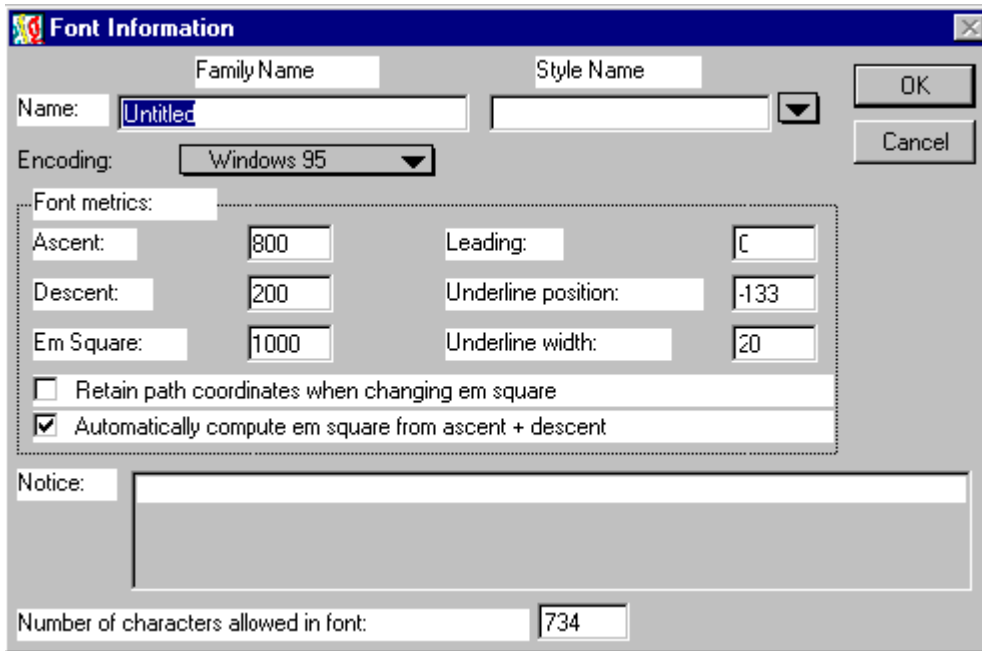
Also, FreeHand clipboard images will be pasted into Fontographer with a 0% fill. In order to fix this problem: use Select All and then go to Element>Selection Info and make sure that the fill is 100%.

---

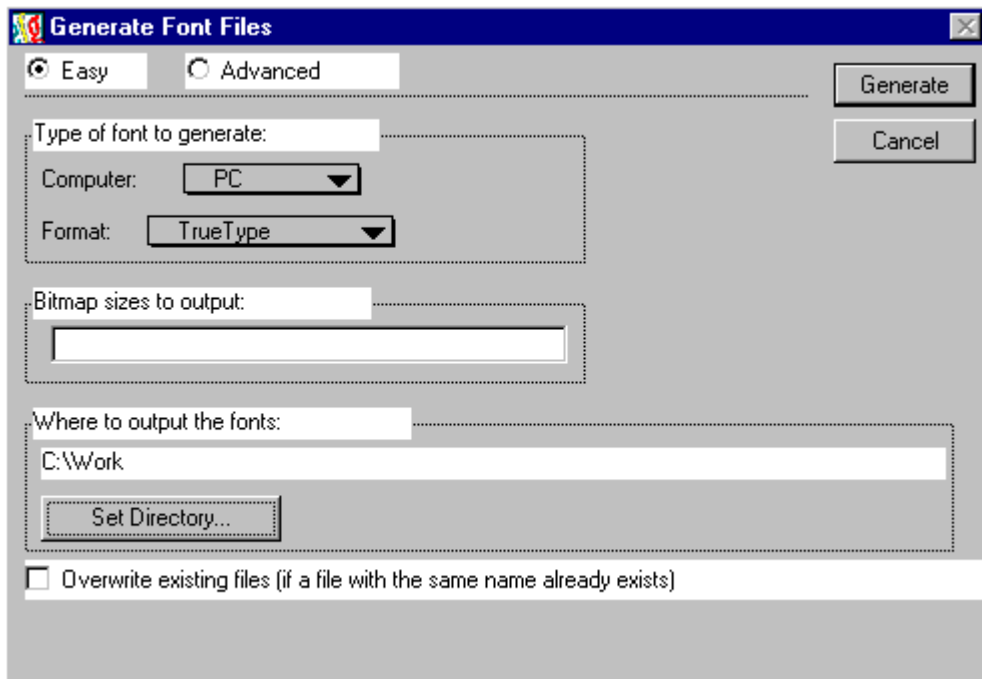
## **#14298: The easy way to generate a font with Fontographer for Windows**

**Here are some quick steps for generating fonts:**

- 1 When the font is ready to generate, go to Element > Font Info > General menu.



- 2 Be sure to give the font a unique name under the Family Name field.
- 3 Use File > Save As... to create a backup \*.fog database of the font for future use in creating different versions. This file is NOT a font. It is a backup database of raw materials which can be used to create a font.
- 4 Select File > Generate Font Files > Easy. This is the dialog box which actually makes the font.



- 5 Under "Type of font to generate" select PostScript or

TrueType. Do NOT select any bitmap sizes when creating fonts for Windows (PC).

- 6 Use the "Set Directory" button to make sure your Output Folder is not set to the Windows System Folder. Set it to a work folder.
- 7 Click the Generate button.
- 8 Install TrueType fonts by using Start > Settings > Control Panel > Fonts. For PostScript fonts use Adobe Type Manager to install fonts.

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## #14314: Common questions about Fontographer

[Creating Portable Fonts](#) (TechNote 13365).

[Scanning and Autotracing in Fontographer](#) (TechNote 03711).

[How do I convert Mac fonts to run on my PC?](#) (TechNote 12322) for more details .

### Can it create non-English language fonts?

Unicode fonts can be created by plugging the Unicode name and number into a font database. If the user has the right keyboard driver for that language, the characters will be found and displayed properly. This is a tricky process and may require Fontographer on both platforms to set up fonts for optimal use in non-English operating systems.

### Can Fontographer create 2-byte fonts?

Fontographer cannot generate or open 2-byte fonts. These fonts (also called CJKV) are used in Chinese, Japanese, Korean and Vietnamese. CJKV fonts require two keystrokes to display a character, therefore the user needs some type of input method (IME) in order to enter keystrokes. Fontographer does not provide this functionality.

## #15218: Adobe fonts do not show the proper bitmaps after importing bitmaps

### Issue

After importing the bitmaps for an Adobe Standard encoded font, the bitmaps do not match the outline for a particular character slot.

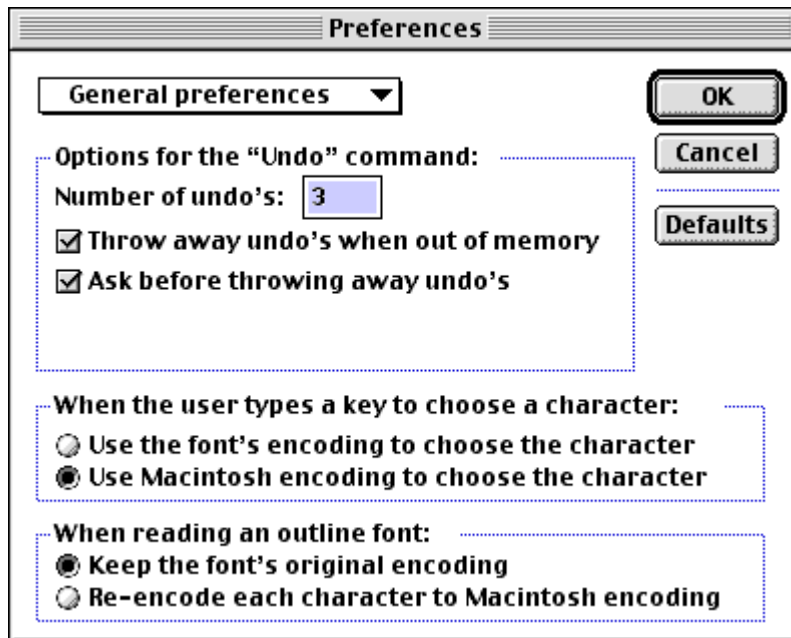
**Reason** All bitmaps on a Macintosh are Macintosh encoded. Adobe Standard Encoding is only for the printer.

**Solution** To ensure that the Bitmap Editor matches the bitmaps correctly to the outlines, follow the steps below:

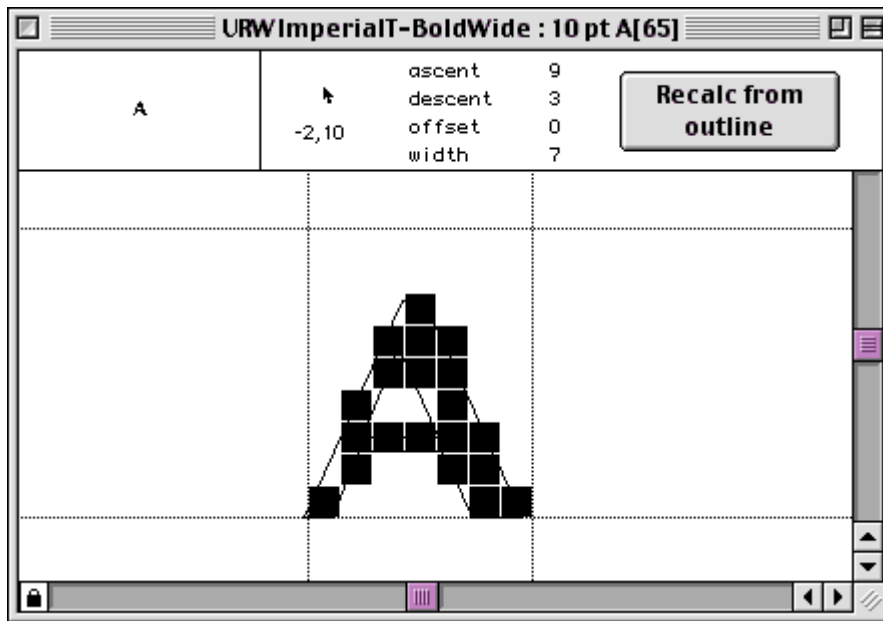
- 1 Choose File > Preferences.General preferences under File > Preferences so that the font will be opened with original encoding.



- 2 Choose General preferences.
- 3 Select Use Macintosh encoding to choose the character under When the user types a key to choose a character.
- 4 Select Keep the font's original encoding under When reading an outline font, as indicated in the illustration below:



- 5 Choose File > Open Font to open the font.
- 6 Choose Element > Font Info.
- 7 In the Encoding pop-up menu, choose Macintosh. This sets the encoding for the Preview mode.
- 8 Click OK.
- 9 Choose File > Import > Bitmaps.
- 10 In the box at the top, navigate to find the folder which contains the font from which you wish to import the bitmaps.
- 11 Click the name of the font to select it.
- 12 In the Import into pop-up menu, choose Internal bitmap list.
- 13 Select Overwrite existing information.
- 14 Click Open.
- 15 Select a bitmap in the Select a Bitmap dialog box.
- 16 Click OK.
- 17 To verify whether your bitmaps match your outlines, select a character by clicking in a character slot.
- 18 Choose Windows > Open Bitmap Window.
- 19 In the Bitmap Window you will be able to see whether the bitmaps reflect the character outlines, as demonstrated below.



**Note:** Be sure to import kerning and spacing at this time as well. See the Metrics: Spacing and Kerning chapter in the Fontographer *User's Manual* and [Importing Font Metrics into Fontographer 4.1](#) (TechNote 3715).

When you generate the font, you will want to return to Adobe Standard encoding. To do this:

- 1 Choose File > Generate Font Files.
- 2 Select Advanced.
- 3 In the Encoding pop-up menu, select Adobe Standard.
- 4 Make other choices to finish generating the font. See the Generating & Exporting Fonts chapter in the Fontographer *User's Manual* for more information about font generation.

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## #15282: Serial number not accepted

### My serial number won't work during installation or during product registration

Most Macromedia serial numbers are 21 digits, beginning with three letters and followed by a series of numbers separated by dashes. Older versions, including Fontographer prior to 4.1.5, may have different formats.

**RoboHelp, RoboDemo, RoboInfo, RoboPDF, RoboScreenCapture** typically have serial numbers 13 to 25 digits long. For RoboHelp Office products the digit after the RH or R is always the letter O, which stands for office, not a zero. These may be referred to as license keys in some contexts.

### Upgrades

If you have just upgraded to a new version of the software, make sure you are entering the **new** serial number. Each upgraded version of Macromedia software comes with a new number.

### Exceptions:

- If you are installing the **upgrade to Studio MX +**, use the same serial number as Studio MX.
- If you are installing the **ColdFusion MX Developer Edition included with Studio MX**, you do not need to enter a serial number. Leave this field blank and continue to the next screen to install.

### More tips to ensure that the serial number is entered successfully

- Make sure that you are entering zeros (0) rather than the letter O (except in the case of RoboHelp Office, as indicated above).
- Make sure all letters are capitalized.
- Make sure Caps Lock , and any other command keys, are off. Use the Shift key to capitalize the letters, and the number pad for all numbers and dashes.
- If you have a single serial number field enter the dashes between each set of numbers
- If you see four fields for the serial number, do not enter the dashes, only each set of letters and numbers.
- On an older version, verify that the number is the same on both the bottom of the box and the registration card.
- When installing an upgrade, the installer will first ask for the serial number for the version being installed. Then it will ask for the number from which you are upgrading. Be sure to enter the correct numbers in each of these fields.
- When installing under Windows 2000 or Windows NT, the user must be logged on as a Power User or Administrator.

**Note:** If you are having difficulty finding your serial number, please see [Finding serial numbers](#).

Write your serial number in your User Manual. It should be kept in a convenient location so it will be easy to access when contacting Customer Service or Technical Support.

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## #15460: Creating a non-Unicode font with international character shapes

### Issue

Some applications are not fully Unicode compliant. Unicode fonts using international characters will not function properly in these applications, even if a Unicode keyboard driver is installed.

### Workaround

One solution to this limitation is to use Fontographer to create a non-Unicode font that substitutes international characters for English characters. Because the resulting font has international characters placed in the ASCII range of the font, a Unicode keyboard driver is not required to access these characters.

For more information about the ASCII range of characters, refer to [ASCII, ANSI, alphanumeric and special characters in Dreamweaver](#) (TechNote 15338). Basically, the ASCII range of characters are those displayed on the keyboard keys.

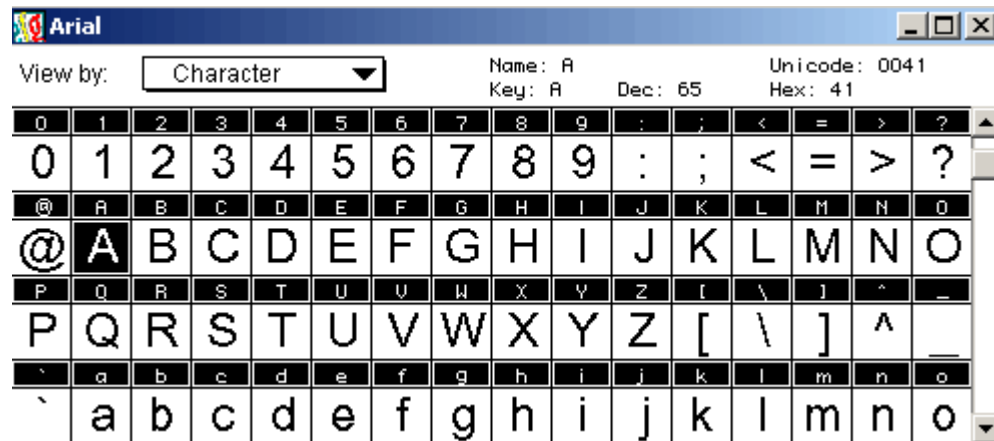
This TechNote offers streamlined and simplified steps to create such a non-Unicode TrueType font with international character shapes. After installing the new font, you will be able to bring the international character shapes into non-Unicode enabled programs such as Flash and Fireworks.

## Creating a non-Unicode font with international character shapes

### 1 Copying the character shapes

Choose File > Open Font.

- 2 Under Directories on the Open Font dialog box, browse to locate a folder that contains a Unicode font. Double-click the folder name to open it.
- 3 Under File Name, select the Unicode font. The font's file name will appear directly under the File Name box (see Example 1).
- 4 Click OK. This will open the font in Fontographer.



- 5 Choose Edit > Select All.
- 6 Choose Edit > Unlink Reference. (This will prepare the character outlines for copying and pasting.)
- 7 Scroll to find the international characters or the group of characters you wish to copy and paste into a new font.
- 8 Click in the character slot for the first character you wish to copy. Shift-click to select other characters simultaneously (see Example 2).
- 9 Choose Edit > Copy. To avoid confusion, you will probably want to minimize this Font Window.

### 10 Pasting into a new font

Choose File > New Font. This will open a new, empty Font Window.

- 11 Click the "!" (Decimal 33) character slot (see Example 3) to select it. (You can click another character slot if you desire; however, you should keep all your pasted character shapes in the ASCII range (starting with the "!" character [Decimal 33] and ending with the "`" tilde character [Decimal 126].)

**Note:** If you have more than 93 character shapes that you wish to use, you may need to create more than one font.

- 12 Choose Edit > Paste. This will paste all the characters you copied earlier into consecutive character slots (see Example 4).
- 13 Write down which international character shapes pasted into which character slots. This information will later tell you which key on the keyboard you need to press to bring a particular character into your text editor.

### 14 Naming your new font

Choose Element > Font Info > General (Element > Font Info for Macintosh).

**15** On the Font Information dialog box, name your new font in the File Name box (see Example 5). Consult [Troubleshooting font names](#) (TechNote 3723) for more information about naming issues.

**16** Click OK.

**17 Saving the database file**

Choose File > Save As. This opens the Save dialog box. Now you will save your original database file, which will have a .fog extension. If, at some point in the future, you wish to modify this font you can reopen this FOG file and then regenerate a new font. The FOG file is not the font that you will eventually install in your system. (Instructions to create the actual font are below.)

**18** On the Save dialog box, browse in the Directories box to select the folder into which you wish to preserve your FOG database file (see Example 6). By default, the font's name will appear under File name with the .fog extension. You can change the name of the database file. Do not save your FOG database file in your Fontographer application folder.

**20** Click OK.

**21 Generating the new non-Unicode font**

Choose File > Generate Font Files. This activates the Generate Font Files dialog box (see Example 7).

**22** Select the Easy option.

**23** For Computer, select PC for a Windows font. Select Macintosh for a Macintosh font.

**Note:** Cross-platform issues are beyond the scope of this TechNote. Unless you are an advanced Fontographer user, you should only create fonts for the platform you have Fontographer installed on.

**24** For Format, select TrueType.

**25** Leave the Bitmap sizes to output option blank.

**26** Click Set Directory (Set Folder for Macintosh) to locate the folder into which you will store the font. Make sure your output folder is not set to the Windows System folder. Selecting a folder to put your generated font in is not the same thing as installing the font (instructions to do so are below). Do not save your generated font into your Fontographer application folder.

**27** Click Generate.

**28 Installing the font**

Consult the following TechNotes for instructions on the proper way to install fonts, according to your platform:

- ▶ [Font installation in Windows](#) (TechNote 3649)
- ▶ [Font installation on the Macintosh](#) (TechNote 3648)

**29** Once your non-Unicode Font is properly installed on your system, you can access its character shapes in a text editor or a graphics program with text editing capabilities, such as Fireworks (see Example 8) or Flash.

## Conclusion

After the font is installed, the user can press the letter "A" and a Unicode character will appear in the text editor rather than an ASCII "A." The US English keyboard is all that is needed in order to display the chosen character shapes.

**Note:** Although the resulting font will not be Unicode-compliant, the characters can be typed and displayed in any application regardless of its level of Unicode support.

## Additional information

For more information about the Unicode Standard, see [What is Unicode and how does it work?](#) (TechNote 15464).

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# #15464: What is Unicode and how does it work?

## What is Unicode?

The Unicode Standard, developed by the Unicode Consortium, is a universal character encoding standard used for representation of text for computer processing. The current version (3.1) of the Unicode Standard assigns a unique identifier to each of 94,140 characters, covering the scripts of the world's principal written languages as well as many mathematical and other symbols.

The Unicode Standard enables a computer's operating system to utilize a single font which may contain characters representing dozens of language scripts, such as German, Cyrillic or Chinese. The unique identifier for a character is used by the input program (keyboard driver), the computer operating system, the text processing program and the font to display the character on the computer screen.

Not all software applications or fonts are Unicode enabled. When the text processing application has not been configured to understand or recognize a Unicode identifier presented to it (by someone pressing a key on a keyboard set to present the identifier), then the computer screen will not display the character. Instead of the character, the computer screen will perhaps display the wrong text, a question mark or a rectangle.

## Code pages

An explanation of "code pages" will assist you in understanding the Unicode Standard and how it functions with operating systems, fonts and applications. Generally, Latin-based operating systems can only display the first 256 characters of a given language script. Unicode fonts can be thought of as having "sets" of 256 characters called "code pages." Some fonts may have characters from multiple sets of code pages. When you switch the keyboard to another language you are toggling another code page so that the keyboard is remapped to a different set of 256 characters.

## The process of displaying Unicode characters

The process of displaying a character on a computer monitor's screen begins when a key is typed on the keyboard. Based on the selected code page for that keyboard, the keyboard driver finds the desired character by searching for that character's Unicode number in the font. The host application displaying the text must understand the font's Unicode range and the keyboard's code page designation in order to display the Unicode character (originally called up when the user pressed a key on the keyboard).

## How does Unicode work in Windows?

Below are several factors which work together to successfully display a Unicode font in a given application on Windows:

- ▶ A Unicode font (one having Unicode-defined character names and corresponding Unicode numbers) must be installed.
- ▶ An application that is compatible with Unicode keyboard drivers must be running.
- ▶ A Unicode keyboard driver must be installed in the operating system. Language scripts are accessed by switching to an international keyboard on the taskbar. The default for US English Windows will be displayed as EN on the Windows taskbar. Click EN to activate a list of installed keyboards.

**Note:** Additional international keyboards can be installed using the Start Button to navigate to Settings > Control Panel > Keyboard. Use the Input Locales tab to add additional keyboard drivers from Microsoft's Multilingual Support Package.

### **Troubleshooting**

Some reasons why a Unicode font might not work in a given application are:

- ▶ The application may not recognize the range of Unicode or code pages in a particular keyboard driver.
- ▶ The font may not have the code page or Unicode characters properly defined.
- ▶ The user may not have the proper keyboard driver installed.
- ▶ HTML files may not have the code page (Character Set) defined properly or the browser preferences may not be set to display the proper code page.

### **Additional information**

For more information about the Unicode Standard, see:

[The Unicode Home Page.](#)

[What is Unicode?](#)

For more information about the Unicode Standard and Macromedia applications, see:

### **Fontographer**

[Defining Unicode Characters](#) (TechNote 8174)

[Setting TrueType parameters for Unicode Fonts](#) (TechNote 12333)

[Master List of International Keyboard Layouts](#) (TechNote 13228)

[Creating a non-Unicode font with international character shapes](#) (TechNote 15460)

## Flash

[Flash does not support the Unicode Standard](#) (TechNote 15412)

## Fireworks

[Some Cyrillic fonts do not display correctly in Fireworks](#)  
(TechNote 15169)

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# #15709: Windows 30202 Error in Fontographer

## Issue

Fontographer crashes with a -30202 error in Windows NT or Windows 2000

## Reason

There have been a few reports of this error which we have not been able to reproduce. The only evidence that has surfaced is that the error is related to an internal problem with the operating system. The -30202 error is listed among Microsoft's error messages as "an invalid 16 bit application is installed. The Vdd registry entry is invalid." Fontographer is a 32 bit application and there is nothing 16 bit that Fontographer is installing.

There is a strong possibility that the error message is bogus. In reality, the problem seems to be a RAM allocation issue.

## Solution 1

Our suggestion is that you edit the Virtual Memory settings in order to function with Fontographer's older memory management.

Macromedia cannot offer tech support on how to set Virtual Memory for your machine. For detailed instructions on Virtual Memory settings see Microsoft tech note [Q259184](#).

Use Microsoft's tech note to navigate to Settings > Control Panel > System > Advanced and then select the Performance Options button and then the Change button under the Virtual Memory group. Most users have been successful while using settings of 500mb for Initial and 500mb for Maximum. The most likely reason is that Fontographer was written before the large memory models used today were available.

Set the Initial and Maximum sizes both to the same value. It is recommended that you select a partitioned drive, if one is available and has sufficient free disk space..

Be sure to click on the Set button to apply the new settings.

Restart your machine and attempt to run Fontographer. If Fontographer runs, your next challenge will be to see if the smaller Virtual memory setting affects the performance of other applications. If this is the case, you will need to use the new settings when using Fontographer and create a Hardware Profile to restart the machine with the old settings for running your system normally.

If you still get the -30202 error, try Solution 2 as listed below.



## **Solution 2**

Some users who have reinstalled Windows and then reinstalled Fontographer in Safe Mode or NT VGA mode have been able to work around this problem.

Try reinstalling Fontographer in Safe Mode.

- 1** Start > Settings > Control Panel > Add/Remove - use this control panel to remove Fontographer - do NOT drag Fontographer to the trash. If there is a message stating that "not all items could be removed", the Windows Registry has trash in it which must be removed. All occurrences of Fontographer items in the Registry must be deleted. Macromedia Tech Support cannot be responsible for editing which users make to the Registry.
- 2** Insert the Fontographer CD and drag the Fontographer setup.exe installer to the C: drive
- 3** Restart the machine in Safe mode - i.e., holding down F8 while restarting. Or select NT VGA mode when restarting NT.
- 4** Double-click the setup.exe installer
- 5** Restart in normal mode

If this doesn't work, reinstalling Windows has worked for some users.

After the software has successfully installed, reboot the system again. Launch Fontographer (you'll need to reenter the serial number) and try working with Fontographer again, to see if the issue has been resolved.

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## **#15723: An error message appears reporting the 'exception in module 10h'**

### **Issue**

A message box appears reporting the "exception in module 10h" error.

You may receive this error message when using any of the following printers:

- ▶ Hewlett-Packard PhotoSmart Photo Printer.
- ▶ Hewlett-Packard DeskJet 690 Series.
- ▶ Hewlett-Packard DeskJet 870C.

**Note:** The use of other Hewlett-Packard printers may trigger the problem as well.

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## #15783: FOG for Windows cannot generate Arabic fonts with character shape substitution

### Issue

An Arabic font generated by the Windows version of Fontographer does not reliably display characters in text editors.

### Reason

Arabic fonts include alternate shapes for some characters. Which alternate shape is used for a character of this sort will depend on the character's position in a word. These alternate character shapes are stored in Glyph Substitution (GSUB) tables.

The Windows version of Fontographer was not designed to generate fonts that contain Glyph Substitution (GSUB) tables. Arabic TrueType fonts are an example of a specific TrueType format which Fontographer for Windows cannot reliably generate.

### Workaround

You can create your outlines in Fontographer and process the generated font in another software.

Reportedly, you can "assemble" a Fontographer-generated TrueType Arabic font using Microsoft's [TrueType Open Assembler](#). Users have indicated that the resulting font will include a GSUB table that allows for character-shape substitution in an Arabic font.

**Note:** Macromedia does not support third-party software, including, but not limited to, Microsoft font utilities.

Many professional font designers use Fontographer to create their font outlines, regardless of which program they use for final processing.

### Fontographer for Macintosh

Some users have been able to generate Arabic fonts using Fontographer for Macintosh; however, be aware that character shape substitution may still be unreliable. See the following TechNotes for more information about using Fontographer for Macintosh to create Arabic fonts:

[Unrecognized characters in Macintosh Arabic fonts](#) (TechNote 13276)

[International fonts for Macintosh](#) (TechNote 13191)

[Mideast keyboard layouts](#) (TechNote 13223)

### Additional information

For more information about Arabic and OpenType fonts, see the Microsoft article, "[Creating and supporting OpenType fonts for Arabic scripts](#)."

### Third party links

Although links to external Web sites are provided as a resource, the Web sites are not part of Macromedia. Please see the Macromedia policy regarding links to third party Web sites in the [Legal Notices and Information](#) section. Pages to external Web sites will open in a new browser window.

## #15928: Fontographer and OS X issues

This TechNote addresses several issues regarding Fontographer and Macintosh OS X, including:

### ► **Floppy disks**

More recent Macintosh computers generally do not have floppy disk drives. If the computer does not have an internal floppy disk drive, an external floppy disk drive would be required for this installation .

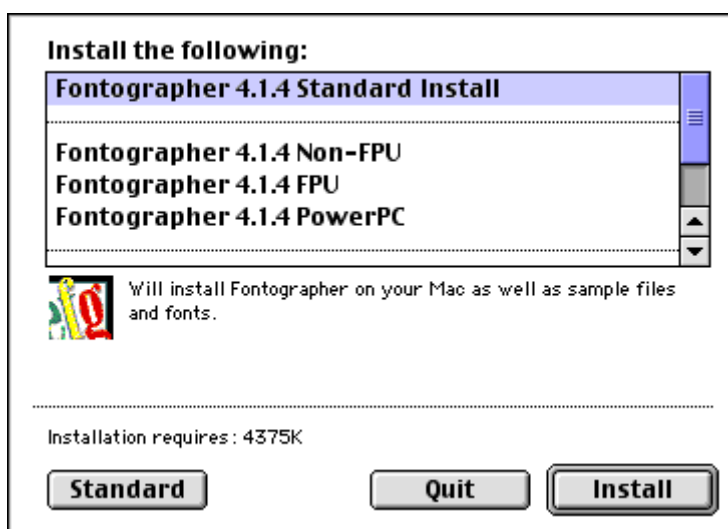
- 1 Restart your computer in Classic mode by choosing System Preferences and then click Classic. On the Start/Stop tab, select a startup volume for Classic. Then click Start. The Classic environment will launch.
- 2 Insert the Fontographer floppy Disk One.
- 3 In the installation window, double-click the Fontographer Installer icon.
- 4 Click the Splash Screen to continue.
- 5 In the Fontographer Install window, click the Show Custom Installations icon (located in the top left corner of the dialog box).
- 6 In the Fontographer Install window, drag the "Fontographer 4.1.x" icon to the icon of your hard drive that you want to install Fontographer onto.
- 7 Follow any additional instructions to complete installation.
- 8 Click Quit to quit the installer.

### ► **Installation CD**

- 1 Restart your computer in Classic mode by choosing System Preferences and then click Classic. On the Start/Stop tab, select a startup volume for Classic. Then click Start. The Classic environment will launch.
- 2 Insert the CD and double-click the Fontographer 4.x Installer.
- 3 Inside the Fontographer window, double-click the Fontographer 4.x Installer.
- 4 On the Fontographer splash screen, click Continue.
- 5 Click Custom on the installation dialog box.



- 6 On the next dialog box, select the Fontographer 4.1.4 Non-FPU version.



- 7 Click Install.
- 8 If you wish to change the installation location, navigate to find and select another location on the next dialog box. To accept the default location, click Install.
- 9 Follow any additional instructions to complete installation.

**Note:** Fontographer will only run on Macintosh OS X when the system has been set to the "Classic" environment

### Fonts and Macintosh OS X

Although Macintosh OS X can use the same TrueType and PostScript fonts that are used in previous Macintosh operating systems, OS X was designed to take advantage of the new OpenType font format. See [Font installation in Macintosh OS X](#) (TechNote 15818) for details on installing fonts. Refer to [Macromedia product support for Mac OS X](#) (TechNote 15224) for more information on Macromedia OS X product development.

Because OpenType fonts make use of additional data tables, Fontographer cannot generate OpenType fonts. However, the TrueType and PostScript fonts which Fontographer generates can be used in Macintosh OS X.

Fontographer-generated fonts can be converted to OpenType fonts by using the font utilities found on [Apple's Font tool page](#) or by joining Adobe's [OpenType Developer Program](#).

**Third party links**

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